

Ulefone Note 19

Ulefone Note 19 Smartphone User Manual

Model: Note 19

1. PRODUCT OVERVIEW

The Ulefone Note 19 is a versatile and user-friendly smartphone designed for everyday communication and entertainment. Featuring a 6.56-inch HD+ display, an Octa-core processor, and a long-lasting 5000mAh battery, it runs on Android 14 Go Edition, offering a smooth and efficient experience. This manual provides detailed instructions to help you get the most out of your device.



Figure 1.1: Ulefone Note 19 Smartphone (Green)

Key Features:

- **Operating System:** Android 14 Go for optimized performance.
- **Processor:** Unisoc T603 Octa-core Processor for efficient multitasking.
- **Memory & Storage:** Up to 6GB RAM (3GB physical + 3GB virtual) and 64GB internal storage, expandable up to 512GB with a microSD card.
- **Display:** 6.56-inch HD+ Waterdrop Display with 720 x 1612 resolution and 60Hz refresh rate.

- **Cameras:** 8MP Main Rear Camera with depth sensor and 5MP Front Camera.
- **Battery:** 5000mAh large capacity battery for extended usage.
- **Connectivity:** Global 4G LTE Network support, Dual SIM Dual Standby, Wi-Fi, Bluetooth BT4.2, GPS+GLONASS+Galileo.
- **Security:** Face Unlock feature.
- **Design:** Sleek 8.75mm thickness and lightweight at 192g.
- **Included Accessories:** TPU Phone Case, AC Power Charger, USB-A to USB-C Data Cable, SIM Tray Ejector.



Figure 1.2: What's in the Box and Product Dimensions

2. SETUP GUIDE

2.1. Unboxing and Initial Inspection

Carefully remove all components from the packaging. Verify that all items listed in the "What's in the Box" section (Figure 1.2) are present and undamaged. These typically include:

- Ulefone Note 19 Smartphone
- AC Power Charger
- USB-A to USB-C 2A Data Cable
- TPU Phone Case
- SIM Tray Ejector
- User Manuals

2.2. SIM Card and MicroSD Card Installation

The Ulefone Note 19 supports dual Nano-SIM cards or one Nano-SIM and one microSD card for expandable storage. Follow these steps to install your cards:

1. Locate the SIM card tray on the side of the phone.
2. Insert the SIM tray ejector tool into the small hole next to the tray and press gently until the tray pops out.
3. Place your Nano-SIM card(s) and/or microSD card into the designated slots on the tray, ensuring the gold contacts face downwards. Refer to the diagram for correct orientation.

4. Carefully push the tray back into the phone until it clicks into place.

Global 4G LTE Networks

Dual SIM Dual Standby



3-Card Slot



Figure 2.1: SIM and MicroSD Card Installation

2.3. Initial Power On and Basic Setup

To power on your device for the first time:

1. Press and hold the Power button (located on the right side of the phone) until the Ulefone logo appears.
2. Follow the on-screen prompts to select your language, connect to a Wi-Fi network, and set up your Google account.

3. Review and accept the terms and conditions to proceed with the setup process.

2.4. Activating Virtual RAM

The Ulefone Note 19 features virtual RAM expansion, allowing you to allocate a portion of your internal storage to function as additional RAM. This can enhance performance for demanding applications. While enabled by default, you can adjust or disable this feature:

1. Go to **Settings**.
2. Select **Storage**.
3. Tap on **RAM expansion**.
4. Click **Expansion capacity selection**.
5. Choose your desired virtual RAM size (1GB/2GB/3GB) or disable the feature.

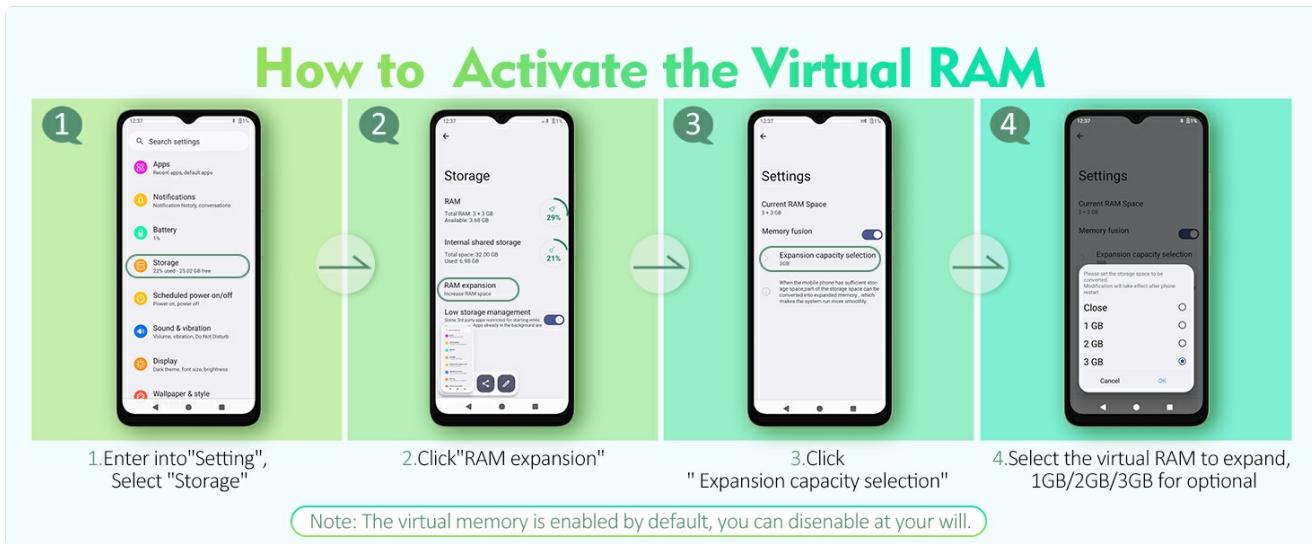


Figure 2.2: Virtual RAM Activation Steps

3. OPERATING YOUR DEVICE

3.1. Display and Navigation

The Ulefone Note 19 features a 6.56-inch HD+ display, providing clear visuals for your content. Navigation is primarily touch-based, with standard Android gestures and on-screen buttons.

- **Screen-to-body Ratio:** Approximately 89% for an immersive viewing experience.
- **Aspect Ratio:** 20:9, ideal for watching videos and browsing.
- **Refresh Rate:** 60Hz for smooth scrolling and responsiveness.

6.56" HD+ Display

60Hz Waterdrop Screen



89%

Screen-to body
Ratio



20:9

Aspect Ratio

Figure 3.1: 6.56" HD+ Display Features

3.2. Camera Functions

Capture moments with the Ulefone Note 19's 8MP main rear camera and 5MP front camera. The rear camera includes a depth sensor for enhanced photography.

- **Rear Camera:** 8MP with f/2.0 aperture and 77° FOV.
- **Front Camera:** 5MP with f/2.0 aperture and 76.8° FOV.
- **Flash:** LED flash for low-light conditions.
- **Camera Modes:** Explore various modes such as Pro Mode, Portrait Mode, and Night Mode for different

shooting scenarios.

8MP+5MP Camera

Paint the World Bright



Figure 3.2: Camera Specifications and Capabilities

Multiple Camera Modes



Figure 3.3: Multiple Camera Modes

3.3. Battery and Charging

The Ulefone Note 19 is equipped with a 5000mAh battery, providing ample power for daily use. To charge your device:

- Connect the USB-C end of the data cable to the phone's Type-C USB Port.
- Connect the USB-A end to the AC Power Charger, then plug the charger into a power outlet.
- A charging indicator will appear on the screen.

Expected battery life:

- **Standby Time:** Up to 333 hours
- **Talk Time:** Up to 19 hours
- **Video Playback:** Up to 7 hours

5000mAh Battery

Power Up in a Flash



333 Hours
Standby Time



15 Hours
Talk Time



7 Hours
Video Playback

Figure 3.4: 5000mAh Battery Performance

3.4. Connectivity and Navigation

The Ulefone Note 19 supports a range of connectivity options:

- **Global 4G LTE:** Supports various bands for worldwide network compatibility.
- **Wi-Fi:** 2.4G, 802.11 b/g/n for wireless internet access.
- **Bluetooth:** BT4.2 for connecting to wireless accessories.
- **GPS:** Integrated Global Navigation Systems (GPS+GLONASS+Galileo) for accurate location services.

- **OTG:** On-The-Go support for connecting USB peripherals.

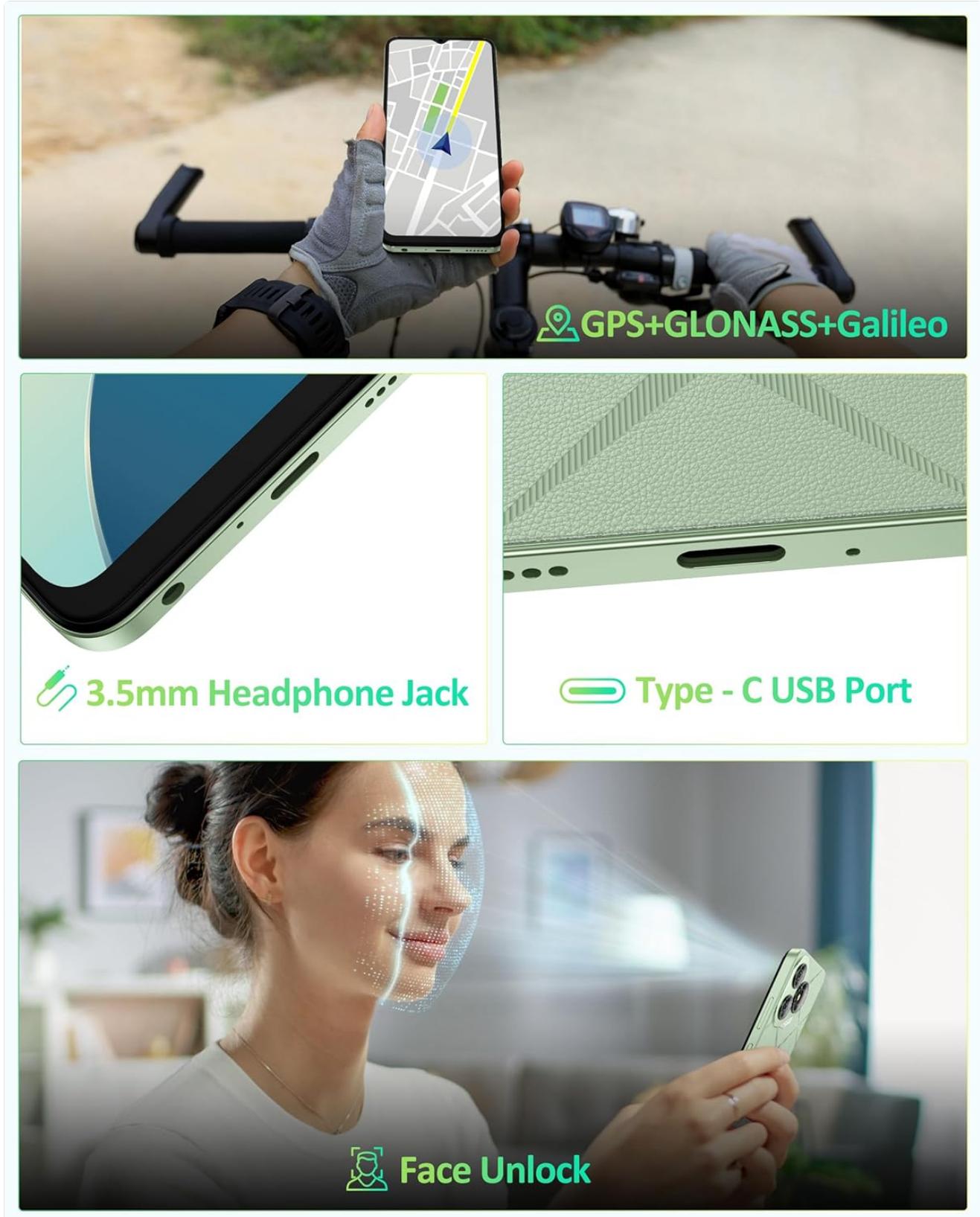


Figure 3.5: Connectivity and Interface Features

3.5. Security Features

The Ulefone Note 19 offers Face Unlock for convenient and secure access to your device. To set up Face Unlock:

1. Go to **Settings**.
2. Select **Security & privacy**.
3. Choose **Face unlock** and follow the on-screen instructions to register your face.

4. MAINTENANCE AND CARE

4.1. Cleaning Your Device

To maintain the appearance and functionality of your Ulefone Note 19:

- Use a soft, lint-free cloth to wipe the screen and body.
- Avoid using harsh chemicals, abrasive cleaners, or aerosol sprays.
- For stubborn smudges, slightly dampen the cloth with water or a screen cleaner specifically designed for electronics.

4.2. Software Updates

Regularly check for and install software updates to ensure your device has the latest features, security patches, and performance improvements. To check for updates:

1. Go to **Settings**.
2. Scroll down and select **System**.
3. Tap on **System update**.
4. Follow the on-screen instructions to download and install any available updates. Ensure your phone is sufficiently charged or connected to a power source during updates.

4.3. Storage Management

To optimize performance and ensure sufficient space for new data:

- Regularly clear cache data from apps.
- Uninstall unused applications.
- Transfer large files (photos, videos) to a computer or cloud storage.
- Utilize the microSD card slot for additional storage if needed (up to 512GB).

5. TROUBLESHOOTING

This section addresses common issues you might encounter with your Ulefone Note 19. If the problem persists, contact customer support.

Problem	Possible Cause	Solution
Device does not power on.	Low battery; software crash.	Charge the device for at least 30 minutes. Press and hold the Power button for 10-15 seconds to force restart.
Apps are slow or crashing.	Insufficient RAM/storage; too many background apps.	Close unnecessary background apps. Clear app cache. Consider activating virtual RAM (Section 2.4). Free up internal storage.

Problem	Possible Cause	Solution
Cannot connect to Wi-Fi.	Incorrect password; router issue; Wi-Fi disabled.	Ensure Wi-Fi is enabled. Re-enter password. Restart your Wi-Fi router. Forget and reconnect to the network.
Poor call quality or no network.	Weak signal; incorrect SIM installation; network settings.	Move to an area with better signal. Reinstall SIM card (Section 2.2). Check network settings (Settings > Network & internet > Mobile network).
Face Unlock not working.	Poor lighting; face not recognized.	Ensure sufficient lighting. Re-register your face in settings. Clean the front camera lens.

If these solutions do not resolve the issue, a factory reset may be necessary as a last resort. **Warning:** A factory reset will erase all data on your phone. Back up important data before proceeding.

1. Go to **Settings**.
2. Select **System**.
3. Tap on **Reset options**.
4. Choose **Erase all data (factory reset)** and confirm.

6. TECHNICAL SPECIFICATIONS

Feature	Specification
Model Name	Note 19
Operating System	Android 14 Go
CPU Model	Cortex (Unisoc T603 Octa-core)
CPU Speed	1.6 GHz
RAM Memory Installed Size	6 GB (3GB physical + 3GB virtual)
Memory Storage Capacity	64 GB (expandable up to 512 GB)
Screen Size	6.56 Inches
Resolution	720 x 1612 HD+
Refresh Rate	60 Hz
Main Rear Camera	8MP + Depth Sensor
Front Camera	5MP
Battery Capacity	5000 mAh

Feature	Specification
Phone Talk Time	19 Hours
Product Dimensions	6.43 x 3 x 0.34 inches (163.2 x 75.16 x 8.75 mm)
Item Weight	6.8 ounces (192 Grams)
Connectivity Technologies	Bluetooth, Wi-Fi, USB
Audio Jack	3.5 mm
Color	Green
Manufacturer	Ulefone
Country of Origin	China

7. WARRANTY AND SUPPORT

7.1. Warranty Information

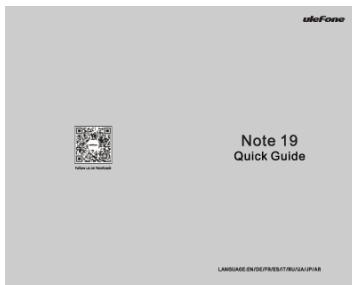
Ulefone products typically come with a standard manufacturer's warranty. Please refer to the warranty card included in your product packaging or visit the official Ulefone website for detailed warranty terms and conditions specific to your region and purchase date. Keep your proof of purchase for warranty claims.

7.2. Customer Support

For technical assistance, troubleshooting beyond this manual, or warranty inquiries, please contact Ulefone customer support through their official channels. You can usually find contact information on the Ulefone website or in the documentation provided with your device.

Ulefone Official Website: www.ulefone.com (Please check for regional variations)

When contacting support, please have your product model (Note 19) and serial number (if applicable) ready to expedite the process.



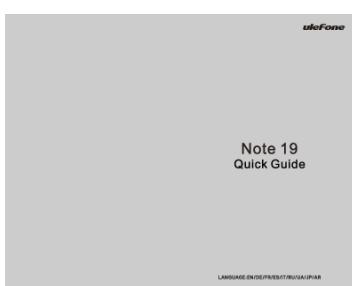
[\[pdf\]](#) User Manual Accessories SAR Rating

3290 BH1 BH2 Note 19 cdr Administrator Users Manual Shenzhen Gotron Electronic CO LTD

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1.L appareil ne doit pas produire de brouillage; 2.L appareil doit accepter tout brouillage radioelectrique subi, milleme si le brouillage est susceptible de compromettre le fonctionnement SAR Statement: Mobile Phone has been tested and meets applicable limits for radio frequency ...

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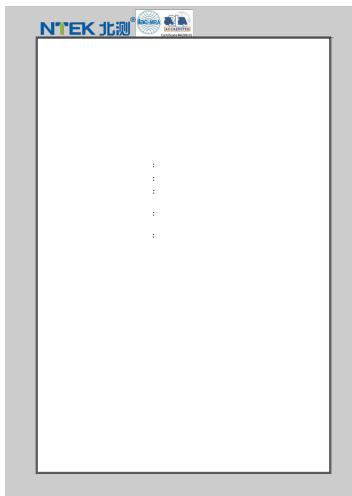
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[pdf] Test Report

Measurement Report Kent Test Shenzhen Gotron Electronic CO LTD 3290 2AOWK 2AOWK3290

Report No.:S24082606905006 FCC Test Report FCC ID:2AOWK-3290 Product:

Mobile Phone Trade Mark: ulefone Model Number: GQ3290 **Note 19, Note 19 Ultra,**

Note 19 Pro, Note Family Model: 19E, Note 19S, Note 19 Lite, Note 19s, Note 19s

Pro Report No.: S24082606905006 Prepared for Shenzhen Gotron Electronic ...

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[pdf] Declaration of Conformity Test Report

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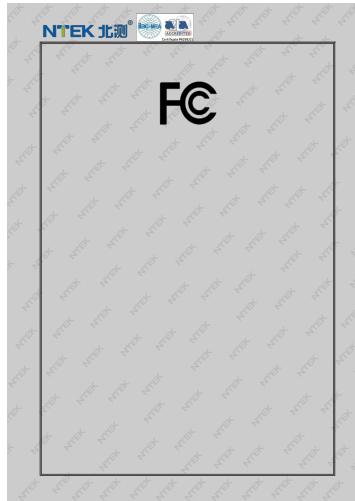
Supplier's Declaration of Conformity According to FCC part 15 Ref. No.:

S24082606907001 Product: M ... Anhongji Tianyao Plaza, Longhua District.

Shenzhen City, Guangdong Province China Model: GQ3290, **Note 19**, **Note 19** Ultra,

Note 19 Pro, Note 19E, Note 19S, Note 19 Lite, Note 19s, Note 19s Pro The t...

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Measurement Report Kent MPH2622 FCC EMC upload sunsky online res certificate |||

Report No.: S24082606907001 FCC EMC Test Report Subject to Supplier's

Declaration of Conformity Procedure Product : Mobile Phone Trade Mark : ulefone

GQ3290, **Note 19, Note 19 Ultra, Note 19 Pro**, Model Number :**Note 19E, Note 19S,**

Note 19 Lite, Note 19s, Note 19s Pro Prepared for Shenzhen Gotron Elec...

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