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## Ulefone Ulefone Note 19

# Ulefone Note 19 User Manual

Model: Ulefone Note 19

## INTRODUCTION

This manual provides comprehensive instructions for the Ulefone Note 19 Unlocked Smartphone. It covers setup, operation, maintenance, and troubleshooting to ensure optimal performance and user experience. The Ulefone Note 19 features a 6.56-inch HD+ display, Android 14 GO, an 8-core processor, 6GB RAM, 64GB storage, a 5000mAh battery, and dual 4G connectivity.



Image: Front and back view of the Ulefone Note 19 smartphone, showcasing its sleek design and camera module.

## WHAT'S IN THE BOX

- 1x Ulefone Note 19 Smartphone
- 1x AC Power Charger (10W)

- 1x TPU Phone Case
- 1x Tempered Glass Screen Protector
- 1x SIM Needle



Image: All items included in the Ulefone Note 19 retail package, neatly arranged.

## SETUP

### 1. SIM Card and Micro SD Installation

The Ulefone Note 19 supports three card slots: two for Nano-SIM cards and one for a Micro SD card (up to 256GB). Ensure the phone is powered off before inserting or removing cards.

1. Locate the SIM card tray on the side of the phone.
2. Insert the provided SIM needle into the small hole next to the tray to eject it.
3. Place your Nano-SIM cards and Micro SD card into the designated slots on the tray, ensuring correct orientation.
4. Gently push the tray back into the phone until it is flush with the device body.

### 2. Initial Charging and Power On

Before first use, it is recommended to fully charge the device.

1. Connect the 10W AC power charger to the phone's charging port.
2. Plug the charger into a power outlet. The charging indicator will appear on the screen.
3. Once sufficiently charged, press and hold the Power button until the Ulefone logo appears to power on the device.

# 5000mAh Mega Battery

## Power Up in a Flash



**333 Hours**  
Standby Time



**15 Hours**  
Talk Time



**7 Hours**  
Video Playback

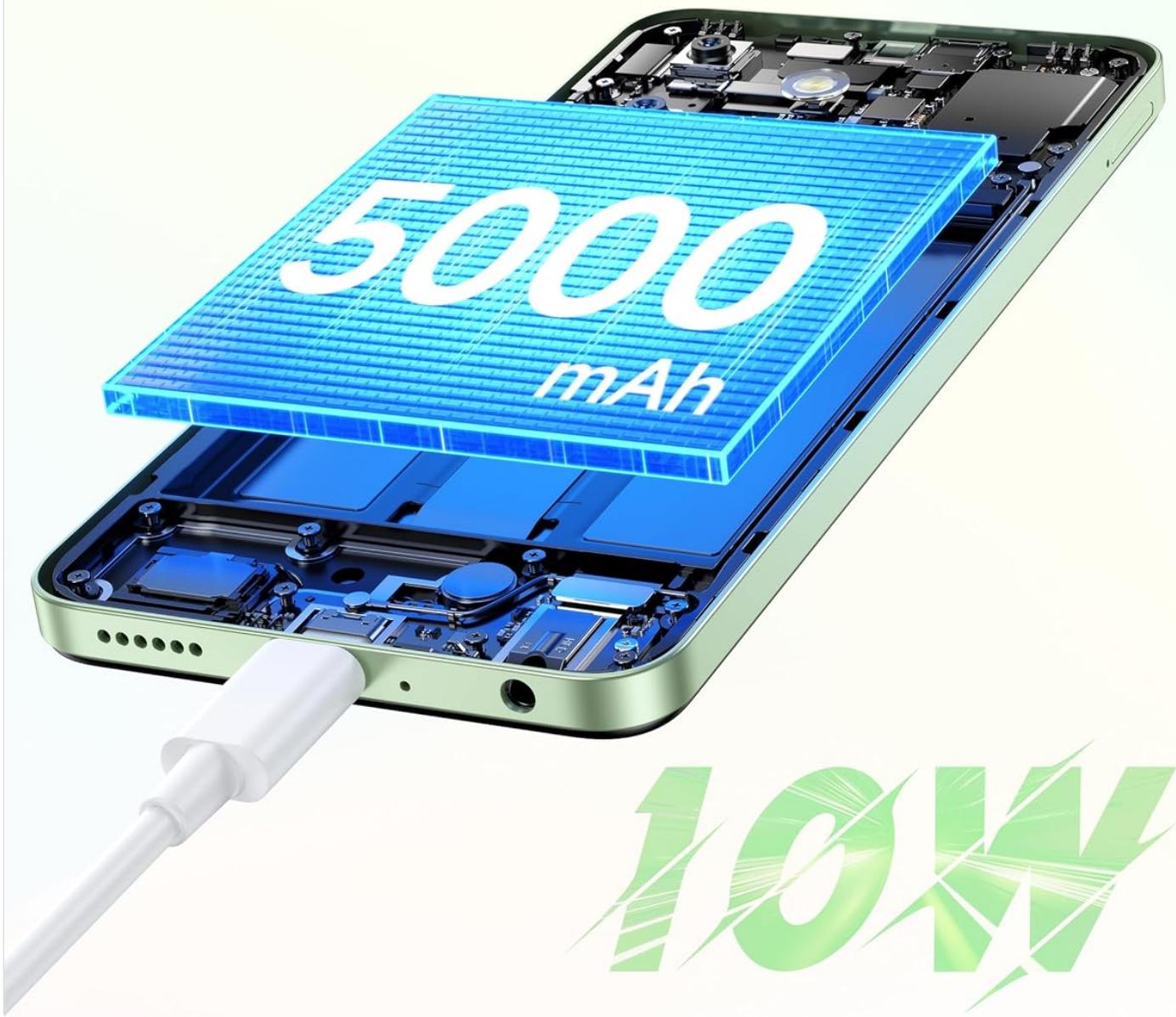


Image: Illustration of the Ulefone Note 19 being charged, highlighting its 5000mAh battery capacity.

### 3. First-Time Setup

Upon first power on, the phone will guide you through the initial setup process for Android 14 GO. Follow the on-screen prompts to:

- Select your language and region.
- Connect to a Wi-Fi network.

- Sign in with your Google account or create a new one.
- Set up screen lock (PIN, pattern, password, or Face Recognition).
- Review and accept terms and conditions.

## OPERATING YOUR DEVICE

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### Display and Navigation

The Ulefone Note 19 features an Ultra-Large 6.56-inch HD+ 2.5D Waterdrop Screen with an 89% screen-to-body ratio and 20:9 aspect ratio, offering an immersive visual experience. The display operates at a 60Hz refresh rate for smooth interactions.



Image: The Ulefone Note 19's 6.56-inch HD+ display, emphasizing its size and 60Hz refresh rate.

## Camera Functions

Capture moments with the 8MP main AI camera and take selfies with the 5MP front camera.

- **Taking Photos:** Open the Camera app, frame your shot, and tap the shutter button.
- **Recording Videos:** Switch to video mode in the Camera app and tap the record button.
- **AI Features:** The AI camera can optimize settings for various scenes.

## 8MP Main Camera



## 5MP Front Camera



Image: Examples of photos taken with the 8MP main camera and 5MP front camera of the Ulefone Note 19.

### Performance and Storage

Powered by a Unisoc T603 Octa-core processor, the Ulefone Note 19 offers smooth performance for daily tasks. It comes with 6GB RAM (3GB standard + max. 3GB virtual RAM) and 64GB ROM storage, expandable up to 256GB via Micro SD.

# 6GB RAM+64GB ROM

## TF Card Extension 512GB



Image: Visual representation of the Ulefone Note 19's 6GB RAM and 64GB ROM, with Micro SD expansion up to 512GB.

### Battery Life

The 5000mAh battery provides extended usage. Expect approximately 333 hours of standby time, 15 hours of talk time, and 7 hours of video playback.

### Connectivity

The device supports Dual 4G LTE (B1/2/3/4/5/7/8/12/17/19/20/26/28A/28B/66) and 3G (B1/2/5/8) for nationwide

compatibility on most GSM networks (T-Mobile, Metro PCS). It also includes Bluetooth, Wi-Fi, USB, and GPS/GLONASS/Galileo for navigation.

## **Face Recognition**

Unlock your phone quickly and securely using Face Recognition. Set this up in the Security settings menu.

## **Operating System**

The Ulefone Note 19 runs on Android 14 GO, offering a streamlined and efficient user experience with optimized performance for entry-level devices.



Image: Various screens of the Ulefone Note 19 showcasing the Android 14 GO interface.

## MAINTENANCE

### Battery Care

- Avoid extreme temperatures, which can degrade battery life.
- Use only the provided charger or certified compatible chargers.

- Do not leave the phone charging for excessively long periods after it reaches 100%.

## **Cleaning Your Device**

To clean the phone, use a soft, lint-free cloth. For stubborn smudges, slightly dampen the cloth with water. Avoid using harsh chemicals or abrasive materials.

## **Software Updates**

Regularly check for and install system updates to ensure your device has the latest features, security patches, and performance improvements. Go to **Settings > System > System update**

## **Splash Proof Feature**

The Ulefone Note 19 is designed with a splash-proof body. While it offers protection against minor splashes, it is not waterproof. Avoid submerging the device in water or exposing it to heavy rain.

# Sleek & Slim Smartphone



Image: The Ulefone Note 19's sleek 8.75mm slim body and its splash-proof design, showing water droplets on the back.

## TROUBLESHOOTING

### Common Issues and Solutions

- Device not powering on:** Ensure the battery is charged. Connect to the charger and wait a few minutes before attempting to power on again.

- **Poor network signal:** Check if your SIM card is properly inserted. Move to an area with better network coverage. Restart the phone.
- **Apps crashing or freezing:** Close background apps. Clear the cache of the problematic app (Settings > Apps > [App Name] > Storage > Clear cache). Restart the phone.
- **Battery draining quickly:** Reduce screen brightness, disable unused features like Wi-Fi or Bluetooth when not needed, and close power-intensive apps.
- **Phone not charging:** Check the charging cable and adapter for damage. Try a different power outlet. Ensure the charging port is clean and free of debris.

## Factory Reset

If your device experiences persistent issues, a factory reset may resolve them. **Warning:** This will erase all data on your phone. Back up important data before proceeding.

1. Go to **Settings > System > Reset options**.
2. Select **Erase all data (factory reset)**.
3. Confirm your decision and enter your PIN/pattern/password if prompted.
4. The phone will restart and begin the reset process.

## SPECIFICATIONS

Feature	Detail
Model Name	Ulefone Note 19
Operating System	Android 14 GO
Display Size	6.56 Inches HD+ Waterdrop Screen
Resolution	1080P
Refresh Rate	60 Hz
Processor	Unisoc T603 Octa-core, 1.6 GHz
RAM	6GB (3GB standard + max. 3GB virtual)
Internal Storage	64 GB
Expandable Storage	Micro SD up to 256GB
Main Camera	8MP AI Camera
Front Camera	5MP
Battery Capacity	5000 mAh Lithium Polymer
Charging	10W AC Power Charger
Connectivity	4G LTE, 3G, Bluetooth, Wi-Fi, USB
Navigation	GPS, GLONASS, Galileo
SIM Card Slots	3-Card Slots (Dual SIM + Micro SD)
Audio Jack	3.5 mm

Feature	Detail
Special Features	Face Recognition, Splash Proof, USB OTG
Dimensions	6.43 x 3 x 0.34 inches (163.2 x 75.16 x 8.75 mm)
Weight	6.8 ounces (192 Grams)

## OFFICIAL PRODUCT OVERVIEW

Your browser does not support the video tag.

Video: An official overview of the Ulefone Note 19 smartphone, highlighting its design and key features.

## WARRANTY AND SUPPORT

For any product-related inquiries, technical support, or warranty information, please refer to the official Ulefone support channels. Ulefone provides a dedicated Service Center app on your device to enhance your overall experience, offering FAQs and contact options.

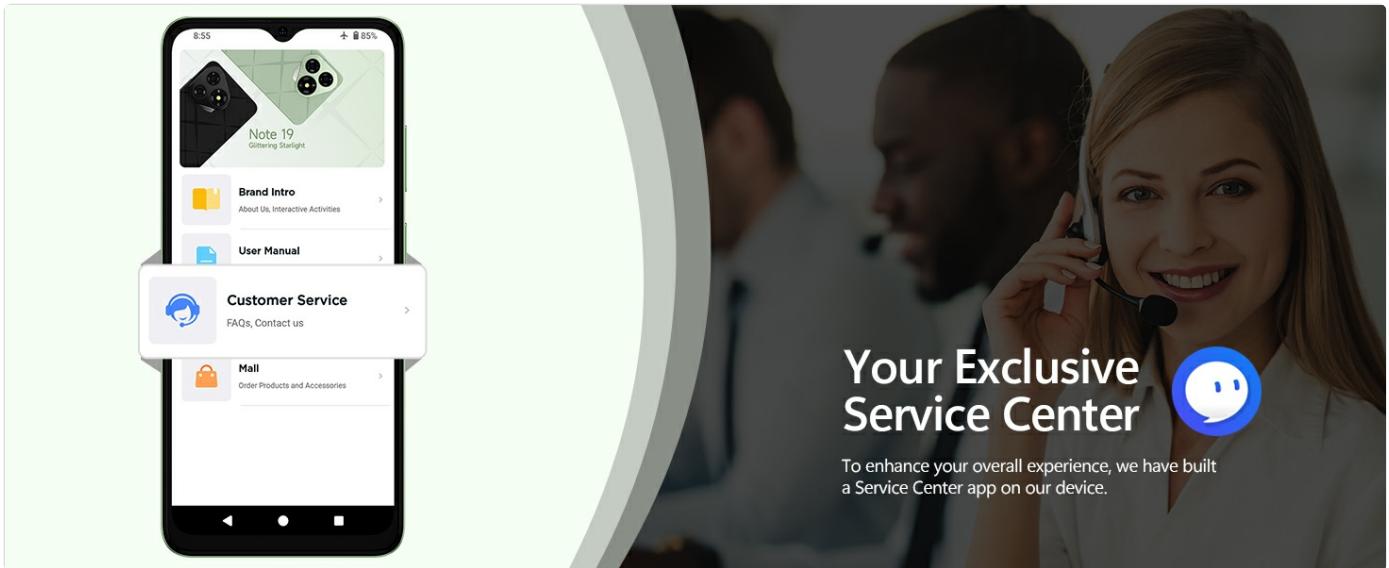


Image: Screenshot of the Ulefone Service Center app, providing access to brand information, user manual, customer service, and product ordering.

You can also visit the official Ulefone website for the most up-to-date support resources and contact details.

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## Related Documents - Ulefone Note 19

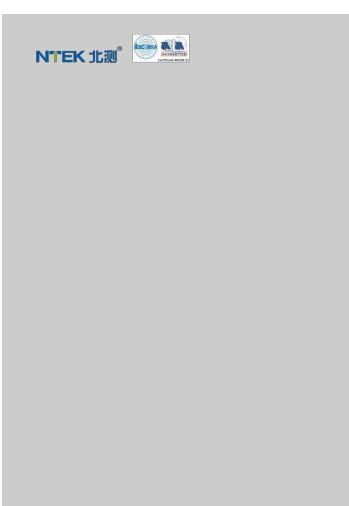
 <b>Note + 2</b> User Manual	<p><b>XP-PEN Note + 2 User Manual</b></p> <p>User manual for the XP-PEN Note + 2, detailing installation, features like Bluetooth connectivity, recognition, note-taking, settings, and support.</p>
 <b>Note 19</b> Quick Guide	<p><b>Ulefone Note 19 Quick Guide</b></p> <p>A concise guide for the Ulefone Note 19 smartphone, covering device overview, specifications, network bands, face unlock, network connection, and important safety and compliance information.</p>
 <b>Note 16 Pro</b> Quick Guide	<p><b>Ulefone Note 16 Pro User Manual</b></p> <p>Comprehensive user manual for the Ulefone Note 16 Pro smartphone. Learn about setup, features, operations, specifications, and safety guidelines for your Ulefone Note 16 Pro device.</p>
 <b>Redmi</b> by Xiaomi	<p><b>Redmi Note 8 (2021) Quick Start Guide - Xiaomi</b></p> <p>Get started with your Redmi Note 8 (2021) smartphone. This quick start guide from Xiaomi provides essential setup instructions, MIUI information, dual SIM details, and crucial safety and legal information.</p>
 <b>Ulefone</b>	<p><b>Ulefone Power Armor 19 User Manual - Rugged Smartphone Guide</b></p> <p>Official user manual for the Ulefone Power Armor 19 rugged smartphone. Learn about installation, features, network bands, safety precautions, FCC/CE compliance, and more.</p>
 <b>Medtronic</b> Guardian™ app Official Compatibility Guide Updated December 7, 2022	<p><b>Medtronic Guardian™ 4 App Official Compatibility Guide</b></p> <p>Official compatibility guide for the Medtronic Guardian™ 4 Smart CGM system, listing compatible Apple and Android devices and operating systems. Updated December 7, 2022.</p>

Продуктов информационен лист	
ДЛЕГИЧНО РЕГЛАМЕНТ НА КОМИСИЯТА (С) 2025/169 на Комисията в отношение на енергийното етикетиране на смартфона и таблета	
1. Техника нарица	2. Матричният на модела
2. Тип	Note 19
3. Основни параметри на продукта:	
4. Платформа	Ubuntu
5. Операционна система	Android
6. Клас на енергийна ефективност	B
7. Енергийните данни са съвместни	Не
8. Издължението на батерията в единици [мм]	45
9. Издължението на батерията в ампер-час [Ah]	5.000
10. Установената енергия на батерията [mAh]	5000
11. Достъп със засищено място	Не
12. Извличане за наследствената икономия на батерията – годишно [кг/год]	124
13. Извличане за наследствената икономия на батерията – годишно [кг/год] (въз основа на данни [кг])	124
14. Клас на енергийна ефективност при използване свободно подадено	C
15. Степен на защита от проникване на влага и прах	IP54
16. Определящата изолационна стойност на място за измерение	п.п.
17. Установената на място за измерение на рамка на сканера на място	4
18. Установената на място за измерение на място за измерение [W]	10
19. Тип на място за измерение на място за измерение [W]	USB-C
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20. Клас на ремонтната годност (въз основа на място за измерение)	B

### [Ulefone Note 19 Smartphone Product Information](#)

Product information sheet for the Ulefone Note 19 smartphone, detailing energy efficiency, battery life, durability, repairability, and warranty information.

lang:tl score:28 filesize: 1.35 M page\_count: 48 document date: 2025-07-09



### [\[pdf\] Test Report](#)

Randy He Test Report 11 Shenzhen Gotron Electronic CO LTD 3290 2AOWK 2AOWK3290

Report No.: S24082606905005 FCC CFR47 PART 22H, 24E, 27 CERTIFICATION

TEST REPORT FCC ID: 2AOWK-3290 Product: Mobile Phone Trade Mark: ulefone Model No.: GQ3290 Family Model: Note 19, Note 19S, Note Note 19 19 Ultra, Note 19 Lite, Note 19s, Pro, Note Note 19s 19E, Pro Report No.: S24082...

lang:en score:7 filesize: 1.53 M page\_count: 70 document date: 2024-11-04