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› HAPAW Cat Water Fountain Instruction Manual

HAPAW P002

HAPAW Cat Water Fountain: Smart Pet Water Dispenser

INSTRUCTION MANUAL

Model: P002

Introduction

The HAPAW Smart Pet Water Fountain is designed to provide fresh and clean water for your cats and small dogs. Featuring an innovative clean and wastewater separation system, this fountain ensures your pet always has access to hygienic drinking water without the need for traditional filters. It offers versatile power options, quiet operation, and smart app control for convenient monitoring and management.



Image: The HAPAW Cat Water Fountain, showing its sleek white design with a stainless steel top and clear water tanks, alongside a cat.

Setup Guide

- Unpack Components:** Carefully remove all parts from the packaging. Ensure you have the main unit, stainless steel tray, clean water tank, and wastewater tank.
- Initial Cleaning:** Rinse the stainless steel tray, clean water tank, and wastewater tank thoroughly with water. Wipe the main unit with a clean, damp cloth. **Note: The main unit is not washable.**
- Assemble Tanks:** Place the clean water tank (101oz/3L) and wastewater tank (46oz/1.35L) into their designated slots in the main unit.

4. **Fill Clean Water Tank:** Fill the larger tank with fresh water.
5. **Place Stainless Steel Tray:** Position the stainless steel tray on top of the main unit, ensuring it sits securely.
6. **Power Connection:**
 - **Plug-In Power:** Connect the power adapter to the fountain and plug it into a power outlet. The fountain will begin operating in continuous flow mode.
 - **Battery Power:** The fountain has a built-in 5000mAh rechargeable battery. It can operate for over 20 days on Mode 2 (sensor-activated) when fully charged. In case of a power outage, it automatically switches to battery mode.



Image: The HAPAW Cat Water Fountain illustrating its dual power options: plug-in and internal 5000mAh rechargeable battery.

7. **App Connection:**

For remote monitoring and control, download the "Smart Life" app. Follow the steps in the video below to connect your fountain to the app.

Your browser does not support the video tag.

Video: A step-by-step guide on how to connect and use the HAPAW Cat Water Fountain with the Smart Life app, demonstrating the pairing process and app functionalities.

Note: App control is unavailable when operating on battery power.

Operating Instructions

The HAPAW Cat Water Fountain offers two primary operating modes and smart app functionalities for optimal convenience.

Water Flow Modes:

- **Mode 1 (Continuous Flow):** In this mode, the fountain provides a continuous stream of circulating water. This ensures constant access to fresh water for your pet.
- **Mode 2 (Sensor-Activated Flow):** This mode conserves power by activating the water flow only when your pet approaches. The advanced sensor detects movement, delivering continuous water for 3 minutes. This mode is ideal for battery operation.



Image: Illustration of the two water flow modes: continuous flow (Mode 1) and sensor-activated flow (Mode 2), highlighting the motion detection feature.

App Remote Control & Notifications:

The dedicated app allows you to remotely monitor and control various aspects of the fountain:

- **Water Level Monitoring:** View the status of both the fresh water tank (101oz/3L) and the wastewater tank (46oz/1.35L).
- **Drainage Control:** Set automatic drainage intervals (e.g., every 24 or 48 hours) or manually initiate drainage of the wastewater.
- **Scenario Creation:** Customize operating scenarios based on your preferences.
- **Notifications:** Receive alerts for low clean water levels or when the wastewater tank is full, ensuring timely maintenance.

APP Remote Control & Notifications

Available with AC power and
2.4G Wi-Fi

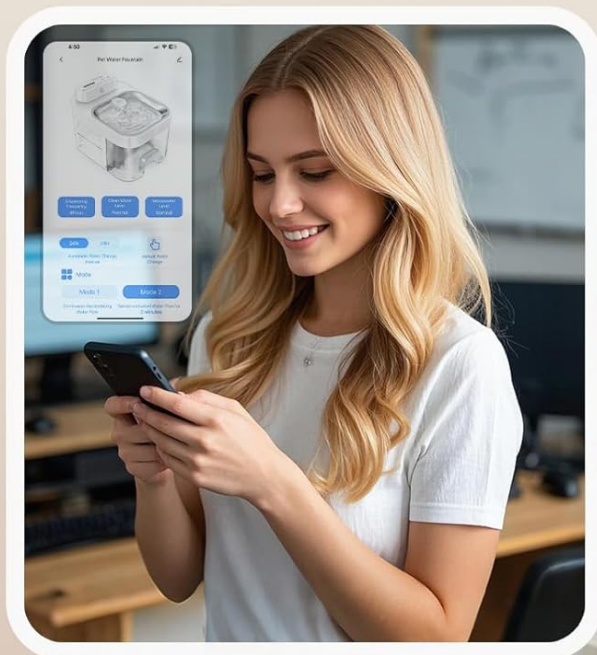


Image: A visual representation of the HAPAW Cat Water Fountain's app remote control capabilities, showing a user interacting with the app and the fountain's Wi-Fi connectivity.

Important: App control features are only available when the fountain is connected to a power outlet (plug-in mode).

Maintenance and Cleaning

Regular cleaning is essential to ensure the longevity and hygiene of your HAPAW Cat Water Fountain. The unique design simplifies this process.

1. **Disassembly:** Unplug the fountain from the power source. Carefully remove the stainless steel tray, clean water tank, and wastewater tank.
2. **Cleaning Tanks and Tray:** Rinse the clean water tank, wastewater tank, and stainless steel tray thoroughly with water. You may use mild soap if necessary, ensuring all soap residue is completely rinsed off.
3. **Cleaning Main Unit:** Wipe the exterior of the main unit with a clean, damp cloth. **Do not submerge the main unit in water or wash it directly, as this can damage electronic components.**
4. **No Filters Needed:** This fountain does not require traditional filters, eliminating the need for regular filter replacements and associated costs.
5. **Reassembly:** Once all parts are clean and dry, reassemble the fountain by placing the tanks back into the main unit and securing the stainless steel tray.



Note:
Main unit is not water washable

Easy to Clean

Rinse tank and
tray, wipe main unit

Image: The HAPAW Cat Water Fountain disassembled, showing the separate clean water tank, wastewater tank, and stainless steel tray, ready for easy cleaning.

No Filter Cotton Needed

Saving a large cost

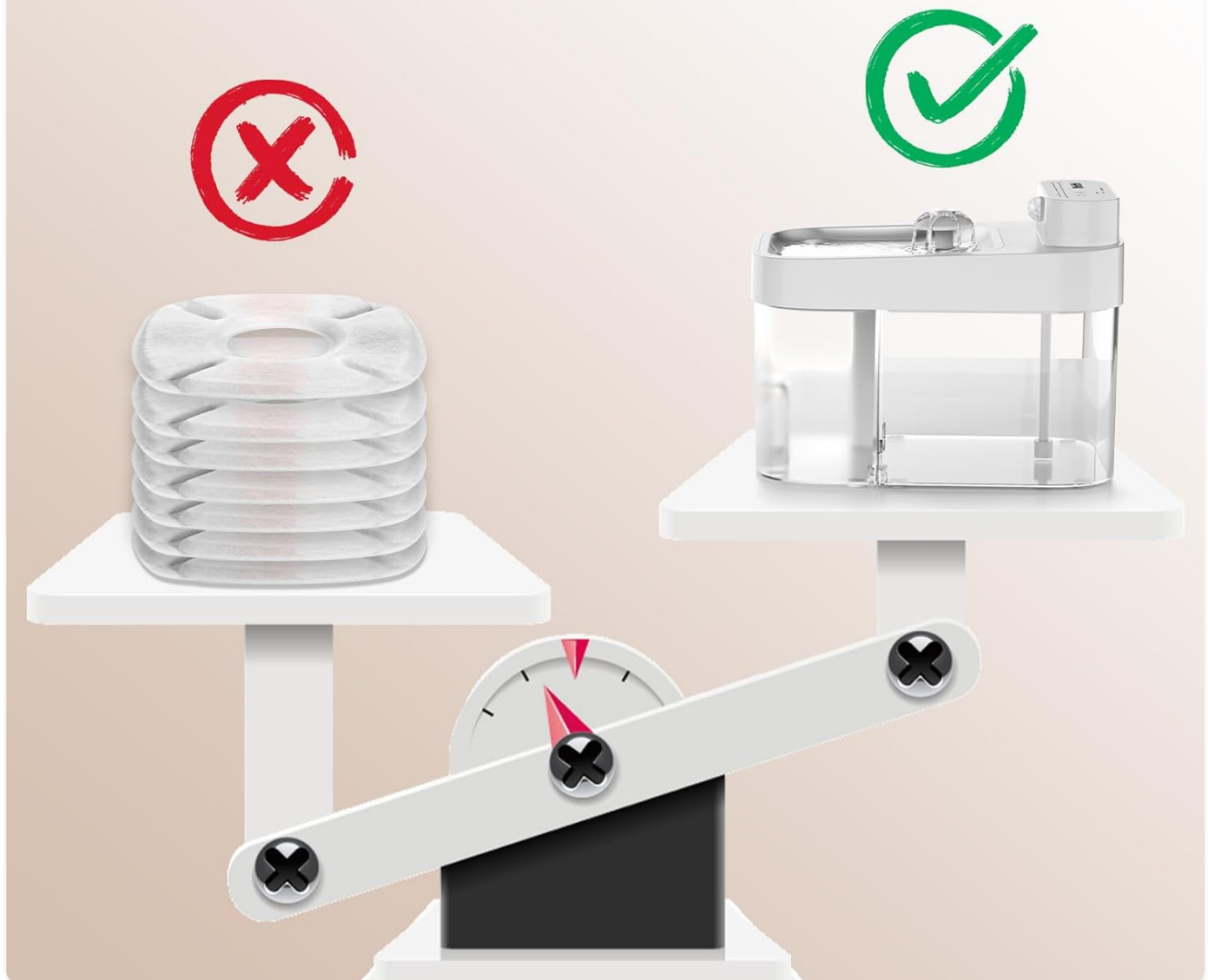


Image: A comparison illustrating that the HAPAW Cat Water Fountain does not require filter cotton, highlighting its filter-free design.

Troubleshooting

Problem	Possible Cause	Solution
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Problem	Possible Cause	Solution
Fountain not dispensing water.	- No power or low battery. - Clean water tank is empty. - Obstruction in water flow.	- Ensure fountain is plugged in or battery is charged. - Refill the clean water tank. - Check for debris in the stainless steel tray or fountain spout. Clean as per maintenance instructions.
App control not working.	- Fountain is on battery power. - Wi-Fi connection issue.	- App control is only available when the fountain is plugged in. - Ensure your phone and fountain are connected to a 2.4G Wi-Fi network. Re-pair if necessary (refer to Setup Guide).
Fountain is noisy.	- Low water level. - Debris in the pump.	- Ensure the clean water tank is adequately filled. - Clean the pump and water pathways thoroughly (refer to Maintenance).
Water appears dirty quickly.	- Infrequent wastewater drainage. - External debris.	- Increase automatic drainage frequency via the app or manually drain more often. - Ensure the fountain is placed in a clean environment.

Product Specifications

- Brand:** HAPAW
- Model Name:** P002
- Item Weight:** 3.89 pounds
- Product Dimensions:** 10.82 x 8.46 x 8.46 inches
- Clean Water Capacity:** 3 Liters (101oz)
- Wastewater Capacity:** 1.35 Liters (46oz)
- Power Source:** Corded Electric & Battery Powered
- Battery:** 5000mAh Lithium Ion (included)
- Material:** Acrylonitrile Butadiene Styrene (ABS)
- Color:** White
- Noise Level:** < 25 dB
- Connectivity:** 2.4G Wi-Fi
- Included Components:** Cat water fountain*1, manual*1
- Country of Origin:** China

Warranty Information

The HAPAW Cat Water Fountain (Model P002) comes with a **1-year warranty** from the date of purchase. This warranty covers manufacturing defects and malfunctions under normal use. Please retain your proof of purchase for warranty claims.

For detailed warranty terms and conditions, or to initiate a warranty claim, please contact HAPAW customer support.

Customer Support

If you encounter any issues or have questions regarding your HAPAW Cat Water Fountain, please reach out to our dedicated customer support team. We are committed to providing the best possible experience for you and your pets. You can find more information and contact details on the official HAPAW store page:

[Visit the HAPAW Store on Amazon](#)

Alternatively, you may contact the seller directly through the Amazon platform: **HAPAW-Paw**.

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ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question

Answered questions about this manual

Why is my HAPAW P002 Cat Water Fountain barely dripping and failing to circulate water even after cleaning?

Based on the troubleshooting guide for the HAPAW P002, if the fountain is barely dripping or failing to circulate water despite cleaning, please check the following: Check for Obstructions: Inspect the fountain spout and the...

[Read full answer](#)

Does the HAPAW P002 filter-free cat fountain automatically shut off when the waste tank is full or when the clean water tank is empty?

Based on the HAPAW P002 manual, here is how the fountain handles tank levels: Clean Water Tank: The fountain does not explicitly state an automatic shut-off for a low water level, but the troubleshooting guide...

[Read full answer](#)

Why is my HAPAW P002 Cat Water Fountain continually dumping water every hour and failing to stay connected to Wi-Fi?

The behavior you are describing with your HAPAW P002 Cat Water Fountain is likely related to the device's automatic drainage settings and power status. Automatic Drainage: This fountain features a clean and wastewater separation system....

[Read full answer](#)

Where can I get a replacement rubber/silicone tube for the HAPAW P002 Cat Water Fountain after my cat chewed a hole in it?

The internal silicone tube is a critical component for the HAPAW P002 Cat Water Fountain to function. Because this specific part is not typically sold as a standalone accessory in retail stores, you will...

[Read full answer](#)