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› GEKrone Smart Lever Lock G2 Gateway User Manual

GEKrone T190-GT

GEKrone Smart Lever Lock G2 Gateway User Manual

Model: T190-GT

INTRODUCTION

This manual provides detailed instructions for the installation, operation, and maintenance of your GEKrone Smart Lever Lock G2 Gateway. The G2 Gateway is designed to extend the functionality of GEKrone Bluetooth smart door locks, enabling remote control and management via the TUYA Smart Life APP. Please read this manual thoroughly before use to ensure proper functionality and safety.

SETUP GUIDE

1. Components Overview



Image: The GEKrone Smart Lever Lock G2 Gateway, a compact white device with a standard two-prong plug on one side and an indicator light and reset button on the other.

The GEKrone G2 Gateway is a compact, plug-in device. It features a standard electrical plug for direct insertion into a wall socket, an indicator light, and a reset button. No additional cables or batteries are required for the gateway itself.

2. Initial Setup and Pairing

1. **Prepare Your Network:** Ensure your mobile phone is connected to a **2.4GHz Wi-Fi network**. The G2 Gateway does not support 5GHz networks.
2. **Power On the Gateway:** Plug the G2 Gateway directly into a standard electrical socket. The indicator light will begin

to flash, indicating it is ready for pairing.

3. **Open TUYA Smart Life APP:** Launch the TUYA Smart Life application on your smartphone. Ensure you have an account and are logged in.
4. **Add Device:**
 - The app may automatically discover the new gateway. If not, tap the '+' icon to add a device.
 - Select 'Gateway' or 'Other' and follow the on-screen prompts to manually detect and add the gateway.
 - Enter the password for the 2.4GHz Wi-Fi network your phone is currently connected to.
5. **Pair Door Lock(s):** Once the gateway is successfully added to the app, you can proceed to add your GEKRONE Bluetooth smart door lock(s) to the gateway. Follow the specific instructions within the TUYA app for associating the door lock(s) with the newly added gateway.

Important Note: For a stable connection, the distance between the G2 Gateway and the smart door lock should be kept within 32 feet (approximately 10 meters) in an unobstructed environment. Network signal stability is crucial during the pairing process.

OPERATION

Remote Control Functionality

The G2 Gateway enables remote management of your GEKRONE Bluetooth smart door locks through the TUYA Smart Life APP, eliminating Bluetooth distance limitations. This functionality provides enhanced control and security features:

- **Remote Unlocking:** Unlock your door from anywhere with an internet connection.
- **Password Management:** Set, modify, or delete custom passwords for permanent access.
- **Temporary Access:** Generate one-time or time-limited access passwords for visitors, service providers, or temporary guests.
- **Status Monitoring:** Check the real-time status of your door lock (locked/unlocked).
- **Battery Life View:** Monitor the battery level of your connected smart door locks.
- **Access Logs:** View a detailed history of who accessed the door and when.

These features are accessible through the TUYA Smart Life APP after the gateway and door locks are successfully paired.

MAINTENANCE

To ensure the longevity and optimal performance of your GEKRONE G2 Gateway, consider the following maintenance guidelines:

- **Keep Clean:** Regularly wipe the exterior of the gateway with a soft, dry cloth to remove dust. Avoid using liquid cleaners or abrasive materials.
- **Stable Power Supply:** Ensure the gateway is plugged into a stable power source. Avoid outlets connected to switches that might be accidentally turned off.
- **Firmware Updates:** Periodically check the TUYA Smart Life APP for any available firmware updates for the gateway. Keeping the firmware updated ensures the latest features and security patches.
- **Environmental Conditions:** Operate the gateway within recommended environmental conditions (e.g., temperature, humidity) as specified in the product documentation to prevent damage.

TROUBLESHOOTING

If you encounter issues with your GEKRONE G2 Gateway, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Gateway not connecting to Wi-Fi.	Incorrect Wi-Fi band (5GHz), weak signal, incorrect password.	• Ensure your router is broadcasting a 2.4GHz network and your phone is connected to it. • Verify the Wi-Fi password entered in the TUYA app. • Move the gateway closer to your Wi-Fi router. • Reset the gateway (press and hold the reset button) and try adding it again.
Door lock not connecting to the gateway.	Distance too far, Bluetooth on lock is off, interference.	• Ensure the door lock is within 32 feet of the gateway. • Check the door lock's status to ensure its Bluetooth is active and ready for pairing. • Reduce potential interference from other electronic devices. • Re-pair the door lock with the gateway through the TUYA app.
Remote control functions are not working.	Gateway offline, internet connectivity issues, app malfunction.	• Check the gateway's indicator light; if it's off or red, it may be offline. • Verify your home internet connection is active and stable. • Ensure the TUYA Smart Life APP is updated to the latest version. • Restart the TUYA app or your smartphone.
Gateway indicator light is not on.	No power, faulty unit.	• Check if the power outlet is working by plugging in another device. • Try plugging the gateway into a different outlet. • If the issue persists, contact customer support.

SPECIFICATIONS

Feature	Detail
Model Number	T190-GT
Brand	GEKRONE
Material	Plastic
Color	White

Feature	Detail
Item Weight	2.4 ounces (0.15 Pounds)
Product Dimensions	2.6 x 2.5 x 2.5 inches
Wireless Connectivity	2.4GHz Wi-Fi (5GHz not supported)
Bluetooth Range (Gateway to Lock)	Up to 32 Feet (unobstructed)
App Compatibility	TUYA Smart Life APP
Power Source	Plug-in (No batteries required for gateway)
Special Feature	Lightweight

WARRANTY AND SUPPORT

For warranty information and technical support, please refer to the documentation included with your GEKRONE Smart Lever Lock G2 Gateway or visit the official GEKRONE website. You may also contact GEKRONE customer service directly through the contact information provided on their website or within the TUYA Smart Life APP.

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ASK A QUESTION ABOUT THIS MANUAL

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page’s manual context to help answer it.

Name

Anonymous

Email

you@example.com

After a successful submission, we securely hash the supplied account or form email before sending it to Microsoft Advertising for conversion attribution. [Privacy details](#).

Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

Submit question