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Yeasound RIC700 MP Gold QUG

Yeasound RIC700 Plus OTC Hearing Aids User Manual

Model: RIC700 MP Gold QUG
Brand: Yeasound

1. Introduction

This manual provides detailed instructions for the proper use, setup, operation, and maintenance of your Yeasound RIC700 Plus OTC Hearing Aids. Please read this manual thoroughly before using your device to ensure optimal performance and longevity.

2. Package Contents

Upon unboxing your Yeasound RIC700 Plus hearing aids, please verify that all the following items are included:

- Charger Case (1 unit)
- Hearing Aids (1 pair)
- Charger Base (1 unit)
- Ear Domes (1 set)
- Receiver Wire Sizing Tool (1 unit)
- Wax Guard (8 units)
- Cleaning Brush (1 unit)
- User Guide & Box

Figure 2.1: All items included in the Yeasound RIC700 Plus package.

3. Setup Guide

3.1 Initial Charging

Before first use, fully charge your Yeasound RIC700 Plus hearing aids. Place the hearing aids into the charging case, and connect the charging case to the charger base. The hearing aids have a battery life of up to 31 hours of hearing (18 hours of streaming calls or music on iOS devices), and the charging case offers an additional 8 charging cycles (up to 279 hours total).

Figure 3.1: Long-lasting battery life of the hearing aids and charging case.

3.2 App Download and Device Pairing

The iYeasound app is essential for controlling and fine-tuning your hearing aids. It is compatible with iOS 14 or later for Apple devices and Android 10 or later for Android devices.

Video 3.1: How to download and use the iYeasound APP.

To download the app, scan the QR code provided in the product packaging or search for "iYeasound" in your device's app store. After downloading, open the app and follow the on-screen instructions to log in or sign up. You can also use guest mode initially.

For iOS users, after logging in, click "Add Device" in the app. Place the hearing aids into the charging case and then take them out to initiate pairing mode. Go to your iPhone's Settings > Accessibility > Hearing

Devices and select "Yeasound RIC800" to pair. Once paired, return to the iYeasound app. Android users do not need this separate pairing step; the app handles it directly.

Figure 3.2: Bluetooth streaming is exclusively for iOS devices, while the app is available on both iOS and Android.

3.3 Receiver Wire Sizing

The RIC700 Plus comes with various domes and a tool to measure your ear for the correct receiver wire size. Ensure the wire fits comfortably for optimal sound delivery and discreet wearing.

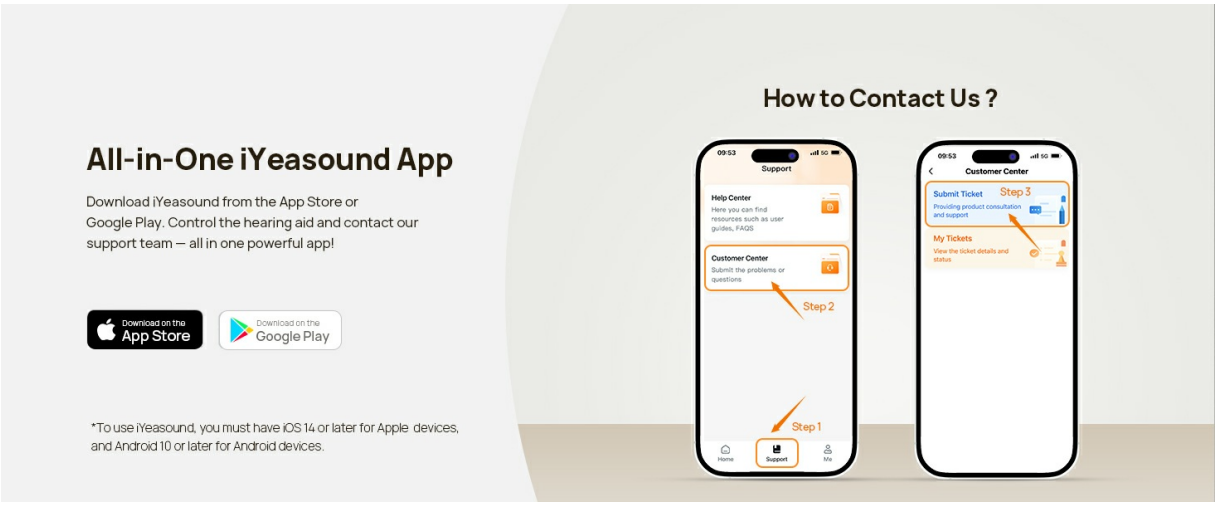

Figure 3.3: Guide for selecting the appropriate RIC wire size.

4. Operating Your Hearing Aids

4.1 Basic Controls and App Interface

Once connected, the iYeasound app's home page displays the connection status and battery levels of both hearing aids. The app allows you to switch between multiple sound modes (Adaptive, General, Noisy, Music, Outdoors) to suit different environments. You can also customize sound presets, enhance sound, adjust noise reduction, and control directionality for a personalized hearing experience.

Figure 4.1: Overview of the hearing aids and the iYeasound app interface.

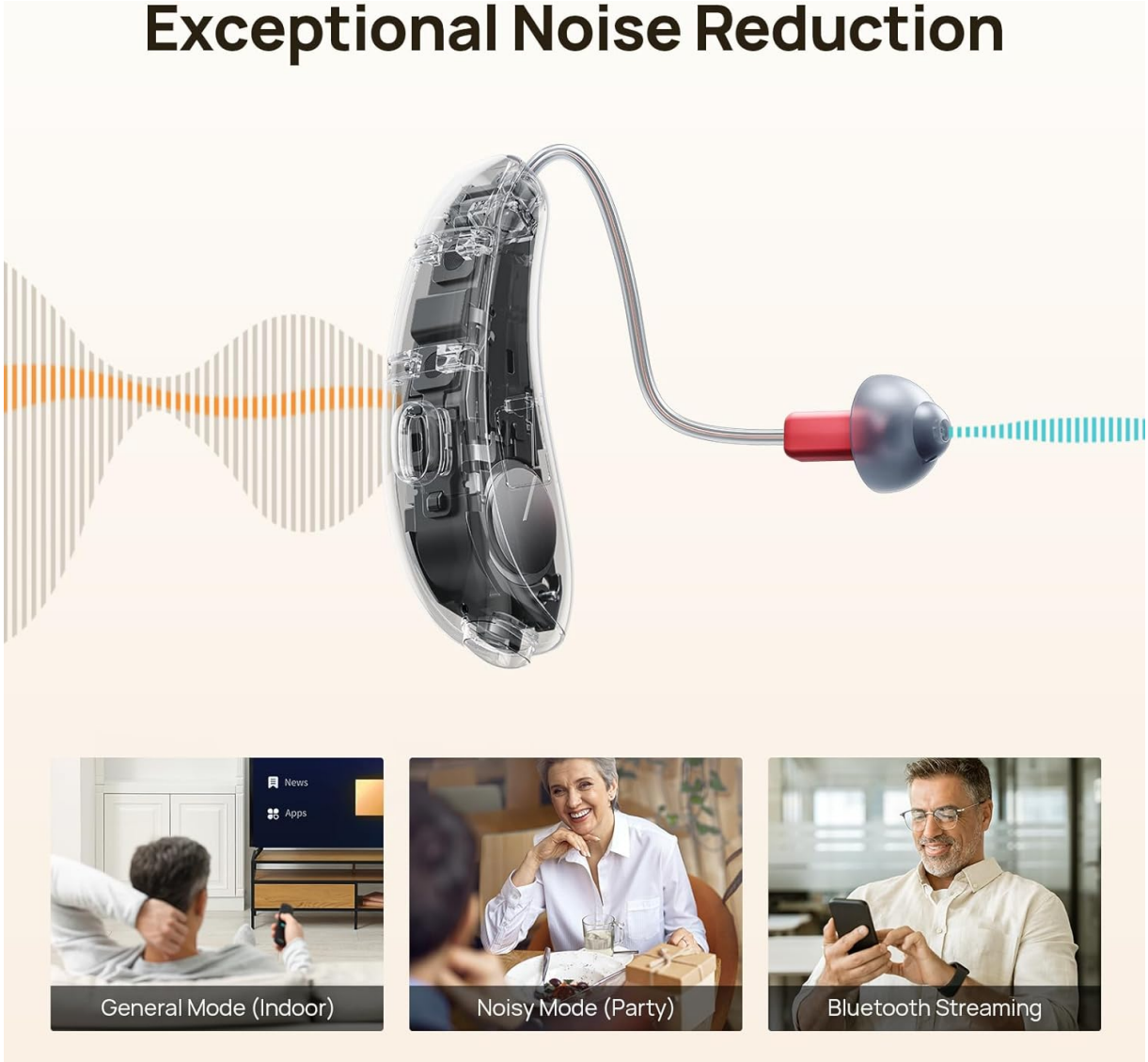

Figure 4.2: Exceptional noise reduction features for various environments.

4.2 Sound Customization

Within the app, navigate to "Sound Setting" to fine-tune your hearing experience. You can adjust low, medium, and high frequencies, as well as noise reduction levels (Off, Low, Middle, High). Directionality can also be set to All-Around, Forward, or Focus, allowing you to concentrate on specific sound sources.

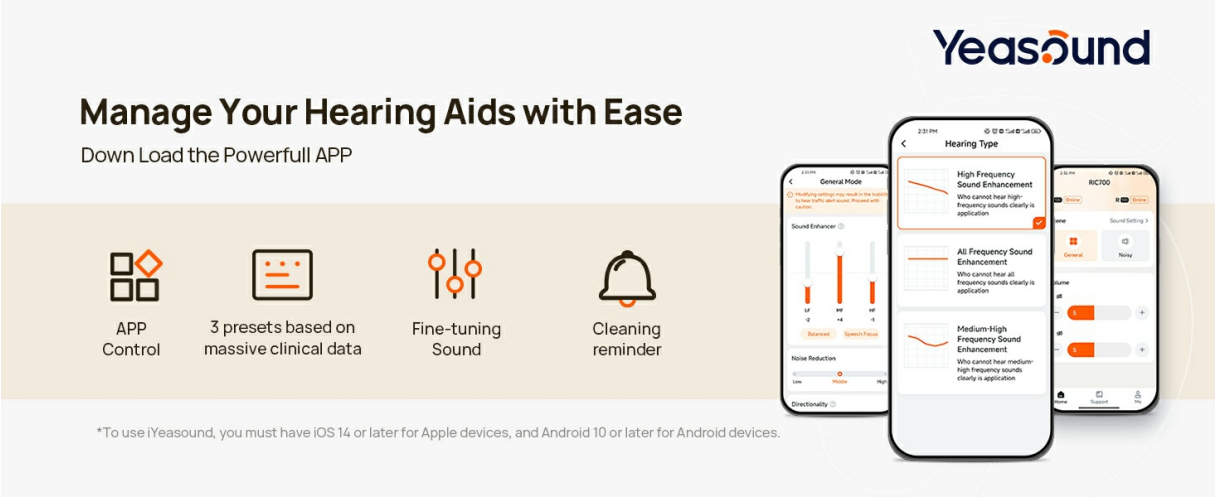

Figure 4.3: Manage your hearing aids with ease using the powerful iYeasound app.

4.3 Volume Control

Adjust the volume of each hearing aid independently using the "+/-" buttons or by dragging the sliders in

the app. If the "Sync" switch is turned on, adjustments to one side will be mirrored on the other. Turning off the "Sync" switch allows for independent volume control for each ear.

5. Maintenance

5.1 Cleaning

Regularly clean your hearing aids using the provided cleaning brush to remove any wax or debris. Ensure the ear domes are free from blockages for clear sound transmission.

5.2 Auto-Drying Feature

The 2-in-1 charging case also functions as an auto-dryer. When connected to the base, it will automatically start drying your hearing aids for 1 hour. This helps prevent moisture damage and ensures longevity.

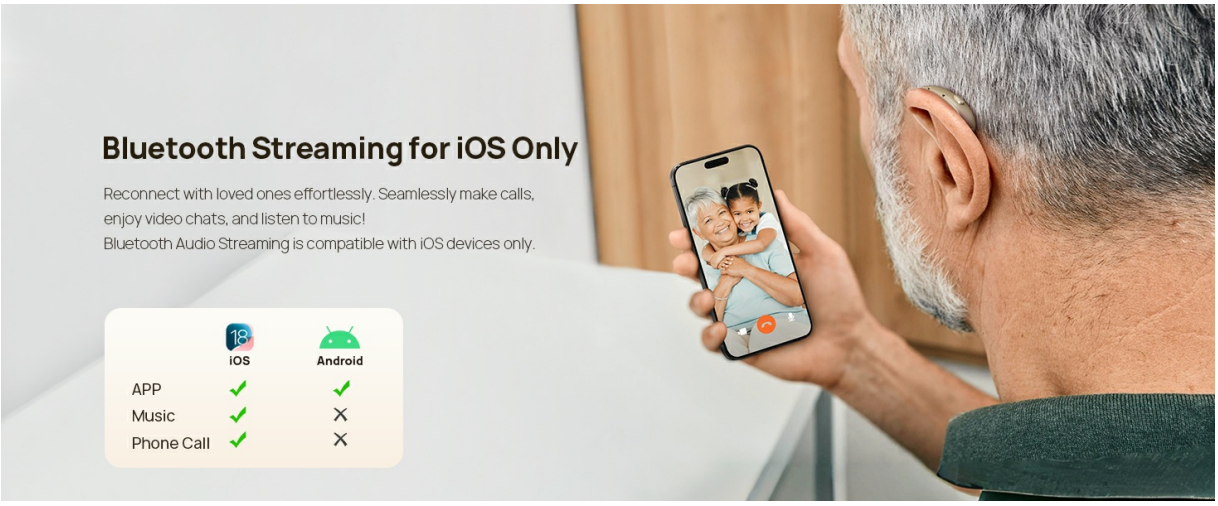

Figure 5.1: The charging case features an integrated auto-drying function.

5.3 Water Resistance

Your Yeasound RIC700 Plus hearing aids are IPX8 waterproof, featuring dual-layer coating inside and out. This design resists dust, water, rain, and sweat, allowing for worry-free use even in wet conditions. However, proper drying after exposure to moisture is still recommended.

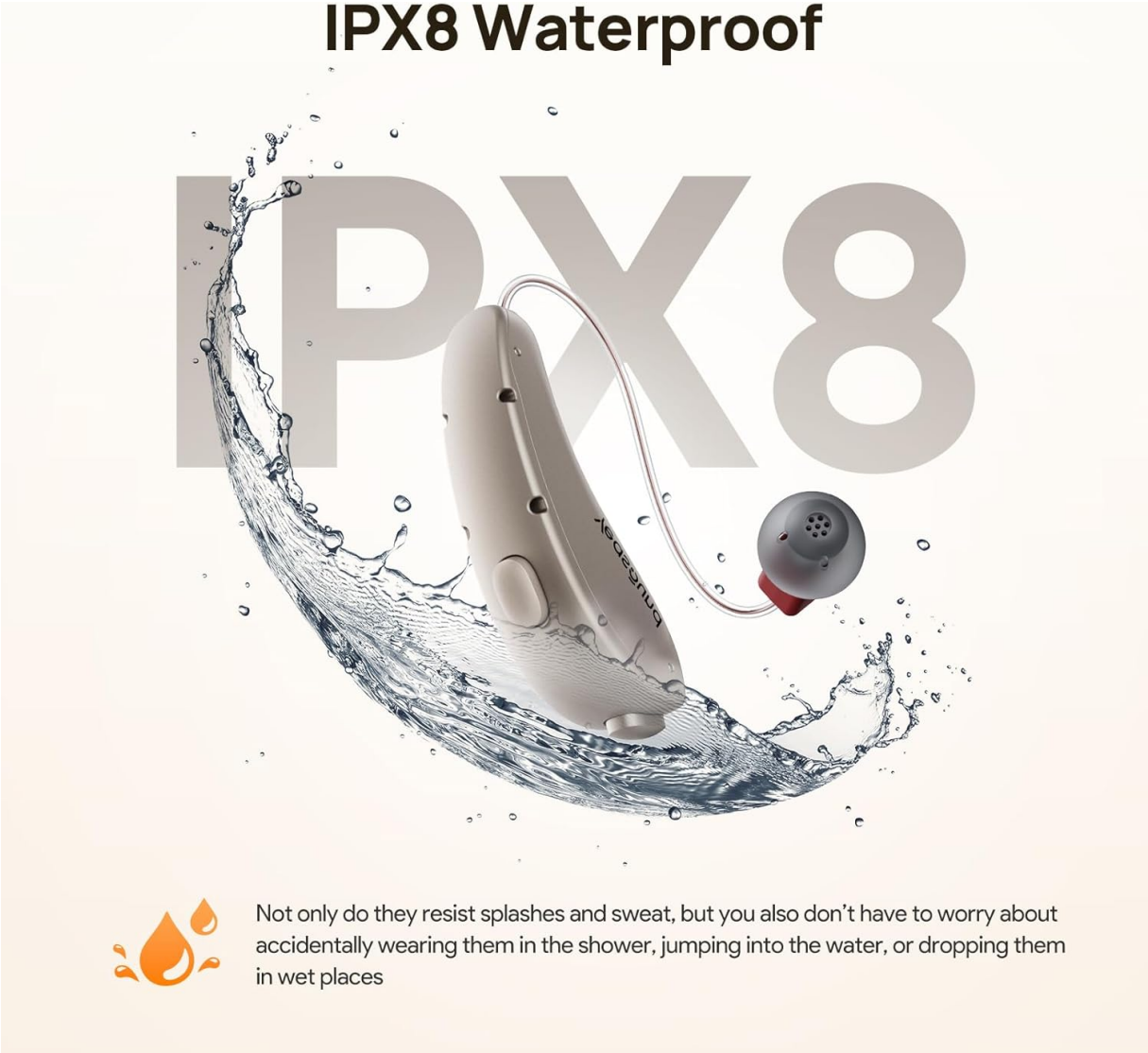

Figure 5.2: The IPX8 waterproof rating provides ultimate protection.

6. Troubleshooting

For common issues or questions regarding the use, adjustment, maintenance, or support for your hearing aids, you can utilize the Smart Assistant feature within the iYeasound app. This feature can provide immediate answers and guidance.
If you encounter problems that cannot be resolved through the app's Smart Assistant or the user guide, please refer to the Warranty & Support section for contact information.

7. Specifications

Feature	Detail
Model Number	RIC700 MP Gold QUG
Package Dimensions	5.04 x 5 x 3.11 inches
Item Weight	1.15 Pounds
Batteries	3 Lithium Ion batteries required (included)
Manufacturer	YeaSound

Feature	Detail
Waterproof Rating	IPX8
Bluetooth Streaming	iOS Devices Only
Battery Life (Hearing)	Up to 31 hours
Battery Life (Streaming)	Up to 18 hours
Charging Case Cycles	8 additional charges (up to 279 hours total)

8. Warranty & Support

Yeasound offers a 1-year maintenance and lifetime service for your RIC700 Plus hearing aids. Our dedicated after-sales support team is available to ensure your satisfaction at every step.

8.1 Remote Care Service

The iYeasound app provides a "Support" section where you can find resources, FAQs, and contact customer service directly. You can submit your problems and track the processing progress within the app. For further assistance, you can contact our technical team via email atsupport@yeasound.com or through the Order Center. We will arrange for a professional to respond and handle your inquiry.

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