Samsung EF-GS938

Samsung Galaxy S25 Ultra Standing Grip Case User Manual

Model: EF-GS938

Introduction

This manual provides comprehensive instructions for the Samsung Galaxy S25 Ultra Standing Grip Case. This accessory is designed to protect your Samsung Galaxy S25 Ultra while offering enhanced usability through its integrated grip and standing features. The case is made from durable polycarbonate and features an eco-friendly design.

Package Contents

- 1 x Samsung Galaxy S25 Ultra Standing Grip Case (Gray)

Setup: Installing the Case

1. **Prepare your device:** Ensure your Samsung Galaxy S25 Ultra is clean and free of dust or debris.
2. **Align the case:** Hold the case with the camera cutout aligned with your phone's camera module.
3. **Insert the phone:** Gently push your phone into the case, starting with one side (e.g., the top or bottom edge). Ensure all corners snap securely into place.
4. **Verify fit:** Check that all buttons, ports, and the camera are properly aligned and accessible. The case should fit snugly around your device.



Figure 1: Samsung Galaxy S25 Ultra with the Standing Grip Case installed, showing the front view.



Figure 2: Rear view of the case with the integrated grip in its retracted position.

Operating: Using the Grip and Stand

Using the Grip Function

The integrated grip provides a secure and comfortable hold for your phone, reducing the risk of accidental drops.

1. **Extend the grip:** Locate the flexible strap on the back of the case. Gently pull the strap outwards from the case until it forms a loop.
2. **Insert your fingers:** Slide your fingers through the loop to secure your hold on the device. Adjust for comfort.
3. **Retract the grip:** When not in use, push the strap back into its recessed channel on the case until it lies flat.

Using the Standing Function

The grip also functions as a convenient kickstand for hands-free viewing.

1. **Extend the grip:** Pull the flexible strap outwards from the case.
2. **Position for standing:** Rotate the phone horizontally or vertically. Adjust the extended grip to prop up the phone on a flat surface. The tension in the strap will hold the phone at an angle.
3. **Adjust viewing angle:** Experiment with the strap's extension to find your preferred viewing angle.
4. **Retract the stand:** When finished, push the strap back into its recessed channel until it lies flat against the case.



Figure 3: The case demonstrating its standing function, holding the phone in a horizontal viewing position.

Maintenance and Care

To ensure the longevity and appearance of your Standing Grip Case, follow these care instructions:

- **Cleaning:** Wipe the case regularly with a soft, damp cloth. For stubborn dirt, use a mild soap solution and then wipe with a clean, damp cloth. Avoid harsh chemicals or abrasive cleaners.
- **Avoid extreme temperatures:** Do not expose the case to extreme heat or cold, as this may affect the material's integrity.
- **Handle with care:** While durable, avoid excessive force when extending or retracting the grip to prevent damage.



Figure 4: Detailed view of the case's rear surface and the retracted grip mechanism.

Troubleshooting

- **Case does not fit:** Ensure you have the correct model case for your Samsung Galaxy S25 Ultra. Verify that no foreign objects are obstructing the fit.
- **Grip feels loose or does not retract fully:** Check for any debris caught in the grip mechanism. Gently clean the area. If the issue persists, contact customer support.
- **Phone slips when using stand:** Ensure the phone is placed on a flat, stable surface. Adjust the grip's extension to find a more stable angle.

Specifications

Brand	Samsung
Model Number	EF-GS938
Compatible Phone Models	Samsung Galaxy S25 Ultra
Color	Gray
Material	Polycarbonate
Product Features	Standing Grip, Soft Touch Feeling, Eco-Friendly (UL Certified, Minimum 19% post-consumer recycled content), Slim Design
Item Dimensions (L x W x H)	8 x 1.1 x 16.5 Centimeters
Item Weight	46 Grams
Form Factor	Case

Warranty Information

This Samsung Galaxy S25 Ultra Standing Grip Case comes with a**3 Months Manufacturer Warranty** from the date of purchase. This warranty covers manufacturing defects. It does not cover damage caused by misuse, accidents, or normal wear and tear.
Please retain your proof of purchase for warranty claims.

Customer Support

For any questions, assistance, or warranty claims regarding your Samsung Galaxy S25 Ultra Standing Grip Case, please contact Samsung Customer Service:

Email: support.india@samsung.com

Toll-Free Telephone: 1800-40-7267864

Address: Samsung India Electronics Pvt ltd, 6th Floor, DLF Centre, Sansad Marg, New Delhi - 110001

When contacting support, please have your product model number (EF-GS938) and proof of purchase readily available.

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