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> [JIMIMAX](#) /

> [JIMIMAX JC400P 4G Dash Camera User Manual](#)

JIMIMAX JC400P

JIMIMAX JC400P 4G Dash Camera User Manual

Model: JC400P

Brand: JIMIMAX

1. INTRODUCTION

Thank you for choosing the JIMIMAX JC400P 4G Dash Camera. This device is designed to provide comprehensive vehicle surveillance with its highly integrated design, featuring both a front-facing camera and an interior sub-camera. Equipped with 4G connectivity, it enables seamless live video streaming, real-time alerts, and detailed track playback, making it an ideal solution for personal vehicle owners and fleet managers alike.

This manual provides essential information for the proper installation, operation, and maintenance of your JC400P dash camera. Please read it thoroughly before using the device to ensure optimal performance and longevity.

2. PRODUCT OVERVIEW

2.1 Key Features

- **Dual Camera Recording:** 1080p front camera and 720p interior camera for comprehensive coverage.
- **4G LTE Connectivity:** Enables live video streaming, real-time alerts, and remote monitoring.
- **GPS Tracking:** Records driving track, speed, and location data.
- **Loop Recording:** Continuously records video, overwriting the oldest footage when the memory card is full.
- **Remote Playback:** Access recorded video logs and track history remotely via platform or application.
- **Voice Alerts:** Provides live voice alerts for various events.

2.2 Package Contents

- JIMIMAX JC400P 4G Dash Camera
- Mounting Tool
- User Manual (this document)
- Power Cable
- SIM Card Slot Pin

2.3 Device Layout



Figure 1: JIMIMAX JC400P 4G Dash Camera and its remote monitoring interface on a smartphone.

The image displays the JIMIMAX JC400P 4G Dash Camera, a compact black device with a prominent front-facing camera lens. On the side, there are slots for a SIM card and a T-Flash (microSD) card, along with ventilation grilles. A power cable extends from the top. To the left of the dash camera, a smartphone screen is shown, displaying a "Tracking" application. This application features a live video feed from the dash camera, showing a car on a road, and a map interface below it, indicating the vehicle's current location, speed (2km/h), and last positioning details.

3. SETUP AND INSTALLATION

3.1 Preparing for Installation

- Ensure the vehicle's engine is off.
- Insert a compatible 4G SIM card into the designated slot on the device. Ensure it is correctly oriented.
- Insert a T-Flash (microSD) card (Class 10 or higher, up to supported capacity) into the T-Flash slot for video storage.

3.2 Windshield Mounting

The JC400P is designed for windshield mounting to capture both road and interior views effectively.

1. Choose a location on your windshield that does not obstruct the driver's view and allows for clear recording of both the road ahead and the vehicle's interior. Typically, this is near the rearview mirror.
2. Clean the chosen area on the windshield thoroughly to ensure strong adhesion of the mounting bracket.

3. Attach the mounting bracket to the dash camera.
4. Peel off the protective film from the adhesive pad on the mounting bracket and firmly press it onto the cleaned windshield area for at least 30 seconds.
5. Adjust the camera angle to ensure the front lens captures the road clearly and the interior lens covers the cabin area.

3.3 Power Connection

- Connect the power cable to the dash camera.
- Route the power cable neatly along the windshield edge and dashboard to the vehicle's power outlet (e.g., cigarette lighter socket or fuse box, depending on the cable type).
- Start the vehicle's engine. The dash camera should power on automatically.

4. OPERATING INSTRUCTIONS

4.1 Automatic Recording

Once powered on, the JC400P dash camera will automatically begin recording video from both the front and interior cameras. Recordings are saved to the inserted T-Flash card.

4.2 Live Video Streaming and Remote Monitoring

Leveraging its 4G connectivity, the JC400P allows for remote live video viewing and tracking.

- Download the official JIMIMAX application (or access the web platform) on your smartphone or computer.
- Register an account and add your device using its unique ID (usually found on the device or packaging).
- From the application/platform, you can view live video feeds, track the vehicle's real-time location and speed, and receive various alerts.

4.3 Video Playback and Data Access

- **Remote Playback:** Use the JIMIMAX application or web platform to access recorded video history and track playback. This allows you to review past journeys and events.
- **Local Access:** To access recordings directly from the T-Flash card, power off the device, remove the card, and insert it into a computer's card reader.

4.4 Loop Recording Functionality

The dash camera continuously records in segments. When the memory card is full, the oldest unlocked video files will be automatically overwritten by new recordings. Important footage can be manually or automatically locked (e.g., by G-sensor events) to prevent overwriting.

5. MAINTENANCE

- **Clean Lenses:** Regularly clean the camera lenses with a soft, lint-free cloth to ensure clear video quality.
- **Format Memory Card:** Periodically format the T-Flash card (e.g., once a month) using the device's settings (if available) or a computer. This helps maintain card health and prevents data corruption. **Warning: Formatting will erase all data on the card. Back up important files before formatting.**
- **Firmware Updates:** Check the official JIMIMAX website or application for any available firmware updates. Keeping the firmware updated ensures optimal performance and access to new features.
- **Temperature Management:** Avoid exposing the device to extreme temperatures for prolonged periods. If the vehicle is parked in direct sunlight, consider removing the dash camera or using a sunshade.

6. TROUBLESHOOTING

Problem	Possible Cause	Solution
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Problem	Possible Cause	Solution
Device does not power on.	No power supply; loose connection; faulty power cable.	Check power cable connection; ensure vehicle's power outlet is working; try a different power source if available.
Recording stops or is intermittent.	Memory card full; faulty memory card; low power.	Format the memory card; replace the memory card; ensure stable power supply.
Poor video quality.	Dirty lens; incorrect resolution settings.	Clean the camera lenses; check video resolution settings in the app/platform.
Device is overheating.	Prolonged exposure to direct sunlight; poor ventilation; internal fault.	Ensure proper ventilation around the device; avoid direct sunlight exposure; if overheating persists, discontinue use and contact support.
Cannot connect to 4G network.	No SIM card; incorrect SIM card installation; no network coverage; incorrect APN settings.	Ensure SIM card is inserted correctly and activated; check network coverage in your area; verify APN settings via the app/platform or support.

7. SPECIFICATIONS

Feature	Detail
Model Name	JC400P
Brand	JIMIMAX
Manufacturer	JIMI IOT
Product Dimensions	24 x 11 x 12 cm; 700 grams
Color	Black
Orientation	Front and Interior
Vehicle Service Type	Car
Connectivity Technology	4G LTE
Special Feature	Loop Recording
Video Capture Resolution	1080p (Front), 720p (Interior)
Mounting Type	Windshield Mount
Included Components	Mounting Tool, User Manual

8. WARRANTY AND SUPPORT

For warranty information, technical support, or service inquiries, please refer to the official JIMIMAX website or contact their customer service directly. Keep your purchase receipt as proof of purchase for warranty claims.

Online Resources: Visit the official JIMIMAX website for FAQs, updated manuals, and software downloads.

Customer Service: Contact details for customer support can typically be found on the manufacturer's website or the product packaging.

