

Mainstays 22

Mainstays 12-Cup Coffee Maker

USER MANUAL

Important Safeguards

When using electrical appliances, basic safety precautions should always be followed to reduce the risk of fire, electric shock, and/or injury to persons, including the following:

- Read all instructions before using the coffee maker.
- Do not touch hot surfaces. Use handles or knobs.
- To protect against fire, electric shock, and injury to persons, do not immerse cord, plugs, or coffee maker in water or other liquid.
- Close supervision is necessary when any appliance is used by or near children.
- Unplug from outlet when not in use and before cleaning. Allow to cool before putting on or taking off parts, and before cleaning the appliance.
- Do not operate any appliance with a damaged cord or plug or after the appliance malfunctions, or has been damaged in any manner. Return appliance to the nearest authorized service facility for examination, repair, or adjustment.
- The use of accessory attachments not recommended by the appliance manufacturer may result in fire, electric shock, or injury to persons.
- Do not use outdoors.
- Do not let cord hang over edge of table or counter, or touch hot surfaces.
- Do not place on or near a hot gas or electric burner, or in a heated oven.
- Always attach plug to appliance first, then plug cord into the wall outlet. To disconnect, turn any control to "off", then remove plug from wall outlet.
- Do not use appliance for other than intended use.
- The carafe is designed for use with this appliance. It must never be used on a range top.
- Do not place a hot carafe on a wet or cold surface.
- Do not use a cracked carafe or a carafe having a loose or weakened handle.

- Do not clean carafe with cleansers, steel wool pads, or other abrasive material.

Product Components

MAINSTAYS™

12-Cup Coffee Maker

Keep-warm function

Automatic pause &
serve function



Power indicator light



Dishwasher safe carafe



This product contains Aluminum, Iron, Titanium dioxide, (Bisphenol A) plastic.
For more information about chemicals in this product, visit walmart.com/go/162907871.
Para obtener más información sobre los productos químicos de este producto, visite walmart.com/go/162907871.

10.39 IN W x 6.93 IN D x 12.01 IN H
(26.4 cm x 17.6 cm x 30.5 cm)

Figure 1: Mainstays 12-Cup Coffee Maker highlighting key features like the power indicator light and the dishwasher-safe carafe.

The image also shows the overall dimensions of the product packaging.

- Water Reservoir with Water Window
- Lid
- Filter Basket (removable)
- Carafe with Handle
- Warming Plate
- Power Switch with Indicator Light
- Power Cord

Setup: Before First Use

1. **Unpack:** Carefully unpack the coffee maker and remove all packaging materials.
2. **Clean Components:** Wash the carafe, lid, and removable filter basket in warm, soapy water. Rinse thoroughly and dry.
3. **Wipe Unit:** Wipe the exterior of the coffee maker with a soft, damp cloth.
4. **First Cycle (Cleaning):**
 - Fill the water reservoir to the 12-cup mark with cold water.
 - Place the empty filter basket into its holder. Do not add coffee grounds.
 - Place the carafe on the warming plate.
 - Plug the coffee maker into a standard electrical outlet.
 - Press the power switch to turn the unit on. Allow the full cycle to complete.
 - Discard the water from the carafe.
 - Repeat this cleaning cycle once more to ensure the unit is thoroughly flushed.

Operating Instructions: Brewing Coffee

1. **Fill Water Reservoir:** Open the lid and fill the water reservoir with cold, fresh water to the desired level, using the water window for guidance. Do not exceed the 12-cup MAX line.
2. **Add Coffee Grounds:** Place a standard basket-style paper filter (or the reusable filter, if included) into the removable filter basket. Add the desired amount of ground coffee. A general guideline is one level tablespoon of coffee per cup, but adjust to your taste.
3. **Position Filter Basket:** Close the lid, ensuring the filter basket is properly seated.
4. **Place Carafe:** Place the empty carafe with its lid securely on the warming plate. Ensure it is centered to activate the drip-stop mechanism.
5. **Start Brewing:** Plug the power cord into a standard electrical outlet. Press the power switch to the "ON" position. The indicator light will illuminate, and brewing will begin.
6. **Pause and Serve:** The coffee maker features a pause-and-serve function. You can temporarily remove the carafe during the brewing cycle to pour a cup. The flow of coffee will automatically stop. Replace the carafe within 30 seconds to prevent overflow.
7. **Keep Warm:** Once brewing is complete, the warming plate will keep the coffee hot. The power indicator light will remain on until the unit is manually turned off.
8. **Turn Off:** After serving, press the power switch to the "OFF" position and unplug the coffee maker from the outlet.

Maintenance and Cleaning

Daily Cleaning

- Always unplug the coffee maker and allow it to cool completely before cleaning.
- Remove the filter basket and discard the used coffee grounds and paper filter.
- Wash the carafe, lid, and filter basket in warm, soapy water. These parts are also dishwasher-safe (top rack recommended).
- Wipe the exterior of the coffee maker, warming plate, and water reservoir area with a soft, damp cloth. Do not use abrasive cleaners or scouring pads.
- Never immerse the main unit, cord, or plug in water or any other liquid.

Decalcifying (Mineral Deposit Removal)

Mineral deposits (calcium) can build up in your coffee maker over time, affecting its performance. Decalcify your coffee maker every 2-3 months, or more frequently if you have hard water.

1. **Prepare Solution:** Fill the water reservoir with white vinegar up to the 4-cup mark, then fill the rest with cold water up to the 12-cup mark.
2. **Run Half Cycle:** Place an empty paper filter in the filter basket. Place the carafe on the warming plate. Turn the coffee maker on and let half of the solution brew through.
3. **Soak:** Turn the coffee maker off and let it stand for at least 15 minutes to allow the solution to clean the internal components.
4. **Complete Cycle:** Turn the coffee maker back on and allow the remaining solution to brew through.
5. **Rinse Cycles:** Discard the vinegar solution. Fill the water reservoir with fresh, cold water and run two full brewing cycles with only water to rinse out any remaining vinegar taste.

Troubleshooting Guide

Problem	Possible Cause	Solution
Coffee does not brew.	Coffee maker is not plugged in or turned on.	Ensure the unit is plugged into a working outlet and the power switch is in the "ON" position.
Coffee is too weak or too strong.	Incorrect coffee-to-water ratio.	Adjust the amount of coffee grounds to suit your taste. Ensure water level is accurate.
Water overflows from filter basket.	Too much coffee grounds; filter basket not seated correctly; carafe not on warming plate.	Reduce coffee grounds. Ensure filter basket is properly inserted. Confirm carafe is centered on warming plate. Decalcify if mineral buildup is present.
Coffee tastes bad.	Unit needs cleaning; stale coffee; poor water quality.	Clean the coffee maker thoroughly, including decalcifying. Use fresh coffee grounds and filtered water.
Brewing is slow.	Mineral buildup in the unit.	Perform a decalcifying cycle as described in the "Maintenance and Cleaning" section.

Product Specifications

Model Name	Mainstays
Model Number	22
Capacity	12 Cups
Color	Black
Product Dimensions (approx.)	10"D x 8"W x 12"H
Voltage	120 Volts
Operation Mode	Fully Automatic
Special Features	Auto Shut-Off, Removable Filter Basket, Pause-and-Serve
Manufacturer	Mainstays

Warranty and Customer Support

This Mainstays 12-Cup Coffee Maker is backed by a limited warranty against defects in material and workmanship under normal household use. Please refer to the product packaging or contact customer support for specific warranty terms and duration.

For technical assistance, troubleshooting, or to inquire about warranty service, please contact Mainstays Customer Support:

- **Website:** [www.mainstays.com/support](#) (example link, actual link may vary)
- **Phone:** 1-800-XXX-XXXX (example number, actual number may vary)

Please have your model number (22) and purchase information ready when contacting support.

ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page’s manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details.](#)

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question

Answered questions about this manual

What does the EOH error code mean on the Mainstays 12-Cup Coffee Maker (Model 22)?

Based on the manual for the Mainstays 12-Cup Coffee Maker (Model 22), this specific model features a simple manual power switch with an indicator light and does not have a digital display screen to...

[Read full answer](#)

What does the error code 2OH mean on the Mainstays 12-Cup Coffee Maker (Model 22)?

Based on the manual for the Mainstays 12-Cup Coffee Maker (Model 22), there is no official list of digital error codes because this specific model uses a simple manual power switch with an indicator...

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