Samsung EF-GS931

Samsung Galaxy S25 Standing Grip Case User Manual

Model: EF-GS931

Introduction

This manual provides essential instructions for the proper use and care of your Samsung Galaxy S25 Standing Grip Case. This accessory is designed to enhance your device's functionality by offering a secure grip and a convenient standing feature, while also providing protection. The case features a 2-in-1 grip and standing design, a soft-touch feel, and is made with eco-friendly materials.

Setup: Installing the Case

Follow these steps to correctly install the Standing Grip Case onto your Samsung Galaxy S25 device.

1. **Prepare your device:** Ensure your Samsung Galaxy S25 is clean and free of dust or debris before installation.
2. **Align the case:** Hold the case with the camera cutout aligned with your phone's camera module.
3. **Insert the phone:** Gently push your phone into the case, starting with one side, then carefully pressing the other side until the phone is fully seated within the case. Ensure all edges are securely covered.
4. **Verify fit:** Check that all buttons, ports, and camera lenses are properly aligned with the case's cutouts and are fully accessible.



Image: Front view of the Samsung Galaxy S25 with the gray Standing Grip Case installed, demonstrating the precise fit around the screen and camera.

Operating Instructions

The Standing Grip Case offers dual functionality: a secure grip and a convenient stand.

Using the Grip Function

The integrated strap on the back of the case provides a secure way to hold your phone, reducing the risk of accidental drops.

1. **Locate the strap:** The strap is located on the back of the case. When not in use, it lies flat against the case.
2. **Insert your fingers:** Slide your fingers (typically two or three) under the strap to secure your grip on the device.
3. **Adjust for comfort:** Position your fingers for a comfortable and stable hold.



Image: Back view of the gray Samsung Galaxy S25 Standing Grip Case, showing the grip strap in its folded, flat position.

Using the Standing Function

The grip strap can also be extended to act as a kickstand, allowing for hands-free viewing.

1. **Extend the strap:** Gently pull the strap away from the back of the case until it locks into an open position.
2. **Position your phone:** Place your phone on a flat surface in landscape orientation, resting on the extended strap.
3. **Adjust viewing angle:** The strap is designed to provide an optimal viewing angle for media consumption.
4. **Fold back:** When finished, gently push the strap back into its flat position against the case.



Image: Side view of the Samsung Galaxy S25 in its gray Standing Grip Case, demonstrating the grip strap extended to serve as a kickstand.

Maintenance

Proper care will extend the life and appearance of your case.

- **Cleaning:** To clean the case, gently wipe it with a soft, damp cloth. Avoid using harsh chemicals, abrasive cleaners, or solvents, as these may damage the material or finish.
- **Storage:** Store the case in a cool, dry place away from direct sunlight when not in use for extended periods.
- **Avoid excessive force:** Do not apply excessive force when extending or retracting the grip strap to prevent damage to the mechanism.

Troubleshooting

If you encounter any issues with your Standing Grip Case, consider the following:

- **Case not fitting correctly:** Ensure your device is a Samsung Galaxy S25. Verify that the phone is inserted correctly and all edges are snapped into place. Remove any screen protectors or skins that might interfere with the fit.
- **Grip strap not extending/retracting smoothly:** Check for any obstructions or debris in the strap mechanism. Ensure you are applying gentle, even pressure. If the issue persists, contact customer support.
- **Case appears dirty:** Refer to the cleaning instructions in the Maintenance section.

Specifications

Brand	Samsung

Model Number	EF-GS931
Compatible Phone Models	Samsung Galaxy S25
Color	Gray
Material	Polycarbonate
Product Features	Shock-Absorbent, Slim Fit, Eco-Friendly
Item Dimensions (L x W x H)	7.3 x 1 x 14.9 Centimeters
Item Weight	38 Grams
Box Contents	1 Back cover

Warranty Information

This Samsung Galaxy S25 Standing Grip Case comes with a **3 Months Manufacturer Warranty** from the date of purchase. This warranty covers manufacturing defects under normal use. It does not cover damage caused by misuse, accidents, unauthorized modifications, or normal wear and tear. Please retain your proof of purchase for warranty claims.

Support

For further assistance, technical support, or warranty claims, please contact Samsung customer service:

- **Email:** support.india@samsung.com
- **Telephone (Toll Free):** 1800-40-7267864
- **Official Website:** Visit the Samsung Brand Store on Amazon for more product information and support resources.
- **Importer Contact:** Samsung India Electronics Pvt ltd, 6th Floor, DLF Centre, Sansad Marg, New Delhi - 110001.

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