

Manuals+

[Q & A](#) | [Deep Search](#) | [Upload](#)

manuals.plus /

> [roborock](#) /

> [Roborock Q10 S5 Robot Vacuum and Mop Cleaner User Manual](#)

roborock Q10 S5

Roborock Q10 S5 Robot Vacuum and Mop Cleaner User Manual

Model: Q10 S5 | Brand: Roborock

1. INTRODUCTION

This manual provides essential information for the safe and efficient operation, maintenance, and troubleshooting of your Roborock Q10 S5 Robot Vacuum and Mop Cleaner. Please read this manual thoroughly before using the product and retain it for future reference.



Figure 1: Roborock Q10 S5 Robot Vacuum and Mop Cleaner

2. SAFETY INFORMATION

To reduce the risk of injury or damage, read and follow all safety precautions when setting up, using, and maintaining your robot.

- Ensure the robot is used indoors only.
- Do not allow children to operate the robot.
- Keep hair, loose clothing, fingers, and all parts of the body away from openings and moving parts.
- Do not operate the robot in areas with open flames or fragile objects.
- Unplug the charging dock before cleaning or maintenance.
- Use only the manufacturer-specified power adapter and charging dock.

3. PACKAGE CONTENTS

Verify that all items are present in the package:

- Robot Vacuum (1)
- Mop Module (1)
- VibraRise Mop (1)
- Charging Dock (1)
- Adapter (1)
- Moisture-Proof Mat (1)
- User Manual (1)

4. SETUP

4.1 Unboxing and Installation

Follow these steps to unbox and prepare your Roborock Q10 S5 for first use.

Your browser does not support the video tag.

Video 1: Roborock Q10 S5 Unboxing and Installation. This video demonstrates how to unbox the robot vacuum and set it up for initial use, including placing the charging dock and connecting power.

4.2 Placing the Charging Dock

Proper placement of the charging dock is crucial for optimal robot performance.

- Place the dock on a flat, hard floor surface, away from direct sunlight, heat sources, and water.
- Ensure there is adequate clear space around the dock: at least 0.5 meters on both sides and 1 meter in front.
- Secure the moisture-proof mat to the floor in front of the dock if using the mopping function.

Your browser does not support the video tag.

Video 2: How Roborock Dock Works & How to Maintain It. This video provides instructions on setting up the charging dock and its maintenance.

4.3 Initial Charging

Before first use, ensure the robot is fully charged. Place the robot on the charging dock. The power indicator light will be steady white when fully charged.

4.4 App Connection

Download the Roborock app from your device's app store to unlock advanced features and control.

- Search for "Roborock" in the App Store or Google Play.
- Follow the in-app instructions to connect your robot to your home Wi-Fi network (supports 2.4G Wi-Fi only).

5. OPERATING INSTRUCTIONS

5.1 Power On/Off and Basic Cleaning

To power on, press and hold the power button. Press the power button once to start cleaning.

Your browser does not support the video tag.

Video 3: How to Clean with Buttons. This video demonstrates how to power on, start cleaning, pause, resume, and send the robot back to the dock using the physical buttons.

5.2 Cleaning Modes and Features

- **HyperForce Suction:** Delivers 10,000 Pa suction for deep cleaning carpets and crevices.
- **VibraRise 2.0 Mopping System:** High-frequency scrubbing tackles stubborn stains. The mop automatically lifts on carpets.
- **Dual Anti-Tangle System:** Features a JawScrapers Comb main brush and anti-tangle side brush to minimize hair tangles.



Figure 2: Key Features of Roborock Q10 S5

5.3 Navigation and Obstacle Avoidance

- **PreciSense LiDAR Navigation:** Creates real-time maps for efficient route planning and supports multi-floor mapping.
- **ReactiveTech Obstacle Avoidance:** Uses structured light to detect and navigate around obstacles, even in cluttered environments.

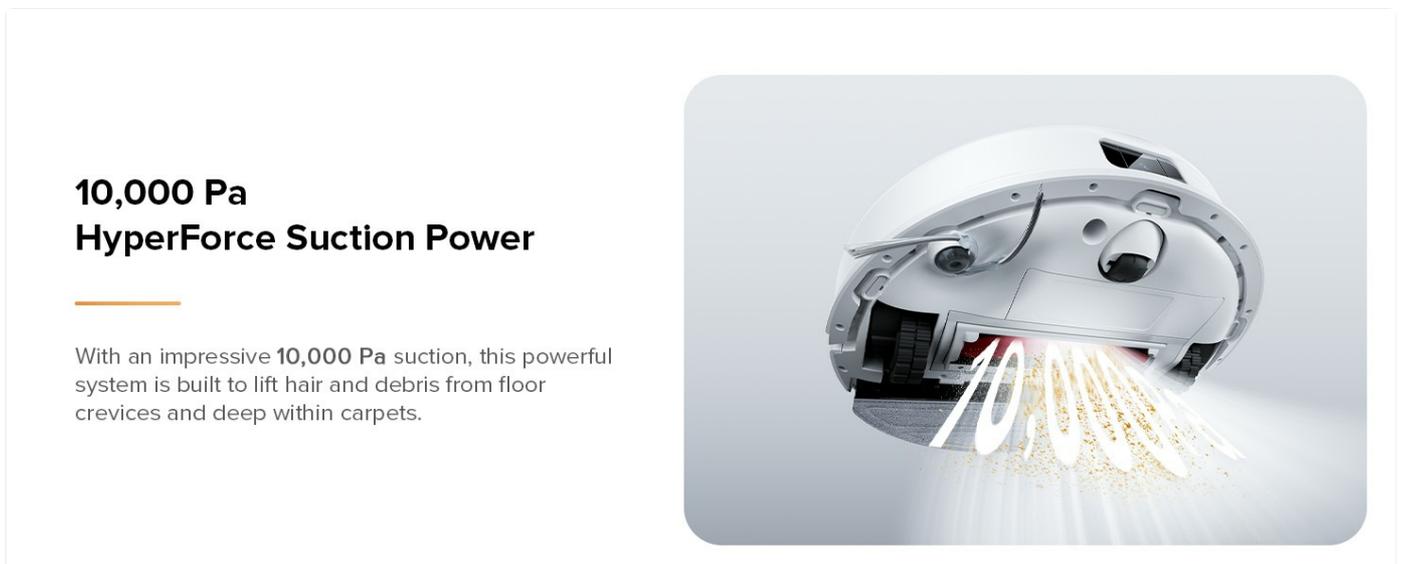


Figure 3: ReactiveTech Obstacle Avoidance in action

5.4 App Control and Smart Features

- **Smart No-Go Zones:** Define areas the robot should avoid.
- **Temporary Cleaning:** Direct the robot to clean specific areas as needed.
- **Auto Boost on Carpet:** Automatically increases suction power when on carpets.
- **High-Intensity Mopping:** For deep cleaning stubborn dirt.
- **Clean Along Floor Direction:** Optimizes cleaning along floor seams.
- **Child Lock:** Prevents accidental operation by children.

Dual Anti-Tangle Design

Equipped with a JawScrapers Comb anti-tangle main brush and an anti-tangle side brush, this advanced system ensures smoother operation and reduced maintenance.



*Based on testing carried out by TÜV Rheinland. For anti-hair entanglement in different modes, the certification no. is CN251UKF 001. The pet hair tangle rate is 0%, while short human hair tangle rate is 0.063%. Actual results may vary depending on usage conditions.



Figure 4: Roborock App features for customized cleaning

6. MAINTENANCE

Regular maintenance ensures optimal performance and extends the lifespan of your Roborock Q10 S5.

6.1 Cleaning the Dustbin and Filter

Clean the dustbin as required. Clean the filter every 2 weeks and replace every 6-12 months.

Your browser does not support the video tag.

Video 4: How to Clean the Dustbin, Filter and the Mop. This video demonstrates the process of emptying and cleaning the dustbin and filter.

6.2 Cleaning the Mop

Clean the mop cloth after each use and replace every 3-6 months.

Your browser does not support the video tag.

Video 5: How to Clean the Dustbin, Filter and the Mop. This video also includes instructions for cleaning the mop cloth.

6.3 Cleaning the Main Brush

Clean the main brush every 2 weeks and replace every 6-12 months. Remove any tangled hair or debris.

Your browser does not support the video tag.

Video 6: Roborock Q10 S5 Maintenance and Servicing. This video provides detailed instructions on cleaning the main brush.

6.4 Cleaning the Side Brush

Clean the side brush monthly and replace every 3-6 months. Remove any debris or tangled hair.

Your browser does not support the video tag.

Video 7: Roborock Q10 S5 Maintenance and Servicing. This video provides detailed instructions on cleaning the side brush.

6.5 Cleaning the Wheels

Clean the wheels as required to ensure smooth movement. Remove any wrapped fibers or debris.

Your browser does not support the video tag.

Video 8: Roborock Q10 S5 Maintenance and Servicing. This video provides detailed instructions on cleaning the wheels.

6.6 Cleaning Sensors and Charging Contacts

Wipe all sensors and charging contacts with a dry, lint-free cloth monthly to ensure proper functionality.

Your browser does not support the video tag.

Video 9: Roborock Q10 S5 Maintenance and Servicing. This video provides detailed instructions on cleaning the sensors and charging contacts.

7. TROUBLESHOOTING

If your robot encounters an issue, refer to the following common problems and solutions.

Problem	Possible Cause	Solution
Robot does not turn on	Low battery or not charged	Place the robot on the charging dock and ensure it is charging.
Robot gets stuck frequently	Obstacles in the cleaning path	Clear clutter from the floor. Use the app to set No-Go Zones.
Poor cleaning performance	Clogged filter or tangled brushes	Clean the dustbin, filter, main brush, and side brush.
Cannot connect to Wi-Fi	Incorrect Wi-Fi password or 5G network	Ensure correct 2.4G Wi-Fi password. Reset Wi-Fi on the robot if necessary.

7.1 Resetting the Robot

If the robot is unresponsive or experiencing persistent issues, a reset may resolve the problem.

Your browser does not support the video tag.

Video 10: How to reset Roborock Q10 S5. This video demonstrates how to perform a factory reset on the robot vacuum.

8. SPECIFICATIONS

Feature	Detail
Brand	roborock
Model Name	Roborock Q10 S5
Special Features	10,000 Pa HyperForce Suction, Dual Anti-Tangle System, VibraRise 2.0 Mopping System, PreciSense LiDAR Navigation, ReactiveTech Obstacle Avoidance
Color	White
Product Dimensions	16.14"L x 13.9"W x 3.98"H
Filter Type	Washable
Battery Life	150 minutes
Voltage	120 Volts
Power Source	Battery Powered
Control Method	App, Touch

Feature	Detail
Compatible Devices	Smartphones
Item Weight	10.34 pounds
Smart Home Compatibility	Smart Home Compatible
Surface Recommendation	Hard Floor, Carpet, Wood, Tile

9. WARRANTY AND SUPPORT

Your Roborock Q10 S5 Robot Vacuum and Mop Cleaner comes with a manufacturer's warranty. For detailed warranty information, please refer to the warranty card included in your package or visit the official Roborock website.

For technical support, troubleshooting assistance, or to purchase replacement parts, please contact Roborock customer service through their official website or the Roborock app.

[Visit the Roborock Store on Amazon](#)