



[Manuals.plus](#) /

- › [ZEEPORTE SECURITY](#) /
- › ZEEPORTE SECURITY 2K Wireless Outdoor/Indoor Camera User Manual

ZEEPORTE SECURITY TV-D20

ZEEPORTE SECURITY 2K Wireless Outdoor/Indoor Camera User Manual

Model: TV-D20

INTRODUCTION

Thank you for choosing the ZEEPORTE SECURITY 2K Wireless Outdoor/Indoor Camera. This manual provides detailed instructions for setting up, operating, and maintaining your security camera system. Designed for both indoor and outdoor use, this battery-powered camera offers 2K QHD resolution, AI motion detection, two-way audio, and robust weather resistance to ensure comprehensive home security.

Please read this manual thoroughly before use to ensure proper installation and optimal performance.

PACKAGE CONTENTS

Before proceeding with installation, please verify that all items listed below are present in your package:

- 2 x Battery Powered Security Camera
- Mounting Bracket
- Screw Sets
- User Manual (this document)



Image: Two ZEEPORTE SECURITY 2K Wireless Cameras, showing their compact design and front lenses.

SETUP GUIDE

1. Charging the Camera

The camera comes with a high-capacity rechargeable battery. For optimal performance, fully charge the camera before its first use. Connect the camera to a standard USB power adapter (not included) using the provided charging cable. The charging indicator light will show the charging status.

A single charge can provide 1 to 5 months of operation, depending on usage and settings.

2. App Installation and Account Creation

Download the "Tris Home" app from your smartphone's app store (iOS App Store or Google Play Store). Once installed, open the app and follow the on-screen instructions to create a new account or log in if you already have one.

3. Connecting to Wi-Fi

Ensure your Wi-Fi network is 2.4GHz. This camera does not support 5GHz Wi-Fi. Follow the in-app instructions to add your camera. This typically involves scanning a QR code displayed on your phone with the camera lens or connecting via an audible pairing sound.

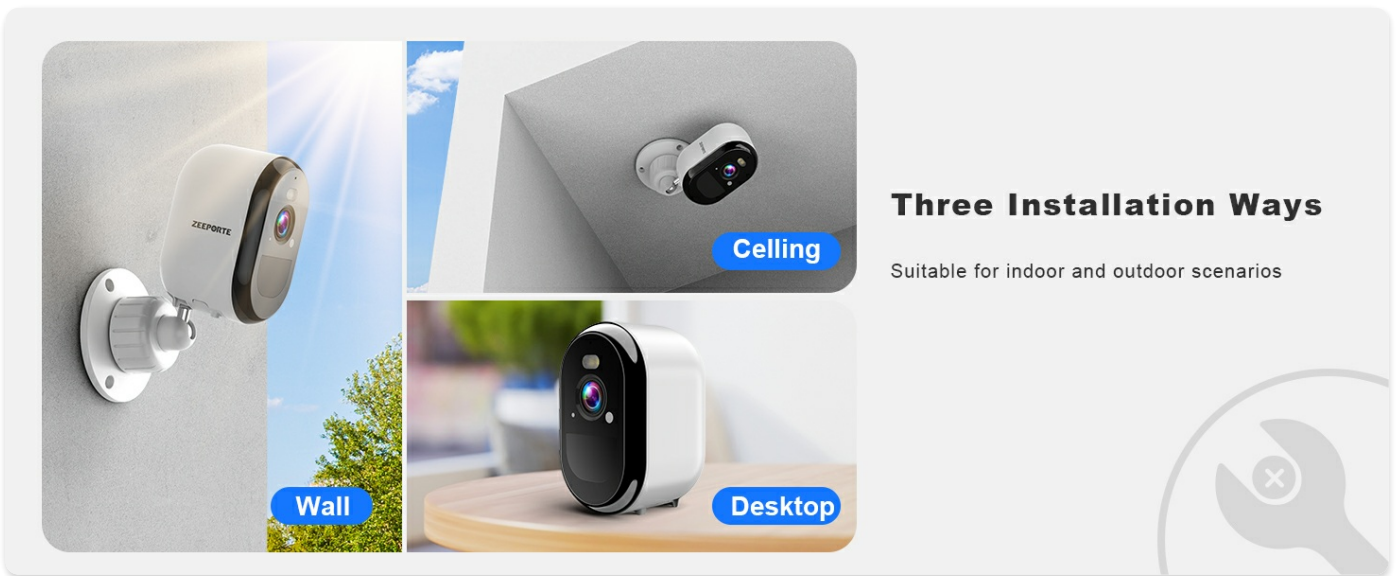


Image: Illustration of the camera connecting to a 2.4G WiFi network, emphasizing wireless connectivity.

4. Mounting the Camera

The camera offers flexible mounting options: Wall Mount, Ceiling Mount, or Desktop Mount. Choose a location that provides the best viewing angle and Wi-Fi signal strength. Use the included mounting bracket and screws for secure installation.

- **Wall Mount:** Secure the bracket to a wall using the screws. Attach the camera to the bracket.
- **Ceiling Mount:** Secure the bracket to a ceiling. Attach the camera.
- **Desktop Mount:** Place the camera on a flat surface like a table or shelf.



Image: Visual guide demonstrating wall, ceiling, and desktop installation methods for the camera.

100% Wireless & IP65 Waterproof

Camera can be installed anywhere.



Image: A ZEEPORTE SECURITY camera mounted on an outdoor wall, highlighting its weatherproof capabilities.

OPERATING INSTRUCTIONS

1. 2K QHD Resolution & Night Vision

The camera captures video in stunning 2K (2304 x 1296) QHD resolution, providing clear and detailed images. It features dual night vision modes:

- **Full-Color Night Vision:** Utilizes the built-in spotlight to illuminate the area, providing vivid color images even in low light.
- **Infrared Night Vision:** For discreet monitoring in complete darkness, capturing clear black and white footage.

The maximum monitoring range for night vision is up to 33 feet.

2K FHD Day and Night

Details to see clearly even at night



Image: A split image demonstrating the clarity of 2K FHD resolution in both day and night conditions, highlighting color night vision with the spotlight on and infrared night vision with the spotlight off.

2. Smart PIR Motion Detection & AI Analysis

The camera is equipped with an advanced PIR sensor for accurate motion detection. When motion is detected, the camera will:

- Trigger a voice prompt and flash a white spotlight (if enabled).
- Record motion clips in real-time.
- Send instant notifications to your phone via the app.

AI analysis (requires subscription) can differentiate between people, vehicles, pets, and packages, reducing false alarms and providing more relevant alerts.

PIR Motion Detection

Motion-activated voice deterrence to protect your home

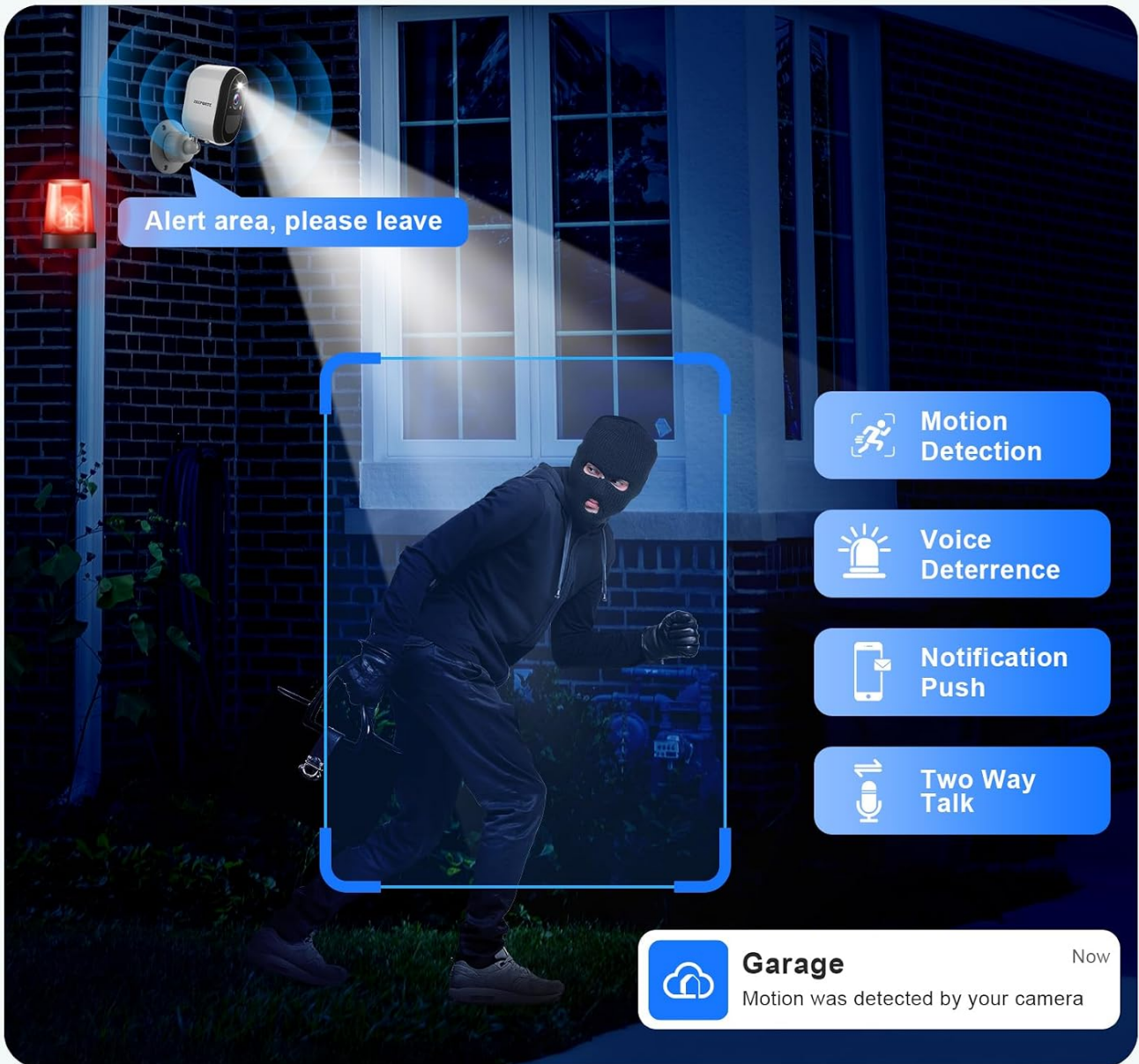


Image: A scene depicting PIR motion detection, with a spotlight illuminating a person and a voice deterrence message displayed, along with app notification icons.

Smart AI Recognition Analysis

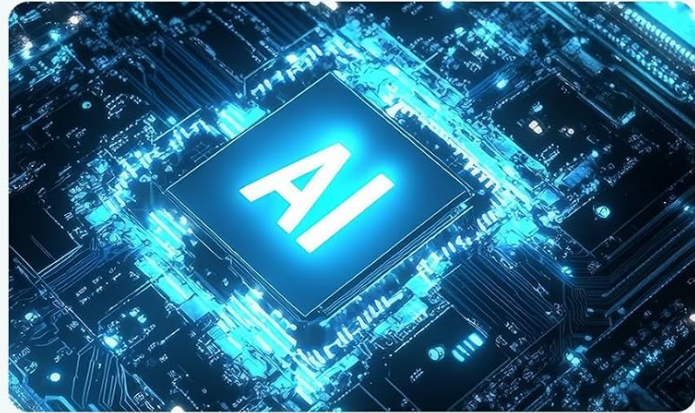
Accurately recognizes person,pets,vehicles,packages
(subscription required)



Identify the main content of the detection



AI Analysis



What You See in the APP

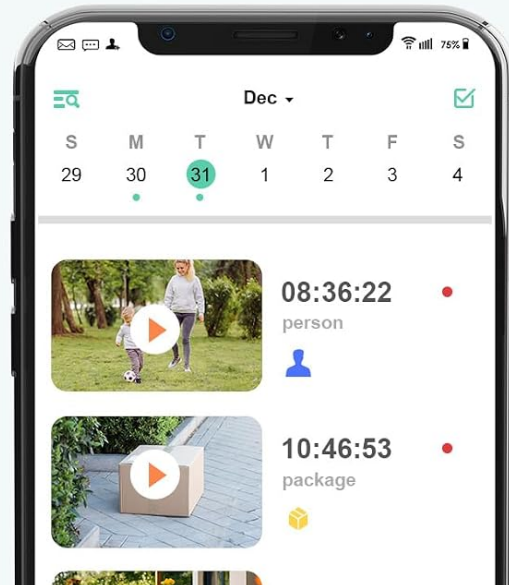


Image: Examples of Smart AI Recognition Analysis, illustrating the camera's ability to identify people, packages, pets, and vehicles, with corresponding app interface views.

3. Two-Way Audio & Voice Warning

With a built-in microphone and speaker, the camera enables clear two-way conversations. You can speak to visitors, delivery personnel, or deter unwanted guests directly through the app. The voice warning feature activates a pre-recorded message or siren when motion is detected.

Two Way Talk & Multi-User Sharing

Listen and talk in real-time with the built-in microphone and speaker

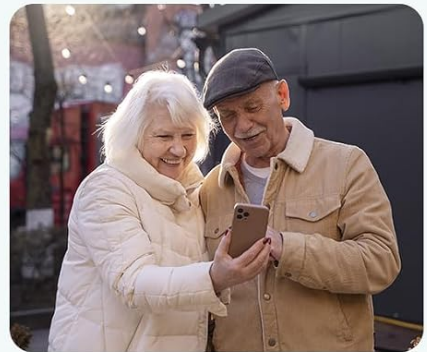
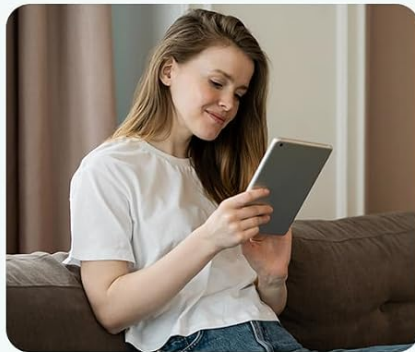


Image: A scenario demonstrating the two-way talk feature, where a user communicates with a delivery person via the camera.

4. Storage Options (SD Card & Cloud)

The camera supports two storage methods for recorded footage:

- **Local Storage:** Supports Micro SD card up to 128GB (not included).
- **Cloud Storage:** Includes lifetime 3-day rolling cloud storage for image messages. A 30-day free trial of advanced features (including upgraded cloud memory and AI recognition) is available.

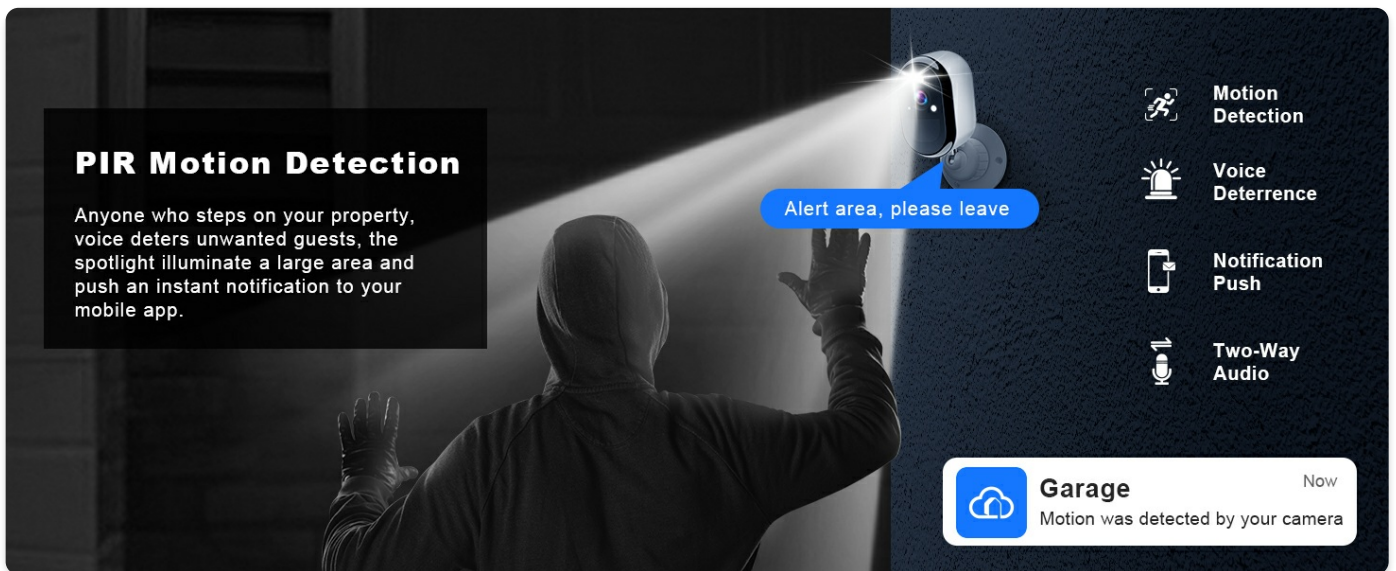


Image: An illustration detailing the camera's support for both local SD card storage (up to 128GB) and cloud storage options.

5. Multi-User Sharing

You can easily share live views and recorded footage with family members or trusted individuals through the Tris Home app, allowing multiple users to monitor the property simultaneously.



Outdoor & Indoor Usage

Place, stand or mount it anywhere



Image: A collage illustrating the multi-user sharing capability, with various individuals viewing the camera feed on their mobile devices.

6. Customized Motion Zone

Define specific areas within the camera's view where you want motion detection to be active. This feature helps reduce unnecessary notifications by ignoring motion outside your designated zones.

Two-Way Audio

Built-in speaker and microphone, it makes you communicate with your family and friends in a real time.



Talk



Hear

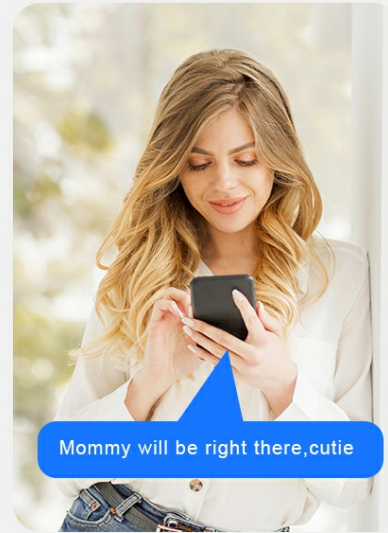


Image: A graphical representation of customized motion zones, showing how users can define specific areas for motion detection to reduce false alerts.

7. Battery Consumption Settings

Optimize battery life by adjusting PIR sensitivity, recording length, and setting sleep periods within the Tris Home app. This allows you to tailor the camera's activity to your specific needs and conserve power.

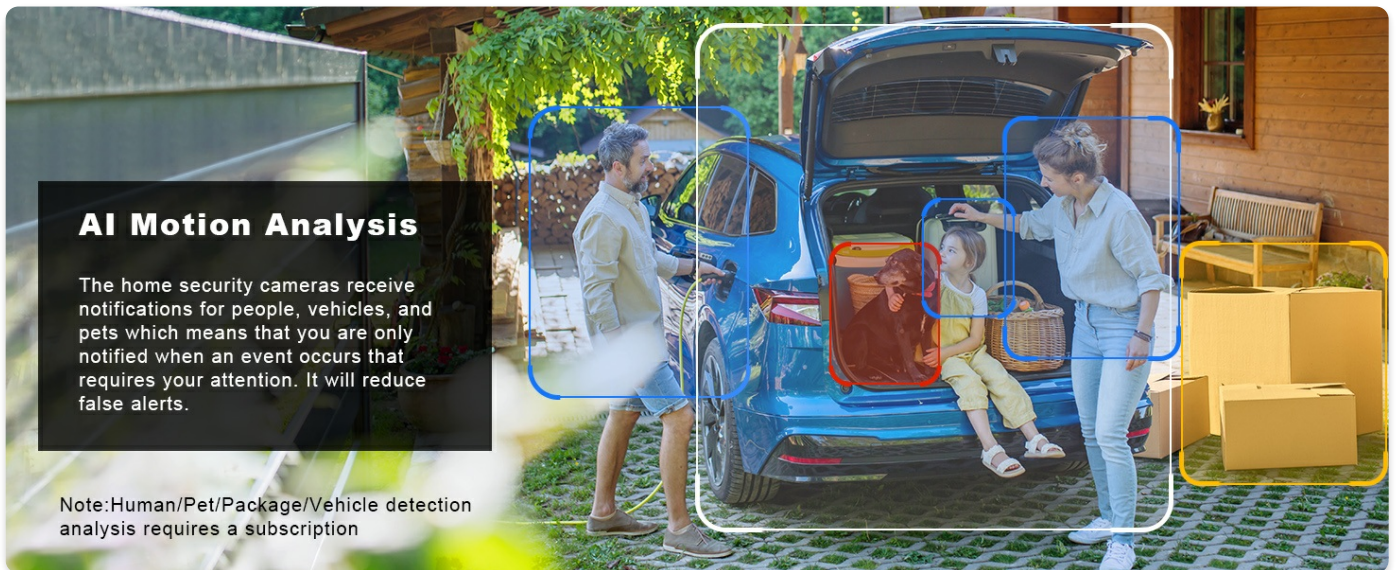


Image: Screenshot of the app interface for battery consumption settings, including PIR sensitivity adjustment and recording duration options.

MAINTENANCE

Weather Resistance

The ZEEPORTE SECURITY camera is IP65 weatherproof, meaning it is protected against dust and low-pressure water jets. It is designed to perform reliably in various harsh conditions, including rain, sun, and snow.

- **Cleaning:** Periodically wipe the camera lens and body with a soft, damp cloth to remove dust and debris. Do not use harsh chemicals or abrasive cleaners.
- **Battery Life:** Monitor the battery level via the app. Recharge the camera when the battery is low to ensure continuous operation.

100% Wireless & IP65 Waterproof

Camera can be installed anywhere.



Image: A ZEEPORTE SECURITY camera mounted on an outdoor wall, highlighting its weatherproof capabilities against rain, sun, and snow.

TROUBLESHOOTING

• Camera Not Connecting to Wi-Fi:

- Ensure your Wi-Fi network is 2.4GHz.
- Check Wi-Fi signal strength at the camera's location.
- Restart your router and the camera.
- Verify correct Wi-Fi password entry in the app.

• Frequent False Alarms:

- Adjust PIR sensitivity settings in the app (lower sensitivity).
- Utilize the Customized Motion Zone feature to exclude areas with frequent irrelevant motion (e.g., busy streets,

swaying trees).

- Consider enabling AI analysis (subscription required) for more accurate detection of people, vehicles, etc.

- **Poor Video Quality:**

- Ensure the camera lens is clean and free from smudges or dirt.
- Check Wi-Fi signal strength; a weak signal can affect streaming quality.
- Verify the camera is set to 2K resolution in the app settings.

- **Short Battery Life:**

- Reduce PIR sensitivity.
- Shorten the recording duration for motion events.
- Set up sleep periods during times when monitoring is not critical.
- Ensure the camera is fully charged.

- **Two-Way Audio Issues:**

- Check microphone and speaker settings in the app.
- Ensure there are no obstructions blocking the microphone or speaker on the camera.
- Verify your phone's volume settings.

SPECIFICATIONS

Feature	Detail
Model Name	TV-D20
Indoor/Outdoor Usage	Outdoor, Indoor
Power Source	Battery Powered
Connectivity Technology	Wi-Fi (2.4GHz only)
Video Capture Resolution	2K (2304 x 1296)
Night Vision Range	33 Feet
Viewing Angle	120 Degrees
International Protection Rating	IP65 (Water Resistant)
Storage	Micro SD (up to 128GB), Cloud Storage
Included Components	2*Battery Powered Security Camera, Mounting Bracket, Screw Sets, User Manual
Material	Polycarbonate (PC)
Item Weight	0.634 ounces

WARRANTY AND SUPPORT

ZEEPORTE SECURITY products come with a standard manufacturer's warranty. Please refer to the warranty card

included in your package or visit our official website for detailed warranty terms and conditions.

For technical support, product inquiries, or assistance with troubleshooting, please contact our customer service team:

Email: support@zeeporte.com

Phone: (888)-742-6588



Image: A customer support representative, indicating available support channels via email and phone.