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› JAIOtlink 2K Dual Lens Video Doorbell Camera Wireless with Chime (Model M013A-W6M2) User Manual

JAIOtlink M013A-W6M2

JAIOtlink 2K Dual Lens Video Doorbell Camera Wireless with Chime User Manual

Model: M013A-W6M2

Introduction	Package Contents	Setup	Operation	Maintenance	Troubleshooting
	Specifications		Warranty & Support		

1. INTRODUCTION

This manual provides detailed instructions for the installation, operation, and maintenance of your JAIOtlink 2K Dual Lens Video Doorbell Camera Wireless with Chime. This device is designed to enhance your home security by providing clear video monitoring of your doorstep, two-way audio communication, and package protection features. Please read this manual thoroughly before use to ensure proper functionality and safety.

2. PACKAGE CONTENTS

Verify that all items listed below are present in your package. If any items are missing or damaged, please contact customer support.

- Doorbell
- Base station
- Doorbell board
- Fast operation guide
- Charging Cable

- Power Adapter
- Screws
- Hole needle
- Mounting guide sticker
- Prompt stickers

Product Size

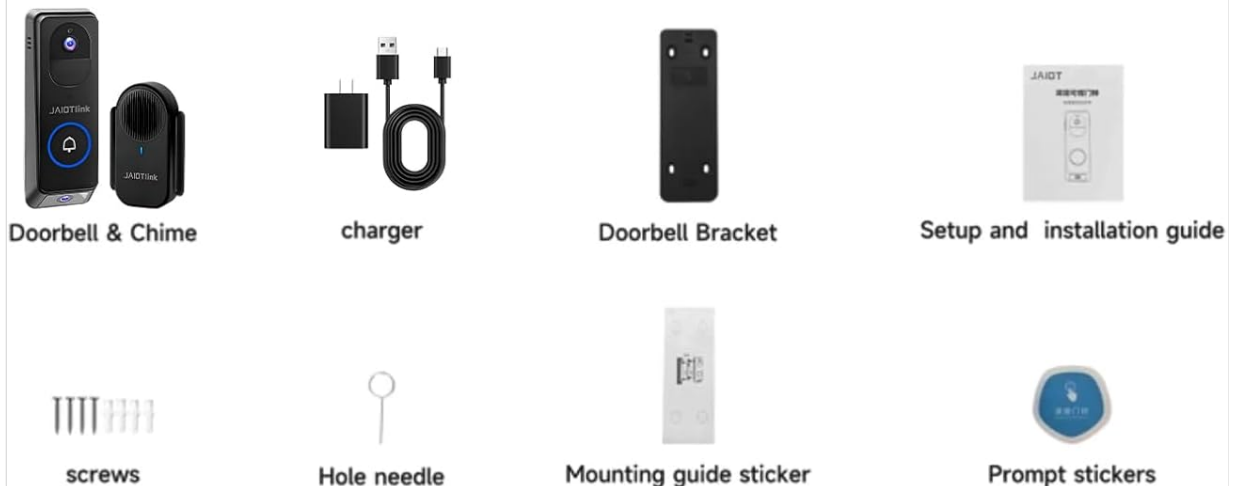


Image: Contents of the JAIOTlink doorbell package, including the doorbell, chime, charger, doorbell bracket, setup guide, screws, hole needle, mounting guide sticker, and prompt stickers.

3. SETUP

3.1 Initial Charging

Before first use, fully charge the doorbell using the provided charging cable and power adapter. The doorbell features a built-in 9000 mAh battery. A slowly blinking white light indicates charging. A bright blue

light after startup indicates a full charge.

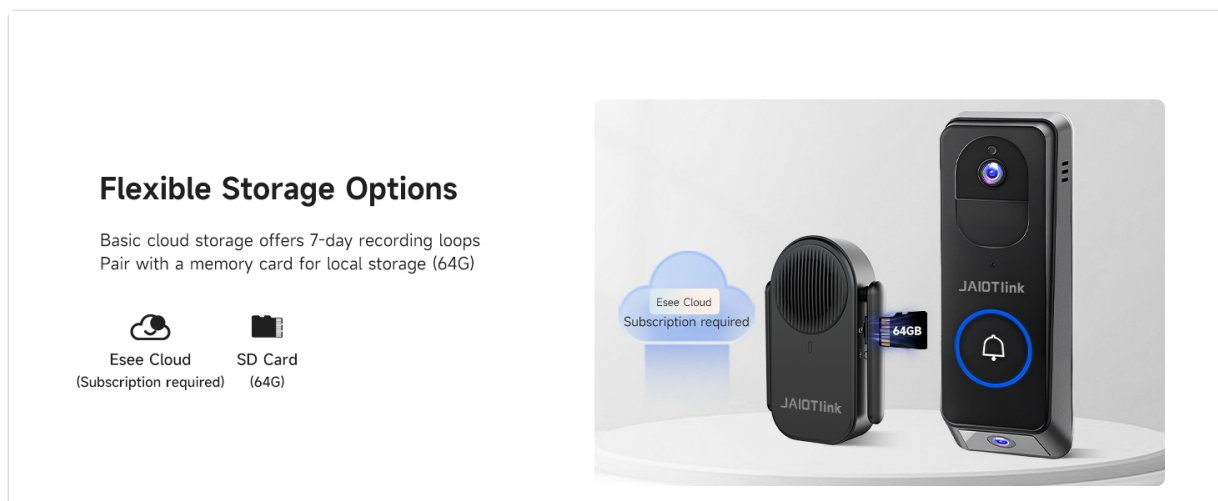


Image: Visual representation of the doorbell's battery life and charging indicator lights.

3.2 App Installation and Connection

1. **Download the App:** Search for the "EseeCloud" app in your device's App Store (iOS) or Google Play Store (Android) and download it.
2. **Account Setup:** Sign up for a new account or log in if you already have one.
3. **Add Device:** Follow the in-app instructions to add your new doorbell camera. Ensure your phone's Bluetooth is enabled. The app will guide you through connecting the camera to your home Wi-Fi network. The doorbell supports both 2.4GHz and 5GHz Wi-Fi for stable connections. For outdoor installations, 2.4GHz Wi-Fi is recommended for better stability and wider coverage.
4. **Connection Confirmation:** Once the connection progress reaches 100%, the doorbell is ready for use.

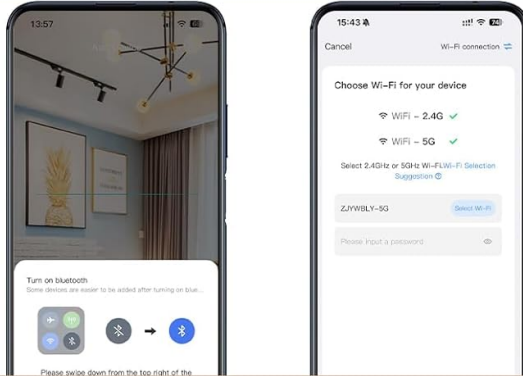
Step 1

Search for the "EseeCloud" APP in the App Store or Google Play and Download It.



Step 2

Sign up, Log in, Add the Camera as Guided, and Finish Network Configuration.



Step 3

Connection successful



Image: Step-by-step guide for downloading the EseeCloud app and connecting the doorbell to Wi-Fi.

3.3 Mounting the Doorbell

The doorbell can be mounted using either adhesive tape or screws.

Option 1: Mount by Adhesive Tape

Clean the desired mounting surface thoroughly. Apply the adhesive tape to the back of the doorbell board, then firmly press the doorbell board onto the wall. Attach the doorbell to the mounted board.

Option 2: Mount by Screws

Use the mounting guide sticker to mark the drill holes on the wall. Drill pilot holes and insert wall anchors if necessary. Secure the doorbell board to the wall using the provided screws. Attach the doorbell to the mounted board.

Privacy First, Encrypted Data Transmission

Advanced encryption keeps your video and audio data safe and private.



Encryption

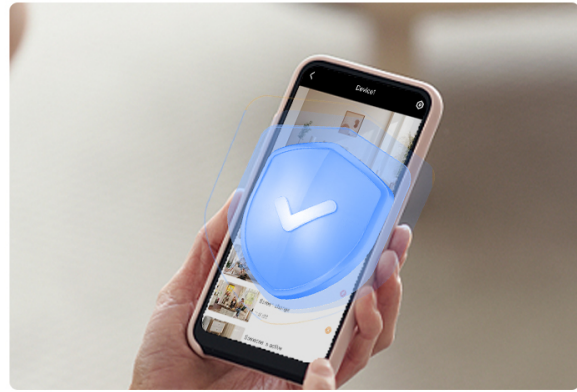


Image: Visual instructions for mounting the doorbell using either adhesive tape or screws.

4. OPERATING INSTRUCTIONS

4.1 Dual-Lens Functionality

The doorbell features two cameras for comprehensive coverage:

- **Primary Lens:** Provides a 2K Ultra HD view, focusing on visitors for clear facial details.
- **Auxiliary Lens:** Monitors your doorstep for package protection, offering a full view without blind spots.

See Visitors. Guard Packages. All in One.

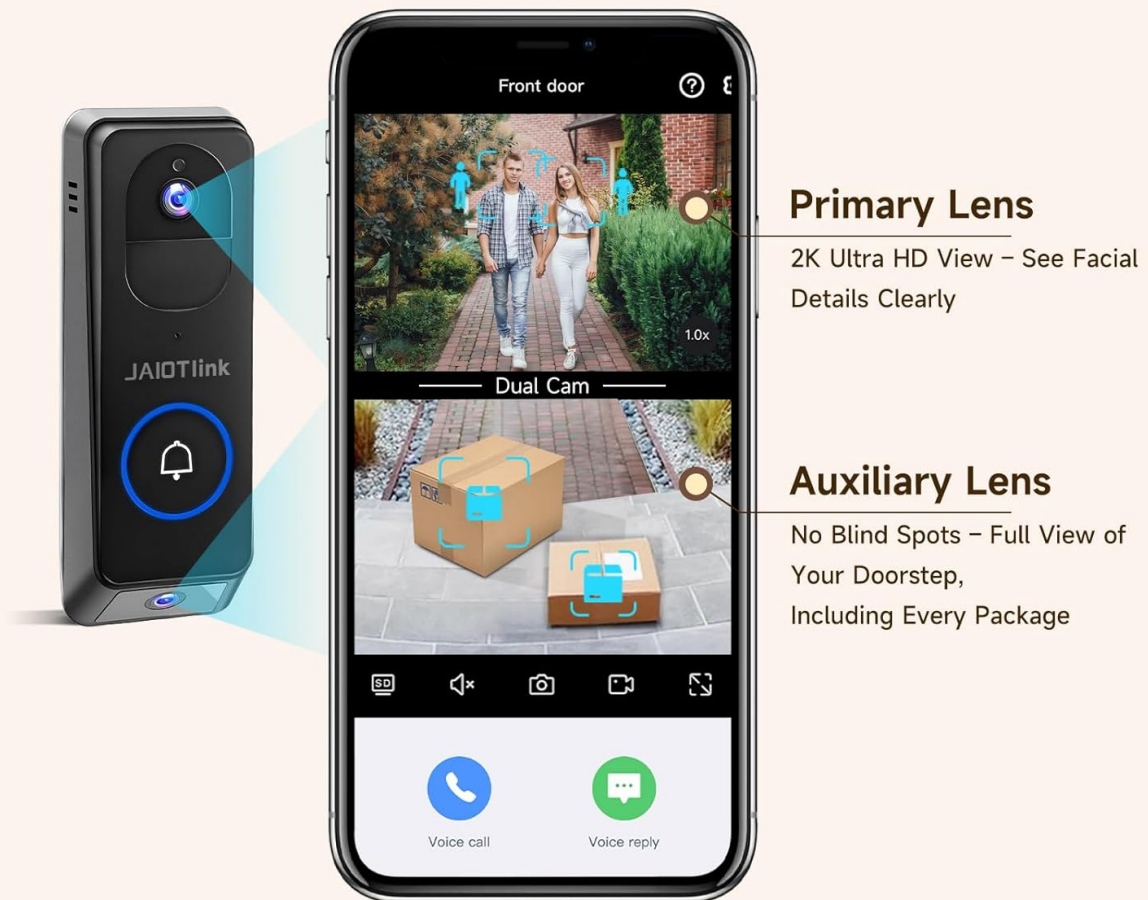


Image: The dual camera system provides distinct views for visitors and packages.

4.2 2-Way Audio and Voice Changer

Communicate with visitors in real-time using the built-in microphone and speaker. The voice changer feature allows you to modify your voice for added privacy and security.

2-Way Audio & Voice Changer

Real-time communication with visitors and voice changer, ensuring security for living alone.



Two-way
Audio



Voice
Message



Change
Your Voice



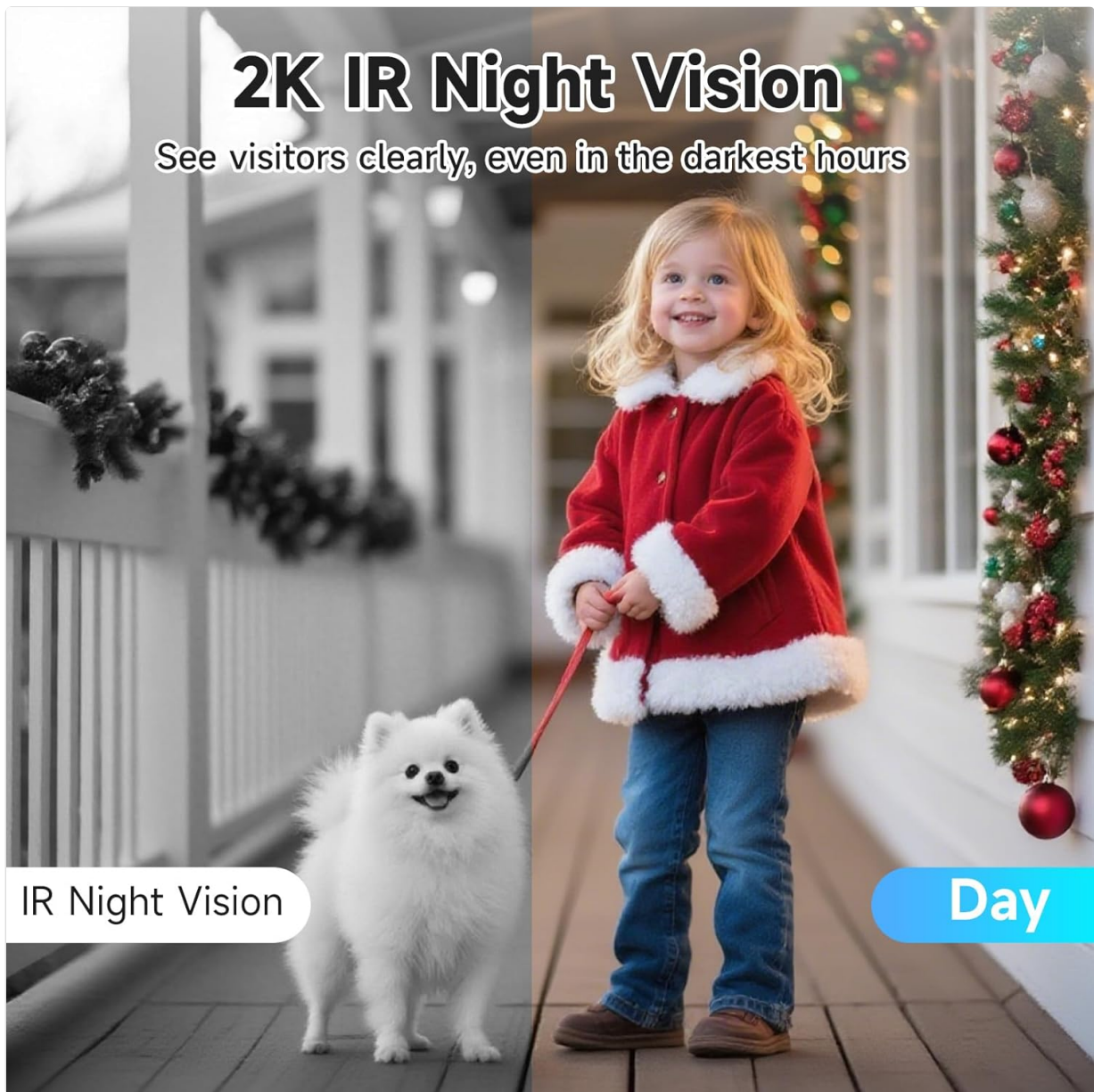
Image: Real-time communication with visitors, including the option to change your voice.

4.3 2K IR Night Vision

The doorbell provides clear 2K Full HD video even in low-light conditions, utilizing infrared night vision up to 19 feet (10 meters) to secure your front door 24/7.

2K IR Night Vision

See visitors clearly, even in the darkest hours



IR Night Vision

Day

Image: Day and night vision capabilities of the doorbell camera.

4.4 Dual-Band Wi-Fi Connectivity

The doorbell supports both 2.4GHz and 5GHz Wi-Fi networks, offering stable connections and smooth live streaming. Dual antennas enhance signal strength and reduce interference.

Dual-Band Wi-Fi for Stable and Fast Connectivity

Enjoy seamless video streaming and instant alerts with enhanced signal strength and reduced interference



For outdoor installation, We recommend using 2.4GHz WiFi for better stability and wider coverage.



For indoor use, Both 2.4GHz and 5GHz WiFi are supported, So you can choose based on your home network.



Image: The doorbell's compatibility with both 2.4GHz and 5GHz Wi-Fi networks.

4.5 Alexa Integration

The doorbell is compatible with Amazon Alexa. You can use voice commands to view your front door feed on compatible Alexa devices.

Work with Alexa

•:)) Hey! Alexa, show me the front door!



Image: The doorbell camera integrates with Amazon Alexa for hands-free control and viewing.

4.6 Tamper Alarm

An anti-theft tamper alarm is integrated into the doorbell. If an attempt is made to remove or damage the doorbell, an alarm will trigger, and you will receive an alert notification on your smartphone.

4.7 Storage Options

The doorbell supports local storage via a 64GB Micro SD card (included). Basic cloud storage offering 7-day recording loops is also available, which may require a subscription.



JAIOTlink | 190° Viewing Angle



Other | 110° Viewing Angle

Image: Storage options for the doorbell, including local SD card and cloud storage.

4.8 Device Sharing

You can easily share access to your doorbell camera with family members through the EseeCloud app, allowing multiple users to receive alerts and view visitor calls.

Working lasts up to 90 days with per charge

The built-in battery with low power consumption, charged by type-C
Note: Please fully charge before first use.



9000 Mah



90 Days

Slowly blinking white: Charging
Solid white for 0.5 seconds: Low battery mode
Bright blue light after startup: Fully charged



Image: The device sharing feature allows multiple users to access the doorbell feed and alerts.

5. MAINTENANCE

- **Cleaning:** Regularly wipe the camera lens and the doorbell's exterior with a soft, damp cloth to remove dust and smudges. Avoid using harsh chemicals or abrasive cleaners.
- **Battery Care:** Ensure the doorbell is fully charged before initial use. Recharge the battery when the low battery indicator appears in the app.
- **Firmware Updates:** Check the EseeCloud app periodically for firmware updates. Keeping your device's firmware updated ensures optimal performance and security.
- **Wi-Fi Connection:** Monitor the Wi-Fi signal strength in the app to ensure a stable connection. If the signal is weak, consider repositioning your Wi-Fi router or using a Wi-Fi extender.
- **Data Security:** The doorbell uses encrypted data transmission. Ensure your app account uses a strong, unique password to protect your privacy.

Sharing with Family

Easily share door camera access with family, everyone can catch up the alert and visitor call.



Device Sharing



Image: The doorbell ensures privacy through encrypted data transmission.

6. TROUBLESHOOTING

Problem	Possible Cause	Solution
Doorbell frequently disconnects from Wi-Fi.	Weak Wi-Fi signal; interference; incorrect Wi-Fi band.	Ensure the doorbell is within range of your router. For outdoor use, 2.4GHz Wi-Fi is recommended for better penetration. Reduce interference from other devices. Restart your router and the doorbell.
Motion detection is not working or is inconsistent.	Incorrect sensitivity settings; obstruction in view; battery low.	Adjust motion detection sensitivity in the EseeCloud app. Ensure the camera's view is clear. Check battery level and recharge if necessary.
No alerts received on smartphone.	App notifications disabled; doorbell offline; phone settings.	Check notification settings within the EseeCloud app. Verify your phone's notification settings for the app. Ensure the doorbell is connected to Wi-Fi.
Two-way audio is unclear or not working.	Microphone/speaker obstruction; poor network connection.	Ensure nothing is blocking the microphone or speaker on the doorbell. Check your Wi-Fi connection strength.
Tamper alarm does not stop.	System error; physical damage.	Try restarting the doorbell by pressing the reset button with the hole needle. If the issue persists, contact customer support.

7. SPECIFICATIONS

- **Model Number:** M013A-W6M2
- **Indoor/Outdoor Usage:** Outdoor
- **Video Capture Resolution:** 2K (3MP Effective Still Resolution)
- **Viewing Angle:** 190 Degrees
- **Night Vision Range:** 10 Meters (19 feet)
- **Connectivity:** Wireless (Wi-Fi 2.4GHz/5GHz)
- **Power Source:** Battery Powered (9000 mAh, up to 90 days per charge)

- **Storage:** 64GB Micro SD Card (included), Cloud Storage (subscription may be required)
- **Compatible Devices:** Smartphone, Amazon Alexa
- **Special Features:** Dual-Lens, 2-Way Audio, Voice Changer, Local Recording, Tamper Detection, Night Vision
- **Material:** Acrylonitrile Butadiene Styrene (ABS)
- **Dimensions (L x W x H):** 2.1 x 1.5 x 6 inches
- **Item Weight:** 1.15 pounds (0.52 Kilograms)
- **Water Resistance Level:** Moisture Resistant
- **Frame Rate:** 15 frames per second
- **Batteries:** 2 AAA batteries required (included for chime)

8. WARRANTY & SUPPORT

8.1 Warranty Information

This JAIOTlink product comes with a 1-year reliable warranty from the date of purchase. Please retain your proof of purchase for warranty claims.

8.2 Return Policy

A free 30-day refund/replacement policy is available for this product. Please refer to your retailer's specific return guidelines.

8.3 Customer Support

For technical assistance, warranty claims, or any other inquiries, please contact JAIOTlink customer service:

- **Email:** E-Mingxun@outlook.com
- **In-App Support:** Access "APP-Me-Help" and "Live Chat" within the EseeCloud application for direct assistance.

Support is available 24 hours a day.