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Anker A1689011+A1689021

Anker Power Bank 20K 30W User Manual

Model: A1689011+A1689021

Product Overview

The Anker Power Bank 20K 30W is a high-capacity portable charger designed to keep your devices powered on the go. Featuring a built-in USB-C cable for convenience and advanced safety features, it offers fast and reliable charging for a wide range of devices.

Key Features

- **20,000mAh High Capacity:** Provides multiple charges for smartphones and other portable devices.
- **30W Two-Way Fast Charging:** Delivers rapid power output to your devices and recharges the power bank quickly.
- **Built-in USB-C Cable:** A convenient 5.98-inch (15.2 cm) braided USB-C cable is integrated for easy charging and recharging. This cable is designed for durability, withstanding over 10,000 bends.
- **ActiveShield™ 2.0 Safety Technology:** Monitors temperatures over 3 million times per day to ensure safe and optimized charging.
- **Digital LED Display:** Provides an accurate real-time readout of the power bank's battery status.
- **Multiple Charging Ports:** Includes the built-in USB-C cable, an additional USB-C port, and a USB-A port for versatile charging options.

Package Contents

- Anker Power Bank (20K, 30W) with built-in USB-C cable
- User Manual



Image: Two Anker Power Banks, one black and one white, showcasing their compact design and built-in USB-C cables.

Setup

Initial Charge

Before first use, it is recommended to fully charge your Anker Power Bank. Connect the built-in USB-C cable or an external USB-C cable to a compatible wall charger (not included) and plug it into a power outlet. The digital LED display will show the charging progress.

Checking Battery Level

To check the remaining battery level, simply press the power button on the side of the power bank. The digital LED display will illuminate, showing the percentage of charge remaining.



Image: The Anker Power Bank connected to a smartphone, illustrating its 30W fast charging capability. The display shows '30W MAX'.

Operating Instructions

Charging Your Devices

The Anker Power Bank 20K 30W offers multiple ways to charge your devices:

- **Using the Built-in USB-C Cable:** Extend the integrated 5.98-inch USB-C cable and plug it directly into your USB-C compatible device. This cable supports 30W fast charging.
- **Using the USB-A Output Port:** Connect your device's USB-A charging cable to the USB-A output port on the power bank.
- **Using the Additional USB-C Port:** For devices requiring a separate USB-C cable, use the dedicated USB-C input/output port.

You can charge up to three devices simultaneously using the built-in USB-C cable, the additional USB-C port, and the USB-A port.



Image: The Anker Power Bank connected to a smartphone via its built-in USB-C cable for output, and simultaneously connected to a wall charger via its additional USB-C port for input, demonstrating two-way fast charging. Dimensions and weight are also shown.

Recharging the Power Bank

To recharge the Anker Power Bank, connect the built-in USB-C cable or an external USB-C cable to a 20W compatible wall charger (not included) and plug it into a power outlet. The digital LED display will show the charging status. The power bank supports 20W high-speed recharge.

Portability

The built-in braided USB-C cable can also be used as a convenient loop to easily attach the power bank to a backpack or carry it securely.

Soft Yet Durable Built-In Braided Cable



*Data based on internal lab testing.

Image: A close-up view of the power bank's built-in braided USB-C cable, emphasizing its stain-resistant and durable design, with a stated bend lifespan of 10,000+ and a length of 5.98 inches (15.2 cm).

Maintenance

Storage

Store the power bank in a cool, dry place away from direct sunlight and extreme temperatures. Avoid storing it in environments with high humidity.

Cleaning

To clean the power bank, use a soft, dry cloth. Do not use harsh chemicals or abrasive materials, as these may damage the surface or internal components.

Troubleshooting

Power Bank Not Charging

- Ensure the charging cable is securely connected to both the power bank and the wall charger.
- Verify that the wall charger is functioning correctly and the power outlet is active.
- Try using a different USB-C cable or wall charger.

Device Not Charging from Power Bank

- Check if the power bank has sufficient charge.
- Ensure the charging cable is securely connected to both the power bank and your device.
- Try using a different charging cable or a different output port on the power bank.
- Some devices may require a specific charging protocol. Ensure your device is compatible with the power bank's output.

Slow Charging

- Ensure you are using a fast-charging compatible cable and wall adapter (for recharging the power bank).
- Check if your device supports the power bank's fast charging protocols (e.g., 30W Power Delivery).
- Charging multiple devices simultaneously may reduce individual charging speeds.

Specifications

Feature	Detail
Model Number	A1689011+A1689021
Capacity	20,000mAh
USB-C Output (Built-in Cable)	Up to 30W Max
USB-C Input/Output (Port)	Input: Up to 20W Max, Output: Up to 30W Max
USB-A Output (Port)	Standard Output
Recharge Speed	20W Max
Built-in Cable Length	5.98 inches (15.2 cm)
Dimensions	4.72 x 2.89 x 1.23 inches (approx.)
Weight	12.45 oz (353 g)
Safety Features	ActiveShield™ 2.0 Temperature Monitoring



Image: A graphic illustrating the 20,000mAh capacity, capable of charging an iPhone 15 up to 4 times and a Samsung S24 3.79 times. It also indicates the product is 'Flight Approved'.

Safety Information

The Anker Power Bank 20K 30W is equipped with Anker's proprietary ActiveShield™ 2.0 technology. This advanced safety system continuously monitors the power bank's temperature over 3 million times per day and intelligently adjusts power output to prevent overheating and ensure safe charging for both the power bank and your connected devices. Always use certified cables and chargers. Avoid exposing the power bank to extreme temperatures, direct sunlight, or liquids. Do not disassemble or attempt to repair the device.



Image: A visual representation of the ActiveShield™ 2.0 technology, showing a shield icon and text indicating it monitors temperatures over 3,000,000 times per day for real-time protection.

Warranty and Support

Anker provides a comprehensive warranty for its products. For detailed warranty information, please refer to the warranty card included in your product packaging or visit the official Anker website.
If you encounter any issues or have questions regarding your Anker Power Bank, please contact Anker customer support through their official website or the contact information provided in your product documentation. Please have your model number and purchase details ready for faster service.
For the latest updates, FAQs, and support resources, visitwww.anker.com.

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