

## Sena BIKOM20-01

# Sena BiKom 20 Ultimate Cycling Communication System User Manual

Brand: Sena | Model: BIKOM20-01

## PRODUCT OVERVIEW

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The Sena BiKom 20 is an ultra-lightweight and compact open-ear communication device designed for cycling. It offers seamless communication and enhanced safety features for riders.

- 0.5 mile communication range with an effective talk time of up to 7 hours.
- Advanced Noise Control enables your voice to be heard clearly in noisy environments.
- Talk to virtually unlimited users over 9 communication channels.
- Weighs in at only 20 grams.
- Convenient Over-The-Air firmware updates.



Sena BiKom 20 unit, highlighting its ultra-lightweight and portable design.

# LONG-RANGE COMMUNICATION DISTANCE



Cyclists riding in a group, demonstrating the long-range communication capability of the Sena BiKom 20.



# MULTIPLE MOUNTING OPTIONS

Two individuals wearing the Sena BiKom 20, one attached to a cycling helmet and the other to a baseball cap, showcasing multiple mounting options.

# BE HEARD CLEARLY IN NOISY ENVIRONMENTS



Close-up of the Sena BiKom 20 unit with sound wave graphics, illustrating its advanced noise control feature for clear audio in noisy environments.

## SETUP GUIDE

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Follow these steps to properly set up your Sena BiKom 20 for optimal performance.

### Unboxing and Components

This video provides a step-by-step guide on unboxing the Sena BiKom 20 and identifying all included components.

The package includes the main unit, hat clip mount, 2x strap mounts, microphone sponges, and a USB-C cable.

### Mounting Options



An illustration of the Sena BiKom 20 unit highlighting key features like Mesh Intercom, Bluetooth 5.2, Multi-language Voice Prompts, Advanced Noise Control, and Lightweight design.

The BiKom 20 offers versatile mounting options to fit most cycling and multi-sport helmets. Use the strap mounts for secure attachment to helmet straps or the hat clip mount for other headwear.

## Initial Configuration

This video offers technical insights and setup tips for the Sena BiKom 20, including button functions and basic operation.

Download the Sena Utility App to manage settings, pair devices, and perform firmware updates. The app allows for visual pairing via QR code for Bluetooth Intercom.



**BLUETOOTH PAIRING  
WITH YOUR PHONE FOR  
ON-THE-GO ACCESS**

A smartphone screen displaying the Sena Cycling App interface, demonstrating how to manage device settings from your

phone.

## OPERATING INSTRUCTIONS

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### Powering On/Off

- To power on, press and hold the (+) button and the Center button for 1 second.
- To power off, tap the (+) button and the Center button.

### Volume Control

- To increase volume, tap the (+) button.
- To decrease volume, tap the (-) button.

### Mesh Intercom

- The BiKom 20 utilizes Mesh Intercom technology for group communication.
- To start Mesh Intercom, press the Mesh Intercom button.
- To end Mesh Intercom, press the Mesh Intercom button again.
- The device supports 9 communication channels for virtually unlimited users.

### Bluetooth Intercom

- The BiKom 20 supports 2-way Bluetooth Intercom with another Sena Pi or Sena Bluetooth helmet user.
- To pair, refer to the Sena Utility App's Smart Intercom Pairing feature.

### Phone Connectivity

- Pair your smartphone via Bluetooth 5.0 to listen to music, receive GPS navigation, and take phone calls.
- Use the Sena Utility App for advanced settings and firmware updates.

## UPGRADE YOUR OUTDOOR ADVENTURE

BIKOM 20 TRANSFORMS YOUR CYCLING HELMET INTO A CUTTING-EDGE SMART HELMET



The image shows a black Sena BiKom 20 helmet communication device with a microphone boom. The brand name 'SENA' is visible on the side of the device.

-  MESH INTERCOM™
-  BLUETOOTH 5.2
-  MULTI-LANGUAGE VOICE PROMPTS
-  ADVANCED NOISE CONTROL™
-  LIGHTWEIGHT

Cyclists riding with a graphic illustrating Bluetooth pairing of the Sena BiKom 20 with a smartphone for on-the-go access to features.

## MAINTENANCE

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### Cleaning

Wipe the unit with a soft, damp cloth. Do not use harsh chemicals or solvents.

### Charging

Charge the device using the provided USB-C cable. Battery charge time is approximately 2.5 hours. Average battery life is 7 hours of talk time.

### Firmware Updates

Perform Over-The-Air firmware updates via the Sena Utility App to ensure optimal performance and access to new features.

## TROUBLESHOOTING

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### No Power

Ensure the device is fully charged. Connect to the USB-C charger and check the indicator light.

### No Audio

Check volume levels on the device and your connected smartphone. Ensure speakers are correctly positioned over your ears.

### Intercom Disconnection

Ensure devices are within the 0.5-mile communication range. Re-pair devices using the Sena Utility App if necessary.

### Wind Noise

The Advanced Noise Control feature minimizes wind noise. Ensure the microphone sponge is properly installed.

## TECHNICAL SPECIFICATIONS

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Feature	Specification
Brand	Sena
Model Number	BIKOM20-01
Model Name	BiKom
Communication Range	0.5 Miles
Talk Time	7 Hours
Battery Charge Time	2.5 Hours
Bluetooth Version	5.0

Noise Control	Active Noise Cancellation
Item Weight	0.7 Ounces
Water Resistance Level	Water Resistant
Control Method	App, Button
Compatible Devices	Smartphones, Tablets, Bluetooth-enabled Devices

## WARRANTY AND SUPPORT

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### Warranty Information

The Sena BiKom 20 comes with a 2-year warranty. Please retain your proof of purchase for warranty claims.

### Customer Support

For further assistance, visit the official Sena website or contact their customer support. Over-The-Air firmware updates are available via the Sena Utility App.