

Manuals+

[Q & A](#) | [Deep Search](#) | [Upload](#)

Manuals.plus /

› [bonsaii](#) /

› bonsaii C290-A Auto-Feed Micro-Cut Shredder User Manual

bonsaii C290-A

bonsaii C290-A Auto-Feed Micro-Cut Shredder

User Manual

1. IMPORTANT SAFETY INSTRUCTIONS

Please read these instructions carefully before using your bonsaii shredder. Keep this manual for future reference.

- **Keep out of reach of children and pets:** The shredder has sharp blades and moving parts that can cause injury.
- **Power Source:** Connect the shredder to a properly grounded power outlet with the correct voltage as indicated on the product label.
- **Avoid Overloading:** Do not exceed the specified sheet capacity for both auto-feed and manual feed. Overloading can cause jams and damage the motor.
- **Keep Hands, Hair, and Loose Clothing Away:** Always keep hands, hair, ties, and loose clothing away from the paper entry slot to prevent injury.
- **Do Not Shred:** Avoid shredding adhesive labels, continuous forms, newspapers, or any materials other than paper, credit cards, or CDs/DVDs (if applicable to model). This model supports paper and credit cards.
- **Unplug When Not in Use:** Always unplug the shredder before moving, cleaning, or emptying the waste bin.
- **Indoor Use Only:** This shredder is designed for indoor use only.
- **Do Not Disassemble:** Do not attempt to repair or disassemble the shredder yourself. Contact qualified service personnel for assistance.

2. PRODUCT OVERVIEW

The bonsaii C290-A is an advanced auto-feed micro-cut shredder designed for efficient and secure document disposal in office environments. It features a large capacity auto-feed tray and robust shredding capabilities.



Figure 2.1: Front view of the bonsai C290-A Auto-Feed Micro-Cut Shredder, showing the auto-feed tray and waste bin window.

Key Features:

- **150-Sheet Auto-Feed:** Automatically shreds up to 150 sheets of A4 paper (64g/) for hands-free operation.
- **60-Minute Continuous Run Time:** Designed for extended use, capable of continuous shredding for up to 60 minutes.
- **Micro-Cut Shredding:** Shreds paper into tiny 4x12mm particles, providing high-security (DIN P-4) for sensitive information.
- **12-Sheet Manual Feed:** Allows for manual shredding of up to 12 sheets at a time, suitable for smaller tasks or thicker documents.
- **23L Large Capacity Waste Bin:** Reduces the frequency of emptying, featuring a pull-out design and transparent window for easy monitoring.

- **Anti-Jam System:** Equipped with Auto-Cleaning and Auto-Reverse functions to prevent paper jams and ensure smooth operation.
- **Movable Casters:** 360° silent wheels with a one-touch lock mechanism for easy movement and stable placement.

3. SETUP

1. **Unpack the Shredder:** Carefully remove the shredder from its packaging. Ensure all packing materials are removed from the shredder and the waste bin.
2. **Position the Shredder:** Place the shredder on a flat, stable surface. The integrated casters allow for easy movement. To secure the shredder in place, engage the lock mechanism on the casters.



Figure 3.1: The 23L large capacity waste bin can be easily pulled out for emptying. The shredder also features movable casters for convenient placement.

3. **Connect Power:** Plug the power cord into a standard electrical outlet. Ensure the power switch on the shredder is in the "OFF" position before plugging it in.

4. **Insert Waste Bin:** Ensure the waste bin is correctly inserted into the shredder body. The shredder will not operate if the bin is not properly seated.

4. OPERATION

The bonsaii C290-A shredder offers both automatic and manual feeding options for versatile document shredding.

4.1. Control Panel

わかりやすいパネル設計

直感的に使えるシンプルな操作パネルで、
ストレスフリーな操作感を実現



Figure 4.1: The intuitive control panel with power button and indicators for shredder status.

- **Power Button:** Press to turn the shredder ON/OFF.
- **Forward/Reverse Buttons:** Used for manual control, especially to clear minor jams.
- **Status Indicators:** Lights indicate power, overheating, paper jam, and bin full status.

4.2. Automatic Feed Operation (Auto-Feed)

1. Ensure the shredder is plugged in and the power is ON.
2. Open the auto-feed tray cover.
3. Stack up to 150 sheets of A4 paper (64g/) neatly into the auto-feed tray. Ensure there are no staples, paper clips, or other foreign objects.
4. Close the auto-feed tray cover. The shredder will automatically begin shredding the stack.
5. The shredder can operate continuously for up to 60 minutes. Allow a cool-down period if the shredder overheats.



Figure 4.2: The auto-feed feature allows for hands-free shredding of large document stacks, enabling continuous operation for up to 60 minutes.

4.3. Manual Feed Operation

1. For manual shredding, insert up to 12 sheets of paper into the manual feed slot.
2. The shredder will automatically detect the paper and begin shredding.
3. Credit cards can also be shredded through the manual feed slot. Insert one card at a time.

4. The manual feed function supports continuous use for up to 10 minutes.

自動&手動で柔軟な書類処理

自動投入口



手動投入口



Figure 4.3: The shredder supports both automatic feeding of up to 150 sheets and manual feeding of up to 12 sheets, including credit cards.

5. MAINTENANCE

Regular maintenance ensures the longevity and optimal performance of your shredder.

5.1. Emptying the Waste Bin

- When the waste bin is full, the shredder will stop operating, and the "Bin Full" indicator light will illuminate.
- Unplug the shredder from the power outlet.
- Pull out the waste bin from the front of the shredder.
- Dispose of the shredded paper.
- Reinsert the waste bin firmly until it clicks into place.
- Plug the shredder back in.



Figure 5.1: The transparent window allows for easy monitoring of the shredded paper level, indicating when the 23L bin needs to be emptied.

5.2. Auto-Cleaning Function

The shredder is equipped with an auto-cleaning function to clear paper residue from the blades. This function activates automatically:

- For 1-3 seconds in reverse when the power is turned ON.
- For 1-3 seconds in reverse, extended by 2-3 seconds, at the end of each shredding cycle.

紙詰まりがにくい安心機能

効率的かつスムーズな処理を実現

オートクリーニング機能

自動で清掃運転を行い、刃に残った細断くずを落とします。

- * 毎回電源をオンにする時：自動的に逆転1~3秒
- * 毎回細断終了時：2~3秒回転を延長して逆転1~3秒



オートリバーズ機能

紙詰まりを防ぐため、正しく細断されないと自動的にカッターが逆転します。

- * 規格の枚数を超える
- * 斜めに紙を入れる
- * その他の誤った使い方

Figure 5.2: The auto-cleaning function helps maintain blade performance by clearing paper debris. The auto-reverse function prevents jams by reversing the blades if overloaded.

5.3. Oiling the Shredder Blades (Recommended)


To maintain optimal performance and extend the life of your shredder, it is recommended to oil the shredder blades regularly, especially after emptying the waste bin multiple times or after heavy use. Use a shredder-specific lubricant sheet or oil.

1. Apply shredder oil in a zigzag pattern across a sheet of paper, or use a pre-lubricated shredder sheet.
2. Feed the oiled sheet into the manual feed slot.
3. Run the shredder in reverse for 10-20 seconds after shredding the sheet to distribute the oil.

6. TROUBLESHOOTING

Refer to this section for common issues and their solutions.

Problem	Possible Cause	Solution
Shredder does not turn on.	<p>Not plugged in.</p> <p>Power switch is OFF.</p> <p>Waste bin not properly inserted.</p> <p>Overheat protection activated.</p>	<p>Ensure power cord is securely plugged into a working outlet.</p> <p>Turn the power switch to "ON".</p> <p>Push the waste bin firmly into place until it clicks.</p> <p>Allow the shredder to cool down for at least 30 minutes.</p>
Paper jam.	<p>Too many sheets inserted (overload).</p> <p>Paper inserted at an angle.</p> <p>Foreign objects (staples, paper clips) not removed.</p>	<p>Press the reverse button to clear the jam. Remove excess paper.</p> <p>Ensure paper is inserted straight.</p> <p>Remove all staples and paper clips before shredding.</p> <p>The auto-reverse function will attempt to clear minor jams automatically.</p>
Shredder stops during operation.	<p>Waste bin is full.</p> <p>Overheat protection activated.</p> <p>Continuous run time exceeded.</p>	<p>Empty the waste bin.</p> <p>Allow the shredder to cool down for at least 30 minutes.</p> <p>Refer to the continuous run time limits (60 min auto-feed, 10 min manual feed).</p>

Problem	Possible Cause	Solution
Shredded paper is not micro-cut.	Incorrect shredder model or expectation.	<p>This model is designed for micro-cut shredding (4x12mm). If the output is larger, contact customer support.</p>  <p>Figure 6.1: The bonsai C290-A produces micro-cut particles of 4x12mm, ensuring high security for your documents.</p>

7. SPECIFICATIONS

Feature	Specification
Model Number	JP-C290-A
Shred Type	Micro-Cut
Shred Size	4 x 12 mm
Auto-Feed Capacity	Up to 150 sheets (A4, 64g/)
Manual Feed Capacity	Up to 12 sheets
Continuous Run Time (Auto-Feed)	60 minutes
Continuous Run Time (Manual Feed)	10 minutes
Cool-down Time	Not specified, typically 30-60 minutes after max run time

Feature	Specification
Waste Bin Capacity	23 Liters
Shreds Credit Cards	Yes (via manual feed slot)
Dimensions (L x W x H)	26.3 x 36.7 x 50.6 cm
Weight	9.2 kg
Power Source	Corded Electric

8. WARRANTY AND SUPPORT

bonsai products are manufactured to the highest quality standards. For information regarding warranty coverage, please refer to the warranty card included with your product or visit the official bonsai website.

If you encounter any issues or have questions about your bonsai C290-A shredder, please contact bonsai customer support for assistance. Contact details can typically be found on the bonsai official website or on the product packaging.

For further assistance, you may visit the bonsai store on Amazon:[bonsai Amazon Store](#)