



[Manuals.plus](#) /

> [HERA'S HOUSE](#) /

> HERA'S HOUSE Patio Outdoor Swivel High-Back Rocking Chairs User Manual

HERA'S HOUSE HHS-2-E02GF116-SP

HERA'S HOUSE Patio Outdoor Swivel High-Back Rocking Chairs User Manual

Model: HHS-2-E02GF116-SP

INTRODUCTION

Thank you for choosing HERA'S HOUSE Patio Outdoor Swivel High-Back Rocking Chairs. This manual provides essential information for the safe assembly, operation, maintenance, and troubleshooting of your new outdoor chairs. Please read it thoroughly before use and retain it for future reference.

These chairs are designed for outdoor use, featuring a 360° swivel and 15° rocking function, ergonomic high-back design, and durable Textilene fabric for comfort and longevity.

SAFETY INFORMATION

Important Safety Instructions:

- Always follow the assembly instructions carefully to avoid injury.
- Keep the chair on a stable and level surface during assembly and use.
- Do not exceed the maximum weight capacity of the chair.
- Ensure all screws and fasteners are securely tightened before each use.
- Keep children and pets away from the assembly area.
- Avoid placing chairs near open flames or extreme heat sources.
- For any safety concerns or assistance, contact HERA'S HOUSE customer service.

PACKAGE CONTENTS

Before beginning assembly, ensure all parts are present and undamaged. If any parts are missing or damaged, do not proceed with assembly. Contact HERA'S HOUSE customer service for replacement parts.

The package includes components for 4 swivel chairs. Please refer to the assembly diagram for a detailed list of parts and

hardware.



Image: Four HERA'S HOUSE Patio Outdoor Swivel High-Back Rocking Chairs. These chairs feature a high back, wide armrests, and a swivel base, designed for outdoor use on a patio or garden.

SETUP AND ASSEMBLY

Assembly is required for these chairs. It is recommended to have two people for easier and quicker assembly. Please follow these general steps:

1. **Unpack Components:** Carefully remove all parts from the packaging and lay them out on a clean, soft surface (like a blanket or cardboard) to prevent scratches.
2. **Identify Parts:** Refer to the included assembly diagram to identify each component and hardware piece.
3. **Initial Fastening:** Secure all screws first, but do not tighten them completely until all parts are aligned and assembled. This allows for flexibility during alignment.
4. **Final Tightening:** Once all components are in place and aligned, gradually tighten all screws evenly. Do not

overtighten.

5. **Stability Check:** After assembly, gently rock the chair to ensure it is stable and all connections are secure.

Tip: The manufacturer notes that securing all screws first and not tightening them until everything is done can save significant time during assembly.



Image: Chair Dimensions. This diagram illustrates the key measurements of the chair, including its overall height of 42 inches, seat depth of 20 inches, and seat width of 20 inches, providing a clear understanding of its size.

OPERATING INSTRUCTIONS

These chairs are designed for comfortable outdoor seating with specific features:

- **360° Swivel Function:** The chair base allows for smooth, full 360-degree rotation, enabling easy conversation and viewing in any direction.
- **15° Rocking Motion:** The chair provides a gentle 15-degree rocking motion for added relaxation and comfort.

- **Ergonomic High Back:** The high-back design offers optimal support for the neck, thoracic curve, and lumbar region, promoting comfortable seating for extended periods.
- **Wide Metal Armrests:** The wide armrests provide comfortable support for your arms.



Image: Swivel and Rocking Function. This image highlights the chair's ability to swivel 360 degrees and rock gently by 15 degrees, enhancing user comfort and versatility.

Ergonomic High Back Design



HERA'S HOUSE

An ergonomically designed chair that provides optimal support and comfort for the human body.

Relieve
neck pressure

Conform to
the thoracic curve

Provide support for
the lumbar vertebrae

Image: Ergonomic High Back Design. This image focuses on the chair's high back, designed to provide ergonomic support, relieve neck pressure, conform to the thoracic curve, and offer lumbar support for enhanced comfort.

MAINTENANCE AND CARE

Proper maintenance will extend the life and appearance of your HERA'S HOUSE chairs:

- **Cleaning:** The Textilene mesh fabric is designed to be breathable and easy to clean. Wipe down the fabric and metal frame with a damp cloth and mild soap. Rinse thoroughly with clean water. Avoid harsh chemicals or abrasive cleaners.
- **Drying:** Allow chairs to air dry completely before storing or covering. The Textilene fabric is quick-drying.
- **UV Protection:** The Textilene fabric offers 100% UV protection, but prolonged exposure to direct sunlight can still cause fading over time. Consider using chair covers when not in use for extended periods.
- **Weather Resistance:** The chairs are all-weather resistant. However, during extreme weather conditions (heavy rain, snow, strong winds), it is advisable to store them indoors or cover them to prevent potential damage.

- **Frame Care:** The metal frame features a special electro coating technology for enhanced durability and rust resistance. Inspect the frame periodically for any signs of wear or rust and address them promptly.
- **Fastener Check:** Periodically check all screws and bolts to ensure they remain tight. Retighten if necessary to maintain stability and safety.

Comfortable & Breathable



HERA'S HOUSE

High-quality Fabric



Water will not be absorbed on the foam



- Quick-Drying
- Weather-proof
- Durable
- Easy to Clean

Image: Comfortable & Breathable Fabric. This image highlights the high-quality Textilene fabric used for the chairs, emphasizing its quick-drying, weather-proof, durable, and easy-to-clean characteristics.

Why Hera's House?

We Use Our Special Electro Coating Technology

It's Worth It. **200%+** Furniture Durability In Patio & Outdoor

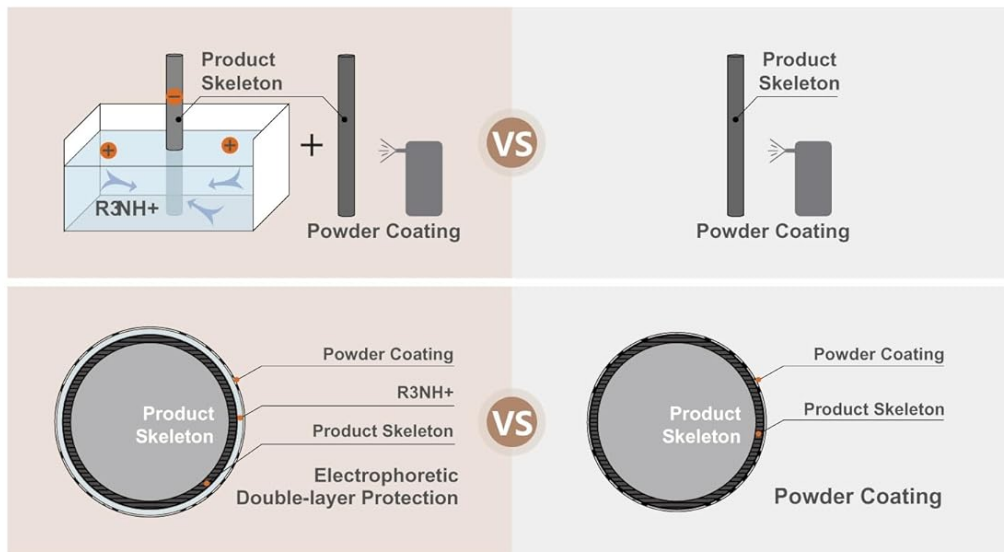


Image: Electro Coating Technology. This diagram explains the advanced electro coating technology used on the chair frames, which provides a double-layer protection for enhanced durability and resistance against outdoor elements, compared to standard powder coating.

TROUBLESHOOTING

If you encounter any issues with your chairs, please refer to the following common troubleshooting tips:

Problem	Possible Cause	Solution
Chair feels wobbly or unstable.	Loose fasteners. Uneven surface.	Ensure all screws and bolts are fully tightened. Move the chair to a flat, level surface.
Difficulty assembling parts.	Screws overtightened prematurely. Misaligned parts.	Loosen all screws, align parts correctly, then gradually tighten all fasteners. Refer to the assembly instructions carefully.

Problem	Possible Cause	Solution
Squeaking during swivel or rocking.	Lack of lubrication in swivel mechanism.	Apply a silicone-based lubricant to the swivel mechanism. Avoid oil-based lubricants that can attract dirt.
Water pooling on fabric after rain.	Fabric design allows for quick drying, but some water may temporarily sit.	The Textilene fabric is permeable and quick-drying. Tilt the chair to drain any excess water. It will dry naturally.

If the problem persists or is not listed here, please contact HERA'S HOUSE customer service for further assistance.

SPECIFICATIONS

Feature	Detail
Brand	HERA'S HOUSE
Model Name	HHS-2-E02GF116-SP
Product Dimensions	20"D x 20"W x 42"H
Unit Count	4 chairs
Color	Swivel Chair (referring to the color/style variant)
Back Style	High Back
Arm Style	Wide
Indoor/Outdoor Usage	Outdoor
Swivel Angle	360°
Rocking Angle	15°
Fabric Material	Textilene Mesh Fabric (100% UV-protection, breathable, permeable)
Frame Material	Metal with Electro Coating Technology
Item Weight (per chair)	Approximately 20 pounds
Country of Origin	China

WARRANTY AND SUPPORT

HERA'S HOUSE provides a **2-year warranty** for this product. This warranty covers manufacturing defects and material flaws under normal use and service conditions.

For any product-related issues, warranty claims, or technical support, please contact HERA'S HOUSE customer service. Our **24 x 7 online service** team is ready to assist you promptly.

Please have your model number (HHS-2-E02GF116-SP) and purchase information ready when contacting support to

expedite the process.

© 2025 HERA'S HOUSE. All rights reserved.
For more information, visit the [HERA'S HOUSE Store](#).