

Sifely Sifely St

Sifely Keyless Entry Keypad Smart Door Lock (Model Sifely St) - User Manual

This manual provides comprehensive instructions for the installation, operation, and maintenance of your Sifely Keyless Entry Keypad Smart Door Lock, No WiFi Gold variant.

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1. INTRODUCTION

Thank you for choosing the Sifely Keyless Entry Keypad Smart Door Lock. This smart lock offers enhanced security and convenience for your home, office, or rental property. Please read this manual carefully before installation and operation to ensure proper use and optimal performance.

2. PRODUCT OVERVIEW

The Sifely Smart Door Lock provides multiple access methods and smart features for flexible control. It is designed for easy installation on various door types, including front, bedroom, office, and interior doors.

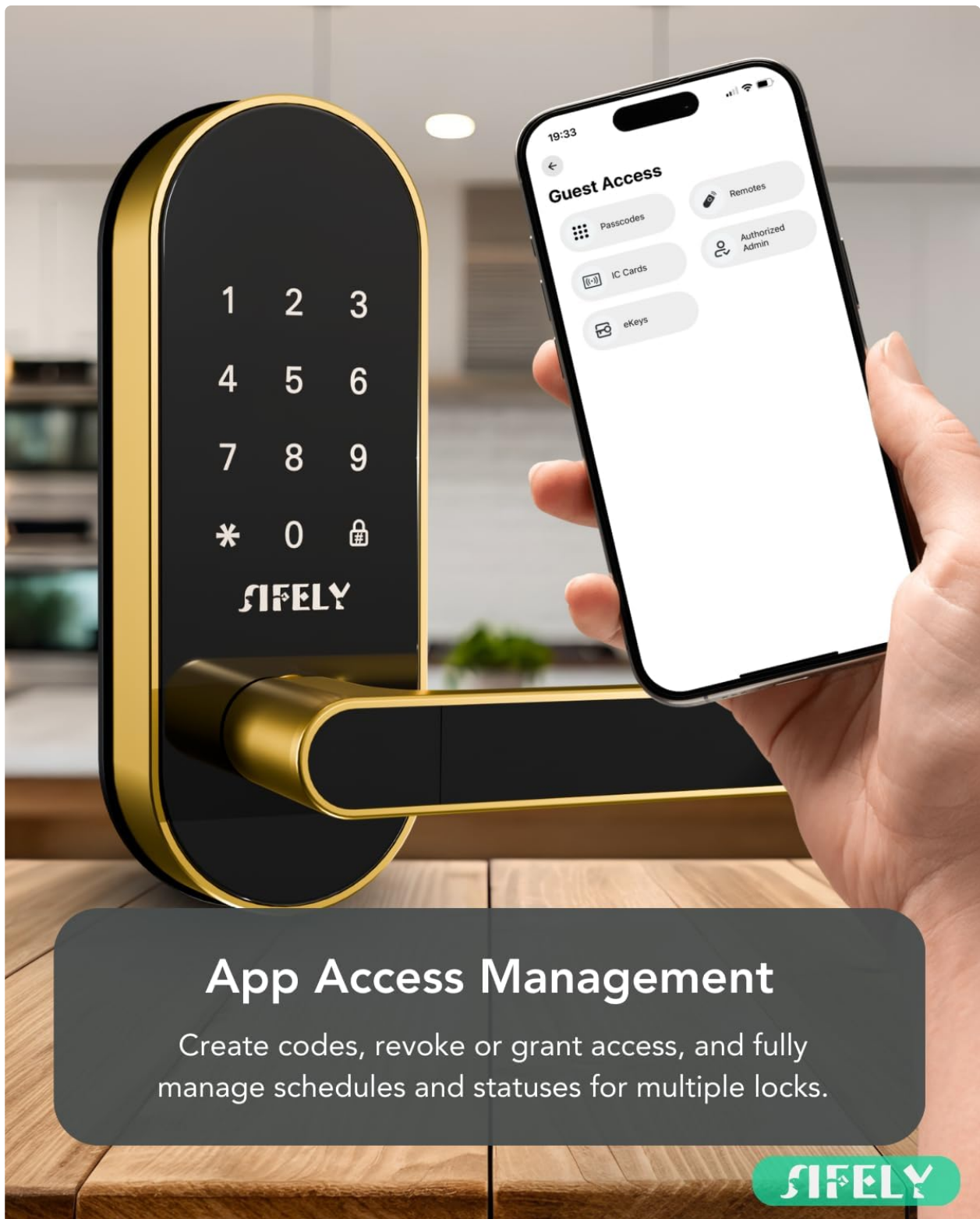
Key Features:

- **5 Ways to Unlock:** Access your door using a keypad code, the Sifely app, a traditional physical key, a key FOB, or the interior knob.
- **Versatile Application:** Suitable for residential homes, rental properties, shared living spaces, and guest rooms.
- **App Control & Access Records:** Manage user codes, view unlock history, and share remote access (with optional gateway) directly from your smartphone.

- **Easy DIY Installation:** Designed for quick installation with minimal tools, fitting most standard US doors without requiring additional drilling or wiring.
- **Smart Home Ready:** Compatible with Alexa or Google Assistant via an optional gateway for voice control.



Figure 2.1: Five convenient ways to access your Sifely Smart Lock.



App Access Management

Create codes, revoke or grant access, and fully manage schedules and statuses for multiple locks.

Figure 2.2: App Access Management interface for creating codes and managing access.

3. PACKAGE CONTENTS

Please verify that all components are present before beginning installation:

- Mounting Plate
- Rubber Gasket
- Face Plate

- Back Plate
- Bolt Assembly
- 2 x Physical Keys
- 2 x Key Fobs

4. SPECIFICATIONS

Feature	Detail
Brand	Sifely
Model Number	Sifely St
Color	Gold
Material	Aluminum, Zinc
Item Dimensions (L x W x H)	3 x 1.22 x 7 inches
Item Weight	3.56 Pounds
Lock Type	Combination Lock, Keypad
Special Features	Anti-Peeping Password, Auto-Lock, Fob Unlock
Door Thickness Compatibility	1 3/8" - 2 3/16" (35-55mm)
Bore Hole Backset	2 3/8" or 2 3/4" (60mm or 70mm)
Bore Hole Diameter	2 1/8" (54mm)
IP Rating	IP55 (Dust and water jet resistant)



Figure 4.1: Detailed specifications for door compatibility and dimensions.

5. SETUP (INSTALLATION)

The Sifely Smart Door Lock is designed for easy DIY installation, typically requiring only a screwdriver. No additional drilling or wiring is needed for most standard US doors. Ensure your door meets the specifications listed in Section 4 before proceeding.

Installation Steps:

1. **Prepare the Door:** Ensure the door is properly prepped according to the dimensions provided in the specifications.
2. **Install the Bolt Assembly:** Insert the bolt assembly into the door edge and secure it with screws.
3. **Install the Exterior Panel:** Route the wire connector and spindle through the bolt assembly. Position the exterior panel on the door.
4. **Install the Interior Mounting Plate:** Secure the interior mounting plate to the exterior panel using the provided screws.
5. **Connect Wires and Install Interior Panel:** Connect the wire harness from the exterior panel to the interior panel. Carefully tuck excess wire into the door cavity. Attach the interior panel, ensuring the spindle engages correctly.
6. **Install Batteries:** Insert 4 AA batteries into the battery compartment of the interior panel.
7. **Test Operation:** Test the lock with a physical key and the interior knob to ensure smooth operation before closing the battery cover.

Your browser does not support the video tag.

Video 5.1: Official Sifely Smart Lock Installation Guide. This video demonstrates the step-by-step process for installing the Sifely Smart Lock, including preparing the door, installing the bolt assembly, mounting the exterior and interior panels, connecting wires, and inserting batteries. It provides visual guidance for a smooth installation.

6. OPERATING INSTRUCTIONS

Unlocking the Door:

- **Keypad:** Enter your programmed passcode followed by the '#' key. The lock will emit a voice confirmation.
- **App:** Use the Sifely app on your smartphone to unlock the door via Bluetooth. For remote unlocking, an optional Sifely WiFi Gateway is required.
- **Physical Key:** Insert the provided physical key into the keyhole and turn to unlock.
- **Key Fob:** Present the key fob to the designated sensor area on the lock.
- **Interior Knob:** Turn the interior knob to unlock from the inside.

Locking the Door:

- **Auto-Lock:** The lock can be configured to automatically lock after a set period (e.g., 5 seconds) once closed.
- **Manual Lock:** Press and hold the '#' key on the keypad for 2 seconds to manually lock the door from the outside.
- **App:** Use the Sifely app to lock the door via Bluetooth or remotely with the optional Sifely WiFi Gateway.
- **Interior Knob:** Turn the interior knob to lock from the inside.

Advanced Features:

- **Anti-Peeping Password:** Enter random digits before or after your actual passcode to prevent others from guessing your code. Example: XXX + Passcode + XXX.
- **Voice Feedback:** The lock provides audible feedback (e.g., "Unlocked!", "Locked!") to confirm actions.

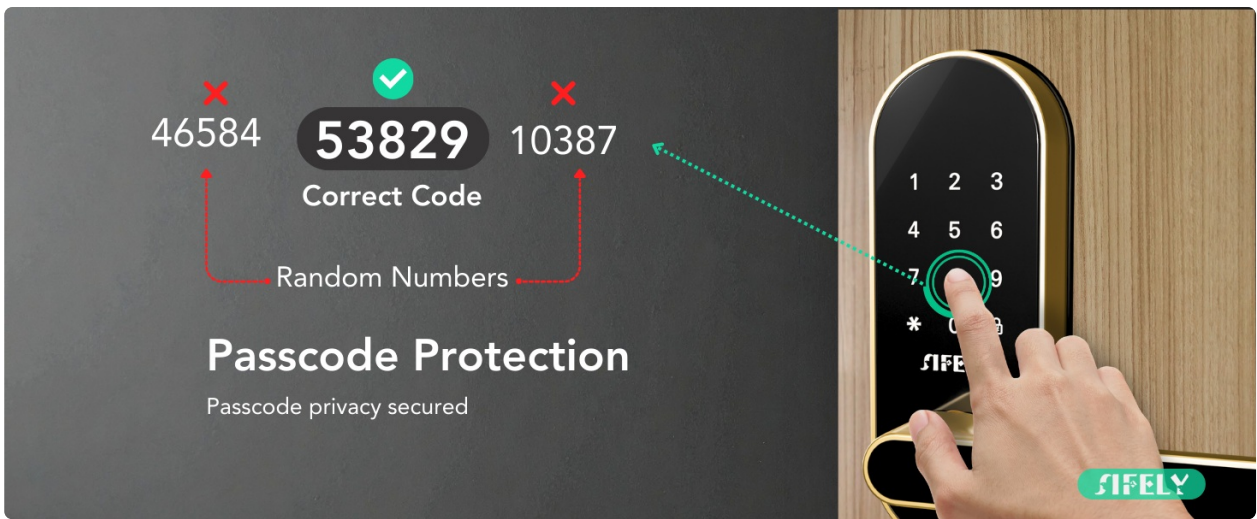


Figure 6.1: Passcode protection using random numbers to enhance privacy.



Figure 6.2: Card access for convenient and versatile entry.



Figure 6.3: Auto-Lock feature ensures your door is always secured.

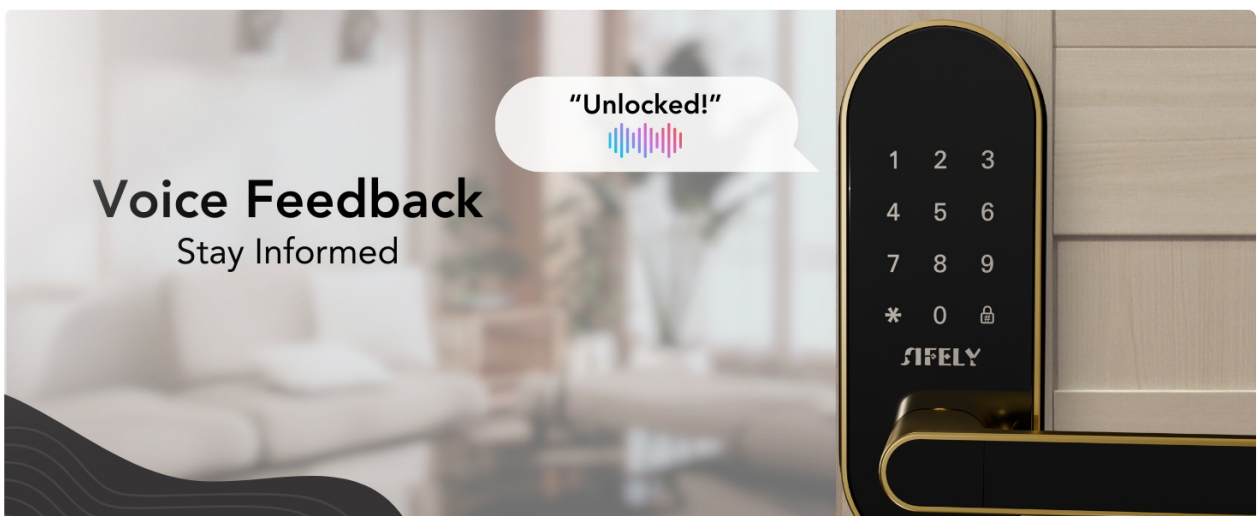


Figure 6.4: Voice feedback provides audible confirmation of lock status.

7. APP FEATURES

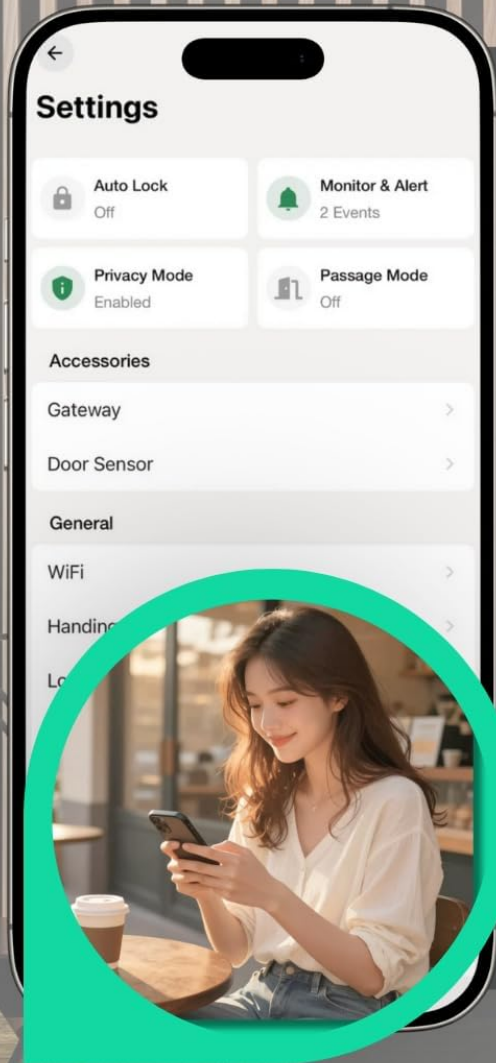
The Sifely app provides comprehensive control and management capabilities for your smart lock.

Key App Functions:

- **User Management:** Create, modify, and delete passcodes, key fobs, and eKeys for various users (e.g., family, guests, Airbnb renters).
- **Access Logs:** View a detailed history of all lock and unlock events, including the method used and the user.
- **Temporary Access:** Generate temporary or scheduled passcodes for guests or service providers.
- **Remote Control (with Gateway):** With the optional Sifely WiFi Gateway (sold separately), you can control your lock and view access logs from anywhere.
- **Manager Portal:** For property managers, a web portal offers advanced management features for multiple locks and properties.
- **Auto-Booking Code:** (Premium Feature) Automatically generate passcodes for vacation rental guests.

Secure, Reliable and Versatile

Manage every aspect of your lock anytime and from anywhere.



Create and manage 200 Passcodes

Real-time Alerts

Fully Controlled by App




Web Portal and App for Business

SIFELY

Figure 7.1: Secure, reliable, and versatile management through the Sifely app.

Secure Access Logs

Maintain access logs for a period of at least six months.

-  Remote Management with Sifely Wi-Fi Bridge*
-  Enhanced Security
-  Detailed Access Log

* Sold separately

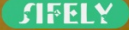



Figure 7.2: Secure access logs maintain a record of all entry events.

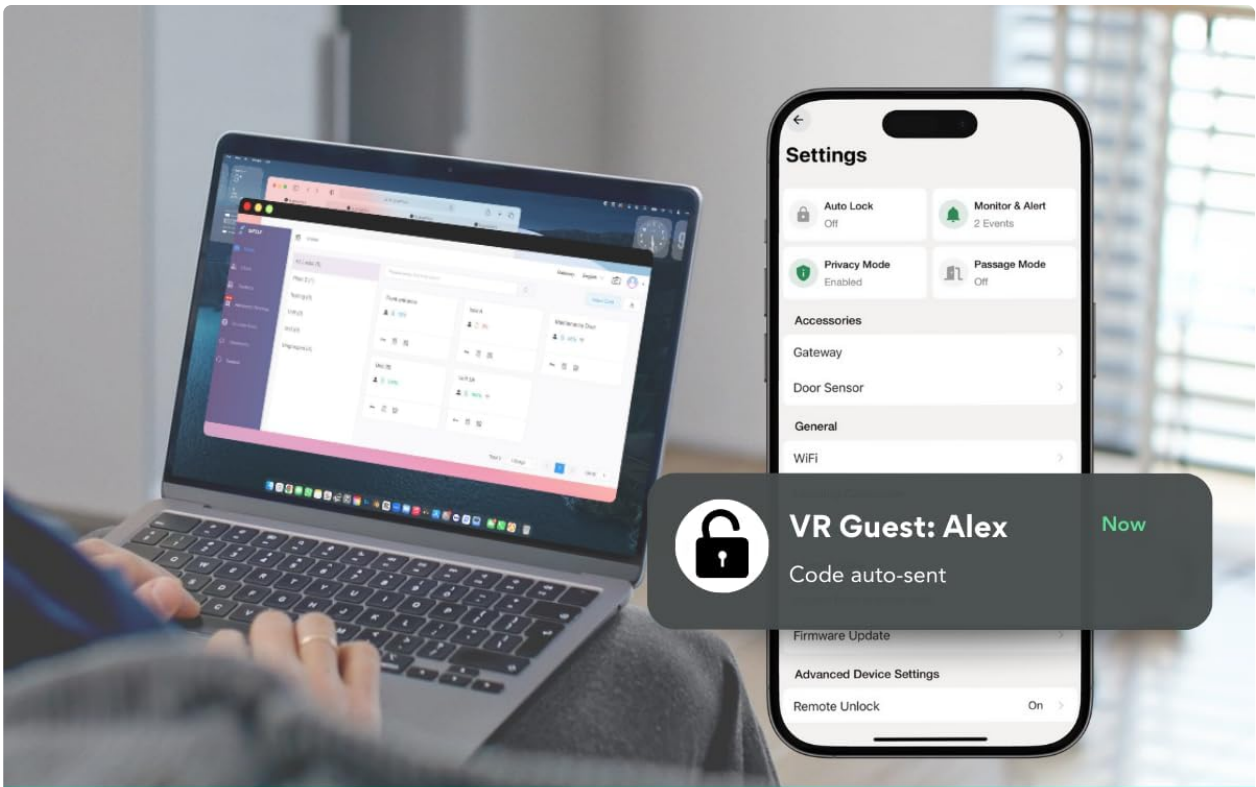


Figure 7.3: The Manager Portal and app provide comprehensive property management tools.

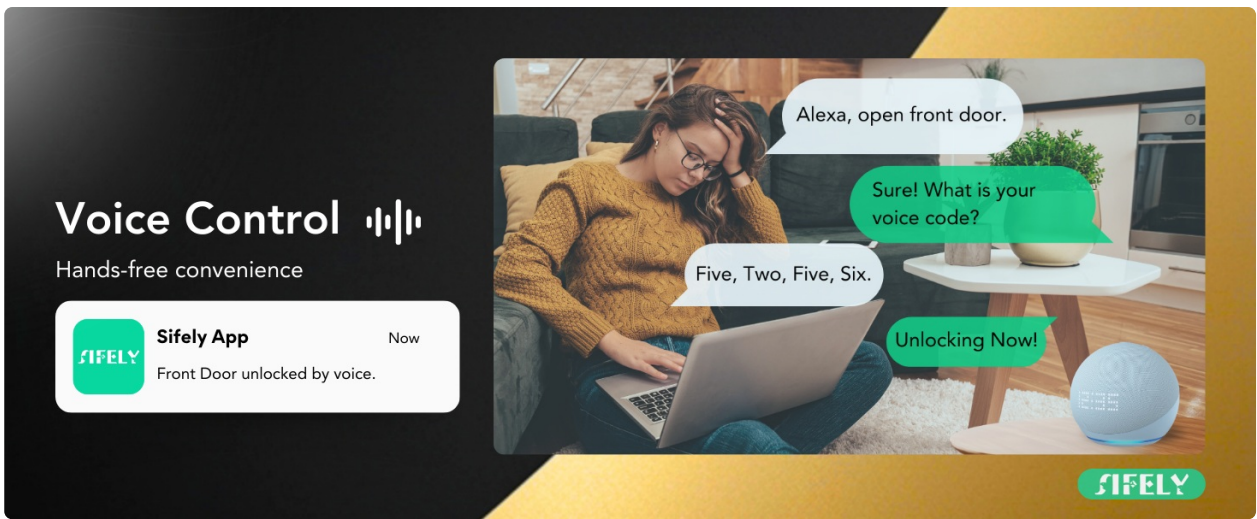


Figure 7.4: Voice control for hands-free convenience (requires optional gateway).



Figure 7.5: Easily manage family access with personalized passcodes.

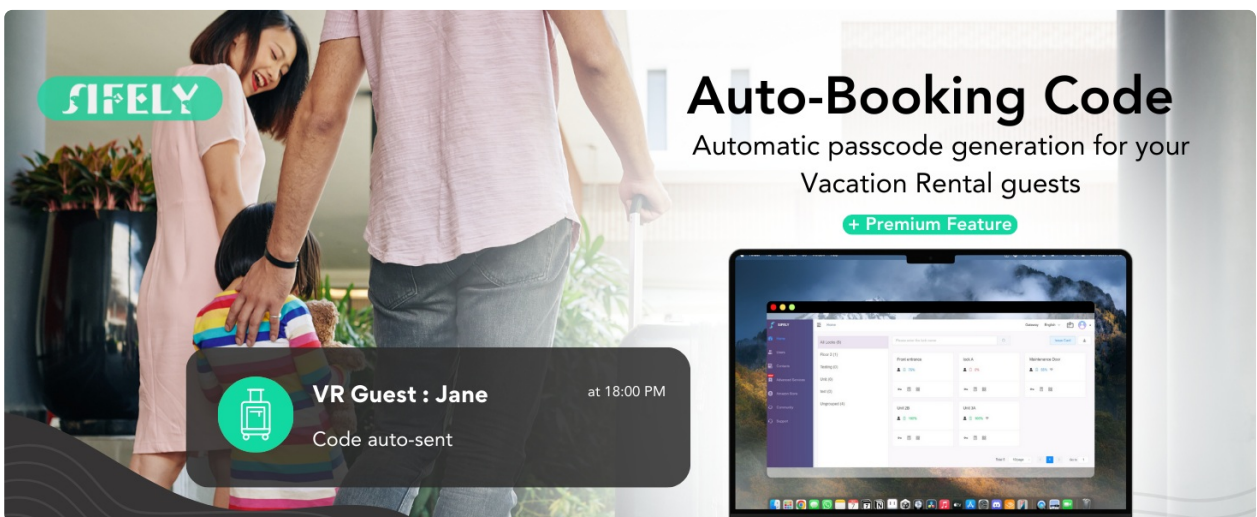


Figure 7.6: Auto-Booking Code feature for seamless vacation rental management.

8. MAINTENANCE

Battery Replacement:

The Sifely Smart Door Lock operates on 4 AA batteries, providing approximately 12 months of battery life under normal usage. The Sifely app will provide low battery alerts.

- When the battery is low, the lock will provide an audible warning.
- Replace all 4 AA batteries simultaneously with new, high-quality alkaline batteries.
- Ensure correct polarity when inserting batteries.

Emergency Power Backup:

In case of complete battery depletion, the lock features a Type-C USB port for emergency power. Connect a portable power bank to this port to temporarily power the lock and gain entry.

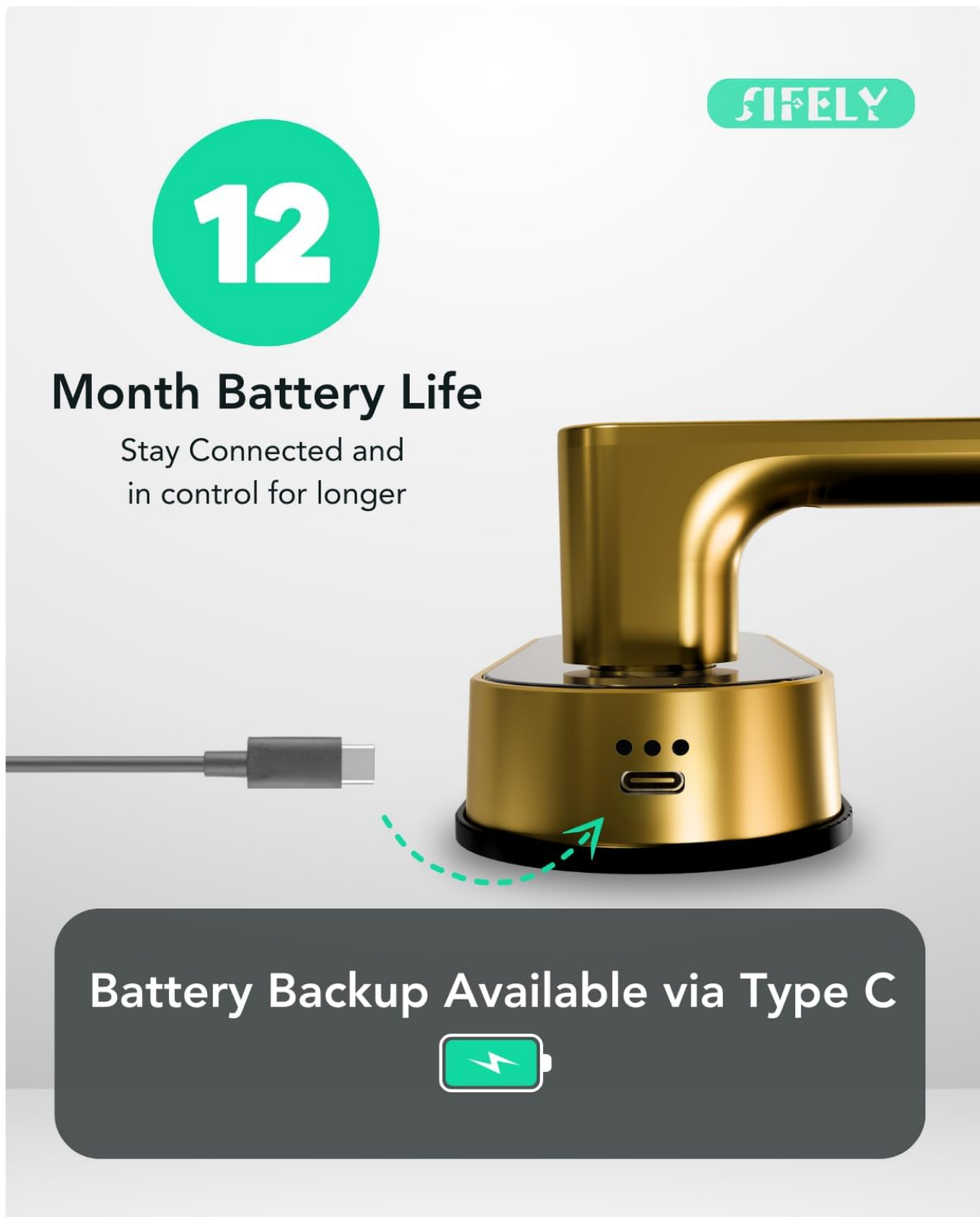


Figure 8.1: Type-C port for emergency power backup.

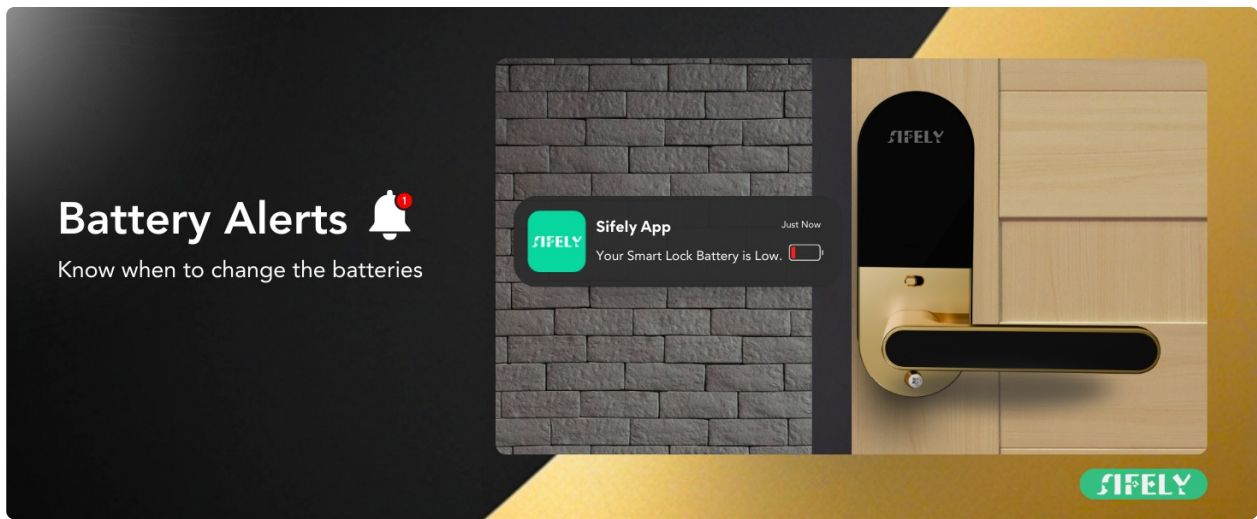


Figure 8.2: Battery alerts notify you when to change batteries.

Cleaning:

Wipe the lock's exterior with a soft, damp cloth. Avoid abrasive cleaners or solvents that could damage the finish.

9. TROUBLESHOOTING

If you encounter issues with your Sifely Smart Door Lock, please refer to the following common problems and solutions:

- **Lock not responding:** Check battery levels. If batteries are depleted, use the Type-C emergency power backup or the physical key.
- **Keypad not working:** Ensure the keypad is clean and dry. Re-enter the code carefully. If the issue persists, try replacing batteries.
- **App connection issues:** Ensure Bluetooth is enabled on your phone and you are within range of the lock. Restart the app or your phone. If using a gateway, ensure it is powered on and connected to your network.
- **Lock mechanism jamming:** Check for any obstructions in the door frame or bolt path. Ensure the lock is installed correctly and aligned with the strike plate.
- **Incorrect mounting screws:** Some users have reported short mounting screws. If you encounter this, contact Sifely support for longer screws or source appropriate replacements.

For more detailed troubleshooting or persistent issues, please contact Sifely customer support.

10. WARRANTY & SUPPORT

Sifely is committed to providing high-quality products and excellent customer service.

Customer Support:

Sifely offers comprehensive support to assist you with any questions or issues:

- **USA Live Support:** Access live support for immediate assistance.
- **Full Installation & Tech Support:** Expert guidance for installation and technical queries.
- **Multilingual Support:** Support available in English and Spanish.

Please refer to the Sifely website or your product packaging for specific warranty details and contact information.




USA Live
Support

Need Help?

Full Installation Support &
Tech Support

Friendly and Knowledgeable Staff

English & Spanish Support

World Class Customer Support
Talk with real specialists that help you solve
problems without the hassle.

★★★★★



Figure 10.1: Sifely customer support is available to assist you.

