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Redragon GM32

Redragon GM32 32-inch Curved Gaming Monitor User Manual

Model: GM32 (GMQ3225RVC)

Brand: Redragon

INTRODUCTION

This user manual provides detailed instructions for the setup, operation, maintenance, and troubleshooting of your Redragon GM32 32-inch Curved Gaming Monitor. Please read this manual thoroughly before using the product to ensure proper functionality and to prevent damage.

The Redragon GM32 monitor features a 32-inch QHD (2560x1440) Fast VA panel with a 1000R curvature, offering an immersive visual experience. It boasts a 180Hz refresh rate and a 1.76ms response time, along with FreeSync and G-Sync compatibility for smooth gameplay. Connectivity options include DisplayPort and HDMI.

IMPORTANT SAFETY INFORMATION

- **Power Source:** Use only the power adapter supplied with the monitor. Ensure the power outlet is properly grounded.
- **Ventilation:** Do not block ventilation openings. Allow adequate space around the monitor for proper airflow to prevent overheating.
- **Liquid Exposure:** Keep the monitor away from water or other liquids. Do not operate in high humidity environments.
- **Cleaning:** Disconnect the power cord before cleaning. Use a soft, dry cloth. Avoid liquid cleaners or aerosol sprays.
- **Placement:** Place the monitor on a stable, flat surface. Avoid direct sunlight, heat sources, or excessive dust.
- **Servicing:** Do not attempt to service this product yourself. Refer all servicing to qualified service personnel.
- **Children:** Keep packaging materials and small parts away from children.

PACKAGE CONTENTS

Please check the package contents upon unpacking. If any items are missing or damaged, contact your retailer.

- Redragon GM32 32-inch Curved Gaming Monitor
- Monitor Stand (Base and Neck)
- Power Adapter
- Power Cable
- HDMI Cable
- DisplayPort (DP) Cable
- User Manual (this document)
- Screws for Stand Assembly

SETUP INSTRUCTIONS

1. Assembling the Monitor Stand

1. Carefully remove the monitor from its packaging, placing it face down on a soft, clean surface to prevent screen damage.
2. Attach the stand neck to the monitor panel using the provided screws. Ensure it is securely fastened.
3. Connect the stand base to the stand neck, tightening the screw at the bottom of the base.
4. Carefully lift the assembled monitor and place it on a stable desk or table.



Image: Redragon GM32 monitor with stand, illustrating key features and connectivity.

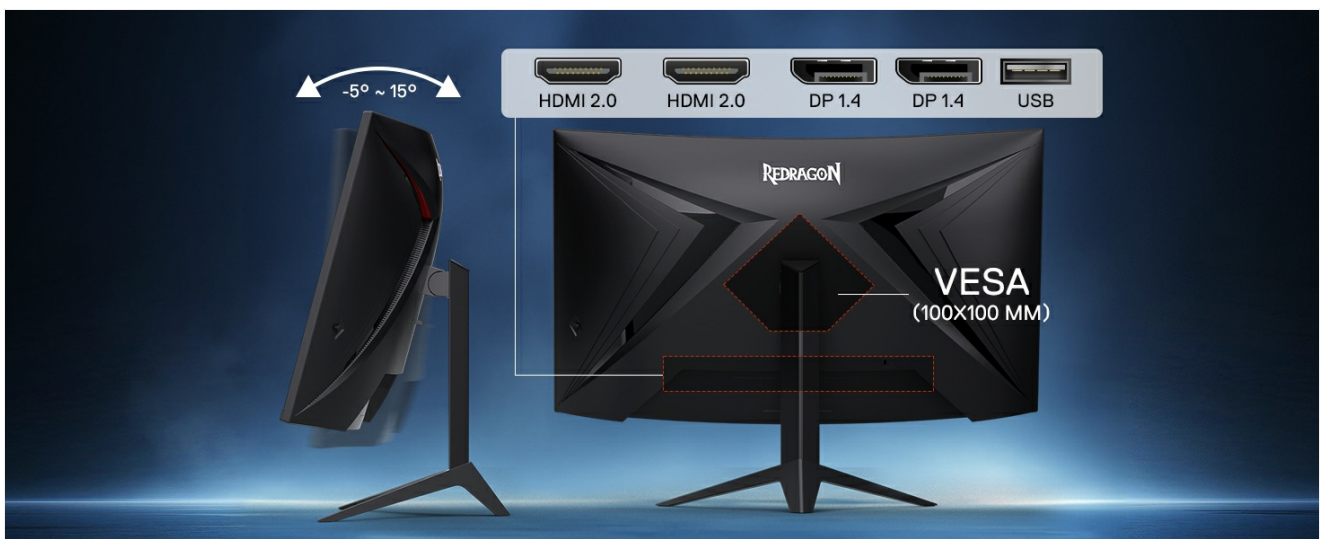


Image: Rear view of the monitor detailing tilt adjustment, VESA mounting points, and available input ports.

2. VESA Wall Mount Installation (Optional)

The Redragon GM32 monitor supports VESA mounting standard 100x100mm. If you plan to use a VESA-compatible wall mount or desk arm (not included), follow the instructions provided with your mounting hardware. Ensure the stand is removed before attaching the VESA mount.

3. Connecting Cables

- **Power Connection:** Connect the power cable to the power adapter, then plug the adapter into the monitor's power input and a wall outlet.
- **Video Connection:**
 - **DisplayPort (DP):** For optimal performance, connect one end of the DisplayPort cable to your computer's graphics card and the other end to a DP 1.4 port on the monitor.
 - **HDMI:** Alternatively, connect one end of the HDMI cable to your computer's graphics card and the other end to an HDMI 2.0 port on the monitor.
- **USB Connection:** Connect a USB cable from your computer to the monitor's USB port for additional connectivity (if applicable for specific models or features).

OPERATING INSTRUCTIONS

1. Powering On/Off

Press the power button located on the monitor to turn it on or off. The power indicator light will illuminate when the monitor is active.

2. On-Screen Display (OSD) Menu

The OSD menu allows you to adjust various monitor settings. Use the navigation buttons (usually located on the back or bottom of the monitor) to access and navigate the menu.

- **Menu Button:** Press to open the OSD menu.
- **Navigation Buttons:** Use to move up/down or left/right through menu options.
- **Select/Enter Button:** Press to confirm a selection or enter a sub-menu.
- **Exit Button:** Press to exit the current menu or OSD.

3. Adjusting Settings

Within the OSD menu, you can modify settings such as:

- **Brightness/Contrast:** Adjust the overall luminance and contrast ratio.
- **Color Settings:** Modify color temperature, gamma, and individual RGB levels.
- **Picture Mode:** Select from preset modes (e.g., Standard, Game, Movie, Text).
- **Refresh Rate:** Ensure your graphics card and monitor are set to 180Hz for optimal performance.
- **FreeSync/G-Sync:** Enable or disable adaptive sync technology for tear-free gaming. This monitor is compatible with both.
- **Input Source:** Manually select between DisplayPort and HDMI inputs.
- **Response Time:** Adjust overdrive settings to optimize pixel response.



Image: Monitor displaying various applications, demonstrating its adaptability for different tasks.

MAINTENANCE

1. Cleaning the Monitor

- Always unplug the monitor from the power outlet before cleaning.
- Use a soft, lint-free cloth to gently wipe the screen and exterior surfaces.
- For stubborn marks, lightly dampen the cloth with water or a mild, non-abrasive screen cleaner. Do not spray liquid directly onto the screen or monitor casing.
- Avoid using benzene, thinner, ammonia-based cleaners, or abrasive materials, as these can damage the monitor's surface.

2. Storage

If storing the monitor for an extended period, disconnect all cables and pack it in its original packaging if possible. Store in a cool, dry place away from extreme temperatures and direct sunlight.

TROUBLESHOOTING

If you encounter issues with your Redragon GM32 monitor, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
No Power	Power cable not connected; Power outlet not active; Monitor power button off.	Ensure power cable is securely connected to monitor, adapter, and wall outlet. Check if the power outlet is working. Press the monitor's power button.
No Signal / Blank Screen	Video cable not connected; Incorrect input source selected; Computer not outputting signal.	Verify video cable (HDMI/DP) is securely connected to both monitor and computer. Select the correct input source via the OSD menu. Ensure your computer is powered on and not in sleep mode.
Image is blurry or distorted	Incorrect resolution; Graphics driver issues.	Set the display resolution to 2560x1440 in your computer's display settings. Update your graphics card drivers.

Problem	Possible Cause	Solution
Screen Tearing or Stuttering	FreeSync/G-Sync not enabled; Refresh rate mismatch.	Enable FreeSync/G-Sync in the monitor's OSD menu and your graphics card control panel. Ensure the refresh rate is set to 180Hz in your computer's display settings.
Colors appear incorrect	Color settings misconfigured.	Adjust color settings (brightness, contrast, color temperature) in the OSD menu. Reset to factory defaults if necessary.

SPECIFICATIONS

Model Number	GMQ3225RVC
Screen Size	32 Inches
Panel Type	Fast VA
Curvature	1000R
Resolution	QHD (2560 x 1440 Pixels)
Aspect Ratio	16:9
Refresh Rate	180Hz
Response Time	1.76ms
Adaptive Sync	FreeSync & G-Sync Compatible
Contrast Ratio	3500:1
Color Gamut	85% NTSC
Connectivity	2 x HDMI 2.0, 2 x DisplayPort 1.4, 1 x USB Port
VESA Compatibility	100 x 100 mm
Tilt Adjustment	-5° to 15°
Product Dimensions	7.09 x 31.89 x 20.87 inches
Item Weight	18.66 pounds

WARRANTY INFORMATION

Redragon products are covered by a limited warranty. For specific warranty terms, conditions, and registration details, please refer to the official Redragon website or the warranty card included with your product. Keep your purchase receipt as proof of purchase.

CUSTOMER SUPPORT

If you require further assistance or have questions not covered in this manual, please contact Redragon customer support through their official website. You can typically find contact information, FAQs, and driver downloads on the support section of the Redragon website.

Official Website: www.redragonusa.com (or refer to your product packaging for regional support details).