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PETULTRA DU4LB-KY-NEW

PETULTRA Automatic Cat Feeder DU4LB-KY-NEW User Manual

Model: DU4LB-KY-NEW

INTRODUCTION

Thank you for choosing the PETULTRA Automatic Cat Feeder. This device is designed to provide scheduled and controlled feeding for up to two cats, ensuring they receive appropriate portions at designated times. Featuring smart app control and a dual power supply, this feeder offers convenience and reliability for pet owners.

WHAT'S INCLUDED

Carefully unpack your PETULTRA Automatic Cat Feeder and ensure all components are present:

Prevent Food Blocking



Recommended Food Types



Dry Food



Freeze-Dried Food



Mixed Food



Air-Dried Food



Recommended Kibble Size within 2-10mm



2 mm



8 mm



10 mm

*Recommended Kibble Size within 3-10mm

Image: All accessories included with the PETULTRA Automatic Pet Feeder. Components shown are the main feeder unit (fuselage), double bowl, food splitter, holder, power cable, and power adapter.

- Feeder Fuselage (Main Unit)
- Double Bowl Tray
- Food Splitter
- Bowl Holder
- USB Type-C Power Cable (1.5m)

- Power Adapter

SETUP

1. Power Supply

The feeder supports a 2-way power supply: AC adapter or batteries.

2-way Power Supply

**Battery
Powered**



Three single dry cell batteries

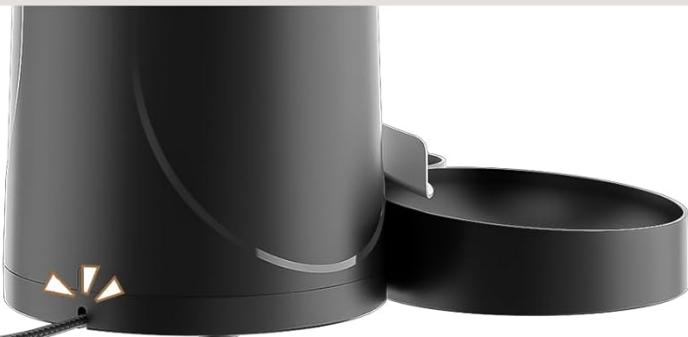
Battery life

One year for a cat

Half a year for two cats

Note: Batteries not included in the package

**Plug
Powered**



1.5m USB Type-C cable.

With dry cell batteries, no need to worry in the event of a power failure.

Image: The feeder's base showing the battery compartment for three D-cell batteries and the USB-C port for plug-in power. Batteries are not included.

- **Plug Powered:** Connect the provided USB Type-C cable to the feeder and the power adapter, then plug it into a wall outlet.
- **Battery Powered:** For backup power during outages, insert three D-cell batteries (not included) into the battery compartment at the bottom of the feeder. Battery life is approximately one year for one cat or half a year for two cats.

2. Assemble Bowls and Food Splitter

- Place the bowl holder onto the feeder's dispensing chute.
- Insert the food splitter into the designated slot on the bowl holder to divide food into two separate bowls.
- Place the two feeding bowls onto the holder.



Battery powered

Use 3xD batteries as a back-up power source



Plug Powered

Powered by a USB-C power adapter

Image: A close-up view of the pet food separator and the two feeding bowls, designed for simultaneous feeding of two pets.

3. Fill the Food Tank

- Open the lid of the food tank.
- Pour dry kibble into the tank. The tank has a 4L capacity, holding up to 16 cups of food.
- Ensure the kibble size is between 2-10mm to prevent blockages.
- Close the lid securely to maintain food freshness. The lid is designed to seal tightly.

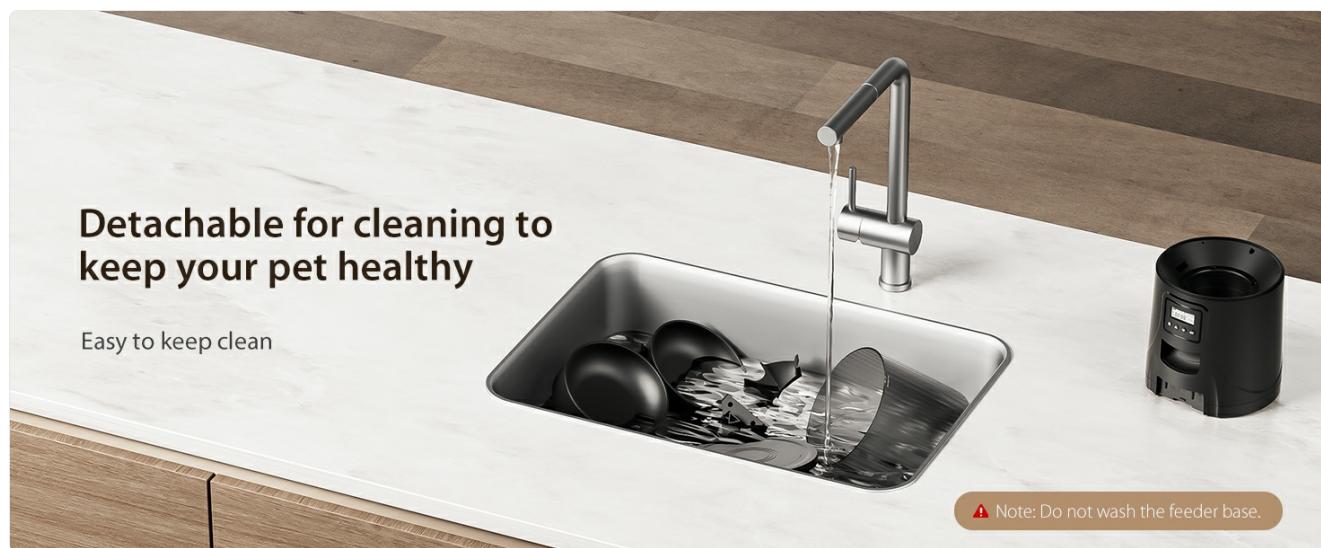


Image: The transparent food tank of the feeder, allowing easy monitoring of the food level. It has a 4L capacity, equivalent to 16 cups of food.

4. App Download and Device Connection

The PETULTRA feeder is controlled via a smartphone app. Ensure your phone's Bluetooth and WLAN (Wi-Fi) are turned on.

Pet food separator with bowls

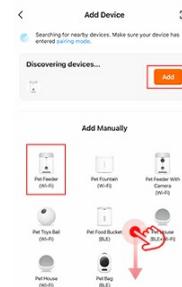
This 2-pet set is ideal for feeding two pets at the same time.



Image: Step-by-step guide for connecting the device, including a QR code to download the 'PetTech' app and instructions for adding the feeder.

- 1. Download the App:** Scan the QR code above or search for "PetTech" in your app store to download the application.
[Download PetTech App](#)
- 2. Add Device:** Open the app and select "Add Device."
- 3. Select Feeder:** Choose "Pet Feeder (Wi-Fi)" from the small home appliances list.

Connect the Device (Turn on Bluetooth and WLAN First)



1 Download "PetTech" APP

- 1.Scan QR code and download the APP
- 2.Search "PetTech" in APP store and download

2 Add Device

Directly Choose add device.

3 Two Ways Add Device

1. Directly Choose "Add" to add device.
2. Choose "Pet Feeder (Wi-Fi)" in Small Home Appliances.

Image: Continuation of the app connection process, showing how to connect to a 2.4 GHz Wi-Fi network and the confirmation screen for successful device addition.

- 4. Connect to Network:** Select your 2.4 GHz Wi-Fi network and enter the password. **Note: The feeder only supports 2.4 GHz Wi-Fi. If your router is 5 GHz, please set it to 2.4 GHz.**
- 5. Wait for Connection:** The app will show the connection progress.
- 6. Success:** Once connected, you can customize the device name.

OPERATING INSTRUCTIONS

1. Setting a Feeding Schedule

Use the PetTech app to create a customized feeding schedule for your pets.

APP remote control feeding

Customizing feeding on the APP is very convenient

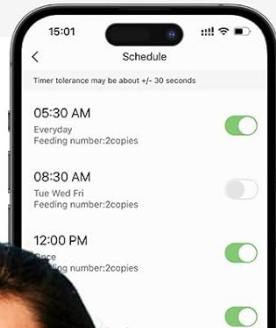


Image: A user interacting with the app to set feeding schedules, alongside an image of two cats eating from the feeder, demonstrating remote control feeding.

- Open the PetTech app and select your feeder.
- Navigate to the "Schedule" or "Feeding Plan" section.
- Set desired feeding times (up to 6 meals per day).
- Specify the number of portions for each meal (1-20 portions per meal).
- Save your settings. The feeder will dispense food automatically according to your schedule.

Scientific Feeding Schedule

Easy to Set, Keep a Healthy Diet

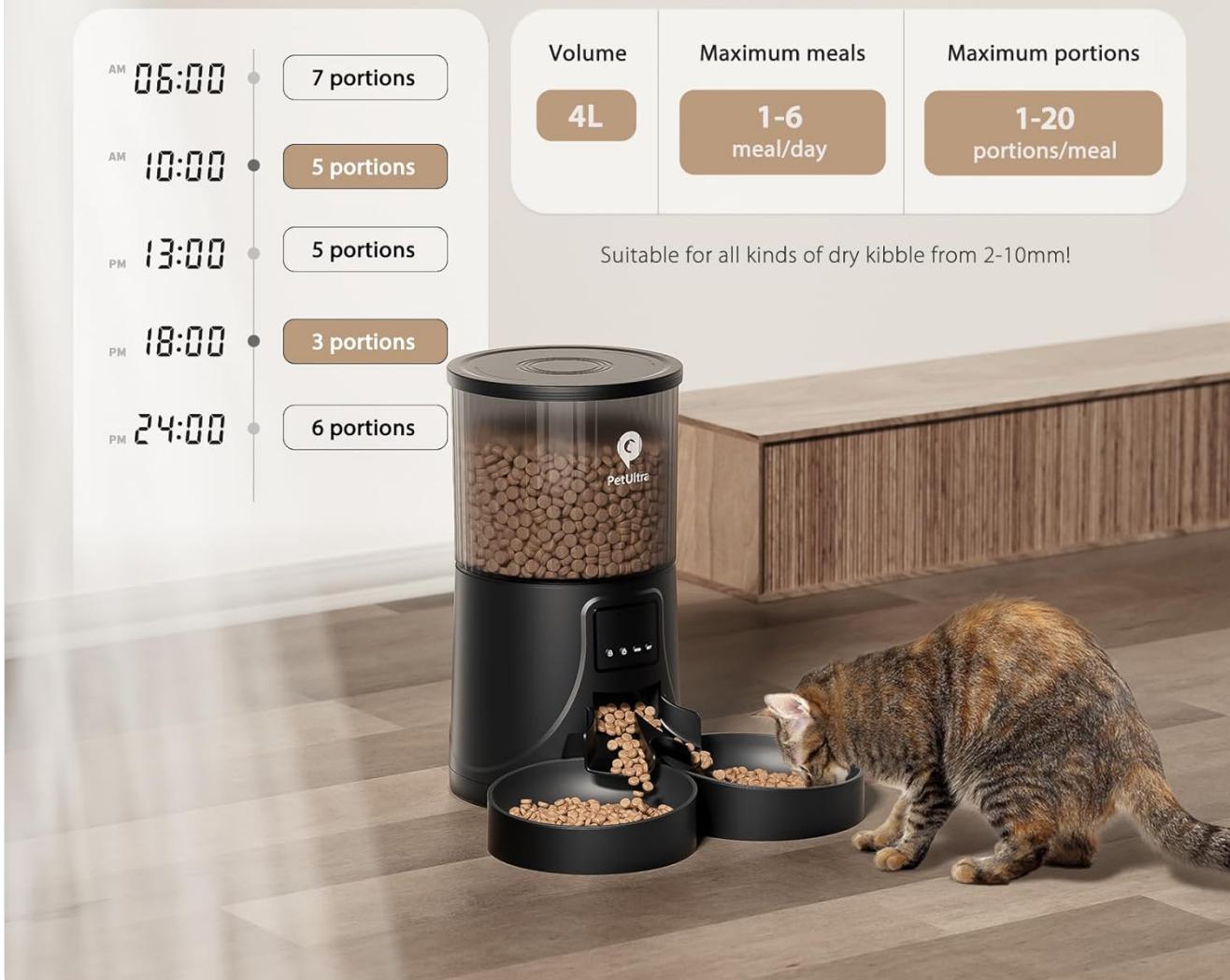


Image: A visual representation of a scientific feeding schedule, showing recommended meal times and portion sizes, with a cat eating from the feeder.

2. Portion Setting Reference

Use the following table as a reference for setting appropriate portion sizes based on daily intake:

Easy to check food

You could see how much food is left in the food tank. 4L Large capacity can store up to 16 cups of food



Image: A reference table for portion settings, detailing conversions (e.g., 4L = 16 cups, 1 cup = 16 portions, 1 portion = 1 tablespoon) and recommended portions based on daily intake.

Daily Intake	1/8 Cup (30ml/2tbsp)	1/4 Cup (60ml/4tbsp)	1/2 Cup (120ml/8tbsp)	3/4 Cup (180ml/12tbsp)	1 Cup (250ml/16tbsp)	2 Cups (500ml/32tbsp)
Recommended Portion	2 Portions	4 Portions	8 Portions	12 Portions	16 Portions	32 Portions

Note: 1 cup equals 16 portions, and 1 portion equals 1 tablespoon.

MAINTENANCE

1. Cleaning

Regular cleaning ensures hygiene and proper functioning of the feeder.

Connect the Device (Turn on Bluetooth and WLAN First)

Select 2.4 GHz Wi-Fi Network and enter password.

If your Wi-Fi is 5GHz, please set it to be 2.4GHz. Common router setting method



duduchongwu

>Password

Next

Add Device

1 device(s) being added...

DU3L-W-01 Being added

Done

Add Device

1 device(s) added successfully

DU3L-W-01 Added successfully

Done

4 Connect to the Network

Choose 2.4 Ghz Wi-Fi network and enter password. (If your Wi-Fi is 5 GHz, please set be 2.4 Ghz)

5 Wait for connecting

Waiting for connecting, showing successfully, adding and next step.

6 Succeed in Adding the device

After successful, you can customize the name of device

Image: Detachable components of the feeder, including the food tank and bowls, being washed in a sink. A warning indicates not to wash the feeder base.

- The food tank, bowls, and food splitter are detachable and washable.
- Wash these parts with mild soap and water. Rinse thoroughly and dry completely before reassembly.

- **DO NOT** wash the feeder base. Wipe the base with a damp cloth only.

2. Food Freshness

The feeder is designed with a fresh lock lid to keep food fresh and prevent pets from accessing the food tank.

Reference for Portion Setting

4L=16 cups 1 cups =16 portion, 1 portion =1 tbsp						
Daily Intake	1/8 Cup 30ml/2tbsp	1/4 Cup 60ml/4tbsp	1/2 Cup 60ml/4tbsp	3/4 Cup 180ml/12tbsp	1 Cup 250ml/16tbsp	2 Cup 500ml/32tbsp
Recommended Portion	2 Portion	4 Portion	8 Portion	12 Portion	16 Portion	32 Portion

Image: Two cats interacting with the feeder, demonstrating the secure, tightly sealing lid that prevents pets from opening it.

- Always ensure the lid is securely closed after refilling the food tank.
- Store the feeder in a cool, dry place.

TROUBLESHOOTING

1. Food Not Dispensing

- **Check Food Level:** Ensure there is enough kibble in the food tank.
- **Kibble Size:** Verify that the kibble size is between 2-10mm. Larger kibble can cause blockages.
- **Blockage:** Check the dispensing chute for any obstructions. Clear any stuck food.
- **Power:** Ensure the feeder is properly powered, either via AC adapter or charged batteries.

All accessories included with the Automatic Pet Feeder



Image: Guidelines for preventing food blocking, illustrating recommended food types (dry, freeze-dried, mixed, air-dried) and ideal

kibble sizes (2-10mm).

2. App Connectivity Issues

- Wi-Fi Band:** Confirm your router is broadcasting a 2.4 GHz Wi-Fi signal. The feeder does not support 5 GHz Wi-Fi.
- Router Distance:** Ensure the feeder is within range of your Wi-Fi router.
- App Permissions:** Check that the PetTech app has necessary permissions (e.g., location, Wi-Fi) on your smartphone.
- Restart:** Try restarting the feeder and your smartphone, then attempt to reconnect.

SPECIFICATIONS

Feature	Detail
Model Number	DU4LB-KY-NEW
Brand	PETULTRA
Material	Plastic
Product Dimensions	13.8 x 7.62 x 7.34 inches
Food Capacity	4 Liters (approx. 16 cups)
Meals per Day	1-6 meals
Portions per Meal	1-20 portions
Recommended Kibble Size	2-10mm
Power Supply	AC Adapter (USB Type-C) / 3x D-cell Batteries (not included)
Wi-Fi Support	2.4 GHz only
Target Species	Cat

WARRANTY AND SUPPORT

For warranty information or technical support, please refer to the contact details provided with your purchase or visit the official PETULTRA website. Keep your purchase receipt as proof of purchase for warranty claims.