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Upvivi R69PLUS 2025 Android TV Box User Manual

Model: R69PLUS 2025

1. INTRODUCTION

This user manual provides comprehensive instructions for the setup, operation, and maintenance of your Upvivi R69PLUS 2025 Android TV Box. Please read this manual thoroughly before using the device to ensure proper functionality and safety.

The Upvivi R69PLUS 2025 is an advanced Android 14.0 TV Box featuring an Octa-core Cortex A55N CPU, WIFI6, 1000M Ethernet, and support for 8K HD video output. It is designed to deliver a high-performance multimedia experience for your home entertainment system.

2. PACKAGE CONTENTS

Verify that all items listed below are included in your package:

- 1 x Upvivi R69PLUS 2025 Android TV Box (4GB RAM + 32GB ROM)
- 1 x HDMI Cable
- 1 x Power Adapter
- 1 x Remote Control
- 1 x User Manual

3. PRODUCT OVERVIEW

The Upvivi R69PLUS 2025 Android TV Box is a compact and powerful device designed to transform your television into a smart entertainment hub. Below are visual representations and descriptions of the device and its key features.



Figure 3.1: Upvivi R69PLUS 2025 Android TV Box and its accompanying remote control. The TV box features a sleek black design with colorful LED accents.

Interface & Dimension

Various interfaces such as HD, LAN, USB, etc. To meet your different needs at the same time.



Figure 3.2: Detailed view of the Upvivi R69PLUS 2025 Android TV Box interfaces and dimensions. Ports include DC/5V power input, Optical audio output, Reset button, HD (HDMI) output, Ethernet port, USB 3.0, USB 2.0, and an SD Card slot. Dimensions are approximately 136mm x 98mm x 13mm.

R69 PLUS ANDROID TV BOX



CPU

H728



Octa-core



Android14



1000M



Wi-Fi 6



USB 3.0



Figure 3.3: Overview of key features including H728 CPU, Octa-core architecture, Android 14 OS, 1000M Ethernet, Wi-Fi 6, and USB 3.0 connectivity.

High performance SoC

Octa core ARM Cortex-A55

GPU ARM G57 MC1

8K/4K Video decoding

1000M Ethernet & WiFi6

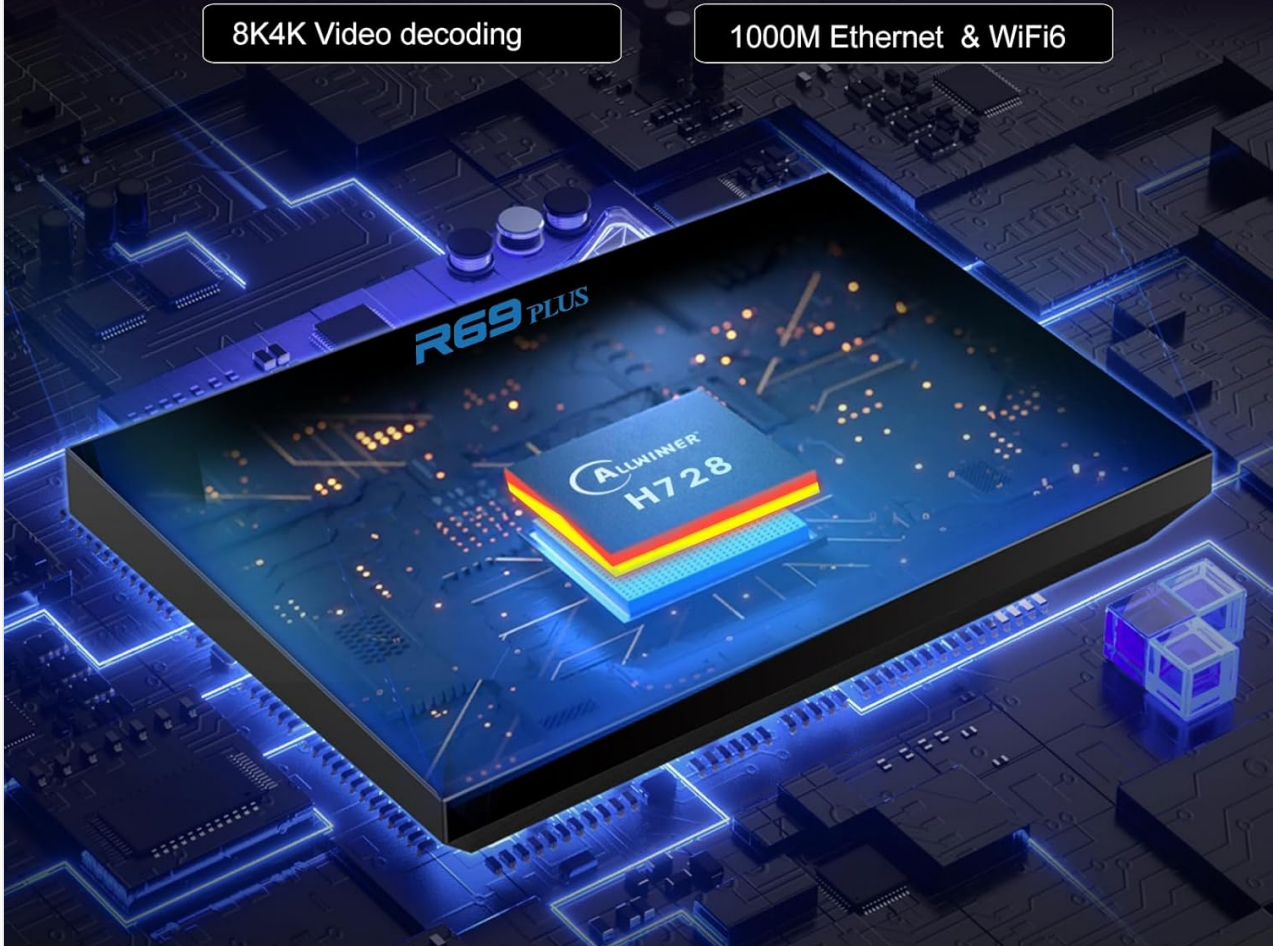


Figure 3.4: Illustration of the high-performance System-on-Chip (SoC) featuring an Octa-core ARM Cortex-A55 CPU, ARM G57 MC1 GPU, 8K/4K video decoding, 1000M Ethernet, and WiFi6 capabilities.

Ethernet 1 000M

Gigabit Ethernet port for ultimate network speed;
features low latency and high speeds.



Figure 3.5: The Gigabit Ethernet port provides a 1000M connection for fast and stable wired internet access, minimizing latency.

WiFi6

Next-Generation Wireless Technology

Faster speed, lower latency, larger capacity, more secure network

WiFi 6

WiFi 5



Figure 3.6: The device supports WiFi6 (802.11ax) for next-generation wireless connectivity, offering faster speeds, lower latency, and a more secure network compared to WiFi 5.

HDR10 High Dynamic Range

8K Make the picture display more vivid and beautiful.

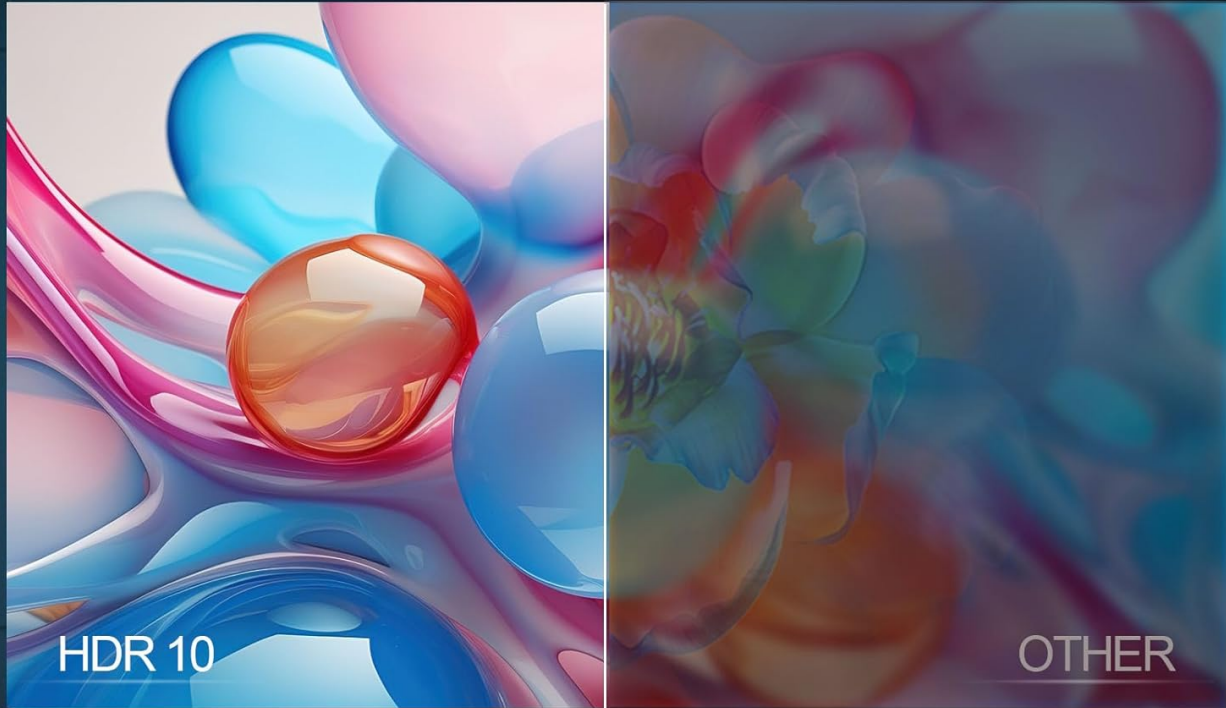


Figure 3.7: The TV box supports HDR10 and 8K resolution, enhancing picture quality with more vivid colors and greater detail for an immersive viewing experience.



Figure 3.8: The USB 3.0 port offers significantly faster data transmission speeds (up to 5Gbps theoretical) compared to USB 2.0, ideal for connecting external storage devices.

Android 14

Higher Android version, smoother and more colorful.

The 64-bit Android system is compatible with more high-performance apps



Figure 3.9: The device runs on Android 14.0 OS, providing a higher version, smoother performance, and enhanced compatibility with modern applications compared to previous Android versions.

4. SPECIFICATIONS

Category	Specification
Model	R69PLUS 2025
Operating System	Android 14.0
CPU	Allwinner H728 Octa-core ARM Cortex A55N
GPU	Mali G57-MC1
RAM	4GB
ROM	32GB
Wi-Fi	IEEE802. a/b/g/n/ac/ax (Wi-Fi 6), 2.4GHZ ~ 5.8GHZ Dual-Band
Bluetooth	Bluetooth 5.0+
Ethernet	1000M Gigabit Ethernet
Video Decoder	H265 Main10@L5.1 (up to 4K@60fps or 8K@24fps), VP9 (up to 4K@60fps), H.264 BP/MP/HP@L4.2 (up to 4K@30fps), Multi-format 1080p@60fps (VP8, MPEG1/2, MPEG4, AVS+/AVS JIZHUN)
Video Encoder	H.264 (up to 4K@25fps), MJPEG (up to 4K@15fps), JPEG (up to 8K x 8K)
Audio Formats	MP3, AAC, WMA, FLAC, Ogg
Image Formats	HD JPEG, BMP, GIF, PNG, TIF
Resolution Support	8K, 4K, HDR10, 3D
USB Ports	USB 3.0, USB 2.0
Dimensions (L x W x H)	5.5 x 3.94 x 1.18 inches (approx. 139.7 x 100.1 x 30 mm)
Weight	5.3 ounces (approx. 150 grams)

5. SETUP GUIDE

Follow these steps to set up your Upvivi R69PLUS 2025 Android TV Box:

- 1. Connect to TV:** Connect one end of the provided HDMI cable to the HDMI port on the TV Box and the other end to an available HDMI input on your television.
- 2. Connect Power:** Plug the power adapter into the DC/5V port on the TV Box, then plug the other end into a wall outlet.
- 3. Power On:** The TV Box should automatically power on. If not, press the power button on the remote control.

4. **Select Input:** On your television, select the correct HDMI input source using your TV's remote control.
5. **Initial Setup:** Follow the on-screen instructions to complete the initial setup, including language selection, network connection (Wi-Fi or Ethernet), and Google account login.
6. **Connect to Network (Optional):**
 - *Wi-Fi:* Go to Settings > Network & Internet > Wi-Fi, select your network, and enter the password.
 - *Ethernet:* Connect an Ethernet cable from your router to the Ethernet port on the TV Box. The connection will be established automatically.

6. OPERATING INSTRUCTIONS

6.1 Remote Control Functions

Familiarize yourself with the remote control for easy navigation:

- **Power Button:** Turns the device on or off.
- **Navigation Buttons (Up/Down/Left/Right):** Navigate through menus and options.
- **OK Button:** Confirms selections.
- **Back Button:** Returns to the previous screen.
- **Home Button:** Returns to the main Android TV home screen.
- **Volume Buttons (+/-):** Adjusts the volume.
- **Menu Button:** Accesses context-sensitive menus (if available).

6.2 Navigating Android TV

The Android 14.0 interface is designed for ease of use:

- **Home Screen:** Displays recommended content, installed apps, and system settings.
- **Apps:** Access all installed applications. You can download more from the Google Play Store.
- **Settings:** Configure network, display, sound, storage, and other system preferences.
- **Google Assistant:** Use voice commands for search, app control, and more (if supported by remote).

6.3 Media Playback

The TV Box supports various media formats:

- **Local Media:** Connect USB drives or SD cards to play videos, music, and view photos.
- **Streaming Services:** Install apps like Netflix, YouTube, Hulu, etc., from the Google Play Store to stream content.
- **8K/4K Playback:** Ensure your display supports 8K or 4K resolution to fully utilize the device's capabilities.

7. CONNECTIVITY

7.1 Wi-Fi Connection

The device supports dual-band Wi-Fi (2.4GHz and 5GHz) with Wi-Fi 6 (802.11ax) for high-speed wireless connectivity.

1. Go to **Settings** on the home screen.
2. Select **Network & Internet**.
3. Turn on **Wi-Fi** and select your desired network from the list.

4. Enter the Wi-Fi password if prompted and select **Connect**.

7.2 Ethernet Connection

For the most stable and fastest internet connection, use the Gigabit Ethernet port.

1. Connect one end of an Ethernet cable to the Ethernet port on the TV Box.
2. Connect the other end of the Ethernet cable to your router or modem.
3. The device will automatically detect and connect to the wired network.

7.3 Bluetooth Connection

Connect Bluetooth devices such as keyboards, mice, gamepads, or headphones.

1. Go to **Settings** on the home screen.
2. Select **Connected Devices**.
3. Turn on **Bluetooth**.
4. Put your Bluetooth device into pairing mode.
5. Select your device from the list of available devices to pair.

8. TROUBLESHOOTING

This section addresses common issues you might encounter. If the problem persists, contact customer support.

Problem	Possible Cause / Solution
No Power	<ul style="list-style-type: none">• Ensure the power adapter is securely connected to the TV Box and the power outlet.• Try a different power outlet.• Check if the power indicator light on the box is on.
No Picture / Black Screen	<ul style="list-style-type: none">• Verify the HDMI cable is securely connected to both the TV Box and the TV.• Ensure your TV is set to the correct HDMI input source.• Try a different HDMI cable or HDMI port on your TV.• Restart the TV Box by unplugging and re-plugging the power adapter.
No Sound	<ul style="list-style-type: none">• Check the volume level on both the TV Box and your television.• Ensure audio output settings in the TV Box are correct (Settings > Sound).• Verify HDMI cable connection.

Problem	Possible Cause / Solution
Wi-Fi Connection Issues	<ul style="list-style-type: none"> • Ensure Wi-Fi is enabled in settings. • Verify the Wi-Fi password is correct. • Move the TV Box closer to your Wi-Fi router. • Restart your router and the TV Box. • Check for interference from other electronic devices.
Remote Control Not Responding	<ul style="list-style-type: none"> • Ensure batteries are correctly inserted and not depleted. Replace if necessary. • Point the remote directly at the TV Box's IR receiver. • Remove any obstacles between the remote and the TV Box.
Slow Performance / Freezing	<ul style="list-style-type: none"> • Close unnecessary background applications. • Clear cache for frequently used apps (Settings > Apps > [App Name] > Clear Cache). • Ensure sufficient free storage space. • Restart the device. • Consider a factory reset as a last resort (<i>Note: This will erase all data and settings</i>).

9. MAINTENANCE

To ensure the longevity and optimal performance of your TV Box, follow these maintenance guidelines:

- **Cleaning:** Use a soft, dry cloth to clean the exterior of the device. Do not use liquid cleaners or aerosols.
- **Ventilation:** Ensure the device is placed in a well-ventilated area. Do not block ventilation openings.
- **Temperature:** Operate the device within recommended temperature ranges. Avoid extreme heat or cold.
- **Storage:** When not in use for extended periods, store the device in a cool, dry place away from direct sunlight.
- **Software Updates:** Periodically check for system updates (Settings > About > System Update) to ensure you have the latest features and security patches.

10. SAFETY INFORMATION

Please read and adhere to the following safety precautions:

- Do not expose the device to water, moisture, or extreme temperatures.
- Do not attempt to disassemble or modify the device. This will void the warranty and may cause damage or injury.
- Use only the provided power adapter. Using unauthorized adapters may damage the device.
- Keep the device away from direct sunlight, heat sources, and flammable materials.

- Avoid dropping or subjecting the device to strong impacts.
- Unplug the device during lightning storms or when unused for long periods.

11. WARRANTY AND SUPPORT

For warranty information and technical support, please refer to the warranty card included with your product or contact the seller/manufacturer directly. Keep your purchase receipt as proof of purchase.

For further assistance, you may visit the Upvivi Store on Amazon.