AGM M10

AGM M10 Rugged Basic Flip Phone User Manual

Model: M10 | Brand: AGM

INTRODUCTION

The AGM M10 is a rugged 4G feature phone designed for durability and simplicity. It offers essential communication features in a compact, robust form factor, ideal for challenging environments or users preferring a straightforward mobile experience. Key features include waterproof, dustproof, and drop-proof capabilities, a powerful speaker, large buttons, and an SOS function.

Figure 1: Front and back view of the AGM M10 Rugged Flip Phone.

What's in the Box

- AGM M10 Flip Phone
- USB Cable
- Battery
- Power Adapter
- Quick Start Guide

What's inside the AGM M10 FLIP box?

Figure 2: Contents included in the AGM M10 retail packaging.

SETUP

1. SIM Card and Battery Installation

1. **Activate SIM Card:** If you have a new SIM card, activate it in another phone before inserting it into the M10. Failure to do so may prevent the M10 from recognizing the SIM card.

2. **Open SIM Slot:** Gently open the SIM slot cover on the back of the phone.

3. **Insert SIM Card(s):** Carefully place the SIM card(s) into the designated slot(s). The AGM M10 supports dual SIM cards for increased flexibility. Avoid applying excessive force to prevent damage.

4. **Insert Battery:** Place the battery into its compartment, ensuring the contacts align correctly.

5. **Close Cover:** Securely close the back cover.

Figure 3: Internal view showing dual SIM card slots and expandable storage.

2. Charging the Device

Connect the provided USB cable to the phone's charging port and the power adapter. Plug the adapter into a wall outlet. The phone features a 1200mAh battery designed for long-lasting use. A charging dock is also compatible (sold separately) for added convenience.

Figure 4: The AGM M10 charging, illustrating its long-lasting battery.

OPERATING INSTRUCTIONS

Basic Functions

- **Power On/Off:** Press and hold the Power/End Call button to turn the phone on or off.
- **Making Calls:** Dial the number using the large keypad and press the Green Call button.
- **Receiving Calls:** Open the flip to answer an incoming call, or press the Green Call button.
- **Text Messaging (SMS/MMS):** The phone supports T9 input for easy texting.
- **Navigation:** Use the directional pad and central OK button to navigate menus on the 2.4-inch display.

Figure 5: The AGM M10's user-friendly interface with large buttons and fonts.

Key Features

- **SOS Button:** Located below the camera, this programmable key allows instant calls to emergency services or pre-selected contacts. Press and hold for 3-5 seconds to activate.

- **Speed Dial:** Assign frequently called contacts to specific number keys for one-press dialing.

- **FM Radio:** Enjoy radio broadcasts without internet connection. Requires headphones to be plugged in as an antenna.

- **Flashlight:** A quick-access flashlight button provides instant illumination.

- **Dual SIM, Dual Standby:** Use two SIM cards simultaneously, ideal for separating work and personal calls or for international travel. Note: Only one SIM can use 4G at a time.

- **Expandable Storage:** The phone's modest storage can be expanded up to 128GB with a simple SD card (not included).

- **98dB Speaker:** Experience loud and clear audio for calls and alerts, even in noisy environments.

- **Smart LED Alerts:** A bright front notification LED keeps you informed of calls, messages, and battery status without opening the flip.

Figure 6: Quick access features: FM Radio, SOS, and Flashlight.

SMART ALERTS

Stay on top of calls, messages, and battery status with a glance, thanks to the **bright front notification LED.** Never miss an update, even in noisy or busy environments.

Figure 7: Front LED notifications for quick status checks.

DURABILITY FEATURES

The AGM M10 is built to withstand harsh conditions, certified with industry-leading ruggedness standards:

- **IP68 & IP69K Rated:** Provides excellent protection against water, dust, and high-pressure, high-temperature jets.
- **MIL-STD-810G Compliant:** Meets military standards for shock resistance, ensuring durability against drops and impacts.

Certifications: IP68 / IP69K / MIL-STD-810H

TOUGH AS NAILS

Built to survive anything, the M10 is certified waterproof and dustproof and meets the highest drop-proof military standard MIL-STD-810H.

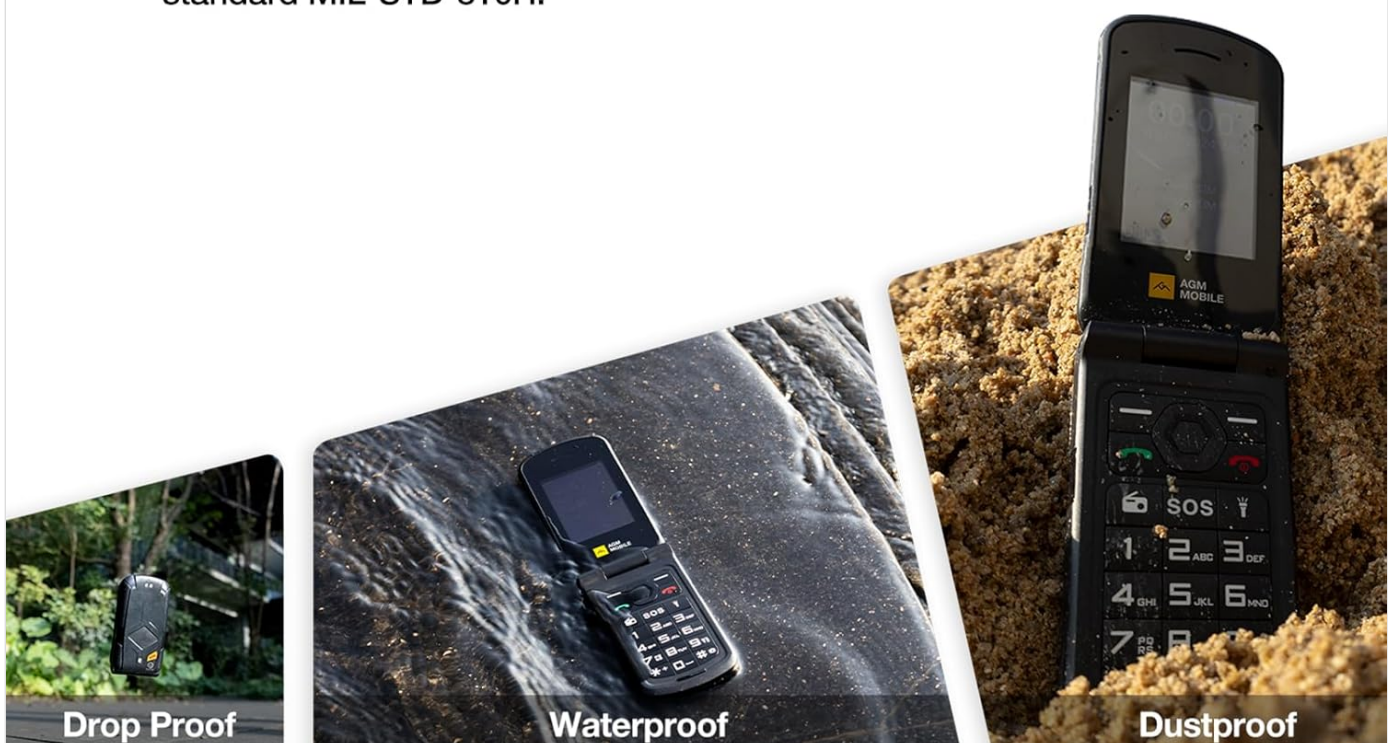**Drop Proof** **Waterproof** **Dustproof**

Figure 8: The AGM M10's rugged certifications for drop, water, and dust resistance.

Product Durability in Action

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Video 1: A demonstration of the AGM M10's resilience against freezing temperatures and drops, showcasing its robust build.

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Video 2: An overview of the AGM M10's rugged features, including its high-decibel speaker, smart LED alerts, drop-proof, dustproof, and waterproof capabilities, and SOS emergency call key.

SPECIFICATIONS

Feature	Detail
Brand	AGM
Model Name	M10
Product Dimensions	11 x 5.64 x 2.5 cm; 270 g
Screen Size	2.4 Inches
Operating System	THreadx
Memory Storage Capacity	0.13 GB (Expandable up to 128GB with SD card)
Cellular Technology	4G
Connectivity Technology	2G, 4G
Wireless Carrier	Unlocked for All Carriers (UK)
SIM Card Slot Count	Dual SIM
Batteries	2 Lithium Ion batteries (included)
Durability Ratings	IP68, IP69K, MIL-STD-810G
Speaker Output	98dB
First Available Date	30 Aug. 2023

TROUBLESHOOTING

- **SIM Card Not Recognized:**

  - Ensure the SIM card was activated in another phone before inserting it into the M10.
  - Verify the SIM card is inserted correctly and gently into the slot. Avoid excessive force.
  - Restart the phone.

- **No Network Signal:**

  - Check if your carrier is supported in your area.
  - Ensure the SIM card is properly installed.
  - Move to an area with better network coverage.

- **Battery Not Charging:**

  - Verify the charging cable and adapter are securely connected.
  - Ensure the power outlet is functional.
  - Check for any debris in the charging port.

- **Audio Issues (Low Volume/No Sound):**

  - Adjust the volume using the side buttons during a call or when playing media.
  - Ensure the speaker is not obstructed.
  - Check phone profile settings (e.g., silent mode).

WARRANTY AND SUPPORT

For warranty information and technical support, please refer to the official AGM website or contact your point of purchase. Keep your proof of purchase for any warranty claims.