

## Amazon Basics LS25USBC128G1

# Amazon Basics USB Flash Drive 128GB with USB-C and USB-A Dual Ports Instruction Manual

**Brand:** Amazon Basics | **Model:** LS25USBC128G1

## 1. OVERVIEW

The Amazon Basics USB Flash Drive is a versatile storage solution designed for seamless data transfer between various devices. Featuring both USB-C and USB-A dual ports, this 128GB thumb drive offers broad compatibility and efficient performance for your storage needs. Its durable metal construction and rotating design ensure protection and convenience.

## 2. KEY FEATURES

- **128 GB Storage Capacity:** Provides ample space for documents, photos, videos, and other files. Note: Actual usable capacity may be slightly less due to formatting and system files.
- **Dual Port Design:** Equipped with both USB-C and USB-A connectors for universal compatibility with a wide range of devices.
- **Efficient Performance:** Offers reliable data transfer with a default exFAT format, ensuring lower power consumption and broad device support.
- **High Read Speed:** Capable of read speeds up to 400 Megabytes Per Second. Actual speeds may vary based on device, file size, and type.
- **Premium Construction:** Features a robust metal exterior casing with a rotating open/close design to protect the connectors, and a hanging hole for convenient attachment to keychains or lanyards.



Figure 1: Amazon Basics 128GB USB Flash Drive, showcasing its compact design and dual connectors.

### 3. SETUP

1. **Identify Device Port:** Determine whether your device (phone, tablet, computer) uses a USB-A or USB-C port.
2. **Select Correct Connector:** Rotate the metal casing of the flash drive to expose the appropriate connector (USB-A or USB-C).
3. **Insert Flash Drive:** Carefully insert the exposed connector into the corresponding port on your device. Ensure a secure connection.
4. **Device Recognition:** Your device should automatically detect the flash drive. On most operating systems, a notification will appear, or the drive will be accessible through your file manager (e.g., File Explorer on Windows, Finder on macOS, Files app on mobile devices).



Figure 2: USB Flash Drive connected to a laptop's USB-A port.



Figure 3: USB Flash Drive connected to a smartphone's USB-C port.

## 4. OPERATING INSTRUCTIONS

### 4.1. Transferring Files

- **Copy/Paste:** Navigate to the files you wish to transfer. Select them, then right-click (or long-press on touch devices) and choose 'Copy'. Navigate to the flash drive's directory, right-click (or long-press), and select 'Paste'.
- **Drag and Drop:** Open your file manager and arrange windows so you can see both the source folder and the flash drive's folder. Click and drag the desired files from the source folder to the flash drive's folder.

### 4.2. Safe Removal

To prevent data corruption, always safely remove the flash drive before physically disconnecting it.

- **Windows:** Click the 'Safely Remove Hardware and Eject Media' icon in the taskbar, then select the flash drive.
- **macOS:** Drag the flash drive icon from your desktop to the Trash, or right-click the icon and select 'Eject'.

- **Android/iPadOS:** Look for an 'Eject' or 'Unmount' option within the file manager app or notification panel.

## 5. COMPATIBILITY

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The Amazon Basics USB Flash Drive is designed for broad compatibility:

- **Operating Systems:** Compatible with Windows, macOS, Linux, Android, and iPadOS devices that support USB mass storage.
- **Device Types:** Works with computers, laptops, tablets, and smartphones featuring USB-A or USB-C ports.
- **File System:** Pre-formatted with exFAT for maximum compatibility across different operating systems and larger file sizes.
- **Important Note:** This flash drive is **incompatible with Lightning ports** found on some Apple devices.

### 5.1. Compatibility Demonstration

Your browser does not support the video tag. Please update your browser.

Video 1: Demonstration of the Amazon Basics USB Flash Drive's compatibility with various phone cases and devices, highlighting successful and unsuccessful fits.

Your browser does not support the video tag. Please update your browser.

Video 2: Demonstration of using a thumb drive with a mini projector, showing file format requirements (FAT32) for video, audio, and image playback.

## 6. PERFORMANCE

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The Amazon Basics USB Flash Drive is engineered for efficient data handling:

- **Read Speed:** Up to 400 Megabytes Per Second.
- **Write Speed:** Varies depending on the device, file size, file types, and other environmental factors.
- **Lower Power Consumption:** Designed for energy efficiency, contributing to longer battery life on connected mobile devices.

For optimal performance, ensure your device's USB port supports USB 3.2 Gen 1 or higher standards.

## 7. MAINTENANCE AND CARE

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- **Protect Connectors:** Always rotate the metal casing to cover the unused connector when not in use to prevent dust and physical damage.
- **Handle with Care:** Avoid dropping the drive or subjecting it to excessive force.
- **Temperature:** Store the drive in a cool, dry place away from extreme temperatures.
- **Cleaning:** Use a soft, dry cloth to clean the exterior. Avoid liquid cleaners or solvents.

## 8. TROUBLESHOOTING

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- **Drive Not Recognized:**
  - Ensure the drive is fully inserted into the correct USB port.
  - Try a different USB port on your device.

- Restart your device and try again.
- Check your device's file manager or disk management utility to see if the drive is listed.

- **Slow Transfer Speeds:**

- Ensure you are using a USB 3.0 (or higher) compatible port for optimal speeds. USB 2.0 ports will result in slower transfers.
- Transferring many small files can be slower than transferring a single large file of the same total size.
- Close other applications that might be using system resources.

- **"Unsupported File" Error:**

- This error typically occurs when the device you are connecting the flash drive to (e.g., a projector or smart TV) does not support the file format (e.g., .mov, .mp4, .txt, .png) or the file system (e.g., NTFS vs. FAT32/exFAT).
- Ensure files are formatted to FAT32 or exFAT for broad compatibility.
- Convert files to a format supported by your playback device. Common formats include .mp4 for video, .mp3 or .wav for audio, and .jpeg for images.

- **Drive Gets Warm:**

It is normal for the metal casing of the flash drive to become warm during prolonged use or heavy data transfers. This does not indicate a malfunction.

## 9. SPECIFICATIONS

Feature	Specification
Model Name	LS25USBC128G1
Memory Storage Capacity	128 GB (Nominal)
Connectivity Technology	USB
Hardware Interface	USB 3.2 Gen 1
Hardware Connectivity Technology	USB Type A, USB Type C
Read Speed	400 Megabytes Per Second
Special Feature	Dual USB Connector
Color	Champagne Silver
Item Weight	2.11 ounces
Package Dimensions	9.21 x 7.01 x 0.71 inches

## 10. WARRANTY AND SUPPORT

This Amazon Basics product is backed by Amazon's customer service and return policies.

- **Return Policy:** Typically 30 days for refunds or replacements. Please refer to Amazon's current return policy for specific details.
- **Optional Protection Plans:** Additional photo and data recovery plans are available for purchase (e.g., 2-year

or 3-year plans).

- **Customer Support:** For assistance, please visit the Amazon Basics Store or contact Amazon Customer Service directly through your Amazon account.