

BWOO SYNC BW98

BWOO BW98 TWS Wireless Earbuds User Manual

Model: BW98

INTRODUCTION

Thank you for choosing the BWOO BW98 TWS Wireless Earbuds. These earbuds are designed to provide a high-fidelity audio experience with advanced features such as Bluetooth 5.3 connectivity, Environmental Noise Cancellation (ENC), and IPX4 water resistance. This manual will guide you through the setup, operation, and maintenance of your new earbuds to ensure optimal performance and longevity.

TRUE STEREO WIRELESS EARBUDS

ENC noise reduction

BW98



Image: The BWOO BW98 TWS Wireless Earbuds and their charging case, showcasing their sleek off-white design.

PRODUCT OVERVIEW

Key Features

- **True Stereo Sound:** Enjoy high-fidelity stereo audio with deep bass and clear highs.
- **Bluetooth 5.3:** Provides fast, stable, and low-latency wireless connectivity.
- **Environmental Noise Cancellation (ENC):** Reduces background noise for clearer calls.
- **IPX4 Water Resistance:** Resistant to sweat and light splashes, suitable for workouts and outdoor activities.
- **Extended Battery Life:** Up to 18 hours of total playtime with the charging case.
- **Intuitive Touch Controls:** Easily manage music, calls, and volume.
- **Type-C Fast Charging:** Quick and convenient recharging.

PRODUCT FEATURES



Image: A visual representation of the BW98's core features, including Environmental Noise Cancellation, deep bass stereo sound, Bluetooth 5.3 connectivity, and the charging case's battery capacity.

SETUP

1. Charging the Earbuds and Case

Before first use, fully charge the earbuds and the charging case. The charging case has a 250 mAh battery capacity and takes approximately 1 hour to fully charge.

1. Place the earbuds into the charging case.
2. Connect the Type-C charging cable to the charging port on the case and plug the other end into a USB power adapter (not included).
3. The indicator light on the case will show charging status. Once fully charged, the light will change or turn off depending on the model.

LONG BATTERY LIFE

Lithium-ion polymer battery
long battery life, low power consumption

12h
Battery life

4h
Music time

4h
Call time



Image: The BW98 earbuds resting in their charging case, highlighting the extended battery life of 12 hours for the case, 4 hours for music, and 4 hours for calls.

2. Pairing with Your Device

The earbuds will automatically enter pairing mode when taken out of the charging case.

1. Open the charging case and remove both earbuds. They will automatically power on and attempt to pair with each other.
2. On your smartphone or tablet, enable Bluetooth and search for available devices.
3. Select "BW98" from the list of devices.
4. Once connected, you will hear a confirmation tone, and the earbuds will be ready for use.
5. The earbuds will automatically reconnect to the last paired device when removed from the case, if Bluetooth is enabled on the device.

BT 5.3 SMART CHIP

Low power consumption
Fast transmission and stable connection



Image: A detailed view of the BW98 earbud's internal components, emphasizing the Bluetooth 5.3 smart chip for low power consumption and stable connection.

OPERATING INSTRUCTIONS

Touch Controls

The BW98 earbuds feature intuitive touch controls on each earbud. Refer to the diagram below for specific functions:

TOUCH OPERATION

One-touch control, Easy to operate



Play / Pause
R x2



Previous / Next
L x 3 / R x 3



Hang up
L / R x2



Voice assistant
L x 2



Answer the call
L / R x2



Reject the call
L / R x3

Image: A diagram illustrating the touch control functions for the BW98 earbuds, including play/pause, previous/next track, hang up, answer call, reject call, and voice assistant activation.

- **Play/Pause:** Double-tap (R x 2) on the right earbud.

- **Previous/Next Track:** Triple-tap (L x 3) on the left earbud for previous, triple-tap (R x 3) on the right earbud for next.
- **Answer Call:** Double-tap (L/R x 2) on either earbud.
- **Hang Up Call:** Double-tap (L/R x 2) on either earbud during a call.
- **Reject Call:** Triple-tap (L/R x 3) on either earbud.
- **Voice Assistant (Siri):** Double-tap (L x 2) on the left earbud.

Environmental Noise Cancellation (ENC)

The BW98 earbuds feature ENC technology to enhance call clarity by reducing ambient noise. This feature is automatically active during calls.

NOISE REDUCTION

ENC noise reduction

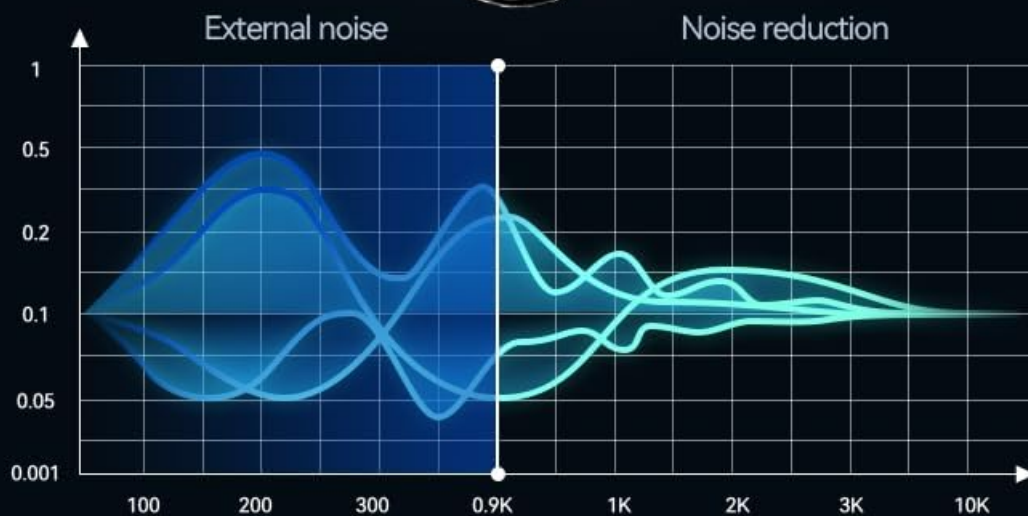


Image: A visual explanation of Environmental Noise Cancellation (ENC), showing how external noise is reduced to improve audio clarity, particularly during calls.

Immersive Music Experience

The earbuds are engineered to deliver Hi-Fi sound quality with deep bass and clear stereo separation for an immersive listening experience.

IMMERSIVE MUSIC EXPERIENCE

Hi-Fi sound quality



Subwoofer



Stereo



Hi-Res Audio
Wireless

Image: A graphic detailing the immersive music experience provided by the BW98 earbuds, highlighting subwoofer-like bass, stereo sound,

MAINTENANCE

- **Cleaning:** Regularly clean the earbuds and charging case with a soft, dry, lint-free cloth. Do not use harsh chemicals or abrasive materials.
- **Water Resistance:** The earbuds are IPX4 water-resistant, meaning they can withstand splashes and sweat. Do not submerge them in water or expose them to heavy rain. Ensure they are dry before placing them back in the charging case.
- **Storage:** Store the earbuds in their charging case when not in use to protect them and keep them charged. Avoid extreme temperatures.
- **Battery Care:** To preserve battery life, avoid fully discharging the earbuds and case frequently. Charge them regularly, even if not in constant use.

TROUBLESHOOTING

Problem	Solution
Earbuds not pairing with device.	<ul style="list-style-type: none">• Ensure earbuds are charged and out of the case.• Turn off and on Bluetooth on your device.• Forget "BW98" in your device's Bluetooth settings and try pairing again.• Ensure earbuds are within range (10 meters).
Only one earbud is working.	<ul style="list-style-type: none">• Place both earbuds back into the charging case, close the lid, wait a few seconds, then take them out again.• Ensure both earbuds are charged.
Earbuds not charging.	<ul style="list-style-type: none">• Check if the charging cable is securely connected to both the case and the power source.• Ensure the charging port is clean and free of debris.• Try a different charging cable or power adapter.
Poor sound quality.	<ul style="list-style-type: none">• Ensure earbuds are clean and free of earwax buildup.• Check the audio source and volume settings on your device.• Move closer to your device to avoid interference.

SPECIFICATIONS

Feature	Detail
Model Number	BW98
Bluetooth Version	5.3

Feature	Detail
Noise Control	Environmental Noise Cancellation (ENC for calls)
Water Resistance Level	IPX4 (Water Resistant)
Ear Placement	In Ear
Control Type	Touch Control
Audio Driver Type	Dynamic Driver
Audio Latency	40 Milliseconds
Frequency Range	20 Hz - 20,000 Hz
Carrying Case Battery Capacity	250 Milliamp Hours
Total Playtime (with case)	Up to 18 Hours
Earbud Music Time	Approx. 4 Hours
Earbud Call Time	Approx. 4 Hours
Battery Charge Time (case)	1 Hour
Compatible Devices	Smartphones and tablets
Material	Plastic
UPC	880030761818

WARRANTY INFORMATION

The BWOO BW98 TWS Wireless Earbuds come with a **1 Year Manufacturer Warranty** from the date of purchase. This warranty covers manufacturing defects and workmanship under normal use. It does not cover damage caused by misuse, accidents, unauthorized modifications, or normal wear and tear. Please retain your proof of purchase for warranty claims.

CUSTOMER SUPPORT

For any questions, technical assistance, or warranty inquiries regarding your BWOO BW98 TWS Wireless Earbuds, please contact our customer support team:

Email: admin@dollarduck.ca

Please provide your model number (BW98) and proof of purchase when contacting support.