

**ST2 Pro**

# Generic ST2 Pro USB-C Wired Earbuds User Manual

Model: ST2 Pro | Brand: Generic

## 1. INTRODUCTION

The Generic ST2 Pro USB-C Wired Earbuds are designed to deliver high-fidelity audio with the convenience of a direct USB-C connection. Featuring an integrated ESS ES9218AC Pro DAC chip and dual 10mm dynamic drivers, these in-ear monitors provide a high-resolution listening experience without the need for external charging or Bluetooth pairing. This manual provides essential information for setting up, operating, maintaining, and troubleshooting your ST2 Pro earbuds.

## 2. WHAT'S IN THE Box

- 1 x ST2 Pro USB-C Wired Earbuds
- 3 Pairs x Ergonomics Silicone White EarTips (S, M, L)
- 1 x USB-C to USB-A Adapter
- 1 x Pouch Bag
- 1 x User Manual
- 1 x Warranty Card
- 1 x Product Quality Certificate



Figure 2.1: Generic ST2 Pro USB-C Wired Earbuds with detachable cable. The image shows the transparent earbud housings, the braided cable, and the USB-C connector.

### 3. SETUP

#### 3.1 Attaching EarTips

1. Select the appropriate size of silicone EarTips (Small, Medium, or Large) for a comfortable and secure fit. A proper seal is crucial for optimal sound quality and noise isolation.
2. Gently push the selected EarTip onto the nozzle of each earbud until it is securely attached.

#### 3.2 Connecting to Your Device

1. Identify the USB-C connector on the earbud cable.
2. Plug the USB-C connector directly into the USB-C port of your compatible device (smartphone, tablet, PC, DAC, DAP).
3. If your device only has a USB-A port, use the provided USB-C to USB-A adapter. Connect the earbud's USB-C connector to the adapter, then plug the adapter into your device's USB-A port.
4. The earbuds are plug-and-play and should be recognized automatically by most operating systems (Windows, iOS, Mac OS, Android, HarmonyOS).



Figure 3.1: A detailed view of the USB-C connector housing the ESS ES9218AC Pro DAC chip, illustrating its internal components and capabilities.

Video 3.1: Official product video showcasing the features and benefits of the Hidizs ST2 Pro Nebula USB-C In-Ear Monitors with built-in DAC, including its high-fidelity audio capabilities and multi-device compatibility.

## 4. OPERATING INSTRUCTIONS

### 4.1 In-Line Controls

The ST2 Pro earbuds feature an in-line control unit for convenient management of audio playback and calls:

- **Play/Pause:** Press the main button once.
- **Next Track:** Press the main button twice.
- **Previous Track:** Press the main button three times.
- **Answer/End Call:** Press the main button once during an incoming call or active call.
- **Reject Call:** Press and hold the main button during an incoming call.
- **Volume Control:** Use the dedicated volume up (+) and volume down (-) buttons.
- **HD Microphone:** The integrated HD microphone allows for clear voice communication during calls.

**HIDIZS Acoustic Special  
Customized 10mm**

**Dual Magnetic Circuit Dynamic Driver**



The dual magnetic circuit design enhances efficiency, extends high frequencies, improves detail expression, and reduces nonlinear distortion for complete audio detail presentation.

Figure 4.1: A close-up image showing the in-line control unit on the earbud cable, featuring buttons for control and an integrated HD microphone for clear communication.

## 4.2 Audio Playback

The ST2 Pro earbuds support high-resolution audio formats including PCM 32-Bit/384kHz and Native DSD 64/128, and can unlock Hi-Res/MQA formats from various music apps. Ensure your audio source and application settings are configured for the highest quality output to fully utilize the earbuds' capabilities.

# Tap to Control, Speak with Clarity

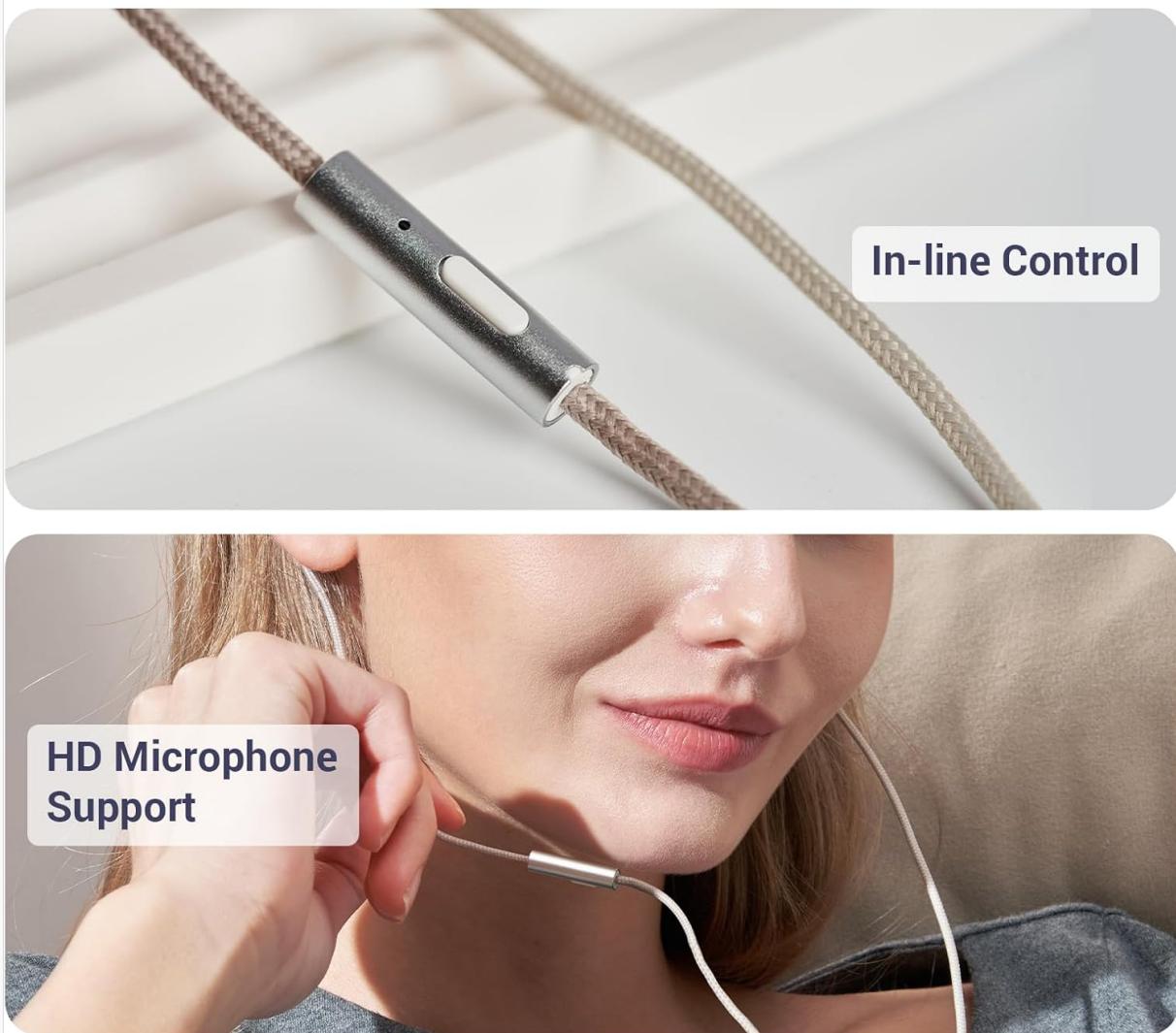


Figure 4.2: A person engrossed in mobile gaming while wearing the ST2 Pro earbuds, highlighting the zero-latency audio experience for gaming and music.

## 5. MAINTENANCE

### 5.1 Cleaning

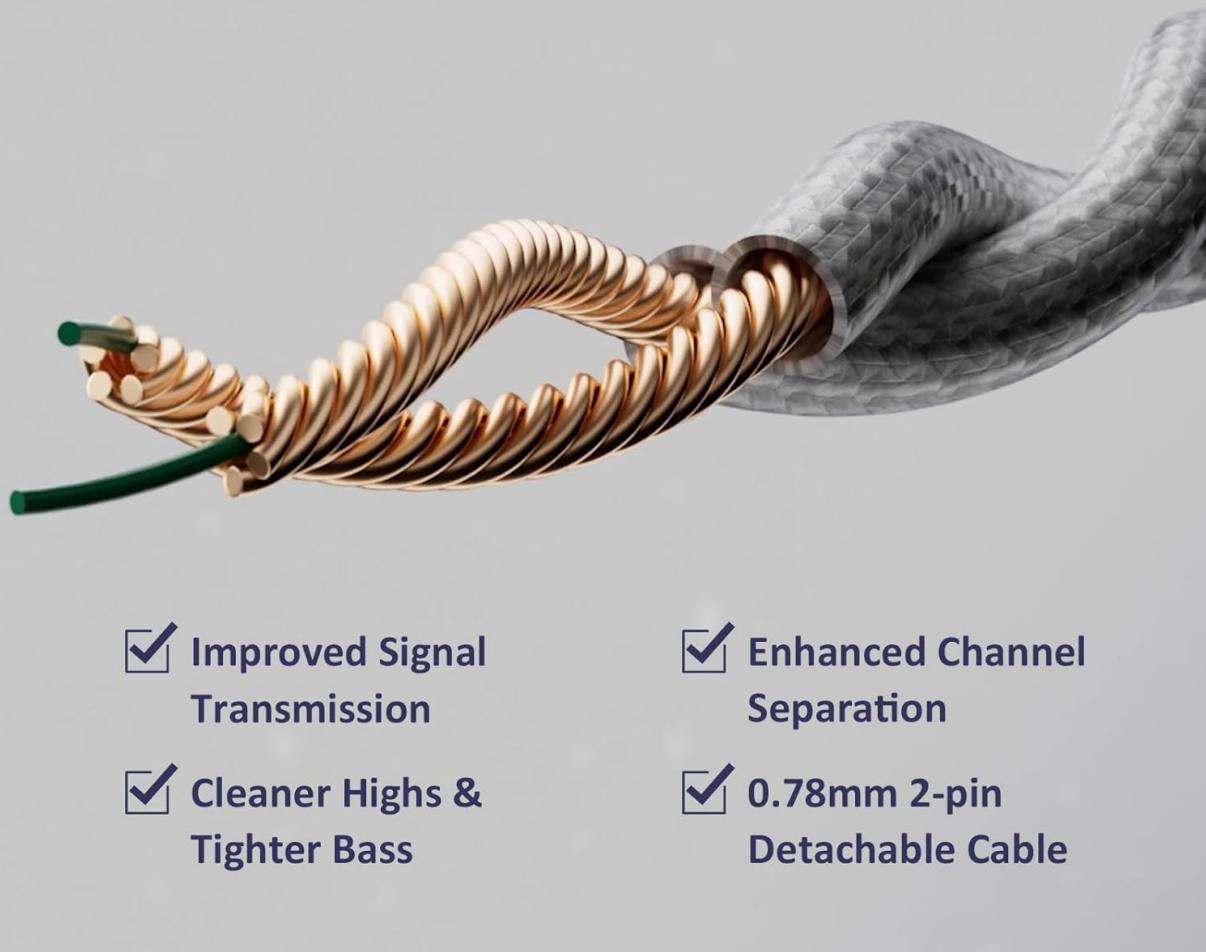
- Regularly clean the silicone EarTips with a soft, damp cloth to remove earwax and debris. Ensure they are completely dry before reattaching.
- Wipe the earbud housings and cable with a dry, soft cloth. Avoid using harsh chemicals or abrasive materials.

### 5.2 Cable Care

The ST2 Pro features high-purity oxygen-free copper cables. To prolong their lifespan and maintain sound quality:

- Avoid sharp bends or excessive pulling on the cable.
- Store the earbuds in the provided pouch bag when not in use to prevent tangling and damage.
- The cable is detachable (0.78mm 2-pin/MMCX), allowing for replacement if necessary.

# High-Purity Oxygen-Free Copper Hi-End Professional Cables



Improved Signal Transmission

Cleaner Highs & Tighter Bass

Enhanced Channel Separation

0.78mm 2-pin Detachable Cable

Figure 5.1: An illustration of the high-purity oxygen-free copper cables, emphasizing their braided design and the material's benefits for signal transmission and sound quality.

## 6. TROUBLESHOOTING

### 6.1 No Sound or Low Volume

- Ensure the USB-C connector is fully inserted into your device.
- Check the volume settings on your device and using the in-line controls.
- Verify that the correct audio output device is selected in your device's sound settings.
- Test the earbuds with another compatible device to rule out device-specific issues.

### 6.2 Poor Sound Quality

- Ensure the EarTips create a proper seal in your ear. Try different sizes if needed.
- Check for any debris or earwax blocking the earbud nozzles.
- Ensure your audio files are of sufficient quality (e.g., Hi-Res, MQA) to fully appreciate the earbuds' capabilities.
- Avoid using damaged cables or adapters.

## 7. SPECIFICATIONS

Feature	Specification
Model Name	ST2 Pro
Connectivity Technology	Wired (USB Type-C)
Headphones Jack	Type-C
Audio Driver Type	Dynamic Driver
Audio Driver Size	10 Millimeters
DAC Chip	ESS ES9218AC Pro
PCM Support	32-Bit/384kHz
DSD Support	Native DSD 64/128
Sensitivity	118 dB
Impedance	32 Ohms
Noise Control	Sound Isolation
Control Type	Volume Control, Touch
Cable Feature	Detachable (0.78mm 2-Pin/MMCX)
Compatible Devices	PC, Tablet, Cellphone, DAC, DAP
Material	Plastic, Resin
Item Weight	0.1 Kilograms (3.52 ounces)
Water Resistance Level	Not Water Resistant

## 8. WARRANTY AND SUPPORT

Your ST2 Pro USB-C Wired Earbuds come with a Warranty Card. Please refer to the card for detailed warranty terms and conditions. For technical support or further assistance, please contact the manufacturer or your retailer.