

Tomxcute PET-WFB-HQ001C-US

Tomxcute Copper Cat Water Fountain Instruction Manual

Model: PET-WFB-HQ001C-US | Brand: Tomxcute

INTRODUCTION

This manual provides comprehensive instructions for the setup, operation, maintenance, and troubleshooting of your Tomxcute Copper Cat Water Fountain. Designed to provide fresh, circulating water, this 108oz/3.2L capacity fountain is suitable for cats and small to medium-sized dogs.

The fountain features a copper-coated stainless steel construction, which is durable and designed to resist bacteria and mold. Its ultra-quiet pump operates at a low noise level ($\leq 25\text{dB}$), ensuring a peaceful environment for your pets. A quadruple filtration system helps maintain water purity by removing odors, pet hair, dirt, and food particles.



Image: The Tomxcute Copper Cat Water Fountain in operation, showcasing its design and water flow.

PACKAGE CONTENTS

Before beginning assembly, please verify that all components are present:

- 1 x Copper Cat Water Fountain Base
- 1 x Fountain Lid with Faucet Spout
- 1 x Water Pump (5V)
- 3 x Filter Elements (Cotton layer, activated carbon, ion resin)
- 1 x User Manual



Image: All components of the Tomxcute Copper Cat Water Fountain, including the base, lid, pump, and filters.

SETUP INSTRUCTIONS

1. **Prepare the Filter:** Soak a new filter element in clean water for approximately 10 minutes before first use. This helps remove any loose carbon dust and ensures optimal filtration.
2. **Assemble the Pump:** Attach the foam pre-filter to the pump. Ensure it is securely fitted.
3. **Install the Pump:** Place the pump into the designated area at the bottom of the fountain base. Route the power cord through the provided channel.
4. **Place the Filter:** Insert the prepared filter element into the filter tray on the underside of the fountain lid.
5. **Fill the Fountain:** Fill the fountain base with clean water up to the 'MAX' fill line. The total capacity is 108oz (3.2L).
6. **Attach the Lid:** Carefully place the lid onto the fountain base, ensuring the faucet spout aligns with the pump outlet. Press down gently until the lid is securely seated.
7. **Connect Power:** Plug the power adapter into a wall outlet. The fountain will begin circulating water.

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Video: A demonstration of unboxing and assembling the Tomxcute Copper Cat Water Fountain.

OPERATING INSTRUCTIONS

The Tomxcute Copper Cat Water Fountain is designed for continuous operation to provide fresh, flowing water for your pets. Ensure the fountain is always plugged in and has sufficient water.

- **Water Level:** Regularly check the water level. Refill the fountain when the water level is low to prevent the pump from running dry, which can shorten its lifespan. The 3.2L capacity can keep pets hydrated for up to 14 days, but daily checks are recommended.
- **Encouraging Use:** Some pets may need time to adjust to a new water fountain. Encourage them by placing treats nearby or gently guiding them to the flowing water.
- **Quiet Operation:** The fountain operates at $\leq 25\text{dB}$, providing a quiet drinking experience for sensitive pets.

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Video: Tips on how to encourage your cat to drink from the water fountain.

3.2L Large Capacity

Enough water for a cat for two weeks even when you're away



Image: A dog and cat resting near the Tomxcute water fountain, illustrating its large capacity suitable for multiple pets.

MAINTENANCE INSTRUCTIONS

Regular cleaning and filter replacement are crucial for maintaining water quality and the longevity of your fountain.

Cleaning the Fountain:

1. **Disconnect Power:** Always unplug the fountain before cleaning.
2. **Disassemble:** Remove the lid, faucet spout, and pump assembly from the base.
3. **Empty Water:** Discard any remaining water from the base.
4. **Clean Components:**
 - The copper-coated stainless steel base and lid are dishwasher safe. Alternatively, wash them by hand with mild soap and water. Rinse thoroughly.
 - Clean the pump by disassembling it (refer to pump instructions if needed) and rinsing all parts under running water. Use a small brush to clean any debris from the impeller and motor housing.
 - Rinse the filter tray and faucet spout.
5. **Reassemble:** Once all parts are clean and dry, reassemble the fountain by following the setup instructions in reverse order.

Filter Replacement:

It is recommended to replace the filter element every 2-4 weeks, or more frequently if you have multiple pets or notice reduced water flow or odors.

1. **Disconnect Power:** Unplug the fountain.
2. **Remove Old Filter:** Lift the lid and remove the old filter element from the filter tray. Discard the old filter.
3. **Install New Filter:** Soak a new filter element in clean water for 10 minutes, then place it into the filter tray.
4. **Refill and Restart:** Refill the fountain with fresh water and reassemble. Plug in the fountain to resume operation.

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Video: Demonstration of the easy cleaning process for the copper cat water fountain.



Image: The fountain base and lid are shown inside a dishwasher, highlighting their dishwasher-safe feature for convenient cleaning.

TROUBLESHOOTING

Problem	Possible Cause	Solution
Fountain not running	Not plugged in; power outage; pump clogged; low water level.	Check power connection; verify power supply; clean pump; refill water.
Weak water flow	Pump clogged with debris; filter needs replacement; low water level.	Clean pump; replace filter; refill water.
Excessive noise	Low water level; pump not properly seated; pump clogged.	Refill water to MAX line; ensure pump is securely placed; clean pump.
Water has odor/taste	Filter needs replacement; fountain needs cleaning.	Replace filter; thoroughly clean all fountain components.

SPECIFICATIONS

- **Model Name:** 3.2L Copper Stainless Steel Cat Water Fountain
- **Part Number:** PET-WFB-HQ001C-US
- **Brand:** Tomxcute
- **Material:** Copper-coated Stainless Steel
- **Color:** Copper
- **Capacity:** 3.2 Liters (108 oz)
- **Item Weight:** 1.8 Pounds (0.82 Kilograms)
- **Item Package Dimensions (L x W x H):** 9.09 x 9.02 x 4.69 inches
- **Pump:** 5V Low Consumption
- **Noise Level:** ≤ 25dB
- **Target Species:** Small and Medium Cats and Dogs

WARRANTY AND SUPPORT

Tomxcute provides a lifetime protection for the pump component of this water fountain. This warranty covers manufacturing defects and operational failures of the pump under normal use.

The overall product comes with a 2-year warranty as per manufacturer specifications.

If you encounter any problems with your Tomxcute Copper Cat Water Fountain, particularly with the pump, please contact our customer support team for assistance or replacement. Other parts, such as additional filters, can be purchased directly from our store.

Contact Support: For inquiries or warranty claims, please refer to the contact information provided on the product packaging or visit the official Tomxcute website.