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Lemorele HD10-LSJB-JP

Lemorele USB-C/A Dual HDMI Adapter User Manual

Model: HD10-LSJB-JP

1. Introduction

The Lemorele USB-C/A Dual HDMI Adapter is a versatile device designed to expand your display capabilities, allowing you to connect up to two external monitors to your laptop or desktop computer. It supports both USB-C and USB-A ports, making it compatible with a wide range of devices, including those running Mac OS and Windows. This adapter is ideal for enhancing productivity in various scenarios such as online education, data analysis, and home office setups by enabling multi-screen extended or mirrored displays.



Image: The Lemorele USB-C/A Dual HDMI Adapter with its braided cable and dual HDMI outputs.

2. Key Features

- **Mac OS 3-Screen Extension Support:** This adapter uniquely supports three different screen displays in extended mode on Mac OS (version 10.15 and later), allowing each of the three screens to display independently.
- **Versatile Display Modes:** Supports Mirror Mode (AAA) and Extended Mode (ABC) for Mac OS. For Windows (10/11), it offers Mirror Mode (AAA) and Extended Modes (AAB, ABB, ABC), providing flexible multi-display options.
- **High-Resolution Output:** Provides dual HDMI external display output with a maximum resolution of 1920x1080@60Hz for a clear and comfortable viewing experience.
- **USB-A/Type-C 2-in-1 Compatibility:** Equipped with both USB-A and USB-C connectors, ensuring broad compatibility with USB-C, USB-A, Thunderbolt 3, and Thunderbolt 4 devices.
- **Enhanced Safety Features:** Includes multiple protection systems to prevent overcurrent, overvoltage, short circuits, and overheating, ensuring stable and safe operation.

- **Durable Design:** Features an aluminum alloy body for efficient heat dissipation and a nylon braided cable for flexibility and durability.



Image: Mac OS setup with three independent screens (A, B, C) using the adapter.



Image: Diagram showing compatibility with various devices (Macbook, Surface Book, ThinkPad, Dell XPS) and display types (Monitor, TV, Projector).



Image: Close-up of the adapter's durable nylon braided cable and aluminum alloy casing.



Image: Dimensions of the adapter (12.7 x 9 x 2.8 cm; 70 g) and cable length (60cm).

3. Package Contents

Please check the package contents upon opening to ensure all items are present:

- 1 x Lemorele USB Type A/C to HDMI Dual Display Adapter
- 1 x English Instruction Manual

4. Setup Guide

4.1 Driver Installation (Essential)

For the adapter to function correctly, especially for extended display modes, driver installation is required. The driver is embedded within the adapter and appears as a virtual CD-ROM drive when connected to your computer.

1. Connect the Lemorele adapter to an available USB-C or USB-A port on your computer.
2. A virtual CD-ROM drive will appear in 'This PC' (Windows) or as a CD-ROM icon on your desktop (Mac OS 10.15 and later).

3. Double-click the CD-ROM drive icon to open it.
4. Run the executable file (e.g., 'Udisplay.exe' or similar) to start the driver installation. Follow the on-screen prompts to complete the installation.
5. For Mac OS, you may need to grant permission for the driver in 'System Settings' > 'Privacy & Security' under 'Screen Recording' and 'System Audio Recording' for full functionality.



Image: Visual representation of the driver installation process.

4.2 Connecting External Displays

1. Ensure the driver is successfully installed and your computer has sufficient power.
2. Connect your external monitors to the HDMI ports on the Lemorele adapter using HDMI cables.
3. Your computer should detect the new displays. You can then configure the display settings (mirror or extend) through your operating system's display settings.

5. Operating Modes

5.1 Mac OS Display Modes (Mac OS 10.15 and above)

The adapter supports the following display modes for Mac OS:

- **Mirror Mode (AAA):** All three screens (laptop + 2 external monitors) display the same content.
- **Extended Mode (ABC):** Each of the three screens displays different content, allowing for a truly independent multi-tasking environment.



Image: Visual examples of Mac OS Extended Modes (A-B-C, A-A-B, A-A-A).



Image: Mac OS MST (Multi-Stream Transport) mode with three distinct displays.

5.2 Windows OS Display Modes (Windows 10/11)

The adapter supports a wider range of display modes for Windows OS:

- **Mirror Mode (AAA):** All three screens display the same content.
- **Extended Mode (AAB):** Laptop screen (A) and one external monitor (A) mirror each other, while the second external monitor (B) extends the display.
- **Extended Mode (ABB):** Laptop screen (A) is distinct, while both external monitors (B) mirror each other.
- **Extended Mode (ABC):** Each of the three screens displays different content.



Image: Visual examples of Windows Extended Modes (A-B-C, A-A-B, A-B-B, A-A-A).



Image: Windows MST (Multi-Stream Transport) mode with three distinct displays.

6. Technical Specifications

Feature	Specification
Brand	Lemorele
Model Number	HD10-LSJB-JP
Color	Black
Hardware Interface	HDMI, USB, USB-C
Compatible OS	Mac OS (10.15 and above), Windows OS (10/11)
Compatible Devices	Tablets, TVs, Desktops, Monitors, Laptops
Max Resolution	1920x1080@60Hz (Dual HDMI Output)
Material	Aluminum Alloy Body + Nylon Braided Cable
Product Dimensions	12.7 x 9 x 2.8 cm
Product Weight	70 g

7. Troubleshooting

If you encounter any issues while using the adapter, please refer to the following common problems and solutions:

- **Driver Not Recognized / CD-ROM Drive Not Appearing:**
  - Disconnect the adapter, restart your PC, and then connect the adapter to a different USB port.
  - For desktop PCs, using rear USB ports is recommended for better power and stability.
  - If Windows AutoPlay is disabled, manually open 'This PC' and double-click the virtual CD-ROM drive to run the driver.
- **Screen Flickering or Lagging:**
  - This may be due to high PC load. Open Task Manager (Ctrl+Shift+Esc) and end any high-load processes.
  - Try lowering the display resolution in the USB driver settings.
- **Mac Screen Goes Black When Connected:**
  - Ensure that the necessary driver permissions are granted. Go to 'System Settings' > 'Privacy & Security' and check the permission status for 'Screen Recording' and 'System Audio Recording'.
- **Strange Screen Colors:**
  - Check the HDMI cable connection status.
  - Try replacing the HDMI cable.
  - Enable 'Compatibility Mode' in the driver settings.
- **Security Software Warning About Driver:**
  - This might be a false positive. Please add the driver to your security software's trusted applications and run it. The driver is designed only for display output and does not collect any data.

8. Care and Maintenance

- Keep the adapter in a dry environment and avoid exposure to extreme temperatures or humidity.
- Clean the adapter with a soft, dry cloth. Do not use liquid cleaners or aerosols.
- Avoid dropping or subjecting the adapter to strong impacts.
- Do not attempt to disassemble or repair the adapter yourself, as this will void the warranty.

9. Warranty and Support

This Lemorele product comes with a**1-year manufacturer warranty** from the date of purchase.
Important Note: The USB-C connection terminal of your USB-C device must support audio, video output, and charging for full compatibility with this adapter.
If you have any questions regarding compatibility, setup, or troubleshooting that are not covered in this manual, please do not hesitate to contact our customer support. You can typically find contact information by clicking on the seller's name

('Lemorele-LSJB-JP') on the product page and then selecting the 'Ask a question' option.
Please retain your proof of purchase for warranty claims.

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Question

Example: How do I reset this device or fix this error?

Details

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