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## KEENSTAR Programmable Food Steamer with 24H Booking

# KEENSTAR 13.7QT Electric Food Steamer User Manual

Model: Programmable Food Steamer with 24H Booking

## INTRODUCTION

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Welcome to the KEENSTAR 13.7QT Electric Food Steamer. This appliance is designed to provide a healthy and efficient way to prepare meals. With its large capacity and multi-tier design, you can steam a variety of foods simultaneously. Please read this manual thoroughly before first use to ensure proper operation and maintenance.

## PRODUCT COMPONENTS

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Your KEENSTAR Electric Food Steamer includes the following components:

- Main Base Unit with Heating Element and Control Panel
- 3 BPA-Free Steaming Baskets
- 1 Lid
- 1 Drip Tray (integrated or separate, depending on model)

# KEENSTAR

**13L**

Large Capacity



Satisfy a whole family meal once cooking

# OTHER

**9L**

Small Capacity



It takes 2 or 3 times to finish cooking

Image: The KEENSTAR Electric Food Steamer with its three stackable baskets.

## SETUP AND ASSEMBLY

1. **Unpack:** Carefully remove all components from the packaging.
2. **Clean:** Before first use, wash the steaming baskets, lid, and any removable trays with warm, soapy water. Rinse thoroughly and dry. The main base unit should only be wiped with a damp cloth; do not immerse it in water.
3. **Placement:** Place the main base unit on a stable, flat, and heat-resistant surface. Ensure adequate ventilation around the unit.
4. **Fill Water Reservoir:** Open the side water inlet and fill the water reservoir with clean water. Observe the viewable water level indicator to ensure the water level is between the MIN and MAX marks. Do not overfill.
5. **Assemble Baskets:** Place the drip tray (if separate) onto the base unit, then stack the desired number of

steaming baskets onto the base unit. Ensure they are securely seated.

6. **Add Food:** Place your food items into the steaming baskets. Avoid overcrowding to allow for proper steam circulation.
7. **Cover:** Place the lid securely on top of the uppermost steaming basket.



Image: Easy water refilling via the side inlet and visible water level indicator.

## OPERATING INSTRUCTIONS

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The KEENSTAR Electric Food Steamer features an intuitive digital control panel for easy operation.

1. **Power On:** Plug the steamer into a standard electrical outlet. The digital display will light up.
2. **Set Steaming Time:** Use the + and - buttons on the control panel to adjust the desired steaming duration. The steamer generates steam rapidly, typically within 25 seconds.
3. **Start Steaming:** Press the **STEAM** or **START/STOP** button to begin the steaming process immediately.
4. **Using the Delay Timer (24-Hour Booking):**

- Press the **DELAY TIMER** button.
  - Use the **+** and **-** buttons to set the desired delay time, up to 24 hours.
  - Press **START/STOP** to confirm the delay setting. The steamer will automatically start cooking after the set delay period.
- Monitoring Water Level:** The viewable water level indicator allows you to monitor the water in the reservoir. If the water level becomes low during operation, use the side water inlet to carefully add more water without interrupting the steaming process.
  - Automatic Shut-off:** For safety, the steamer is equipped with an automatic shut-off function. If the water reservoir runs dry, the unit will power off to prevent overheating.



Image: Illustration of the 24-hour programmable delay timer feature.

## MAINTENANCE AND CLEANING

Regular cleaning ensures the longevity and optimal performance of your steamer.

- Before Cleaning:** Always unplug the steamer from the power outlet and allow all parts to cool completely

before cleaning.

2. **Base Unit:** Wipe the exterior of the main base unit with a soft, damp cloth. Do not use abrasive cleaners. Never immerse the base unit in water or any other liquid.
3. **Steaming Baskets and Lid:** The steaming baskets and lid are dishwasher-friendly for convenient cleaning. Alternatively, they can be washed by hand using warm, soapy water and a soft sponge. Rinse thoroughly.
4. **Drip Tray:** The drip tray collects condensed water and food juices. Remove and empty the drip tray after each use. Wash it with warm, soapy water or place it in the dishwasher. This prevents residue buildup and protects the heating elements.
5. **Descaling:** Over time, mineral deposits may accumulate on the heating element. To descale, fill the water reservoir with a mixture of water and white vinegar (e.g., 1:1 ratio). Run the steamer for 20-30 minutes. After descaling, rinse the reservoir thoroughly with clean water and run a cycle with fresh water to remove any vinegar odor.



Image: Steaming baskets are easy to clean by hand or in a dishwasher.

## TROUBLESHOOTING

If you encounter any issues with your KEENSTAR Electric Food Steamer, please refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Steamer does not turn on.	Power cord not properly connected. No water in reservoir.	Ensure the power cord is securely plugged into a working outlet. Check water level and refill if necessary. The auto shut-off feature activates if water runs dry.
No steam is being generated.	Insufficient water in reservoir. Baskets or lid not properly assembled.	Check and refill the water reservoir. Ensure all steaming baskets and the lid are correctly placed and sealed.
Food is not cooking evenly.	Overcrowding of baskets. Food cut into different sizes.	Avoid overfilling the steaming baskets. Cut food items into uniform sizes for consistent cooking. If using multiple tiers, consider rotating baskets or placing denser items in lower baskets.

## SPECIFICATIONS

Detailed technical specifications for your KEENSTAR Electric Food Steamer:

Feature	Detail
Brand	KEENSTAR
Model	Programmable Food Steamer with 24H Booking
Capacity	13.7 Quarts
Power	800W
Material	Polypropylene (BPA-Free)
Product Dimensions (L x W x H)	13.58"L x 13.58"W x 7.28"H
Item Weight	4.34 Pounds
Included Components	3 Tiers Steamer Baskets



Image: Product dimensions and electrical specifications.

## WARRANTY AND SUPPORT

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KEENSTAR is committed to customer satisfaction. Your Electric Food Steamer comes with the following:

- **30-Day Money-Back Guarantee:** If you are not completely satisfied, you may return the product within 30 days of purchase for a full refund.
- **2-Year Free Replacement:** The product is eligible for a free replacement within 2 years from the date of purchase in case of manufacturing defects.
- **Lifetime After-Customer Service:** KEENSTAR provides lifetime customer support for any inquiries or assistance you may need regarding your steamer.

For support, please refer to the contact information provided with your purchase or visit the official KEENSTAR website.