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› Doro Leva L31 Unlocked Mobile Phone for Seniors - User Manual

Doro 8762

Doro Leva L31 User Manual

Model: 8762

INTRODUCTION

The Doro Leva L31 is an unlocked mobile phone specifically designed for seniors, prioritizing ease of use, clear communication, and essential safety features. This manual provides comprehensive instructions for setting up, operating, maintaining, and troubleshooting your Doro Leva L31 phone.

PRODUCT OVERVIEW

The Doro Leva L31 combines a classic flip-phone design with modern functionalities to offer a reliable and user-friendly mobile experience. Key features include:

- **Practical External Screen:** Easily identify callers and view missed calls or messages without opening the phone.
- **Help Button with GPS:** A dedicated button to send alert SMS with your GPS location and call pre-selected contacts in emergencies.
- **High-Definition Sound:** Enjoy clear conversations with Doro's HD Voice technology, compatible with hearing aids (HAC).
- **Camera and Flashlight:** Capture memories with the 2 MP camera with flash and use the built-in flashlight for convenience.
- **Complete Power Delivery:** Comes with a charging station and USB-C cable for easy charging.



Figure 1: The Doro Leva L31 flip phone shown open, displaying its internal screen and keypad, alongside its red charging cradle. This image highlights the phone's design and charging method.

DORO LEVA L31

- En enkel och lättanvänd 4G-telefon med vikbar design
- Dubbel skärm
- Hjälpknapp med GPS-position
- Tydligt och kraftfullt ljud
- Kompatibel med hörapparater
- Talande siffror
- 3 direktnappar



The image shows the Doro Leva L31 flip phone in its open position, displaying a yellow and orange sunset-themed screen with the time 16:10, a sun icon, and the temperature 18°. The phone has a large keypad with three direct buttons (green, red, and a central OK button) and a standard numeric keypad. Next to it is the red charging cradle, which has a small screen displaying the time 09:30 and the date Mon 27 Apr. A green circular icon with '4G' is positioned near the cradle. To the right of the phone, there are three circular icons: a large 'AA' symbol, a sun icon, and a Bluetooth symbol. The Doro logo is in the bottom left corner.

Figure 2: An overview of the Doro Leva L31's main features, including its easy-to-use 4G functionality, foldable design, dual screen, GPS help button, clear sound, hearing aid compatibility, talking numbers, and three direct buttons.

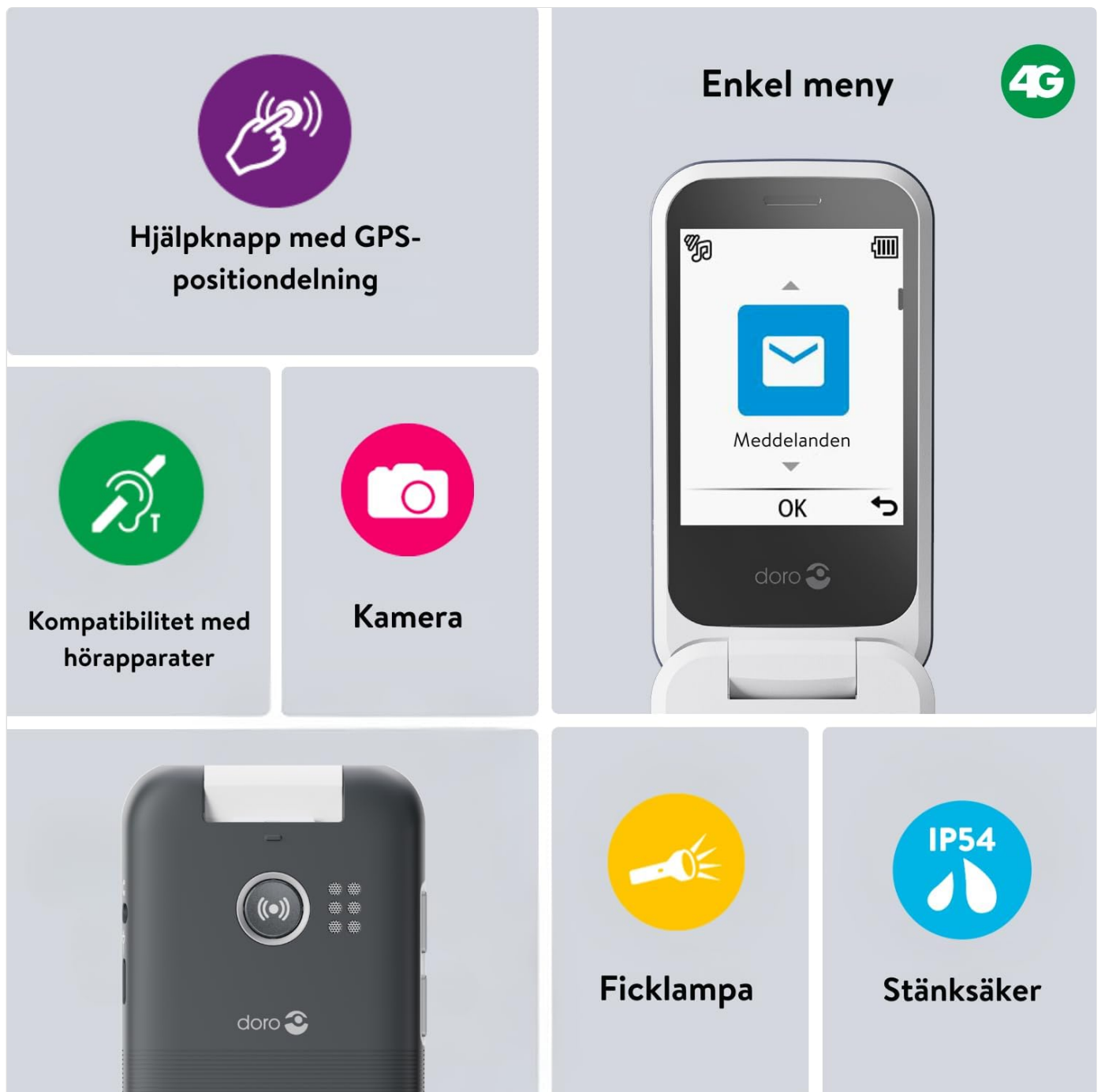


Figure 3: Visual representation of key functionalities: simple menu, help button with GPS position sharing, hearing aid compatibility, camera, flashlight, and IP54 splash resistance.

DORO LEVA L31 - EN SUPERERGONOMISK 4G-TELEFON!

Ring samtal, skicka sms och ta bilder med lätthet tack vare de välplacerade, högkontrasterade knapparna och den stora skärmen.

Med den medföljande laddningsdockan och USB-C-kabeln vet du alltid var telefonen är.



Figure 4: Illustrates the ergonomic design of the Doro Leva L31, emphasizing its well-placed, high-contrast buttons and large screen for easy calling, texting, and photo taking. It also highlights the dedicated Help button and its GPS location sharing capability.

Hör bättre med
Doro ClearSound



Figure 5: A user demonstrating the Doro Leva L31, highlighting the benefit of Doro ClearSound technology for improved audio clarity during calls.

**Svara och avsluta
samtal med en enda
vikning.**



Figure 6: This image shows hands closing the Doro Leva L31, illustrating the intuitive feature of answering and ending calls by simply opening or closing the flip phone.

SETUP

1. Inserting the SIM Card and Battery

1. Carefully open the back cover of the phone.
2. Insert your SIM card into the designated slot. Ensure it is correctly oriented as indicated by the diagram near the slot.
3. Place the battery into its compartment, aligning the gold contacts.
4. Replace the back cover, ensuring it clicks securely into place.

2. Charging the Phone

- Connect the USB-C cable to the charging station.
- Plug the other end of the USB-C cable into a power adapter (not always included) and then into a wall outlet.

- Place the Doro Leva L31 phone into the charging station. Ensure it is seated correctly and the charging indicator appears on the screen.
- Allow the phone to charge fully before first use. A full charge typically takes a few hours.

3. Initial Power On

- Press and hold the Power/End Call button until the Doro logo appears.
- Follow the on-screen prompts to set your preferred language, date, and time.

OPERATING INSTRUCTIONS

Making Calls

1. **Dialing a Number:** Open the phone, use the keypad to enter the desired phone number. Press the green Call button to initiate the call.
2. **Answering a Call:** Open the phone to answer an incoming call, or press the green Call button.
3. **Ending a Call:** Close the phone or press the red End Call button.
4. **Speed Dial:** Assign frequently called numbers to speed dial keys for quick access. Refer to the phone's internal menu for speed dial setup.

Sending Messages

1. Navigate to the 'Messages' menu from the main screen.
2. Select 'New Message' or 'Create SMS'.
3. Enter the recipient's phone number or select from your contacts.
4. Type your message using the keypad.
5. Press 'Send'.

Using the Camera

- Open the phone and navigate to the 'Camera' application.
- Frame your shot using the screen as a viewfinder.
- Press the designated camera button (often the 'OK' button or a side button) to take a picture.
- The phone features a 2 MP camera with flash for improved low-light photography.

Help Button with GPS

- The dedicated Help button (often located on the back of the phone) is for emergencies.
- **Setup:** Before using, configure up to five trusted contacts in the phone's settings who will receive alerts.
- **Activation:** Press and hold the Help button for a few seconds. The phone will automatically send an alert SMS with your GPS location to your pre-set contacts.
- Following the SMS, the phone will sequentially call each contact until one answers, allowing you to speak directly with them.

External Screen Functions

- When the phone is closed, the external screen displays important information.
- **Caller ID:** See the name and number of incoming calls without opening the phone.
- **Notifications:** View icons for missed calls and new messages.
- **Time and Date:** The current time and date are always visible.

Flashlight

- The Doro Leva L31 includes a built-in flashlight for convenience.
- Refer to your phone's specific menu or a dedicated side button for activating and deactivating the flashlight.

MAINTENANCE

- **Cleaning:** Use a soft, dry, lint-free cloth to clean the phone's exterior. Avoid using harsh chemicals or abrasive materials.
- **Battery Care:** To prolong battery life, avoid extreme temperatures. Do not leave the phone fully discharged for extended periods.
- **Water Resistance:** The phone is rated IP54 splash-resistant, meaning it is protected against dust ingress and splashing water from any direction. It is **not** waterproof and should not be submerged in water.
- **Storage:** Store the phone in a cool, dry place away from direct sunlight and extreme temperatures when not in use.

TROUBLESHOOTING

If you encounter issues with your Doro Leva L31, try the following common solutions:

Problem	Possible Solution
Phone does not turn on	Ensure the battery is charged. Connect to the charging station and wait a few minutes before attempting to power on. Check battery insertion.
No network signal	Check if the SIM card is correctly inserted. Move to an area with better network coverage. Restart the phone.
Cannot make or receive calls	Verify network signal. Check if call barring is active. Ensure sufficient credit/plan if using a prepaid service.
Sound issues (low volume, no sound)	Adjust the volume settings. Ensure the phone is not in silent or vibrate mode. Clean the speaker and microphone openings.
Phone freezes or is unresponsive	Remove and reinsert the battery (if possible) to perform a hard reset. If not, press and hold the power button for an extended period (e.g., 10-15 seconds) until it restarts.

If the problem persists, please contact Doro customer support or refer to their official website for further assistance.

SPECIFICATIONS

Feature	Detail
Brand	Doro
Model Name	Doro Leva L31 Red
Model Number	8762
Operating System	OxygenOS
Memory Storage Capacity	1 GB
Flash Memory Capacity	64 MB

Feature	Detail
Digital Memory Capacity	50 MB
Screen Size	2.8 Inches (main screen), 3 inches / 8 cm (visible screen diagonal)
Display Type	LCD
Battery Power Rating	1150 mAh
Mobile Technology	4G
Form Factor	Bar (Flip Phone)
Color	Red
Connector Type	USB Type C
Included Components	USB-C cable, Charging station
Dimensions (Package)	19 x 9 x 5.5 cm; 300 g
First Available Date	December 19, 2024

WARRANTY INFORMATION

Doro products typically come with a manufacturer's warranty. For specific details regarding the warranty period, coverage, and terms and conditions for your Doro Leva L31, please refer to the warranty card included with your purchase or visit the official Doro website. Keep your proof of purchase for warranty claims.

SUPPORT

For further assistance, technical support, or to find answers to frequently asked questions, please visit the official Doro support website. You can usually find contact information for customer service, FAQs, and additional resources there.

Official Doro Website: www.doro.com (Please note: This is a generic link. Refer to your product packaging or Doro's official documentation for the most accurate regional support website.)

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ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question