## Samsung EF-GS938

# Samsung Galaxy S25 Ultra Standing Grip Case Instruction Manual

Model: EF-GS938

## 1. Product Overview

This manual provides instructions for the Samsung Galaxy S25 Ultra Standing Grip Case. This accessory is designed to protect your device while offering enhanced grip and a convenient standing function.

- **Comfortable Grip & Standing Function:** Integrated design for secure holding and hands-free viewing.
- **Sleek & Slimmer Design:** Engineered to be up to 25% slimmer, maintaining the phone's profile.
- **Eco-Friendly Materials:** Manufactured with a minimum of 19% post-consumer recycled content, UL Certified.

## 2. Setup and Installation

Follow these steps to correctly install the Standing Grip Case on your Samsung Galaxy S25 Ultra.

1. **Prepare Your Device:** Ensure your Samsung Galaxy S25 Ultra is clean and free of dust or debris.
2. **Align the Case:** Hold the case with the camera cutout aligned with your phone's camera module.
3. **Insert the Phone:** Gently push your phone into the case, starting with one side, then pressing the other edges until the phone is fully seated and secure within the case. Ensure all buttons and ports are accessible and aligned with the case openings.



Figure 2.1: Front view of the Samsung Galaxy S25 Ultra with the Standing Grip Case installed, showing proper alignment.

This image displays the front of the Samsung Galaxy S25 Ultra with the black Standing Grip Case correctly installed, highlighting the precise fit around the screen and camera.

## 3. Operating the Grip and Stand Function

The Standing Grip Case features an integrated strap that functions as both a secure grip and a convenient kickstand.

1. **Using as a Grip:** To use the grip function, gently pull the strap outwards from the back of the case. Slide your fingers through the loop created by the strap for a more secure hold on your device.
2. **Using as a Stand:** To activate the standing function, pull the strap further outwards until it locks into a stable position, forming a triangular support. Place your phone on a flat surface in landscape orientation for hands-free viewing.
3. **Retracting the Grip/Stand:** When not in use, push the strap back into its recessed position on the case until it lies flat.




Figure 3.1: Side view of the Samsung Galaxy S25 Ultra with the Standing Grip Case, illustrating the stand deployed for horizontal viewing.

This image shows the Samsung Galaxy S25 Ultra in landscape mode with the integrated grip strap extended to function as a stand, providing a stable viewing angle.




Figure 3.2: Back view of the Samsung Galaxy S25 Ultra with the Standing Grip Case, highlighting the integrated grip strap.

This image displays the rear of the Samsung Galaxy S25 Ultra with the Standing Grip Case, clearly showing the design of the grip strap when not in use as a stand.

## 4. Maintenance and Care

To ensure the longevity and appearance of your Standing Grip Case, follow these maintenance guidelines:

- **Cleaning:** Use a soft, damp cloth to wipe the surface of the case. Avoid abrasive cleaners, solvents, or harsh chemicals, as these can damage the polycarbonate material and finish.
- **Avoid Extreme Temperatures:** Do not expose the case to extreme heat or cold, as this may affect its material integrity and flexibility.
- **Gentle Handling:** While durable, avoid excessive force when installing or removing the case, and when operating the grip/stand mechanism, to prevent damage.




Figure 4.1: Back view of the Samsung Galaxy S25 Ultra Standing Grip Case, detached from the phone.

This image shows the Standing Grip Case by itself, illustrating its design and the integrated grip strap, which should be handled with care during cleaning.

## 5. Troubleshooting

If you encounter any issues with your Standing Grip Case, refer to the following common solutions:

- **Case Not Fitting Correctly:** Ensure you have the correct model case for your Samsung Galaxy S25 Ultra. Verify that the phone is aligned properly before pressing it into the case.
- **Grip/Stand Mechanism Sticking:** Check for any debris or foreign objects obstructing the strap mechanism. Gently clean the area. Avoid forcing the strap.
- **Visible Wear or Cracks:** Over time, materials can show wear. If cracks appear, especially due to impact or stress, consider replacing the case to ensure continued protection for your device.

## 6. Specifications

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|---|---|
| **Brand** | Samsung |

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|---|---|
| **Compatible Phone Models** | Samsung Galaxy S25 Ultra |
| **Colour** | Black |
| **Material** | Polycarbonate |
| **Model Number** | EF-GS938 |
| **Item Dimensions (L x W x H)** | 8 x 1.1 x 16.5 Centimeters |
| **Item Weight** | 46 Grams |
| **Box Contents** | 1 Back cover |

## 7. Warranty Information

This Samsung Galaxy S25 Ultra Standing Grip Case is covered by a**3 Months Manufacturer Warranty** from the date of purchase. This warranty covers manufacturing defects under normal use. Please retain your proof of purchase for warranty claims.

The warranty does not cover damage caused by misuse, accidents, unauthorized modifications, or normal wear and tear.

## 8. Support and Contact Information

For further assistance or inquiries regarding your Samsung Galaxy S25 Ultra Standing Grip Case, please contact Samsung customer support:

- **Importer Contact:** Samsung India Electronics Pvt ltd, 6th Floor, DLF Centre, Sansad Marg, New Delhi - 110001.
- **Email:** support.india@samsung.com
- **Telephone (Toll Free):** 1800-40-7267864

Manufacturer: Shenzhen YuChuan Technology Co., Ltd, East side 401 of Building 12, No.35, Dafu Road, Zhangge Community, Fucheng Street, Longhua District, Shenzhen, China.