eufy T2353

eufy E25 Omni Robot Vacuum and Mop Combo User Manual

Model: T2353

Introduction

The eufy E25 Omni Robot Vacuum and Mop Combo is an advanced cleaning solution designed to provide comprehensive floor care. Featuring the HydroJet System, 20,000Pa Turbo Suction, and Zero-Tangle DuoSpiral Brushes, it ensures deep cleaning for various floor types. The All-in-One Hands-Free Station automates maintenance tasks, offering a truly convenient cleaning experience. This manual provides essential information for setup, operation, and maintenance to ensure optimal performance of your device.



Figure 1: eufy E25 Omni Robot Vacuum and Mop Combo with its All-in-One Station and mobile app interface.

Safety Information

Before using this product, please read all safety instructions carefully. Failure to follow these instructions may result in electric shock, fire, or serious injury. Keep the user manual for future reference.

- This appliance is for household indoor use only.
- Do not allow children to play with the appliance. Supervise children and pets when the robot is operating.
- Do not use the appliance in areas with open flames or fragile objects.
- Ensure the voltage matches the local power supply (110V for US, Japan, South Korea, and Canada).
- Do not use the appliance to pick up large or sharp objects, or any liquids.
- Regularly clean brushes and filters to maintain optimal performance.
- Keep hair, loose clothing, fingers, and all parts of the body away from openings and moving parts.

What's in the Box

Verify that all components are included in the package:

- Omni Station (14.55"L x 18.18"W x 17.19"H)
- Robot Vacuum (12.83"L x 13.72"W x 4.40"H)
- Detachable Base
- Power Cord
- Floor Cleaning Solution
- Quick Start Guide (QSG)
- Safety Document

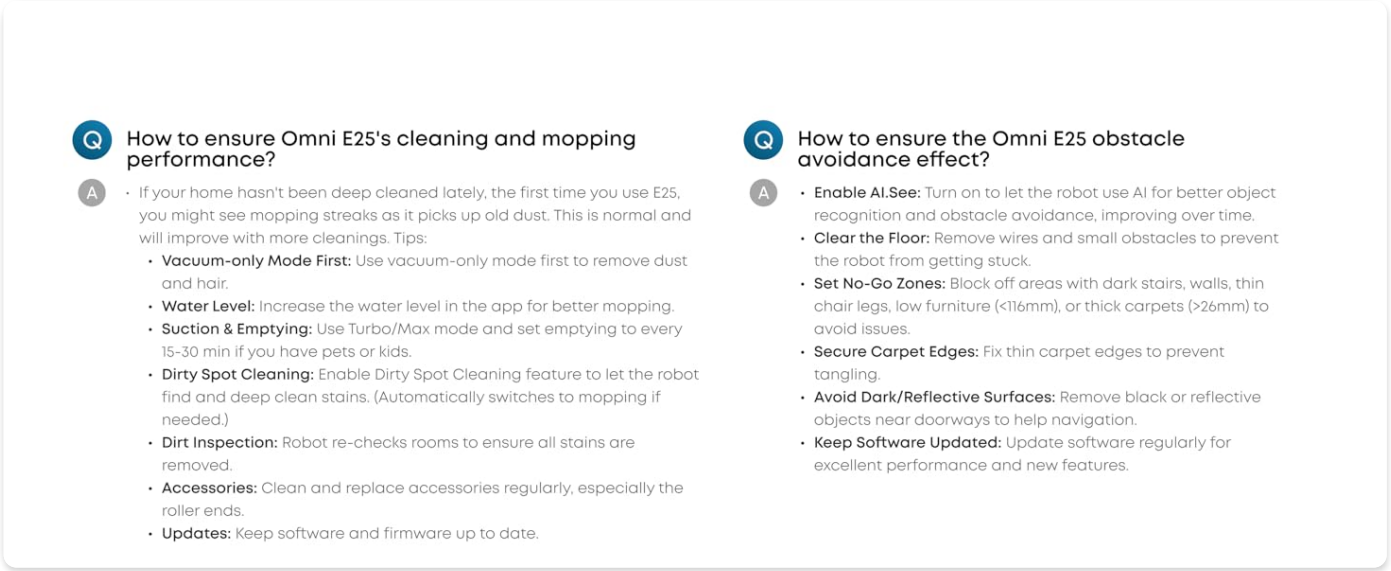


Figure 2: Included components of the eufy E25 Omni Robot Vacuum and Mop Combo.

Setup

1. **Unpack and Place:** Remove all packaging materials. Place the Omni Station on a hard, flat surface against a wall, ensuring clear space around it for the robot to maneuver.
2. **Connect Power:** Plug the power cord into the Omni Station and then into a wall outlet.
3. **Install Cleaning Solution:** Open the top cover of the Omni Station and insert the provided floor cleaning solution bottle into its designated slot.
4. **Fill Clean Water Tank:** Remove the clean water tank from the Omni Station, fill it with clean water up to the MAX line, and place it back into the station.
5. **Charge Robot:** Place the robot vacuum onto the charging contacts of the Omni Station. Ensure it is properly aligned. The robot will begin charging.
6. **Download eufy Clean App:** Scan the QR code in the Quick Start Guide or search for "eufy Clean" in your mobile app store (Google Play or Apple App Store). Install the app and create an account.

7. **Connect to Wi-Fi:** Follow the in-app instructions to connect your eufy E25 to your 2.4GHz Wi-Fi network. (5GHz Wi-Fi is not supported).
8. **Initial Mapping:** Once connected, initiate the mapping process through the app. The robot will navigate your home to create a detailed map, which is essential for efficient cleaning.

Video 1: Official eufy guide on how to control your device via the eufy Clean App, including initial setup steps.

Operating Instructions

Cleaning Modes

- **Vacuum & Mop:** The robot simultaneously vacuums and mops for comprehensive cleaning.
- **Vacuum Only:** Ideal for carpets or when mopping is not desired. The mop pad will lift automatically on carpets.
- **Mop Only:** For hard floors that require only mopping.

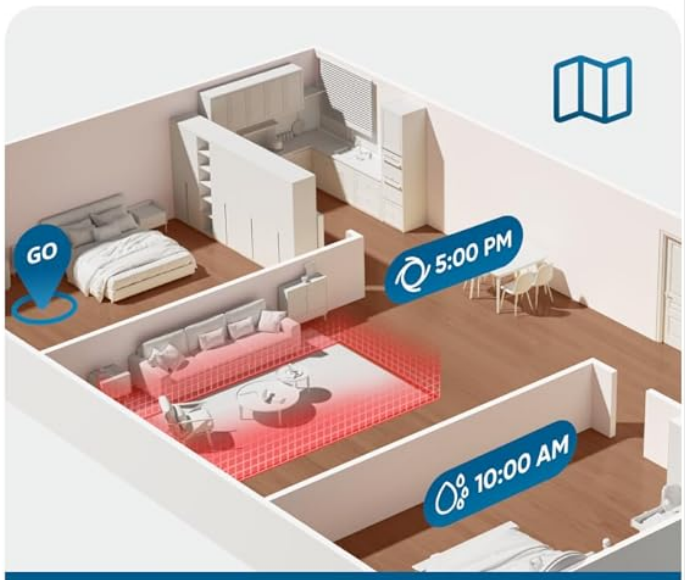
App Control Features

- **Smart Map Management:** View and edit your home's map, including room division, merging, and naming.
- **Customized Cleaning:** Select specific rooms or zones for cleaning, adjust cleaning intensity (Fast/Deep), water level (Low/Medium/High), and suction power (Quiet/Turbo/Max).
- **Scheduled Cleaning:** Set recurring cleaning schedules for specific times and days.
- **No-Go Zones & Virtual Boundaries:** Define areas the robot should avoid.
- **Carpet Avoidance:** Configure the robot to avoid carpets when mopping or to increase suction on carpets when vacuuming.
- **Smart Dirt Detection:** The robot recognizes over 30 stain types and adjusts cleaning frequency accordingly, providing detailed reports in the app.
- **Voice Control:** Compatible with Amazon Alexa, Google Home, and Siri for hands-free operation.

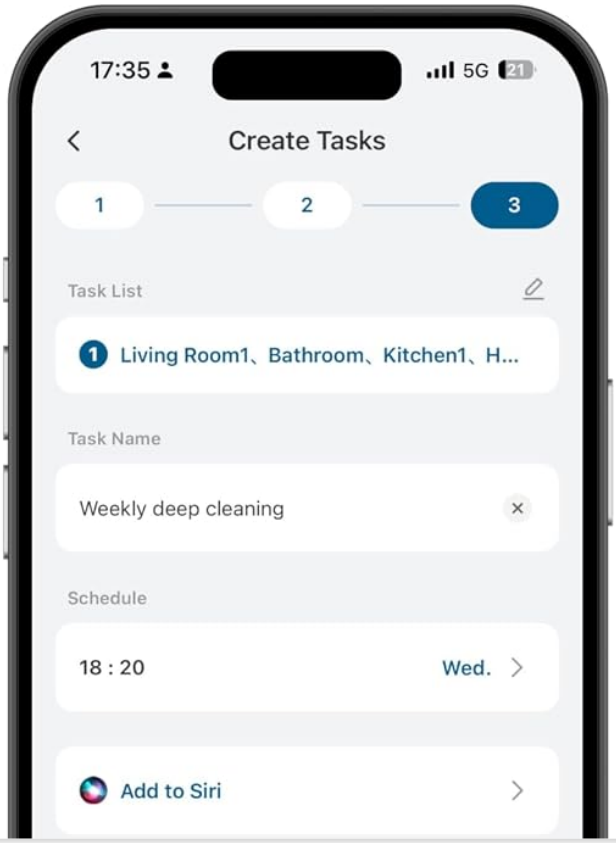
Comprehensive App Control



Personalized Carpet Cleaning Mode



Smart Map Management



- Customized Cleaning Mode
- Schedule Cleaning
- Off-Peak Charging
- No-Go Zone
- Smart Voice Control
- Child Lock
- Recharge and Resume

Figure 3: Comprehensive app control for personalized cleaning.

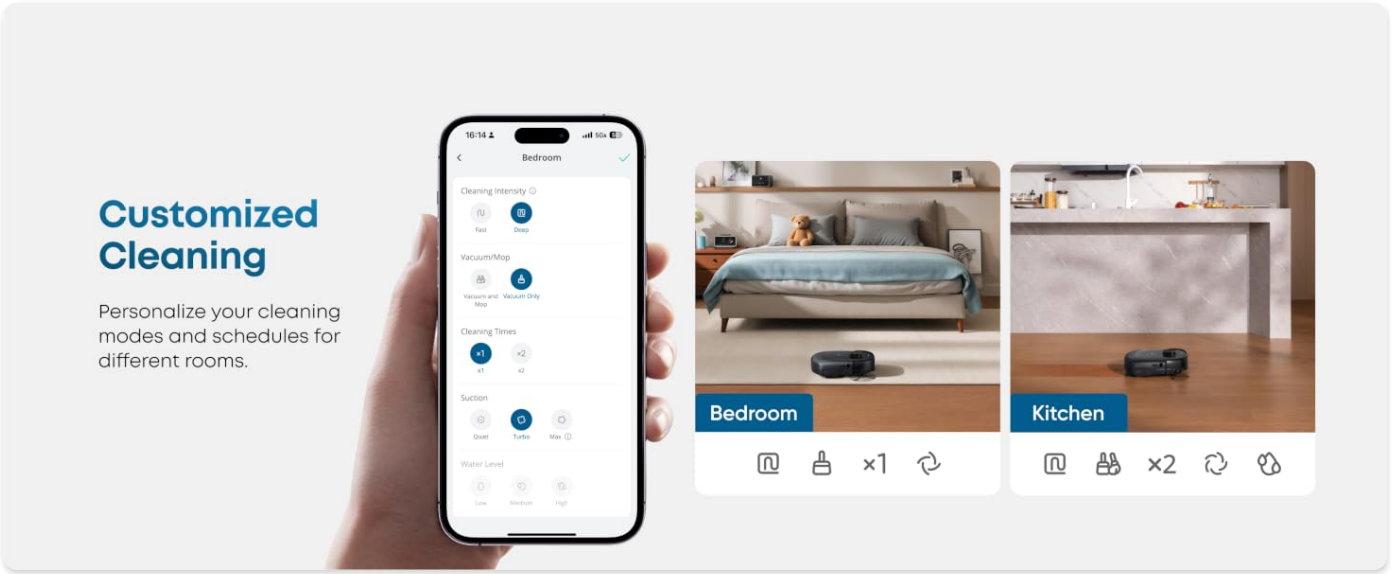


Figure 4: Smart cleaning features accessible via the eufy Clean app.

Advanced Cleaning Technologies

- **HydroJet System:** Real-time mop cleaning prevents dirty mops from redepositing grime, ensuring faster and deeper cleaning without manual washing.
- **20,000Pa Turbo Suction:** Industrial-grade suction power effectively pulls out embedded dust, pet hair, and debris from carpets and hard floors.
- **Zero-Tangle DuoSpiral Brushes:** Designed to minimize hair wrap and clogs, reducing maintenance and providing a hassle-free cleaning experience.
- **CornerRover Arm Technology:** Ensures 100% edge coverage, reaching deep into corners for spotless results.
- **AI Recognition & Obstacle Avoidance:** Identifies and avoids over 200 types of objects, equipped with LED lights for cleaning in dark environments.



Figure 5: The HydroJet System ensures continuous clean mopping.



Figure 6: Powerful 20,000 Pa Turbo Suction for deep cleaning.

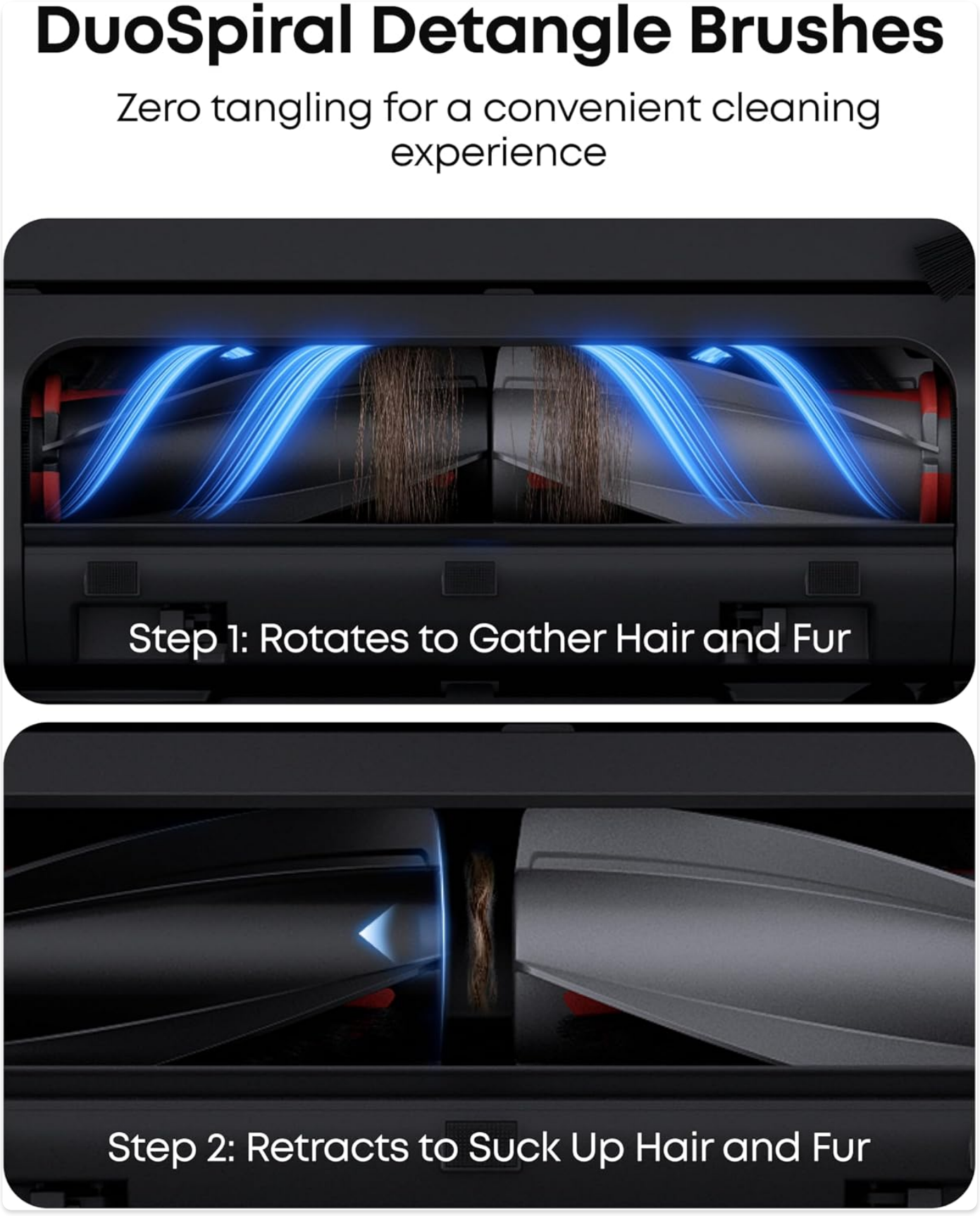


Figure 7: DuoSpiral Detangle Brushes for hassle-free cleaning.



Figure 8: CornerRover Arm ensures edge-to-corner cleaning.

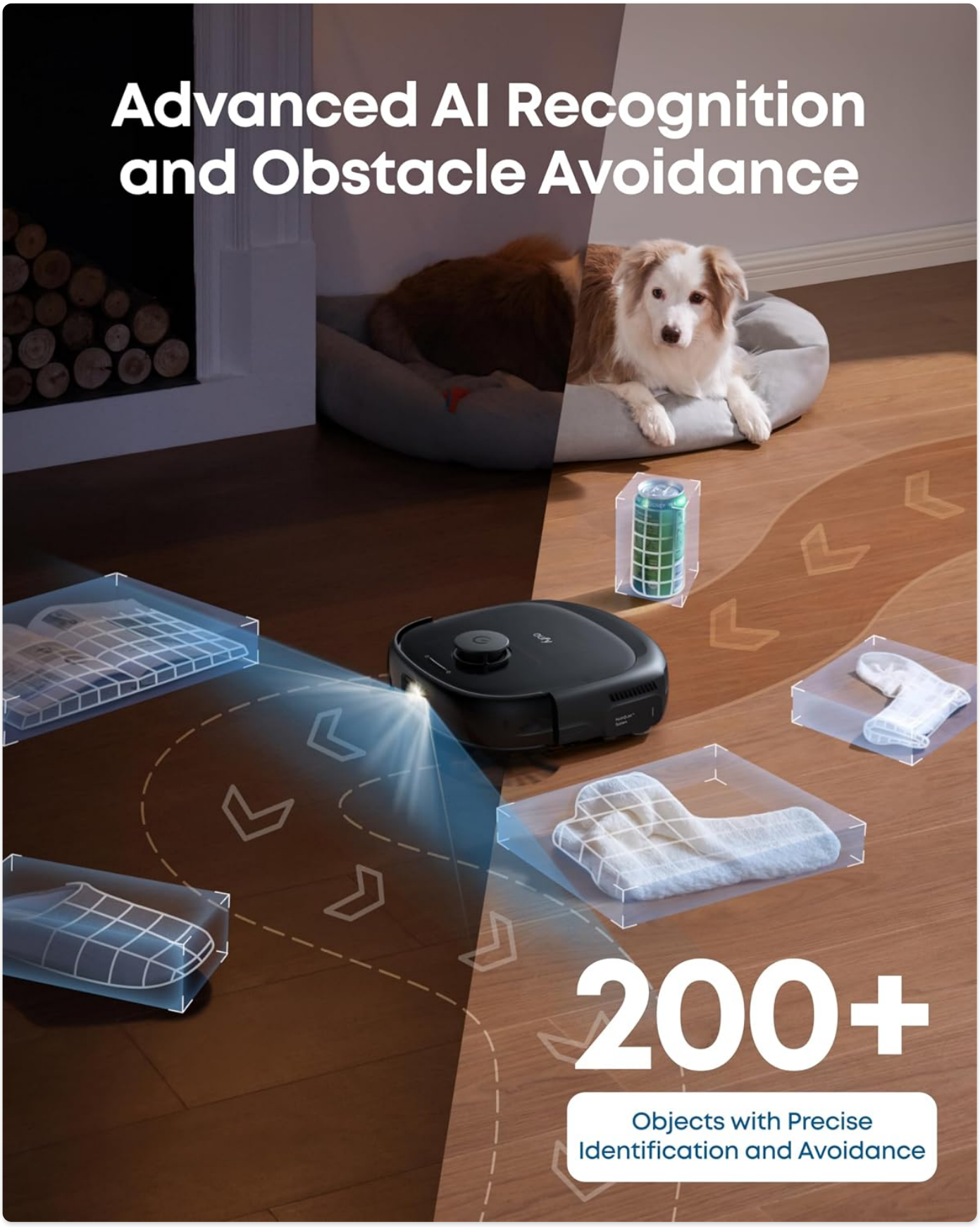


Figure 9: Advanced AI Recognition and Obstacle Avoidance for seamless navigation.

Maintenance

All-in-One Station Automation

- **Self-Empty:** The robot automatically empties its dustbin into the station's 3L dust bag, which can hold up to 75 days of debris.
- **Self-Wash:** The mop is cleaned after every cleaning session, ensuring hygiene and preventing grime redeposit.
- **Hot-Dry:** Intelligent 35-50°C (95-122°F) hot air drying prevents odors and ensures the mop is ready for the next clean.
- **Auto-Refill:** The station automatically refills the robot's clean water tank, sufficient for up to 8,000 sq ft of cleaning.
- **Automatic Detergent Dispensing:** Precisely measured detergent is added for effective cleaning.
- **Wastewater Collection:** The station collects dirty water in a 1.8L dirty water tank.



Figure 10: The All-in-One Station automates key maintenance tasks.

Regular Cleaning & Replacement

- **Dust Bag:** Replace the dust bag in the Omni Station when prompted by the app, typically every 75 days depending on usage.
- **Mop Roller & Brushes:** Regularly inspect and clean the mop roller and side brushes. Replace them as needed to maintain cleaning efficiency.
- **Filters:** The robot uses washable filters. Clean them regularly and replace when necessary.

Troubleshooting

Common Issues & Solutions

- **Robot not cleaning effectively:**
  - Ensure mop roller and brushes are clean and free of debris.
  - Check water tank levels and cleaning solution.
  - Adjust cleaning intensity and suction power in the app.
- **Robot getting stuck:**
  - Clear wires and small obstacles from the floor.
  - Set No-Go Zones in the app for problematic areas.

- Ensure carpet edges are flat to prevent tangling.

- **Mop leaving streaks:**
  - Increase water level in the app for better mopping.
  - Enable Dirty Spot Cleaning feature for stubborn stains.
  - Ensure mop roller is clean and not overly saturated.

- **Robot not returning to base station:**
  - Ensure the base station is plugged in and has clear access.
  - Check for obstacles blocking the robot's path to the base.

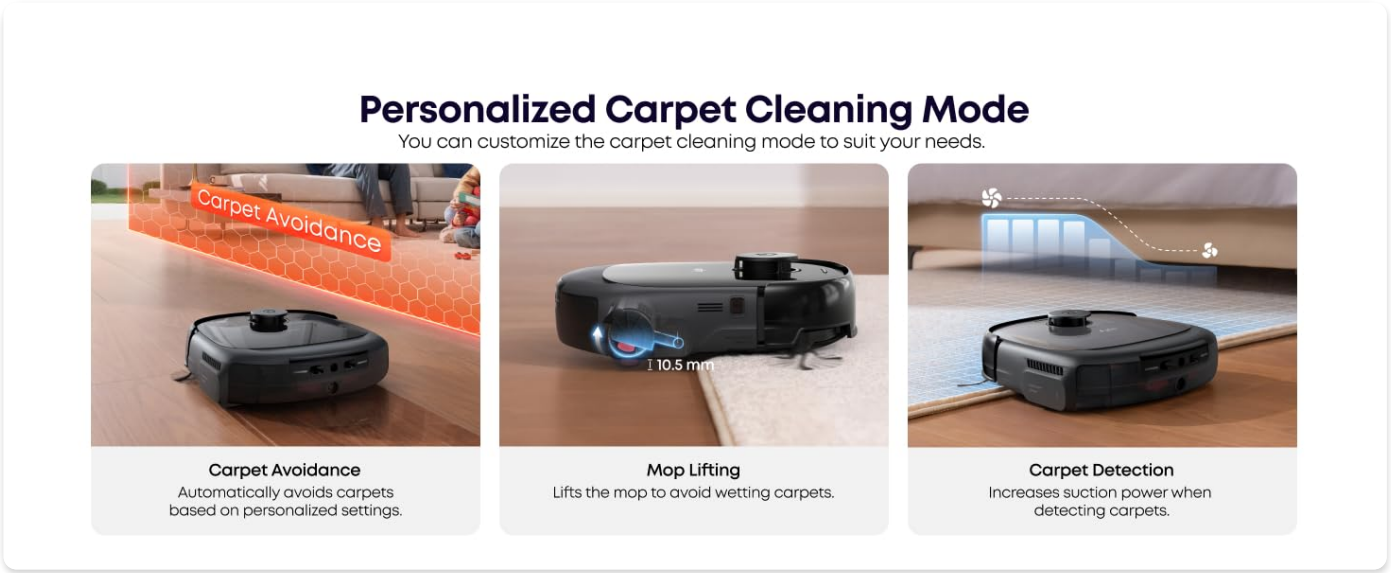


Figure 11: Common questions and solutions for cleaning performance.



Figure 12: Common questions and solutions for obstacle avoidance.

Specifications

- **Brand:** eufy

- **Model Name:** E25
- **Model Number:** T2353
- **Product Dimensions:** 14.55"L x 18.18"W x 17.19"H (Omni Station), 12.83"L x 13.72"W x 4.40"H (Robot Vacuum)
- **Color:** Black
- **Suction Power:** 20,000 Pa
- **Battery Life:** 216 minutes
- **Capacity:** 3 Liters (Dust Bag)
- **Voltage:** 110 Volts
- **Control Method:** App, Push Button, Touch, Voice
- **Compatible Devices:** Smartphones, Amazon Echo, Tablets, Google Home
- **Filter Type:** Washable
- **Item Weight:** 27 pounds
- **UPC:** 194644228958

Warranty & Support

The eufy E25 Omni Robot Vacuum and Mop Combo comes with a standard manufacturer's warranty. For detailed warranty information, please refer to the Safety Document included in your package or visit the official eufy website.

For technical support, troubleshooting assistance, or to inquire about replacement parts, please contact eufy customer service. You can find contact information in your User Guide (PDF) or Instructions for Use (IFU) (PDF) documents, available for download from the product's Amazon page.

Additionally, consider purchasing extended protection plans for added peace of mind. Options for 2-Year and 3-Year Protection Plans are available.

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

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