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Motorola Edge 50 Neo

Motorola Edge 50 Neo 5G Smartphone User Manual

Model: Edge 50 Neo

1. INTRODUCTION

The Motorola Edge 50 Neo is a 5G-enabled smartphone designed for efficient daily use and multimedia consumption. This manual provides essential information for setting up, operating, and maintaining your device.

2. DEVICE OVERVIEW

Familiarize yourself with the physical components of your Motorola Edge 50 Neo.





Figure 2.1: Rear view of the Motorola Edge 50 Neo, highlighting the camera system and textured back panel.



Figure 2.2: Bottom edge of the device, featuring the USB Type-C port for charging and data transfer, along with the speaker and microphone.







Figure 2.3: Side view of the Motorola Edge 50 Neo, illustrating the placement of the volume buttons and power button.

3. SETUP

3.1. What's in the Box

- Motorola Edge 50 Neo Smartphone
- USB Cable

3.2. Inserting the SIM Card

1. Locate the SIM tray on the side of your device.
2. Insert the SIM ejector tool (not included) into the small hole on the SIM tray.
3. Gently push until the tray pops out.
4. Place your Dual SIM card(s) into the tray with the gold contacts facing down.
5. Carefully reinsert the tray into the device.

3.3. Powering On/Off

- To power on: Press and hold the Power button until the Motorola logo appears.
- To power off: Press and hold the Power button, then select 'Power off' from the options.

4. OPERATING YOUR DEVICE

4.1. Initial Setup

Upon first power-on, follow the on-screen prompts to select your language, connect to Wi-Fi, set up your Google account, and configure security features.

4.2. Navigation

The Motorola Edge 50 Neo runs on Android 14, offering an intuitive user experience. Use gestures or the navigation bar at the bottom of the screen to move between apps, return to the home screen, and access recent applications.

4.3. Display Features

The device features a 6.36-inch AMOLED display with a resolution of 1220 x 2760. This high-resolution screen provides crisp visuals and vibrant colors, enhanced by a high refresh rate for smooth scrolling and video playback.

4.4. Performance

Equipped with a Cortex CPU and 12GB RAM, the Motorola Edge 50 Neo ensures fluid multitasking and quick app launches. The device is designed to handle daily tasks and moderate gaming without significant slowdowns.

4.5. Camera Usage

The integrated camera system is capable of capturing clear photos in well-lit conditions, with natural color reproduction and solid detail. It supports 4K video capture, suitable for everyday photography and casual video recording.

4.6. Battery Management

The 4310 Milliamp Hours battery provides extended usage, typically lasting through a full day of mixed use, including social media and communication. For optimal battery life, manage background app activity and screen brightness.

5. SPECIFICATIONS

Feature	Specification
Brand	Motorola
Model Name	Motorola Edge 50 Neo
Operating System	Android 14
RAM Memory Installed Size	11.99 GB
Memory Storage Capacity	512 GB (Flash Memory Supported Size Maximum)
Screen Size	6.36 Inches
Display Type	AMOLED
Resolution	1220 x 2760
CPU Model	Cortex
CPU Speed	5.4 Hz
Battery Capacity	4310 Milliamp Hours
Cellular Technology	5G
Connectivity Technology	2G, 3G, 4G, 5G
SIM Card Slot Count	Dual SIM
Connector Type	USB Type C
Video Capture Resolution	4K
Color	Panton Poinciana

6. MAINTENANCE

6.1. Cleaning Your Device

- Use a soft, lint-free cloth to clean the screen and body of the phone.
- Avoid using harsh chemicals or abrasive materials.

6.2. Software Updates

Regularly check for and install software updates to ensure optimal performance, security, and access to new features. Navigate to **Settings > System > System updates** to check for available updates.

7. TROUBLESHOOTING

7.1. Device Not Powering On

- Ensure the battery is charged. Connect the device to a charger for at least 15 minutes.
- Press and hold the Power button for 10-15 seconds to perform a forced restart.

7.2. Poor Network Connectivity

- Check if your SIM card is properly inserted.
- Ensure you are within network coverage.
- Restart your device.
- Go to **Settings > Network & internet > Mobile network** and verify settings.

7.3. Apps Crashing or Freezing

- Clear the cache and data for the problematic app (**Settings > Apps > See all apps > [App Name] > Storage & cache**).
- Ensure the app is updated to its latest version.
- Restart your device.

8. WARRANTY AND SUPPORT

Your Motorola Edge 50 Neo comes with a **90 days limited warranty**. For detailed warranty terms and conditions, please refer to the documentation included with your purchase or visit the official Motorola support website.

For further assistance, technical support, or service inquiries, please visit the Motorola support website or contact their customer service.

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