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MUBVIEW PK320

MUBVIEW 5MP Indoor Security Camera PK320 User Manual

Model: **PK320** | Brand: **MUBVIEW**

1. Introduction

The MUBVIEW 5MP Indoor Security Camera (Model PK320) is designed to provide comprehensive indoor surveillance with advanced features. This camera offers high-resolution video, dual-band Wi-Fi connectivity, and intelligent monitoring capabilities, making it suitable for monitoring pets, elders, and babies. This manual will guide you through the setup, operation, and maintenance of your device.



Image: MUBVIEW 5MP 5GHz Indoor Security Camera banner highlighting key features.

Key Features:

- **5MP Resolution:** Captures clear video with fine details.
- **Dual-Band Wi-Fi (2.4GHz/5GHz):** Ensures stable and fast connectivity.
- **AI Motion Detection & Auto Tracking:** Detects movement and follows subjects automatically.
- **Two-Way Audio:** Allows for clear communication through the camera.

- **Clear Night Vision:** Provides visibility in low-light conditions.
- **No Subscription Required:** Offers 7-day loop recording with local storage options.
- **Easy Setup:** Quick and straightforward installation process.

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Video: An overview of the MUBVIEW 5MP Plug-in Indoor Security Camera, detailing its capabilities and design.

2. Package Contents

Verify that all items are present in the package:

- 1x MUBVIEW Indoor Camera (with 5.9ft USB Cable)
- 1x Power Adapter
- 1x Pack of Screws
- 1x Product Manual (this document)
- 1x Mounting Bracket



Image: All components included in the MUBVIEW Indoor Security Camera package.

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Video: An unboxing and review of the Mubview PTZ Webcam, demonstrating the package contents.

3. Setup Guide

Follow these steps for a quick and easy setup:

1. **Download the CloudEdge App:** Search for "CloudEdge" in your smartphone's app store (available for Android and iOS).
2. **Power On:** Plug the camera into a power outlet using the provided USB cable and power adapter. The camera will initiate its startup sequence.
3. **Connect to Wi-Fi:** Open the CloudEdge app, create an account or log in, and follow the in-app instructions to add your camera. Ensure your phone is connected to a 2.4GHz or 5GHz Wi-Fi network during setup.
4. **Placement:** Position the camera in your desired location. It can be placed on a desk, surface mounted, wall mounted, or ceiling mounted using the included bracket.



Image: Visual guide for the 3-step setup process: App download, power connection, and Wi-Fi setup.



Image: Demonstrates various placement options for the camera, including top-mounted, wall-mounted, and desk placement.

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Video: A detailed guide on the easy setup and powerful features of the MUBVIEW 5MP camera.

4. Operating Instructions

Live View and Remote Access:

Once connected, access the live feed from your camera anytime, anywhere via the CloudEdge app on your smartphone. The app allows for remote monitoring and control.

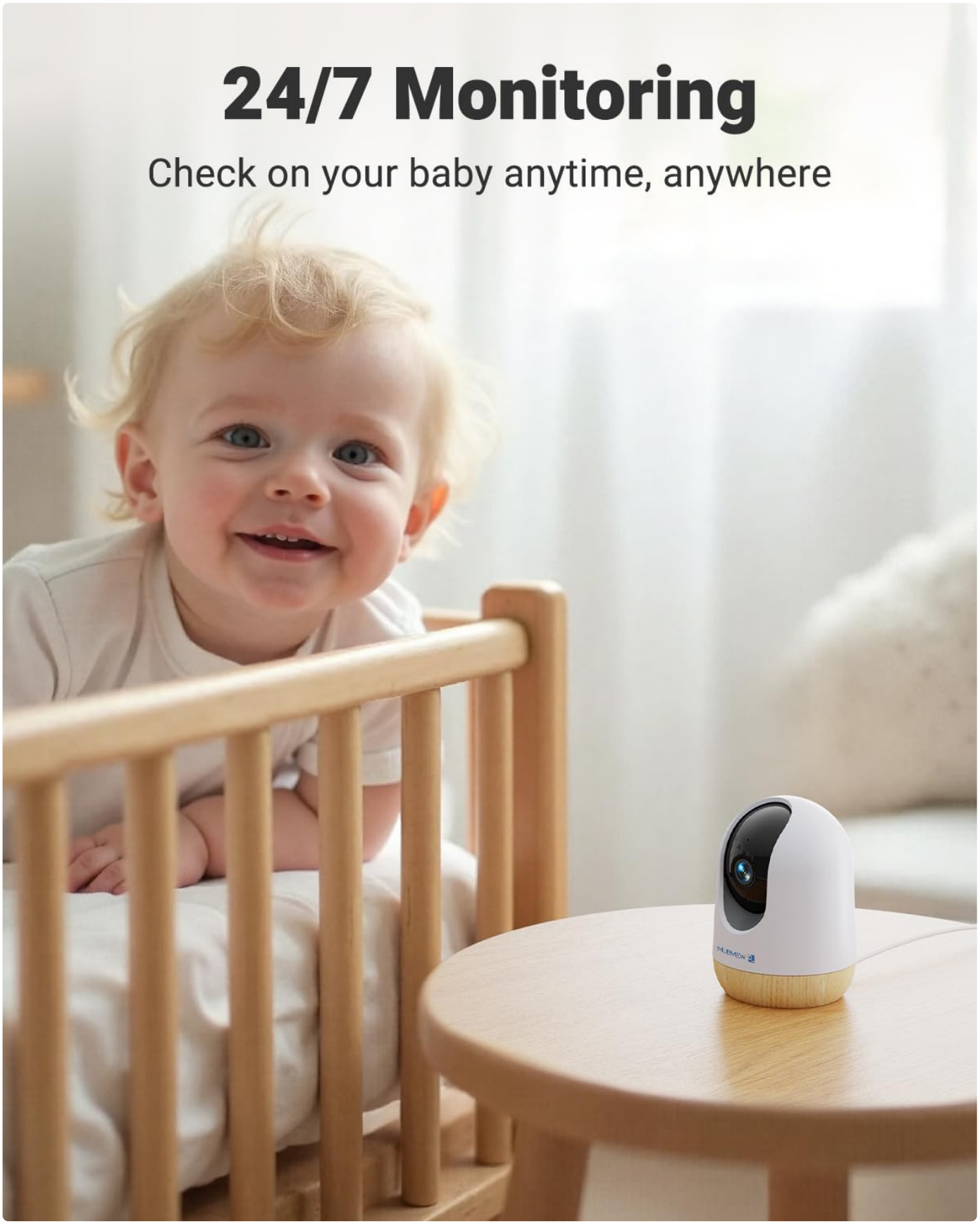


Image: Illustrates continuous 24/7 monitoring of a baby in a crib using the MUBVIEW camera.

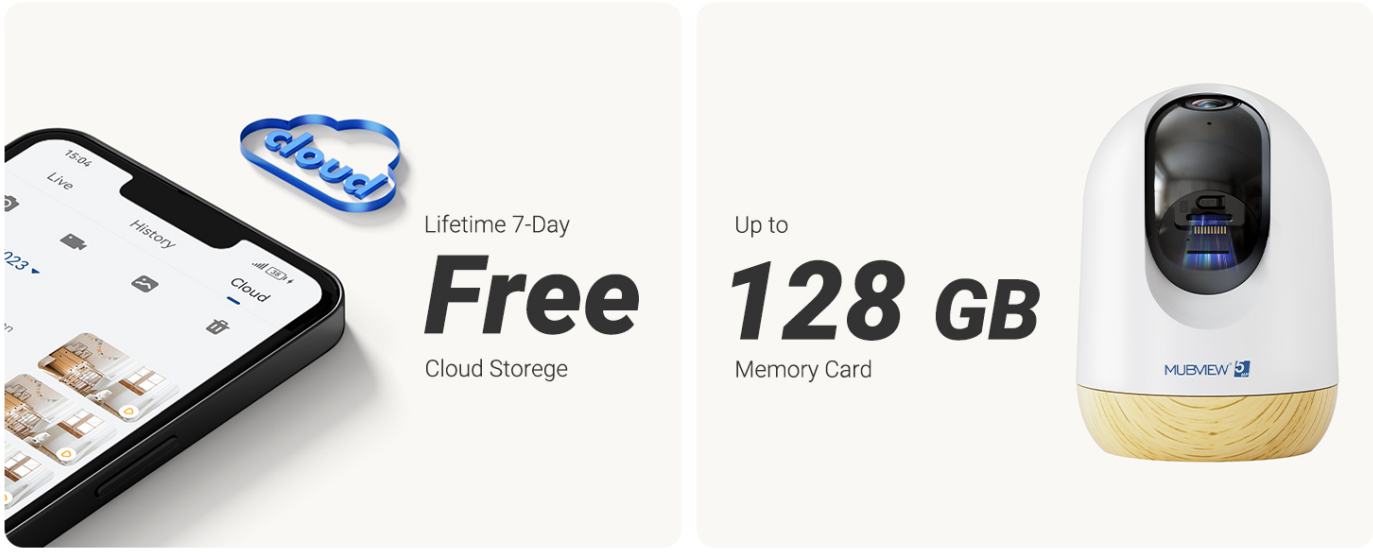


Image: Depicts remote access capabilities, showing a user monitoring the camera from a distant location.

Pan, Tilt, and Zoom (PTZ) Control:

The camera offers 355° horizontal rotation and 80° vertical tilt, allowing you to adjust the viewing angle directly from the app. Use the on-screen controls to pan and tilt the camera to cover different areas of your room.



Image: Shows the camera's 360° rotation and auto-tracking features, ideal for monitoring children.

AI Motion Detection and Auto Tracking:

Enable AI motion detection in the app settings to receive real-time alerts on your phone when movement is detected. The auto-tracking feature allows the camera to follow moving subjects within its field of view.

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Video: Instructions on how to enable and configure motion tracking in the MUBVIEW Security Camera app.

Two-Way Audio:

Use the built-in microphone and speaker to communicate with individuals near the camera. This feature is useful for checking on pets, children, or elderly family members.

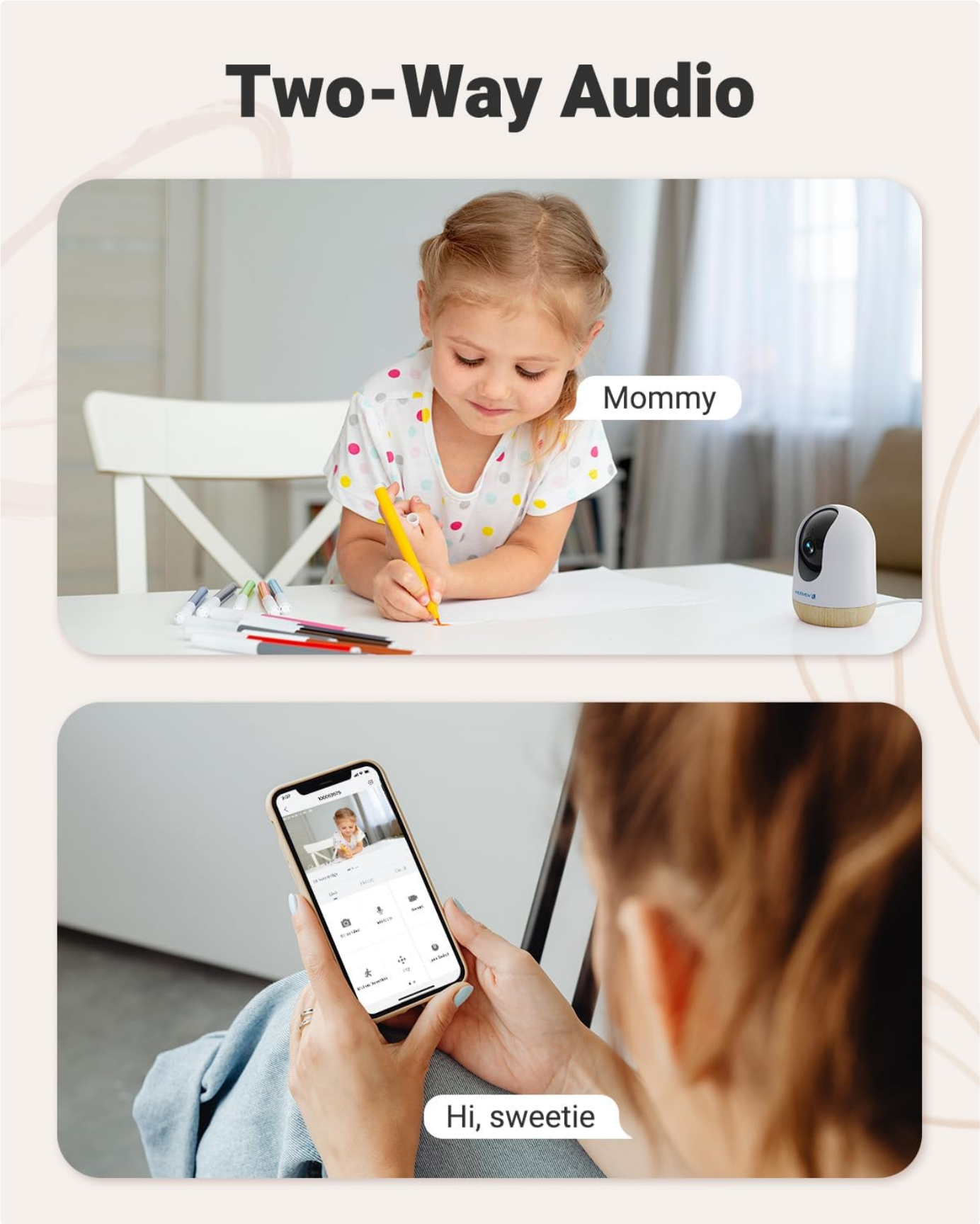


Image: Illustrates the two-way audio function, showing a parent communicating with a child through the camera.

Storage and Playback:

The camera supports local storage via a MicroSD card (up to 128GB, not included) and offers 7-day loop cloud storage without a subscription. Access recorded footage through the app's history or cloud sections.

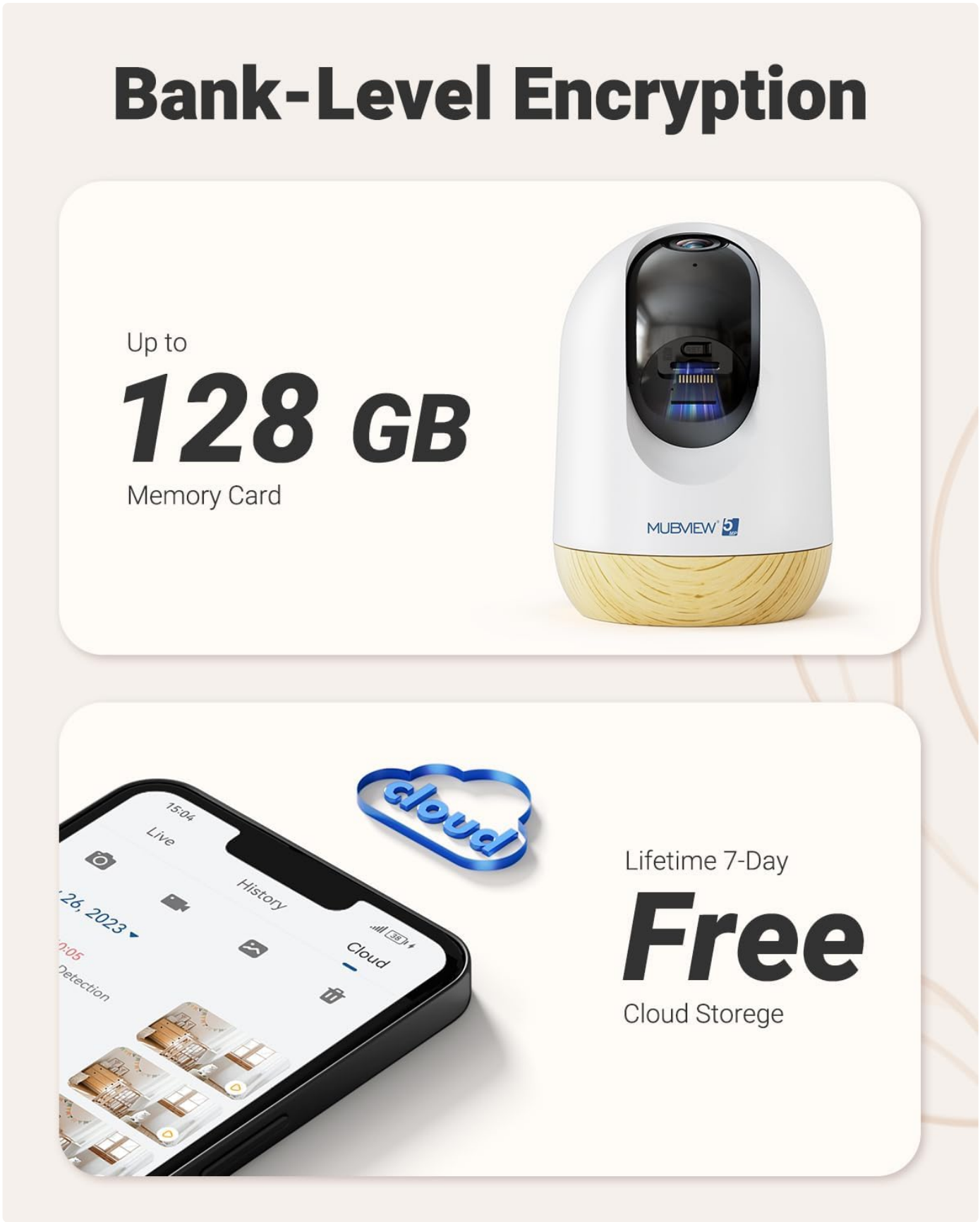


Image: Details the camera's storage capabilities, including support for up to 128GB memory card and lifetime 7-day free cloud storage.

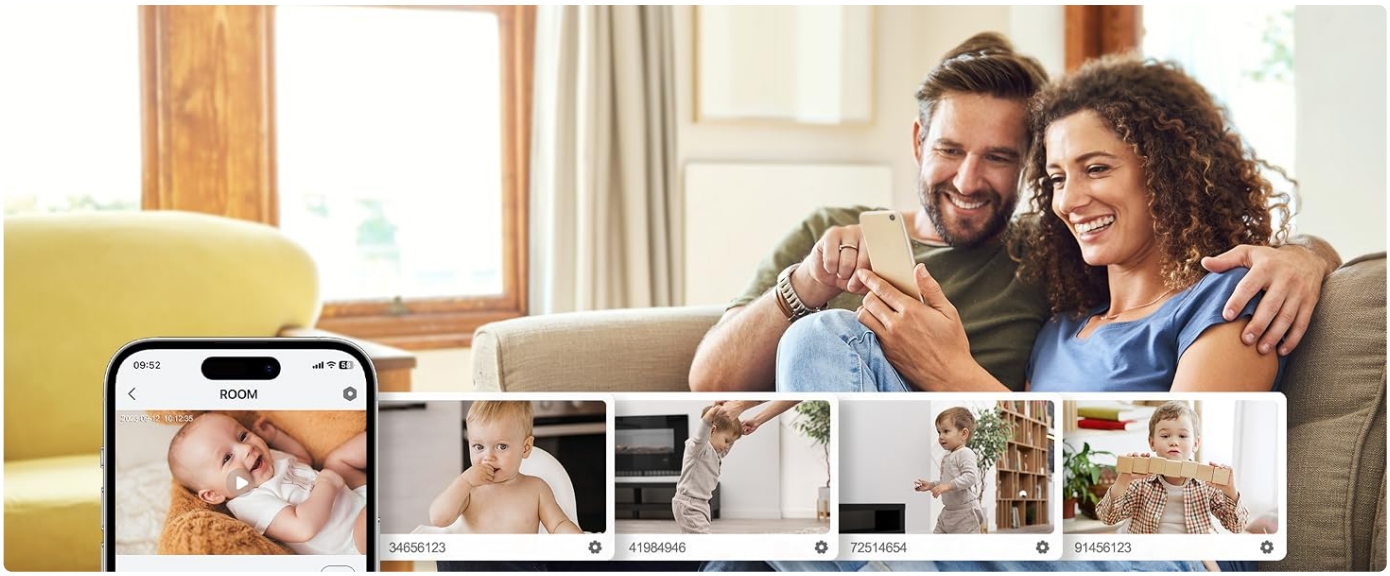


Image: Shows how to access and relive recorded memorable moments through the app's history feature.

Multi-Camera View and Sharing:

If you have multiple MUBVIEW cameras, you can view them simultaneously within the app. The app also allows you to share camera access with multiple users, such as family members.

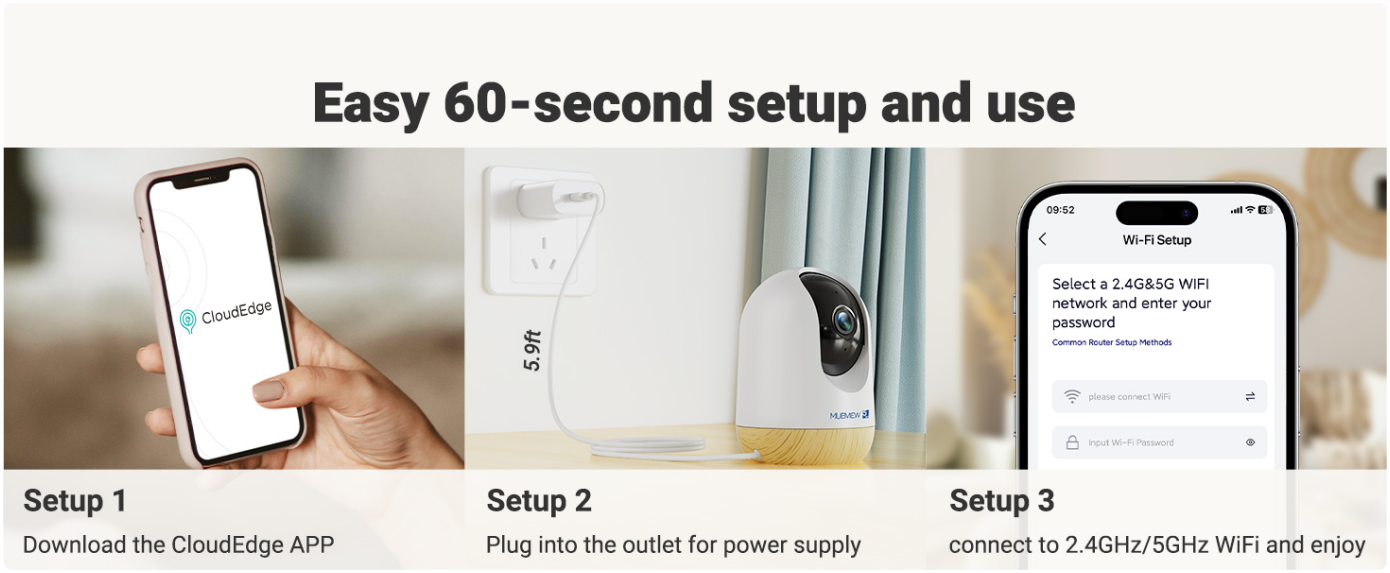


Image: Displays the multi-camera live view feature, showing feeds from different cameras simultaneously on a smartphone.

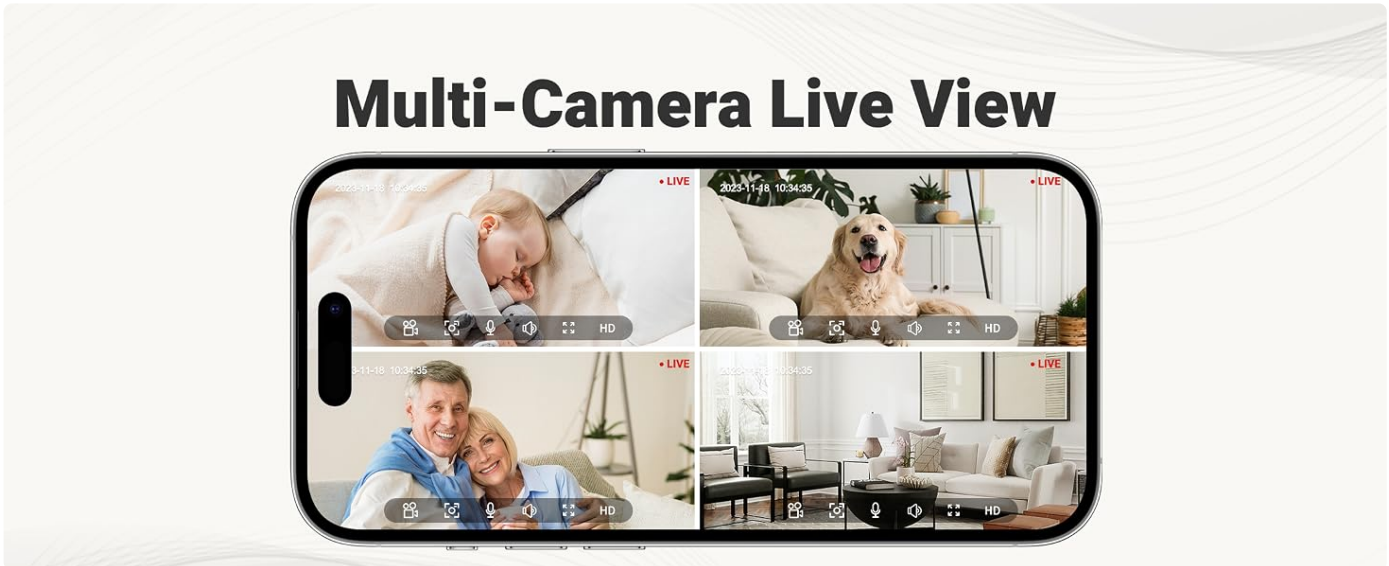


Image: Illustrates the ability to share camera access with multiple family members or trusted users.

5. Maintenance

- **Cleaning:** Gently wipe the camera lens and body with a soft, dry cloth. Avoid using liquid cleaners or abrasive materials.
- **Firmware Updates:** Regularly check the CloudEdge app for available firmware updates to ensure optimal performance and security. Follow the in-app instructions for updating.
- **Power Supply:** Ensure the camera is connected to a stable power source. Avoid using unapproved power adapters.
- **Network Stability:** For best performance, ensure your Wi-Fi network is stable and the camera is within a good signal range.

6. Troubleshooting

Common Issues and Solutions:

- **Camera not connecting to Wi-Fi:**
  - Ensure your Wi-Fi network is 2.4GHz or 5GHz.
  - Verify the Wi-Fi password is correct.
  - Move the camera closer to the Wi-Fi router to improve signal strength.
  - Restart your router and the camera.
- **Poor video quality or lag:**
  - Check your internet connection speed.
  - Ensure the camera is receiving a strong Wi-Fi signal.
  - Reduce the video resolution setting in the app if available.
- **Motion detection not working:**
  - Verify that motion detection is enabled in the app settings.
  - Adjust the motion detection sensitivity.
  - Ensure there are no obstructions blocking the camera's view.
- **Two-way audio issues (e.g., mumbling sound):**
  - Ensure the microphone and speaker volumes are adjusted correctly in the app and on your phone.
  - Check for any physical obstructions around the camera's microphone or speaker.
  - Ensure a stable network connection for clear audio transmission.
- **Camera panning/tilting not responding:**
  - Restart the camera.
  - Check for app updates.
  - Ensure the camera is not physically obstructed.

7. Specifications

Feature	Detail

Feature	Detail
Model Name	PK320
Resolution	5 MP (Effective Still Resolution)
Connectivity Technology	WiFi (2.4GHz & 5GHz Dual-Band)
Indoor/Outdoor Usage	Indoor
Special Features	2-Way Audio, Color Night Vision, Smart Tracking, Human Detection, 360° Angle of View
Viewing Angle	355 degrees (Pan)
Night Vision Range	33 feet
Storage	MicroSD Card (up to 128GB), 7-Day Free Cloud Storage
Power Source	Corded Electric (220 volts, 5 watts)
Compatible Devices	Android, iOS (via CloudEdge App)
Item Dimensions	3 x 3 x 4.3 inches
Material	Acrylonitrile Butadiene Styrene (ABS)
UPC	761729051048

8. Warranty and Support

MUBVIEW is committed to providing reliable products and customer satisfaction. For any questions or technical assistance, please contact our US-based support team. Refer to your purchase documentation for specific warranty details.
For further assistance, visit the official MUBVIEW store:MUBVIEW Store

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Name

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After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. Privacy details.

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question

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