oneisall PW07SAU

oneisall Dog Water Fountain User Manual

Model: PW07SAU | Brand: oneisall

1. Important Safety Instructions

Please read all instructions carefully before operating the oneisall Dog Water Fountain. Keep this manual for future reference.

- Ensure the power adapter and cord are kept away from water. Do not immerse the adapter or plug in water.
- Do not operate the fountain if the power cord or plug is damaged, or if the fountain malfunctions or has been dropped/damaged.
- Use only the original power adapter provided with the fountain.
- Unplug the fountain from the power outlet when not in use, before assembling or disassembling parts, and before cleaning.
- This product is intended for indoor use only.
- Supervise children when they are near the fountain.
- Do not allow pets to chew on the power cord. If necessary, use cord protectors.
- Ensure the fountain is placed on a level, stable surface to prevent tipping.

2. Package Contents

Verify that all components are present in the package:

- 1 x oneisall 10L Dog Water Fountain (Stainless Steel Body)
- 1 x Water Pump with Power Adapter
- 2 Sets x Filter Cartridges (including pre-filter sponges)
- 1 x Instruction Manual

3. Product Diagram

Familiarize yourself with the components of your oneisall Dog Water Fountain:



Figure 3.1: Overview of the oneisall 10L Dog Water Fountain. This image shows the stainless steel body, the water outlet, and the visible water level window with blue LED light.

1. **Stainless Steel Drinking Tray:** The top surface where pets drink, made of food-grade 304 stainless steel.
2. **Water Outlet Spout:** Where filtered water flows out into the drinking tray.
3. **Water Level Window with LED:** A transparent window on the front of the fountain body, illuminated by an LED light (blue for normal operation, red for low water).
4. **Main Water Reservoir:** The large capacity base that holds the bulk of the water.
5. **Water Pump:** Located inside the reservoir, responsible for circulating water.
6. **Filter Tray:** Holds the filter cartridge and pre-filter sponge.
7. **Filter Cartridge:** Multi-layer filtration system for purifying water.
8. **Pre-filter Sponge:** Catches larger debris like hair and food particles.
9. **Power Adapter:** Connects the fountain to an electrical outlet.

4. Setup Guide

Follow these steps to set up your oneisall Dog Water Fountain:

1. **Unpack and Clean:** Remove all components from the packaging. Rinse the stainless steel drinking tray and the main water reservoir thoroughly with water. Do not use soap on the pump or filter.
2. **Install Filter:**
    - Rinse the filter cartridge and pre-filter sponge under running water for a few minutes to remove any carbon dust.
    - Place the pre-filter sponge into the designated slot in the filter tray.
    - Insert the filter cartridge on top of the sponge in the filter tray.
3. **Assemble Pump:** Ensure the water pump is clean. Place the pump securely in the designated area at the bottom of the main water reservoir.
4. **Fill Reservoir:** Fill the main water reservoir with clean tap water. Ensure the water level is above the minimum mark for the pump to operate correctly, but below the maximum fill line to prevent overflow when the top tray is added. The 10L capacity allows for extended use.
5. **Place Drinking Tray:** Carefully place the stainless steel drinking tray onto the main water reservoir, ensuring it sits securely and the water outlet spout aligns with the pump's output.
6. **Connect Power:** Connect the power adapter to the fountain's power cord, then plug the adapter into a standard electrical outlet. The blue LED light in the water window will illuminate, indicating the fountain is operating.



Figure 4.1: Illustration of the 5-layer filtration system, highlighting how water is purified before reaching the drinking area.

5. Operating Instructions

The oneisall Dog Water Fountain is designed for continuous operation to provide fresh, flowing water for your pets.

- **Continuous Flow:** Once plugged in, the fountain will continuously circulate water, encouraging pets to drink more.
- **Water Level Monitoring:** The transparent water level window on the front allows you to easily monitor the water level without needing to lift the lid.

- **LED Indicator:**
  - A **blue LED light** indicates normal operation and sufficient water level.
  - A **red LED light** indicates that the water level is low and needs refilling. The pump will automatically shut off to prevent dry running and damage.
- **Refilling:** When the red light appears, unplug the fountain, remove the top tray, and refill the reservoir with clean water. Reassemble and plug back in.



Figure 5.1: The fountain operating quietly with its blue LED light, and an inset showing the red light indicator for low water level.

6. Maintenance and Cleaning

Regular cleaning and maintenance are crucial for the longevity of your fountain and the health of your pet.

Weekly Cleaning:

1. **Unplug:** Always unplug the fountain from the power outlet before cleaning.
2. **Disassemble:** Remove the stainless steel drinking tray, filter tray, filter cartridge, pre-filter sponge, and water pump.
3. **Clean Components:**
    - The stainless steel drinking tray and main water reservoir are dishwasher safe. Alternatively, wash them with warm water and mild soap, then rinse thoroughly.
    - The pre-filter sponge is washable and reusable. Rinse it thoroughly to remove trapped hair and debris.
    - Rinse the filter cartridge under running water. Do not use soap on the filter.
    - Clean the water pump: Disassemble the pump by removing the cover and impeller. Use a small brush (e.g., a toothbrush) to clean the impeller and the pump's interior to remove any mineral buildup or debris. Rinse thoroughly.
4. **Reassemble:** Reassemble all components once they are clean and dry.
5. **Refill:** Fill the reservoir with fresh water and plug the fountain back in.

Filter Replacement:

- The filter cartridge should be replaced every 2-4 weeks, depending on the number of pets using the fountain and water quality.
- The pre-filter sponge can be washed and reused multiple times, extending the life of the main filter cartridge. Replace the sponge when it shows signs of significant wear or cannot be cleaned effectively.



Figure 6.1: The washable and reusable pre-filter sponge helps reduce the frequency and cost of filter cartridge replacement.

7. Troubleshooting

If you encounter issues with your oneisall Dog Water Fountain, refer to the following common problems and solutions:

Problem	Possible Cause	Solution

Problem	Possible Cause	Solution
Fountain not working / No water flow	• Power adapter not plugged in. • Low water level (red LED). • Pump is clogged with debris (hair, food). • Pump impeller is stuck or damaged.	• Ensure the power adapter is securely plugged into the outlet and the fountain. • Refill the water reservoir to the appropriate level. • Unplug the fountain, disassemble, and thoroughly clean the pump, especially the impeller. • If cleaning doesn't resolve it, the pump may need replacement. Contact customer support.
Fountain is noisy	• Low water level. • Pump is not properly seated. • Debris in the pump. • Air trapped in the pump.	• Add water to the reservoir. • Ensure the pump is securely placed in its designated slot. • Clean the pump thoroughly as described in the Maintenance section. • Unplug, lift the pump slightly, and re-seat it to release trapped air.
Water tastes or smells bad	• Filter needs replacement. • Fountain needs cleaning.	• Replace the filter cartridge. • Perform a thorough cleaning of all fountain components, including the pump and reservoir.
Water overflow / Leaking	• Overfilled reservoir. • Top tray not seated correctly.	• Do not fill water above the maximum fill line. • Ensure the stainless steel drinking tray is properly and securely placed on the reservoir.

8. Specifications

- **Model:** PW07SAU
- **Capacity:** 10 Liters (2.6 Gallons)
- **Material:** Food-Grade 304 Stainless Steel
- **Dimensions (LxWxH):** 12.87 x 12.87 x 5.43 inches
- **Item Weight:** 3.3 Pounds
- **Power Consumption:** 1.5W (Ultra-low power for energy efficiency)
- **Noise Level:** <25dB (Ultra-quiet pump operation)
- **Filtration System:** 5-Stage Filtration with Washable Pre-filter Sponge
- **Water Level Indicator:** Visual Window with Blue/Red LED Light

9. Warranty and Support

oneisall is committed to providing high-quality products and excellent customer service.

- **Warranty:** This product comes with a 2-year warranty from the date of purchase. Please retain your proof of purchase for warranty claims.
- **Customer Support:** For any questions, concerns, or issues regarding your oneisall Dog Water Fountain, please contact our customer service team. We aim to resolve all inquiries within 24 hours.
- **Contact Information:**
    - Refer to the contact details provided on the product packaging or the official oneisall website.
    - Visit the oneisall Store on Amazon for more information and support.



Figure 9.1: oneisall's commitment to customer satisfaction, including a 2-year guarantee and responsive customer service.

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