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Boriwat R16

Boriwat Shiatsu Neck and Back Massager with Heat (Model R16) - Instruction Manual

Model: R16

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1. SAFETY INFORMATION

Please read all safety instructions carefully before using the Boriwat Shiatsu Neck and Back Massager. Retain this manual for future reference.

- Use with caution; do not leave unattended while in use.
- Keep the power cord away from heat sources and moisture.
- Do not use the massager if it appears damaged in any way.
- Consult a physician before use if you have any medical conditions, are pregnant, or have a pacemaker.
- Do not use on broken skin, open wounds, or areas affected by inflammation.
- Allow the massager to cool down completely before storing it.
- Always unplug the massager from the power outlet when not in use.
- This device is intended for household use only.

2. SETUP

2.1 Unboxing and Initial Inspection

Carefully remove all components from the packaging. Inspect the massager and all accessories for any signs of damage. Ensure all parts are present as listed in the packing contents.

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Video 2.1: Unboxing the Boriwat Neck Massager. This video demonstrates the unboxing process, showing the massager, power cords, and user manual included in the package.

Soothing Heat

Melt away aches and pains for added comfort & relaxation

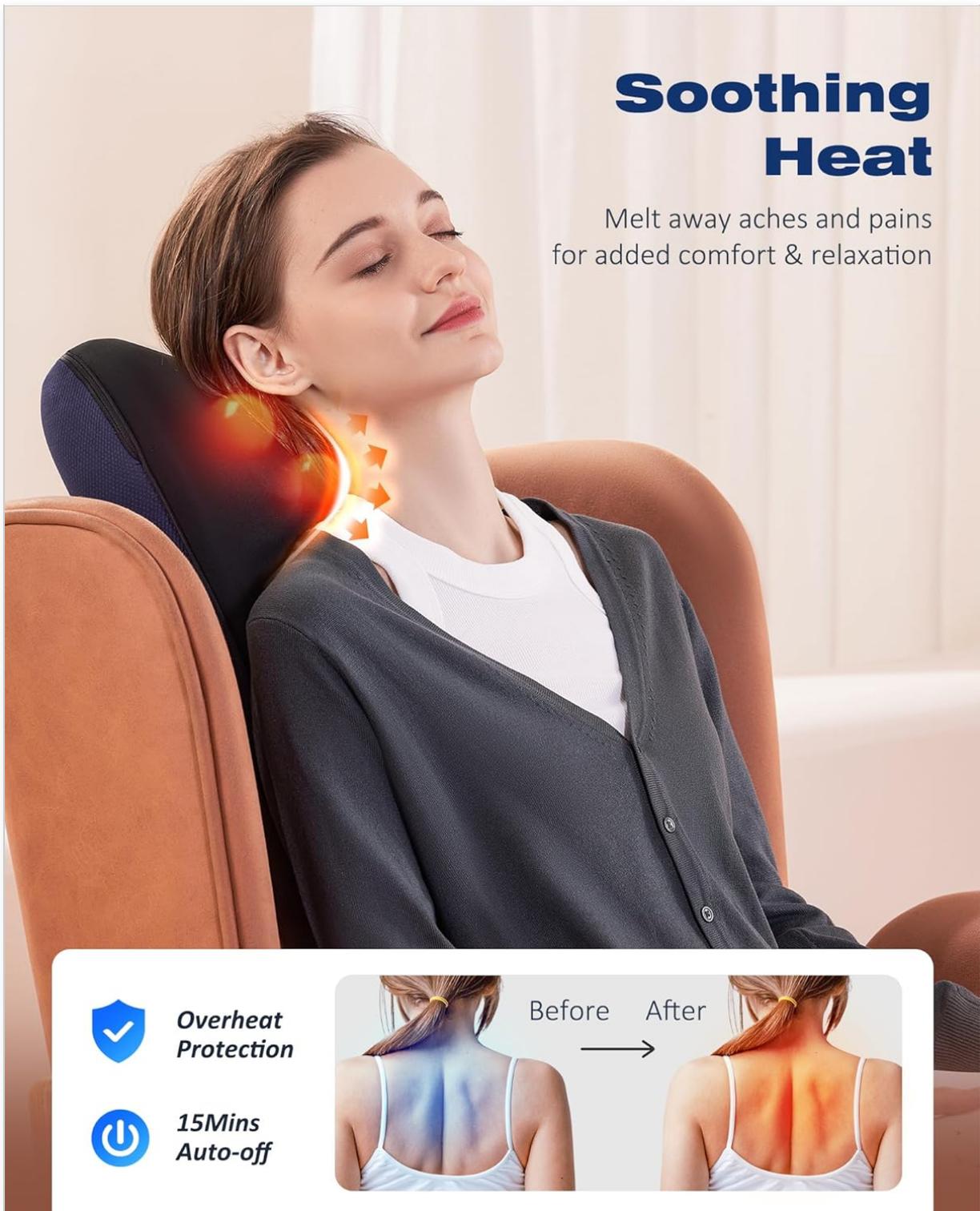


Figure 2.1: Contents of the Boriwat Shiatsu Massager package, including the massager unit, AC power adapter, and car adapter.

2.2 Connecting the Power

1. Locate the power input port on the side of the massager.
2. Connect the appropriate power adapter (AC adapter for home/office, car adapter for vehicle use) to the massager's power input port. Ensure a secure connection.
3. Plug the other end of the adapter into a suitable power outlet (wall socket for AC, cigarette lighter socket for car).

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Video 2.2: Demonstrating how to connect the power adapter to the Boriwat massager. The video shows the power cord being plugged into the device.



Figure 2.2: The Boriwat Shiatsu Massager in use, highlighting the illuminated heat nodes and ergonomic design for neck and back areas.

3. OPERATING INSTRUCTIONS

The Boriwat Shiatsu Massager features a simple two-button control for ease of use.

3.1 Controls Overview

Power Button (🔘):

- 1st Press: Power ON, activates massage with heat and bi-directional rotation.
- 2nd Press: Changes rotation direction.
- 3rd Press: Turns off heating function, massage continues.
- 4th Press: Power OFF.

Intensity Button (🔘): Cycles through 3 intensity levels (Low, Medium, High) for massage.



Figure 3.1: The two-button control panel on the Boriwat massager, showing the power and intensity buttons.

3.2 Using the Massager

1. **Positioning:** Place the massager on the desired area of your body (neck, upper back, lower back, legs, feet). The ergonomic design is suitable for various body contours.
2. **Securing (Optional):** Use the adjustable non-slip straps to secure the massager to a chair or car seat to prevent slipping during use.
3. **Power On:** Press the Power button once to turn on the massager. The massage nodes will begin bi-directional kneading, and the heating function will activate.
4. **Adjusting Direction:** Press the Power button a second time to reverse the rotation direction of the massage nodes.
5. **Turning Off Heat:** Press the Power button a third time to turn off the heating function. The massage will

continue without heat.

6. **Adjusting Intensity:** Press the Intensity button to cycle through the three available massage intensity levels (Low, Medium, High) to find your preferred strength.
7. **Power Off:** Press the Power button a fourth time to turn off the massager completely. The device also features an automatic shut-off after 15 minutes of continuous use for safety and to prevent overheating.



Fit Neck Curve for More Comfortable

- Relieve Body Pain ✓
- Ease Muscle Tension ✓
- Improve Circulation ✓

Figure 3.2: Proper placement of the massager for lower back support and massage while working at a desk.

Ergonomic Design

Perfectly conforms to lumbar spine curve and relieve back pain

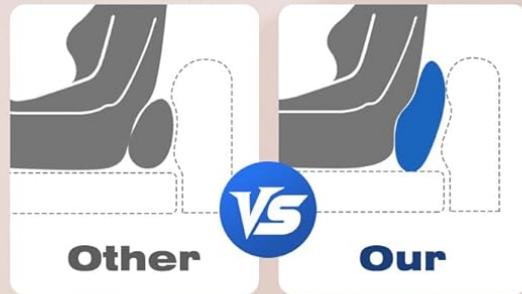


Figure 3.3: The massager providing soothing heat therapy to the neck area, promoting relaxation and muscle relief.

Easy to Operate

Two buttons multi-function control



Power (4st Press)

- 1 Power ON
- 2 Direction Rotation
- 3 Heating Close
- 4 Power OFF

Intensity (L/H/M)

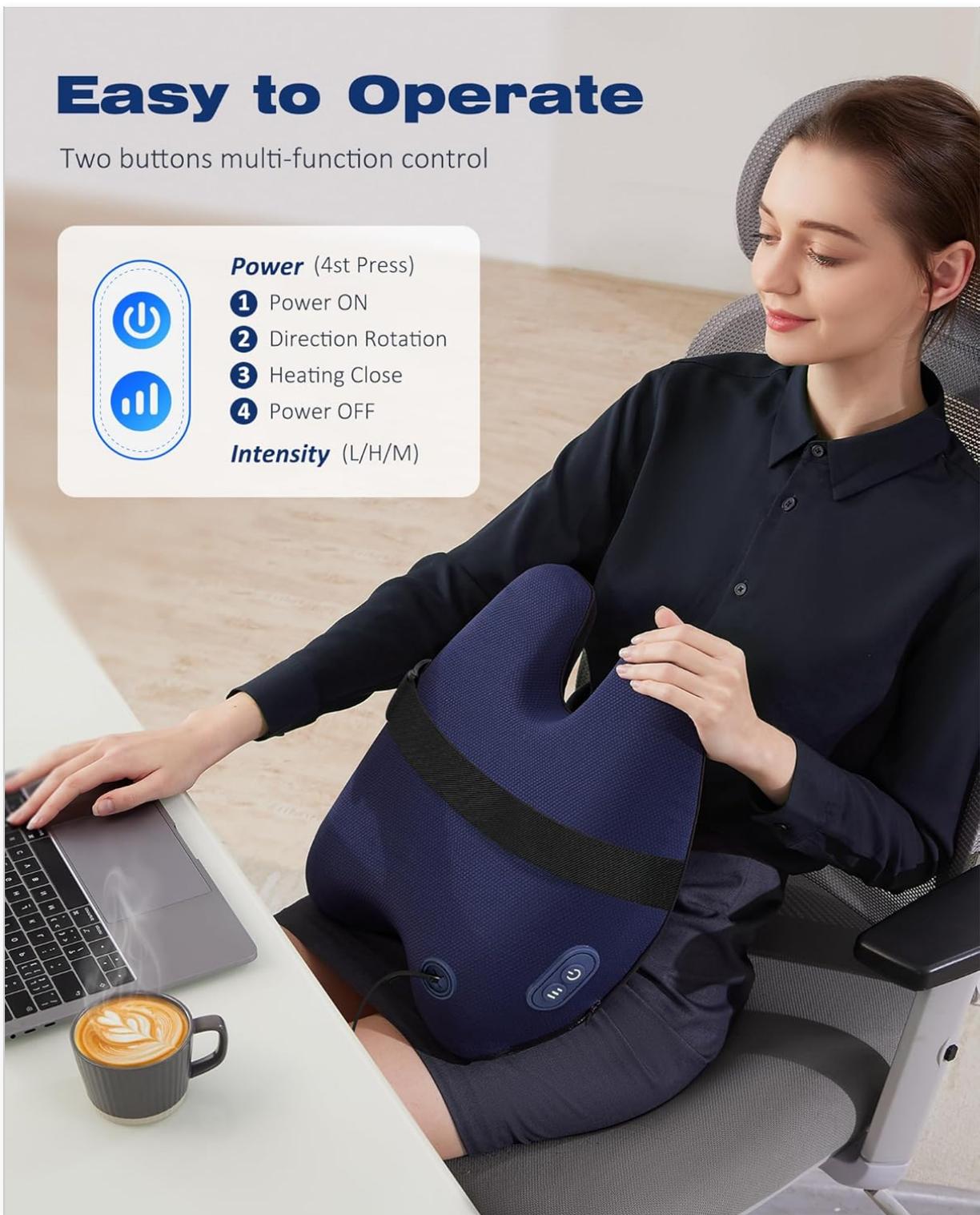


Figure 3.4: The compact design of the massager, featuring a convenient carrying handle and adjustable strap for portability and secure placement.

4. MAINTENANCE

Proper maintenance ensures the longevity and optimal performance of your Boriwat Shiatsu Massager.

- **Cleaning:** Always unplug the device before cleaning. Wipe the surface of the massager with a soft, slightly damp cloth. Do not use abrasive cleaners or immerse the device in water.
- **Storage:** Store the massager in a cool, dry place, away from direct sunlight and extreme temperatures. Ensure the power cord is not tightly wrapped or kinked.
- **Cover Care:** The outer fabric cover can be unzipped and removed for cleaning. Hand wash or machine wash on a gentle cycle with mild detergent. Air dry completely before reattaching.

5. TROUBLESHOOTING

If you encounter any issues with your massager, please refer to the following common solutions:

Problem	Possible Cause	Solution
Massager does not turn on.	Not properly plugged in; power outlet malfunction; damaged power cord.	Ensure the power adapter is securely connected to both the massager and the power outlet. Try a different outlet. Inspect the power cord for damage.
Heat function is not working.	Heat function is turned off; device recently used and needs to cool down.	Press the power button to cycle through modes until heat is active (indicated by red light). Allow the device to cool if recently used.
Massage nodes stop unexpectedly.	Automatic 15-minute shut-off activated; overheating protection.	This is normal operation. Wait a few minutes for the device to cool down, then restart. Avoid continuous use beyond recommended duration.
Weak massage intensity.	Intensity level set too low.	Press the Intensity button to increase the massage strength to a higher level.

If the problem persists after trying these solutions, please contact Boriwat customer support for assistance.

6. SPECIFICATIONS

Feature	Detail
Brand	Boriwat
Model Number	R16
Product Dimensions	11 x 4 x 11 inches
Item Weight	3 Pounds
Material	Silicone
Power Source	Corded Electric
Massage Nodes	4 Deep-Kneading 3D Shiatsu Nodes
Heat Function	Yes
Intensity Levels	3 (Low, Medium, High)
Auto Shut-off	15 minutes
Included Accessories	AC Power Adapter, Car Adapter

7. WARRANTY & SUPPORT

Boriwat offers a comprehensive 1-year warranty for this product. If you have any questions, require assistance, or need to claim warranty service, please contact Boriwat customer support via email. They are committed to providing a satisfactory solution promptly.

For further information or to explore other Boriwat products, visit the [Boriwat Store](#).

