X88 H96STICK

H96 MAX Android 14.0 TV Stick User Manual

Model: H96STICK

1. Introduction

Thank you for choosing the X88 H96 MAX Android 14.0 TV Stick. This device transforms your television into a smart entertainment hub, offering access to a vast array of streaming content, applications, and games. Featuring Android 14.0 OS, 4K Ultra HD support, Wi-Fi 6, and voice control, the H96 MAX provides a powerful and intuitive user experience. This manual will guide you through the setup, operation, and maintenance of your new TV Stick.

2. What's in the Box



Image: The H96 MAX TV Stick, voice remote control, power cable, and user guide as packaged in the box.

Please verify that all items are present in your package:

- H96 MAX Android TV Stick
- Voice Remote Control
- Power Cable
- User Guide

3. Setup Guide

Follow these simple steps to get your H96 MAX TV Stick up and running:





Image: Visual guide for connecting the TV Stick to your television and internet.

1. **Connect the TV Stick to your TV:** Insert the H96 MAX TV Stick directly into an available HDMI port on your television.
2. **Connect Power:** Connect the provided power cable to the TV Stick and then to a power outlet. The device will power on automatically.
3. **Select HDMI Input:** Using your TV's remote control, select the corresponding HDMI input where the TV Stick is connected.
4. **Initial Setup:** Follow the on-screen instructions to complete the initial setup. This typically includes:
   - Pairing the Voice Remote Control (if not already paired).
   - Connecting to your Wi-Fi network (2.4GHz or 5.8GHz).
   - Signing in with your Google account to access the Google Play Store and other Google services.
   - Accepting terms and conditions.
5. **Start Streaming:** Once setup is complete, you can begin downloading your favorite streaming apps and enjoying content.

4. Operating Instructions

4.1. Remote Control Overview



Image: The H96 MAX TV Stick and its accompanying voice remote control.

The included voice remote control allows for easy navigation and interaction with your TV Stick. Key buttons include:

- **Power Button:** Turns the device on/off or puts it into standby.
- **Navigation Pad (Up/Down/Left/Right/OK):** Used to navigate menus and select items.
- **Back Button:** Returns to the previous screen.
- **Home Button:** Returns to the main home screen.
- **Volume Buttons (+/-):** Adjusts the volume.
- **Voice Control Button:** Activates the voice assistant (Google Assistant).
- **Dedicated App Buttons:** Quick access to popular streaming services like YouTube and Netflix.

4.2. Voice Control



Image: Demonstrating the voice control feature with the remote, showing example commands like 'Hey Google, workout music'.

The H96 MAX supports voice control via Google Assistant. Press the Voice Control button on your remote and speak clearly into the microphone to:

- Search for movies, TV shows, or videos.
- Open applications.

- Control playback (play, pause, fast forward, rewind).
- Get information (weather, news, etc.).

4.3. Installing Applications



Image: A selection of popular streaming applications available on Android TV.

Access the Google Play Store from the home screen to browse and install a wide variety of applications, including streaming services, games, and utility apps.

4.4. Casting and Mirroring (Chromecast Built-in)



Image: Demonstrating Google Play Games and Chromecast built-in, showing a phone mirroring content to the TV.

The H96 MAX features Chromecast built-in, allowing you to cast content from your compatible smartphone, tablet, or computer directly to your TV. Look for the Cast icon ▶ within supported apps on your mobile device.

5. Features and Specifications

5.1. Key Features

- **Android 14.0 OS & ATV OS:** Equipped with the latest Android 14.0 OS for faster, more efficient, stable, and smooth performance.
- **Powerful Chip H313:** Configured with H313 Quad Core Cortex-A53 CPU for powerful output and enhanced user experience.
- **Memory & Storage:** 2GB DDR3 RAM and 16GB eMMC ROM for smooth software operation, large media storage, and gaming. Expandable storage via external hard drive, USB, or microSD card.
- **Connectivity:** Dual-band 2.4GHz/5.8GHz Wi-Fi 6 and 100M Ethernet for stable and reliable network performance.

Built-in Bluetooth 5.0 for connecting multimedia devices (Bluetooth remote control only).

- **Video & Audio:** Supports 4K AV1 Ultra HD content for stunning visual experience. Compatible with 3D movies.
- **Voice Remote Control:** Bluetooth 5.0 voice remote for convenient control and interaction.

5.2. Technical Specifications

Specification	Detail
Brand Name	X88
Item Model Number	H96STICK
Operating System	Android 14.0
CPU	H313 Quad Core Cortex-A53
RAM	2GB DDR3
ROM	16GB eMMC
Wi-Fi	Wi-Fi 6 (2.4GHz/5.8GHz Dual-band)
Bluetooth	BT 5.0
Video Output	HDMI, 4K Resolution, AV1 Decoding
Special Features	Chromecast Built-in, Voice Control
Product Dimensions	31 x 1.18 x 0.51 inches
Item Weight	10.4 ounces

6. Maintenance

To ensure the longevity and optimal performance of your H96 MAX TV Stick, please follow these maintenance guidelines:

- **Keep Clean:** Regularly wipe the device with a soft, dry cloth. Avoid using liquid cleaners or abrasive materials.
- **Ventilation:** Ensure the TV Stick is placed in a well-ventilated area to prevent overheating. Do not cover ventilation openings.
- **Temperature:** Operate the device within recommended temperature ranges. Avoid extreme heat or cold.
- **Power Off Properly:** Always power off the device correctly before unplugging it from the power source.
- **Software Updates:** Keep the device's software updated to the latest version for improved performance and security. Check for updates in the system settings.

7. Troubleshooting

If you encounter issues with your H96 MAX TV Stick, refer to the following common problems and solutions:

Problem	Possible Solution
No Power/No Display	Ensure the power cable is securely connected to the TV Stick and a working power outlet. Verify the TV is set to the correct HDMI input. Try a different HDMI port or power outlet.

Problem	Possible Solution
Slow Performance/Lagging	Close unused applications running in the background. Clear cache for frequently used apps (Settings > Apps > [App Name] > Clear Cache). Ensure sufficient storage space. Restart the device. Check your internet connection speed.
Wi-Fi Connectivity Issues	Ensure your Wi-Fi router is on and within range. Re-enter your Wi-Fi password. Restart both the TV Stick and your Wi-Fi router. Check for Wi-Fi interference.
Remote Control Not Responding	Check the batteries in the remote control and replace if necessary. Ensure there are no obstructions between the remote and the TV Stick. Re-pair the remote control if it has become unpaired (refer to initial setup instructions).
Device Desynchronizes/Resets Settings	Ensure the device is properly powered off and not just put into standby. Check for available software updates that may address stability issues. If the problem persists, a factory reset might be necessary (Settings > System > Reset Options > Erase all data), but this will delete all installed apps and data.
Voice Control Not Working	Ensure the remote control is properly paired and has fresh batteries. Speak clearly and directly into the microphone on the remote. Check Google Assistant settings on the device.

If the problem persists after trying these solutions, please contact customer support.

8. Warranty and Support

For warranty information, please refer to the documentation included with your purchase or contact the seller directly. Keep your proof of purchase for warranty claims.
For further assistance or technical support, please contact the X88 customer service team through the contact information provided on the product packaging or the retailer's website.

Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. Privacy details.

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question