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Proscenic P11 Ultra

Proscenic P11 Ultra Cordless Vacuum Cleaner User Manual

Model: P11 Ultra

INTRODUCTION

This manual provides instructions for the safe and efficient operation, maintenance, and troubleshooting of your Proscenic P11 Ultra Cordless Vacuum Cleaner. Please read this manual thoroughly before using the appliance and retain it for future reference.

IMPORTANT SAFETY INSTRUCTIONS

To reduce the risk of fire, electric shock, or injury, always follow basic precautions, including the following:

- Read all instructions before using this appliance.
- Do not leave appliance when plugged in. Unplug from outlet when not in use and before servicing.
- Do not use outdoors or on wet surfaces.
- Do not allow to be used as a toy. Close attention is necessary when used by or near children.
- Use only as described in this manual. Use only manufacturer's recommended attachments.
- Do not use with damaged cord or plug. If appliance is not working as it should, has been dropped, damaged, left outdoors, or dropped into water, return it to a service center.
- Do not pull or carry by cord, use cord as a handle, close a door on cord, or pull cord around sharp edges or corners. Do not run appliance over cord. Keep cord away from heated surfaces.
- Do not unplug by pulling on cord. To unplug, grasp the plug, not the cord.
- Do not handle plug or appliance with wet hands.
- Do not put any object into openings. Do not use with any opening blocked; keep free of dust, lint, hair, and anything that may reduce air flow.
- Keep hair, loose clothing, fingers, and all parts of body away from openings and moving parts.
- Do not pick up anything that is burning or smoking, such as cigarettes, matches, or hot ashes.
- Do not use to pick up flammable or combustible liquids, such as gasoline, or use in areas where they may be present.
- Do not use without dust bag and/or filters in place.

- Turn off all controls before unplugging.
- Use extra care when cleaning on stairs.
- Do not use to pick up toxic material (chlorine bleach, ammonia, drain cleaner, etc.).
- Do not vacuum hard or sharp objects such as glass, nails, screws, coins, etc.
- Do not use in an enclosed space where vapors are present from oil base paint, paint thinner, mothproofing substances, flammable dust, or other explosive or toxic vapors.
- Always disconnect the battery pack from the appliance before making any adjustments, changing accessories, or storing appliance.
- Recharge only with the charger specified by the manufacturer. A charger that is suitable for one type of battery pack may create a risk of fire when used with another battery pack.
- Use appliances only with specifically designated battery packs. Use of any other battery packs may create a risk of injury and fire.
- When battery pack is not in use, keep it away from other metal objects, like paper clips, coins, keys, nails, screws or other small metal objects, that can make a connection from one terminal to another. Shorting the battery terminals together may cause burns or a fire.
- Under abusive conditions, liquid may be ejected from the battery; avoid contact. If contact accidentally occurs, flush with water. If liquid contacts eyes, additionally seek medical help. Liquid ejected from the battery may cause irritation or burns.
- Do not use a battery pack or appliance that is damaged or modified. Damaged or modified batteries may exhibit unpredictable behavior resulting in fire, explosion or risk of injury.
- Do not expose a battery pack or appliance to fire or excessive temperature. Exposure to fire or temperature above 130°C (265°F) may cause explosion.
- Follow all charging instructions and do not charge the battery pack or appliance outside of the temperature range specified in the instructions. Charging improperly or at temperatures outside of the specified range may damage the battery and increase the risk of fire.
- Have servicing performed by a qualified repair person using only identical replacement parts. This will ensure that the safety of the product is maintained.
- Do not modify or attempt to repair the appliance or the battery pack (as applicable) except as indicated in the instructions for use and care.

PRODUCT OVERVIEW

The Proscenic P11 Ultra is a versatile cordless vacuum cleaner designed for efficient cleaning across various surfaces. It features powerful suction, an anti-tangle brush, and an LED touch screen for enhanced user experience.



Image 1: Proscenic P11 Ultra Cordless Vacuum Cleaner with various attachments. This image displays the main vacuum unit, extension wand, floor brush with green LED lights, crevice tool, dusting brush, wall mount, and a spare filter. The vacuum can be configured as a stick vacuum or a handheld unit.

PACKAGE CONTENTS

Upon opening the package, ensure all components are present and undamaged:

- Main Vacuum Unit with LED Display
- Rechargeable Lithium-Ion Battery (pre-installed or separate)
- Anti-Tangle Main Brush (Floor Brush with Green Light)
- Extension Tube (Telescopic)
- Crevice Tool
- Combination Nozzle / Dusting Brush

- Wall Mount
- HEPA Filter (pre-installed or spare)
- Charging Adapter
- User Manual

SETUP AND ASSEMBLY

1. Assembling the Vacuum Cleaner

1. **Attach the Extension Tube:** Insert the extension tube into the main vacuum unit until it clicks securely into place.
2. **Attach the Floor Brush:** Connect the anti-tangle main brush to the other end of the extension tube until it clicks. For handheld use, attach accessories directly to the main unit.
3. **Install Battery:** If the battery is separate, slide it into the battery compartment on the main unit until it locks.

2. Charging the Battery

Before first use, fully charge the battery. The battery can be charged while attached to the vacuum or separately.

- Connect the charging adapter to the charging port on the main unit or directly to the battery if removed.
- Plug the adapter into a power outlet.
- The LED display will indicate charging status. A full charge typically takes approximately 4 hours.
- The vacuum offers over 40 minutes of runtime on a full charge, depending on the selected power mode.

3. Installing the Wall Mount

The convenient wall mount allows for easy storage and charging.

- Choose a suitable location near a power outlet.
- Mark the drilling points for the wall mount.
- Drill holes and secure the wall mount using the provided screws and anchors.
- Hang the vacuum cleaner on the wall mount for storage and charging.

OPERATING INSTRUCTIONS

1. Power On/Off and Suction Modes

- **Power On:** Press the power button on the main unit to start the vacuum cleaner.
- **Adjust Suction:** Use the LED touch screen to switch between the available cleaning modes. The vacuum features two primary cleaning modes: one optimized for hard floors and another for carpets, providing up to 40kPa of suction power.
- **Power Off:** Press the power button again to turn off the vacuum cleaner.

2. LED Touch Screen Functions

The LED display provides real-time information:

- **Battery Level:** Shows the remaining battery charge.
- **Suction Mode:** Indicates the currently selected power setting.
- **Clogging Alerts:** Notifies you if there is a blockage in the vacuum path, prompting maintenance.

- **Maintenance Reminders:** Provides alerts for filter cleaning or other routine maintenance.

3. Using the Green Light Technology

The main floor brush is equipped with green LED lights. These lights illuminate fine dust and debris on hard floors, making invisible particles visible for thorough cleaning.

4. Using Attachments

The Proscenic P11 Ultra comes with multiple suction heads for various cleaning tasks:

- **Anti-Tangle Main Brush:** Ideal for carpets and hard floors, designed to prevent hair tangles.
- **Crevice Tool:** For narrow gaps, corners, and edges.
- **Combination Nozzle / Dusting Brush:** Suitable for delicate surfaces, upholstery, and car interiors.

To change attachments, press the release button on the current attachment and pull it off. Then, align the new attachment and push it on until it clicks.

5. Ergonomic Design and Flexibility

- The lightweight design allows for easy handling.
- The extendable tube adjusts to reach high areas like ceilings and fans.
- The flexible head of the main brush moves from 0° to 180° laterally and 0° to 90° vertically, facilitating cleaning under furniture and in tight corners.

MAINTENANCE

Regular maintenance ensures optimal performance and extends the lifespan of your vacuum cleaner.

1. Emptying the Dust Container

- Empty the dust container when the "Max" line is reached or after each use.
- Press the dustbin release button to detach it from the main unit.
- Open the bottom lid of the dust container and empty contents into a waste bin.
- Close the lid and reattach the dust container to the main unit.

2. Cleaning the Filters

The vacuum features a 5-layer filtration system, including a HEPA filter. Regular cleaning is crucial.

- Remove the dust container.
- Twist and pull out the filter assembly (pre-filter and HEPA filter).
- Tap the filters gently to remove loose dust.
- Rinse the filters under running water. Ensure they are completely dry (for at least 24 hours) before reassembling. Do not use the vacuum with wet filters.
- Reassemble the filters and dust container.

3. Cleaning the Anti-Tangle Main Brush

- Turn off the vacuum and detach the main brush from the extension tube.
- Locate the brush roll release mechanism (usually a latch or button) and remove the brush roll.
- Use scissors or the provided cleaning tool to cut and remove any tangled hair or fibers from the brush roll.

- Clean any debris from the brush housing.
- Reinsert the brush roll and secure it.

4. Battery Care

- Store the vacuum in a cool, dry place.
- If storing for an extended period, charge the battery to approximately 50% and recharge every 3-6 months.
- The battery is removable and replaceable. Contact customer support for replacement options.

TROUBLESHOOTING

Refer to the table below for common issues and their solutions. If the problem persists, contact customer support.

Problem	Possible Cause	Solution
Vacuum does not turn on.	Battery is not charged or not properly installed.	Ensure battery is fully charged and correctly inserted.
Low suction power.	Dust container is full; Filters are clogged; Blockage in the brush roll or tube.	Empty dust container; Clean filters; Remove any blockages from brush roll, extension tube, or main unit. Check LED display for clogging alerts.
Brush roll stops rotating.	Hair or debris tangled in the brush roll; Brush roll is jammed.	Turn off the vacuum and remove any obstructions from the brush roll. Clean the brush roll as per maintenance instructions.
Battery life is shorter than expected.	Using high suction mode continuously; Battery degradation over time.	Use lower suction modes for lighter cleaning tasks. Ensure battery is fully charged before use. Consider battery replacement if significantly degraded.
LED display shows an error code.	Specific internal issue or blockage.	Refer to the specific error code in the full manual (if available) or contact customer support with the error code.

SPECIFICATIONS


Model Name	P11 Ultra
Brand	Proscenic
Suction Power	Up to 40,000 Pa
Wattage	450 Watts
Battery Type	Lithium-Ion
Battery Life	Up to 40 minutes (depending on mode)
Charging Time	Approximately 4 hours
Dust Container Capacity	1 Liter

Filter Type	HEPA Filter, 5-layer filtration system
Noise Level	72 dB
Product Dimensions (L x W x H)	45.67" x 9.45" x 9.06"
Item Weight	3.3 pounds
Special Features	Removable Battery, Ergonomic Telescopic Tube, Flexible Head, Wall Mount, 3 Flexible Charging Modes, Smart Touch Screen, Anti-Tangle Hybrid Floor Brush with Green Light

WARRANTY AND CUSTOMER SUPPORT

Proscenic provides a **2-year warranty** for the P11 Ultra Cordless Vacuum Cleaner, along with lifetime technical support. For any issues, questions, or technical assistance, please contact our customer support team:

- **Email:** service-en@proscenic.com (Replies within 12 business hours)
- **Manufacturer:** Shenzhen Proscenic Technology Co., Ltd.
- **Address:** No.79, Tongxin Road, Suzhou New District, Suzhou City, Jiangsu, China








Manufacturer: Shenzhen Proscenic Technology Co., Ltd.
Suzhou Clean-well Appliance Co.,Ltd (Authorized)
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EN ▲ Pay attention to electrical safety, keep the product away from fire sources.
DE ▲ Sie auf elektrische Sicherheit, halten Sie das Produkt von Feuerquellen fern.
FR ▲ Faites attention à la sécurité électrique, gardez le produit loin des sources de feu.
IT ▲ Attenzione alla sicurezza elettrica, mantare il prodotto lontano da fonti di fuoco.
ES ▲ Atención a la electricidad y mantenga el producto alejado de todo fuego.
PL ▲ Zwróć uwagę na bezpieczeństwo elektryczne, trzymaj produkt z dala od źródeł ognia.
NL ▲ Let op elektrische veiligheid, houd het product uit de buurt van vuurbronnen.

Image 2: Manufacturer details, contact information, and compliance logos for Proscenic products. This image provides contact emails and physical addresses for support.

Thank you for choosing Proscenic. We are committed to ensuring your satisfaction.



