

Ultra 2

User Manual for Ultra 2 T10 Big 2.19 Smartwatch

Model: Ultra 2 | Brand: Generic

INTRODUCTION

This manual provides essential information for the safe and efficient operation of your Ultra 2 T10 Big 2.19 Smartwatch. Please read it thoroughly before using the device and keep it for future reference.

The Ultra 2 T10 Big 2.19 Smartwatch is a rugged and stylish wearable designed for an active lifestyle. It features a durable titanium alloy case, a vibrant color touchscreen display, and advanced functionalities like fitness tracking, heart rate monitoring, GPS, and smartphone connectivity.

PACKAGE CONTENTS

Upon opening the package, please ensure all the following items are present:

- Smartwatch (Ultra 2 T10 Big 2.19)
- Band
- Charging Cable



Hiwatch PRO



LSSD

ULTRA2

T10 Ultra2

BIG

2.19 INFINITE
DISPLAY

Wireless
Charging



PLEASE DO NOT OPEN THE PACKAGE UNTIL YOU RECEIVE THE PRODUCT. PLEASE CHECK THE PRODUCT LIST.

Figure 1: The retail packaging of the Ultra 2 T10 Big 2.19 Smartwatch, showing the watch and its branding.

SETUP

1. Initial Charging

Before first use, fully charge your smartwatch. Connect the charging cable to the smartwatch's charging port and plug the other end into a USB power adapter (not included) or a computer's USB port.

- A full charge typically takes approximately 2 hours.
- The battery indicator on the screen will show charging progress.

2. Powering On/Off

- **To Power On:** Press and hold the side button until the screen illuminates.
- **To Power Off:** Press and hold the side button, then select "Power Off" on the screen.

3. Pairing with Smartphone

To unlock the full potential of your smartwatch, pair it with your smartphone via Bluetooth.

1. Download the companion app (refer to the watch screen or packaging for app name, e.g., "Hiwatch Pro").
2. Ensure Bluetooth is enabled on your smartphone.
3. Open the app and follow the on-screen instructions to search for and connect to your Ultra 2 smartwatch.
4. Confirm the pairing request on both your phone and the smartwatch.



Hiwatch PRO



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Figure 2: The Ultra 2 T10 Big 2.19 Smartwatch worn on a wrist, showcasing its display and strap.

OPERATING INSTRUCTIONS

Navigation

- **Touchscreen:** Swipe left, right, up, or down to navigate through menus and screens. Tap to select items.
- **Side Button:** Press to return to the home screen or wake the device. Long press for power options.

Key Features

- **Fitness Tracking:** The smartwatch monitors your activity levels, including steps, distance, and calories burned. Access these metrics via the dedicated fitness app on the watch or the companion smartphone app.
- **Heart Rate Monitor:** Real-time heart rate monitoring is available. Ensure the watch is snug on your wrist for accurate readings.
- **Sleep Monitor:** Track your sleep patterns automatically when worn during sleep. View sleep data in the companion app.
- **GPS:** Utilize the integrated GPS for tracking outdoor activities like running or cycling.
- **Customizable Display:** Change watch faces and customize display settings through the watch settings or the companion app.
- **Notifications:** Receive call, message, and app notifications directly on your wrist when connected to your smartphone.
- **Music Control:** Control music playback on your smartphone from the smartwatch.

MAINTENANCE

Cleaning

- Wipe the watch and band regularly with a soft, damp cloth.
- Avoid using harsh chemicals or abrasive cleaners.
- Ensure the charging contacts are clean and dry before charging.

Water Resistance

The Ultra 2 T10 Big 2.19 Smartwatch is water-resistant. It is suitable for swimming and other water activities. However, it is not recommended for diving or high-pressure water activities. Avoid exposure to hot water or steam.

Storage

When not in use for extended periods, store the smartwatch in a cool, dry place. It is advisable to charge it periodically to maintain battery health.

TROUBLESHOOTING

- **Watch not turning on:** Ensure the watch is fully charged. Try connecting it to the charger for at least 30 minutes.
- **Cannot pair with phone:**

- Ensure Bluetooth is enabled on both devices.
 - Restart both the watch and the phone.
 - Make sure the companion app is installed and running.
 - Check if the watch is already paired with another device.
- **Inaccurate heart rate readings:** Ensure the watch is worn snugly on your wrist, not too loose or too tight. Clean the sensor on the back of the watch.
 - **Notifications not appearing:** Check notification settings in the companion app and on your phone. Ensure the watch is connected via Bluetooth.

If issues persist, refer to the companion app's help section or contact customer support.

SPECIFICATIONS

Feature	Detail
Brand	Generic
Model Name	Ultra 2
Display Size	2.19 Inches
Display Type	OLED
Operating System	Watchos
Memory Storage Capacity	2 MB
Battery Capacity	5 Amp Hours
Wireless Type	Bluetooth
Connector Type	Bluetooth, GPS
Special Features	Sleep Monitor, GPS, Heart Rate Monitor
Compatible Devices	Smartphone
Item Weight	45 g
Package Dimensions	12 x 8 x 3.5 cm

WARRANTY AND SUPPORT

Warranty Information

Please refer to the product packaging or the retailer's website for specific warranty terms and conditions. Typically, electronic devices come with a limited manufacturer's warranty covering defects in materials and workmanship.

Customer Support

For technical assistance, troubleshooting, or warranty claims, please contact the retailer or manufacturer. Contact details may be found on the product packaging or the official brand website.

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