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› TRAKK Hearing Amplifier Set User Manual

Trakk TRAKK

TRAKK® Hearing Amplifier Set User Manual

Model: TRAKK | Brand: Trakk

INTRODUCTION

Welcome to the user manual for your TRAKK® Hearing Amplifier Set. This device is designed to enhance your auditory experience with its True Wireless Stereo (TWS) technology, offering superior sound quality and a discreet design. This manual provides essential information on how to set up, operate, maintain, and troubleshoot your hearing amplifiers to ensure optimal performance and longevity.

WHAT'S IN THE BOX

Upon unboxing your TRAKK® Hearing Amplifier Set, please verify that all components are present:

- TRAKK® Hearing Amplifiers (Left and Right)
- Portable Charging Case
- USB Charging Cable
- User Manual (this document)
- Various sizes of ear tips (pre-installed or in a separate bag)



The retail packaging for the TRAKK Hearing Amplifier Set, featuring an image of the product and key features like 'Rechargeable Hearing Amplifiers' and 'True Wireless Stereo'.

SETUP

1. Initial Charging

Before first use, fully charge the TRAKK® Hearing Amplifiers and their charging case. Connect the provided USB charging cable to the charging case and a compatible USB power source. The indicator lights on the case will show the charging status. A full charge typically takes approximately 1-2 hours.



The TRAKK Hearing Amplifiers are shown inside their sleek, black charging case, with one amplifier partially visible outside the case, illustrating their compact design and charging setup.

2. Selecting Ear Tips

Choose the ear tips that provide the most comfortable and secure fit in your ear canal. A proper seal is crucial for optimal sound quality and to prevent feedback. Experiment with different sizes if necessary.

3. Inserting the Amplifiers

Gently insert each hearing amplifier into the corresponding ear (left for left ear, right for right ear). Ensure it sits snugly and comfortably. The discreet design allows for a nearly invisible fit.



A man is shown smiling, with a TRAKK Hearing Amplifier discreetly placed in his right ear, demonstrating its comfortable and nearly invisible fit.

OPERATING INSTRUCTIONS

Power On/Off

- **To Power On:** Remove the hearing amplifiers from the charging case. They will automatically power on.
- **To Power Off:** Place the hearing amplifiers back into the charging case. They will automatically power off and begin charging.

Volume Control

The TRAKK® Hearing Amplifiers feature adjustable volume controls. Locate the small button or touch-sensitive area on the amplifier. Press or tap to cycle through volume levels or hold to continuously adjust. Refer to the specific instructions on the device for precise control methods.

Wearing the Amplifiers

Ensure the amplifiers are securely and comfortably seated in your ears. The design is intended to be discreet and provide comfort for extended wear. Adjust as needed to maintain a good seal and prevent discomfort.



A side profile view of a man wearing a TRAKK Hearing Amplifier in his ear, highlighting the compact and ergonomic design of the device.



A detailed close-up image showing the TRAKK Hearing Amplifier securely fitted within the ear canal, emphasizing its small size and discreet placement.

MAINTENANCE

Cleaning the Amplifiers

Regular cleaning is essential for hygiene and optimal performance. Use a soft, dry cloth to wipe the surface of the amplifiers daily. For ear tips, remove them and clean with a mild soap solution, rinse thoroughly, and ensure they are completely dry before reattaching. Do not use harsh chemicals or abrasive materials.

Charging Case Care

Keep the charging case clean and free of dust. Use a soft, dry cloth to wipe its exterior. Ensure the charging ports are clear of debris.

Storage

When not in use, always store the TRAKK® Hearing Amplifiers in their charging case. This protects them from damage and keeps them charged for your next use. Store in a cool, dry place away from direct sunlight and extreme temperatures.

TROUBLESHOOTING

Problem	Possible Cause	Solution
No sound or low volume	Battery low; Volume too low; Ear tip blocked; Improper fit	Charge devices; Increase volume; Clean ear tip; Re-insert properly
Feedback (whistling sound)	Improper fit; Ear tip too small; Earwax buildup	Re-insert device; Try larger ear tip; Clean ear canal/device
Device not charging	Charging cable not connected; Dirty charging contacts; Faulty cable/adaptor	Ensure secure connection; Clean contacts with dry cloth; Try different cable/adaptor
Intermittent sound	Low battery; Device loose in ear; Environmental interference	Charge devices; Adjust fit; Move away from strong electronic signals

If you encounter issues not listed here or if the suggested solutions do not resolve the problem, please contact TRAKK customer support for further assistance.

SPECIFICATIONS

Feature	Detail
Model Name	TRAKK
Brand	Trakk
Color	Black
Style	Both Ear
Power Source	Battery Powered
Batteries	2 Lithium Ion batteries required (included)
Package Dimensions	5.59 x 3.86 x 1.77 inches
Item Weight	5.4 ounces
Country of Origin	China

WARRANTY AND SUPPORT

For information regarding the product warranty, please refer to the warranty card included with your purchase or visit the official TRAKK website. Keep your proof of purchase for warranty claims.

If you require technical support, have questions about your TRAKK® Hearing Amplifier Set, or need assistance with troubleshooting, please contact TRAKK customer service. Contact details can typically be found on the product packaging or the official TRAKK website.

