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› DOGNESS Rechargeable Pet Shock Mat User Manual

DOGNESS B0DR2N99MT

DOGNESS Rechargeable Pet Shock Mat User Manual

Model: B0DR2N99MT

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1. INTRODUCTION

The DOGNESS Rechargeable Pet Shock Mat is designed to help train pets to avoid specific areas such as furniture, countertops, or doorways. It emits a mild, harmless static pulse when touched, deterring pets from unwanted locations. This manual provides instructions for the safe and effective use of your pet training mat.

2. SAFETY INFORMATION

- Read all instructions before using the product.
- This product is intended for pet training purposes only. Do not use on humans.
- Not suitable for pets under 6 months old or pets with health conditions. Consult a veterinarian if unsure.
- Do not immerse the mat or control unit in water. Clean with a damp cloth only.
- Keep out of reach of children.
- Do not use near flammable materials or in wet environments.
- Ensure the mat is placed on a flat, dry surface.
- Always supervise your pet during initial use to observe their reaction.
- If the mat appears damaged, discontinue use immediately.

3. PACKAGE CONTENTS

Please check the package to ensure all items are present:

- DOGNESS Rechargeable Pet Shock Mat (31"x15")
- Control Unit
- USB Charging Cable
- Current Tester
- User Manual (this document)



An overhead view of the DOGNESS Rechargeable Pet Shock Mat, featuring a white surface with various dog breed cartoons in different colors. A small white control unit is attached to the mat, and a USB charging cable is shown separately.

4. SETUP

1. **Charge the Control Unit:** Connect the USB charging cable to the control unit and a suitable USB power adapter (not included). The battery indicator lights on the control unit will show charging status. Ensure the unit is fully charged before first use.
2. **Attach Control Unit:** Securely attach the control unit to the designated connector on the pet mat.
3. **Placement:** Place the mat on the desired surface where you want to deter your pet (e.g., couch, bed, countertop). Ensure the mat lies flat and is not folded or creased.
4. **Test the Mat:** Before placing your pet near the mat, use the provided current tester to verify functionality. Place the tester on the mat's surface and activate the mat. The tester should indicate a response, confirming the mat is working correctly.

5. OPERATING INSTRUCTIONS

5.1 Powering On/Off

- To turn on, press and hold the power button on the control unit until the indicator lights illuminate.

- To turn off, press and hold the power button until the indicator lights turn off.

5.2 Adjusting Voltage Levels

The mat typically offers multiple static correction levels (Low, Medium, High) to suit different pet sensitivities. Refer to the control unit for specific buttons or indicators for voltage adjustment.

- **Low (L):** For sensitive pets or initial training.
- **Medium (M):** Standard setting for most pets.
- **High (H):** For more stubborn pets or those requiring a stronger deterrent.

Start with the lowest setting and increase gradually if necessary, observing your pet's reaction. The goal is to deter, not to cause distress.

5.3 Changing Modes (Beep vs. Static)

Some models may offer different modes, such as a beep-only mode or a static correction mode. If your unit has this feature, there will be a dedicated button or a combination of button presses to switch between modes. Consult the markings on your control unit for specific instructions.

- **Beep Mode:** Emits an audible tone when touched, serving as a warning before static correction.
- **Static Mode:** Delivers a static pulse when touched.

Note: The control unit typically has indicators for "L", "M", "H" for voltage and "VOLTAGE" and "BATTERY" indicators. There might be a separate button or sequence to change modes if available.

6. MAINTENANCE

- **Cleaning:** Disconnect the control unit from the mat. Wipe the mat surface with a damp cloth. Do not use harsh chemicals or abrasive cleaners. Ensure the mat is completely dry before reattaching the control unit or storing.
- **Storage:** When not in use, store the mat flat or gently rolled in a dry, cool place, away from direct sunlight and extreme temperatures.
- **Battery Care:** Recharge the control unit regularly, even if not in constant use, to maintain battery health. Avoid fully depleting the battery for extended periods.

7. TROUBLESHOOTING

Problem	Possible Cause	Solution
Mat is not working / No static correction.	<ul style="list-style-type: none"> ◦ Battery is low or dead. ◦ Mat is not turned on. ◦ Control unit not properly connected. ◦ Mat or control unit is faulty. 	<ul style="list-style-type: none"> ◦ Charge the control unit fully. ◦ Press and hold the power button to turn on. ◦ Ensure the control unit is securely attached to the mat. ◦ Use the current tester to verify functionality. If still not working, contact customer support.

Problem	Possible Cause	Solution
Control unit not charging.	<ul style="list-style-type: none"> ◦ Faulty USB cable or power adapter. ◦ Charging port is damaged. ◦ Internal battery issue. 	<ul style="list-style-type: none"> ◦ Try a different USB cable and power adapter. ◦ Inspect the charging port for damage. ◦ If the issue persists, contact customer support.
Cannot change from beep mode to static mode (or vice versa).	<ul style="list-style-type: none"> ◦ Incorrect button sequence. ◦ Feature not available on this model. 	<ul style="list-style-type: none"> ◦ Refer to the specific instructions on the control unit or this manual for mode changes. ◦ Not all models may have a beep-only mode.
Pet is not responding to the mat.	<ul style="list-style-type: none"> ◦ Voltage level is too low. ◦ Pet has learned to avoid the mat without touching it. 	<ul style="list-style-type: none"> ◦ Increase the voltage level gradually. ◦ Ensure the mat is active. Sometimes pets learn to avoid it even when off, which can be a positive training outcome.

8. SPECIFICATIONS

- **Model:** B0DR2N99MT
- **Brand:** DOGNESS
- **Dimensions:** Approximately 31" x 15"
- **Item Weight:** 14.9 ounces
- **Power Source:** Rechargeable (via USB)
- **Target Audience:** Dogs, House-cats
- **Manufacturer:** DOGNESS
- **Date First Available:** December 25, 2024

9. WARRANTY & SUPPORT

For warranty information, technical support, or any inquiries regarding your DOGNESS Rechargeable Pet Shock Mat, please contact DOGNESS customer service. You can often find contact details on the product packaging or the official DOGNESS website.

Visit the official DOGNESS store for more information: [DOGNESS Store](#)