

## Tomore US-TM6120

# Tomore US-TM6120 Rechargeable Hearing Aids User Manual

Model: US-TM6120

## 1. INTRODUCTION AND OVERVIEW

Thank you for choosing the Tomore US-TM6120 Rechargeable Hearing Aids. These devices are designed to provide clear and natural sound, enhancing your hearing experience in various environments. Featuring 16-channel digital sound processing and advanced noise cancellation, they are engineered for comfort and ease of use.

Key features include:

- **16-Channel Digital Sound Processing:** For clear conversations and natural sound.
- **Advanced Noise Cancellation:** Suppresses background noise, wind, and transient sounds.
- **Professional Modes:** Three optimized modes (General, Noise Reduction, Tinnitus Masking) for different scenarios.
- **Long-Lasting Rechargeable Battery:** Up to 16 hours of continuous use on a single charge, with a portable charging case providing up to 105 hours total.
- **Ultra-Invisible & Comfortable Design:** Compact, discreet, and ergonomic fit with multiple earplug sizes.
- **Easy-to-Use Controls:** Intuitive one-touch operation for volume, mode, and power.

## 2. PACKAGE CONTENTS

Before you begin, please ensure all items are present in your package:

- Tomore US-TM6120 Hearing Aids (Left and Right)
- Portable Charging Case
- USB Charging Cable
- Assorted Silicone Ear Tips (XS, S, M, L, XL)
- Cleaning Brush
- Wax Guards
- User Manual

Tomore

VS

Others



One button adjustment for various switching



Visible digital power fearless embarrassment



Light weight and small size



Upgraded chip, output restore sound quality



AI control noise reduction

Multiple buttons can lead to mis-touch

No power indicator

Long wearing time causes pain

Universal chip

Amplifies all sounds

**Image: Package Contents.** This image displays all items included in the Tomore US-TM6120 hearing aid package, including the hearing aids, charging case, USB cable, ear tips, cleaning brush, wax guards, and documentation.

## 3. SETUP AND FIRST USE

### 3.1 Initial Charging

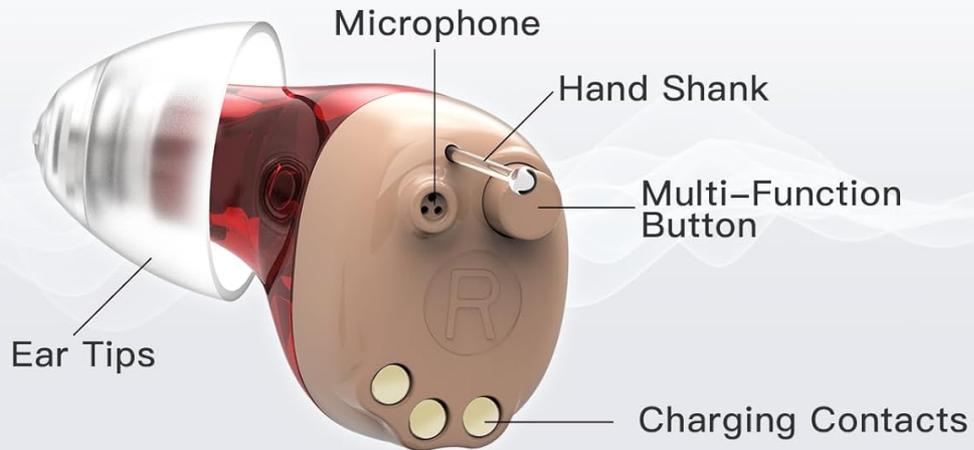
Before first use, fully charge your hearing aids and charging case.

1. Place the hearing aids into their respective slots (L for left, R for right) in the charging case.
2. Connect the USB charging cable to the charging case and a power source.
3. The LED display on the charging case will indicate the charging status. A full charge takes approximately 2 hours for the hearing aids. The portable charging case provides up to 5 additional charges, extending total usage to 105 hours.



**Image: Hearing Aids in Charging Case.** This image shows the Tomore hearing aids placed inside their charging case, with the digital LED display indicating battery levels.

# Professional Mode & Multi-occasion Use



"Du"



General Mode

"Du,Du"



Noise Reduction Mode

"Du,Du,Du"



Transparency Mode

**Image: Battery Life and Charging.** This graphic illustrates the charging times and battery life: 2 hours for fast charging, 16 hours on a single charge, and 105 hours total with the charging case providing 5 recycle charges.

## 3.2 Selecting Ear Tips

Choosing the correct ear tip size is crucial for comfort, sound quality, and to prevent whistling (feedback).

- Experiment with the five included sizes (XS, S, M, L, XL) to find the one that provides a snug, comfortable fit without causing pressure or feeling loose.
- A good seal helps reduce feedback and enhances noise cancellation.

## 3.3 Wearing the Hearing Aids

Insert the hearing aid gently into your ear canal. Ensure it is fully inserted and sits securely. The ergonomic design is intended for all-day comfort and discreet wear.

# 16 Hour hearing aid time

The charging case extends the hearing aid time up to **105** hours.



**2 hrs**   
Fast Charging

**105 hrs**   
With Charging Case

**16 hrs**   
On a single Charge

**5 times**   
Recycle charging

**Image: Comfortable Fit.** This image shows an elderly man smiling while wearing a hearing aid, with an inset showing a close-up of the hearing aid discreetly placed in the ear canal, emphasizing its ergonomic design for comfort.

## 3.4 Initial Adaptation

It is normal to experience slight discomfort or an unusual sensation as your brain adjusts to amplified sounds during initial use. Most users adapt completely within a few weeks. Gradually increase your wearing time each day.

## 4. OPERATING INSTRUCTIONS

The Tomore US-TM6120 hearing aids feature intuitive one-touch operation for easy control.

### 4.1 Multi-Function Button

Each hearing aid has a multi-function button for controlling power, volume, and modes.

# Mini Pro Hearing Aid

Lightweight Mini  
Small But Strong Energy



Only 2g



**Image: Hearing Aid Components and Controls.** This diagram labels the microphone, hand shank, multi-function button, ear tips, and charging contacts on the hearing aid, illustrating its design and control points.

## 4.2 Power On/Off

- **To Power On:** Press and hold the multi-function button for a few seconds until you hear an indication sound.
- **To Power Off:** Press and hold the multi-function button for a few seconds until you hear an indication sound, or place them back into the charging case.

## 4.3 Volume Control

Short presses of the multi-function button can adjust the volume. Each press will cycle through volume levels. Start with a lower volume and gradually increase it to a comfortable level.

## 4.4 Mode Selection

The hearing aids offer three professional modes to adapt to different listening environments:

- **General Mode:** Suitable for quiet environments and everyday conversations.
- **Noise Reduction Mode:** Ideal for noisy environments like restaurants or crowded places, focusing on

speech clarity.

- **Tinnitus Masking Mode:** Provides a soothing sound to help alleviate tinnitus symptoms.

To switch between modes, press the multi-function button for a slightly longer duration than a volume adjustment, but shorter than power on/off. An audible prompt will indicate the current mode.

## Mini Pro Hearing Aid

Lightweight Mini  
Small But Strong Energy



Only 2g



**Image: Professional Modes.** This image illustrates the three professional modes: General Mode (for conversations), Noise Reduction Mode (for noisy environments), and Transparency Mode (for awareness of surroundings).

### 4.5 Memory Function

After 10 minutes of use, the hearing aids will save your preferred settings (volume and mode), so no re-adjustment is needed upon subsequent power-ons.

## 5. MAINTENANCE

Regular maintenance ensures optimal performance and longevity of your hearing aids.

### 5.1 Daily Cleaning

- Use the provided cleaning brush to gently remove any earwax or debris from the ear tips, microphone, and soundhole.
- Wipe the hearing aid body with a soft, dry cloth. Do not use water or cleaning solutions directly on the device.

## 5.2 Ear Tip Replacement

If ear tips become worn or damaged, replace them with new ones from the assorted sizes provided in your package.

## 5.3 Wax Guard Replacement

The wax guards protect the hearing aid's internal components from earwax buildup. Replace them periodically or if you notice a decrease in sound quality.

- Use the wax guard tool (if provided) to remove the old wax guard.
- Insert a new wax guard firmly into the sound outlet.

## 5.4 Storage

When not in use, store your hearing aids in the charging case to protect them from dust, moisture, and physical damage.

# 6. TROUBLESHOOTING

If you encounter any issues, please refer to the following common solutions:

## 6.1 Whistling or Feedback

Whistling occurs when sound from the earpiece leaks out and is picked up by the microphone, creating a loop. This can be caused by:

- **Incorrect Fit:** Ensure the hearing aid is fully inserted into the ear canal and fits snugly. Avoid touching the device while it is in your ear.
- **Mismatched Earplug Size:** Try different earplug sizes (XS/S/M/L/XL) to achieve a better seal.
- **Earwax or Foreign Objects:** Regularly clean the microphone, soundhole, and earplugs to remove any blockages.
- **Excessive Volume:** Try to keep the volume as low as possible while still providing adequate amplification.

## What should I do if my hearing aid whistles?

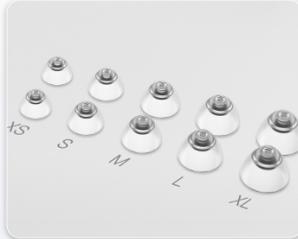
Tip: Whistling occurs when the hearing aid does not fit perfectly in the ear canal, causing the microphone to receive sound from the earpiece again, creating a loop.

Incorrect Fit



Adjust the wearing style, make sure the hearing aid is fully inserted and avoid touching the device.

Mismatched Earplug Size



Try different earplug sizes (multiple sizes available) for a better fit.

Earwax Or Foreign Objects



Regularly maintain the microphone, soundhole and earplugs with a cleaning tools.

Excessive Volume Generates



Try to keep the volume as low as possible.

**Image: Whistling Troubleshooting.** This graphic provides visual tips for addressing whistling in hearing aids, including checking for incorrect fit, mismatched earplug size, earwax/foreign objects, and excessive volume.

## 6.2 No Sound or Low Sound

- **Check Battery:** Ensure the hearing aids are fully charged.
- **Volume Level:** Increase the volume setting.
- **Earwax Blockage:** Clean the ear tips and soundhole for any earwax or debris. Replace wax guards if necessary.
- **Correct Insertion:** Ensure the hearing aid is correctly and fully inserted into your ear.

## 6.3 Discomfort During Use

As mentioned in the setup section, initial discomfort is normal. If discomfort persists or is severe:

- Try a different size of ear tip for a more comfortable fit.
- Reduce the wearing time initially and gradually increase it.
- If pain or irritation occurs, discontinue use and consult a healthcare professional.

## 7. SPECIFICATIONS

Feature	Specification
Model Number	US-TM6120
Brand	Tomore
Sound Processing Channels	16-Channel Digital
Battery Life (Single Charge)	Up to 16 hours
Charging Time (Hearing Aids)	Approx. 2 hours
Total Battery Life (with Charging Case)	Up to 105 hours (5 extra charges)
Operating Modes	General, Noise Reduction, Tinnitus Masking

Noise Cancellation	Advanced algorithms for background, wind, and transient noise
Weight (per hearing aid)	Approximately 2g
Package Dimensions	6.26 x 3.98 x 1.93 inches
Date First Available	December 30, 2024

## 8. WARRANTY INFORMATION

Specific warranty details are not provided in the product information. Please refer to the product packaging or contact Tomore customer support for warranty terms and conditions.

## 9. CUSTOMER SUPPORT

For any questions, issues, or assistance with your Tomore US-TM6120 hearing aids, please contact our dedicated customer service team.

- **24-Hour Mailbox Service:** Available for your inquiries.
- **Amazon Customer Service Online:** For general product support.
- **Professional After-sales Service:** Our team is committed to ensuring your satisfaction.

Please refer to the contact information provided on your product packaging or the official Tomore website for specific phone numbers or email addresses.



**Image: Professional Customer Support.** This image depicts a team of professionals, symbolizing Tomore's commitment to providing 24-hour mailbox service, Amazon customer service online, and professional after-sales support.

