

SmartRIC Hearing Aid Charger

Widex SmartRIC Hearing Aid Charger User Manual

Model: SmartRIC Hearing Aid Charger

INTRODUCTION

Thank you for choosing the Widex SmartRIC Hearing Aid Charger. This compact and portable charging case is designed to keep your Widex SmartRIC rechargeable hearing aids powered, whether you are at home or on the go. It features magnetic docking, LED indicators for battery status, and supports both USB-C and Qi wireless charging. This manual provides essential information for the safe and efficient use of your charger.



Image: The Widex SmartRIC Hearing Aid Charger with its lid open, revealing two hearing aids securely placed in their charging slots. Green LED lights indicate active charging.

IMPORTANT SAFETY INFORMATION

- Do not expose the charger to water or excessive moisture. This device is not waterproof.
- Avoid extreme temperatures. Store and operate the charger within recommended temperature ranges (typically room temperature).
- Use only the specified power sources and cables. Using incompatible chargers or cables may damage the device or pose a safety risk.
- Keep out of reach of children and pets. Small parts may pose a choking hazard.
- Do not attempt to disassemble, repair, or modify the charger. Refer all servicing to qualified personnel.
- Dispose of the charger and its internal battery responsibly, following local regulations for electronic waste.

PACKAGE CONTENTS

Please check that all items are present in your package:

- Widex SmartRIC Hearing Aid Charger
- USB-C Charging Cable
- User Manual (this document)

PRODUCT FEATURES



Image: An infographic illustrating the key features of the charger, including its compact design, fast charging capability, LED indicators, and durable, user-friendly construction.

- **Compatibility:** Exclusively designed for Widex SmartRIC rechargeable hearing aids.
- **Extended Battery Life:** Provides up to 37 hours of hearing aid use with a 4-hour charge. A quick 30-minute charge offers up to 8 hours of sound.
- **Cordless Charging:** The internal battery holds up to five full charges for your hearing aids, allowing for over a week of portable use without needing an external power source.
- **Portable Design:** Slim, pocket-friendly, and features a protective lid, making it ideal for travel.
- **Versatile Power Input:** Charges via USB-C and is capable of Qi wireless charging (Qi charging pad sold separately).
- **Intuitive LED Indicators:** Clear LED displays show the charging status of both the hearing aids and the internal charger battery.
- **Magnetic Docking:** Hearing aids automatically power off when docked and power on upon removal, simplifying the charging process.

SETUP

Initial Charger Setup

1. Before first use, fully charge your Widex SmartRIC Hearing Aid Charger. Connect the supplied USB-C cable to the charger's USB-C port and plug the other end into a compatible USB power adapter (not included) or a computer's USB port.
2. The LED indicators on the charger will show its charging progress. A full charge typically takes approximately 4 hours.
3. Alternatively, place the charger on a Qi-compatible wireless charging pad (sold separately) to charge wirelessly.

Placing Hearing Aids in the Charger

1. Open the lid of the Widex SmartRIC Hearing Aid Charger.
2. Gently place your Widex SmartRIC hearing aids into their respective charging slots. The magnetic docking system will guide them into place.
3. Ensure the hearing aids are correctly seated. They will automatically power off when properly docked.
4. Close the lid to protect the hearing aids and initiate charging if the charger has an internal battery charge or is connected to power.

OPERATING INSTRUCTIONS

Charging Your Hearing Aids

- Once your hearing aids are correctly docked in the charger, charging will begin automatically.
- The LED indicators next to each hearing aid slot will illuminate to show their charging status.
- A full charge for your hearing aids takes approximately 4 hours, providing up to 37 hours of use.
- For a quick charge, 30 minutes in the charger will provide up to 8 hours of hearing aid use.
- When the hearing aids are fully charged, their respective LEDs will indicate completion (e.g., solid green or turn off, refer to LED indicator section for specifics).
- To use your hearing aids, simply remove them from the charger. They will automatically power on.

Charging the Portable Charger

- The charger has an internal battery that can store up to five full charges for your hearing aids.
- To charge the portable charger itself, connect it to a power source via the USB-C cable or place it on a Qi wireless charging pad.
- The charger's internal battery status is indicated by its own set of LEDs (refer to LED indicator section).

LED Indicators

The charger features LED lights to provide clear status updates:

- **Hearing Aid LEDs (next to each slot):**
 - **Solid Green:** Hearing aid is charging.
 - **Pulsing Green:** (If applicable, check product specifics) Hearing aid is nearly charged or in maintenance charge.
 - **Solid Green (after charging):** Hearing aid is fully charged.
 - **Solid Red:** Error or charging issue. Re-seat hearing aid or consult troubleshooting.

- **Charger Battery LEDs (on the charger body):**
 - **Pulsing Blue:** Charger's internal battery is charging.
 - **Solid Blue:** Charger's internal battery is fully charged.
 - **Solid Orange:** Charger's internal battery is low.

MAINTENANCE

- **Cleaning:** Use a soft, dry, lint-free cloth to wipe the exterior of the charger. Do not use abrasive cleaners, solvents, or immerse the charger in water. Ensure charging contacts are clean and free of debris.
- **Storage:** When not in use, store the charger in a cool, dry place, away from direct sunlight and extreme temperatures. If storing for an extended period, ensure the internal battery has some charge (e.g., 50%) to maintain battery health.
- **Handling:** Handle the charger with care. Avoid dropping it or subjecting it to strong impacts.

TROUBLESHOOTING

Problem	Possible Cause	Solution
Hearing aids not charging / Red LED	Hearing aids not correctly seated. Charger's internal battery is depleted. Charger not connected to power (if charging charger). Dirty charging contacts.	Re-seat hearing aids firmly in their slots. Charge the portable charger's internal battery. Connect the charger to a power source using the USB-C cable. Clean the charging contacts on both the hearing aids and the charger with a dry, soft cloth.
Charger not charging (no blue LED)	USB-C cable or power adapter faulty. Qi charging pad not active or misaligned.	Try a different USB-C cable or power adapter. Ensure the Qi charging pad is powered on and the charger is centered on it.
Hearing aids not powering on after removal	Hearing aids not fully charged. Hearing aids or charger malfunction.	Ensure hearing aids are fully charged before removal. Contact Widex support or your hearing care professional.

SPECIFICATIONS

Feature	Detail
Model Name	SmartRIC Hearing Aid Charger
Compatibility	Widex SmartRIC rechargeable hearing aids only
Input Voltage	10 Volts (DC)
Output Voltage	1.2 Volts (DC)
Connector Type	USB-C (for wired charging)

Feature	Detail
Wireless Charging	Qi compatible
Full Charge Time (Hearing Aids)	Approx. 4 hours for up to 37 hours of use
Quick Charge Time (Hearing Aids)	30 minutes for up to 8 hours of use
Internal Battery Capacity	Provides up to 5 full hearing aid charges
Dimensions	Compact, pocket-friendly (specific dimensions not provided in input, so keep general)

WARRANTY AND SUPPORT

This Widex SmartRIC Hearing Aid Charger comes with a manufacturer's warranty. Please refer to the warranty card included with your product or visit the official Widex website for detailed warranty terms and conditions. For technical support, troubleshooting assistance beyond this manual, or warranty claims, please contact your authorized Widex dealer or visit the Widex support portal online.

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ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question

