SanDisk SDSSDE62P-1T00-G25

SanDisk Extreme Portable SSD for PlayStation 5 and PC - 1TB User Manual

Model: SDSSDE62P-1T00-G25

PRODUCT OVERVIEW

The SanDisk Extreme Portable SSD is an external solid-state drive designed for expanding storage on PlayStation 5 consoles and personal computers. It offers fast data transfer speeds and robust durability features, making it suitable for storing and accessing games and other digital content.
Key features include:

- **PlayStation Console Compatibility:** Designed, tested, and approved for seamless use with PlayStation consoles.
- **High-Speed Transfers:** Achieves read speeds up to 1000MB/s, enabling quick transfer of games and data.
- **Expanded Storage:** Provides additional space for PlayStation 5 titles, reducing the need to delete existing games.
- **Durable Design:** Features an IP65 rating for water and dust resistance, and up to 3-meter drop protection.

Image: The SanDisk Extreme Portable SSD positioned alongside a PlayStation 5 console and two controllers, illustrating its intended use with gaming systems.

Package Contents

Verify that all items are present in the package:

- SanDisk Extreme Portable SSD (1TB)
- USB-C to USB-C Cable
- USB-C to USB-A Adapter
- Quick Start Guide

Setup Instructions

Connecting to PlayStation 5

1. Ensure your PlayStation 5 console is powered on.

2. Connect one end of the provided USB-C cable to the SanDisk Extreme Portable SSD.

3. Connect the other end of the USB-C cable to an available USB port on your PlayStation 5 console. For optimal performance, use a USB 3.2 Gen 2 port if available.

4. The PlayStation 5 will detect the external drive. Follow the on-screen prompts to format the drive for extended storage. **Note:** Formatting will erase all data on the SSD.

5. Once formatted, the SSD will be ready for use as extended storage for PlayStation 4 games and for archiving PlayStation 5 games. PlayStation 5 games cannot be played directly from extended storage.

Image: The SanDisk Extreme Portable SSD connected via a USB cable to a PlayStation 5 console, ready for setup.
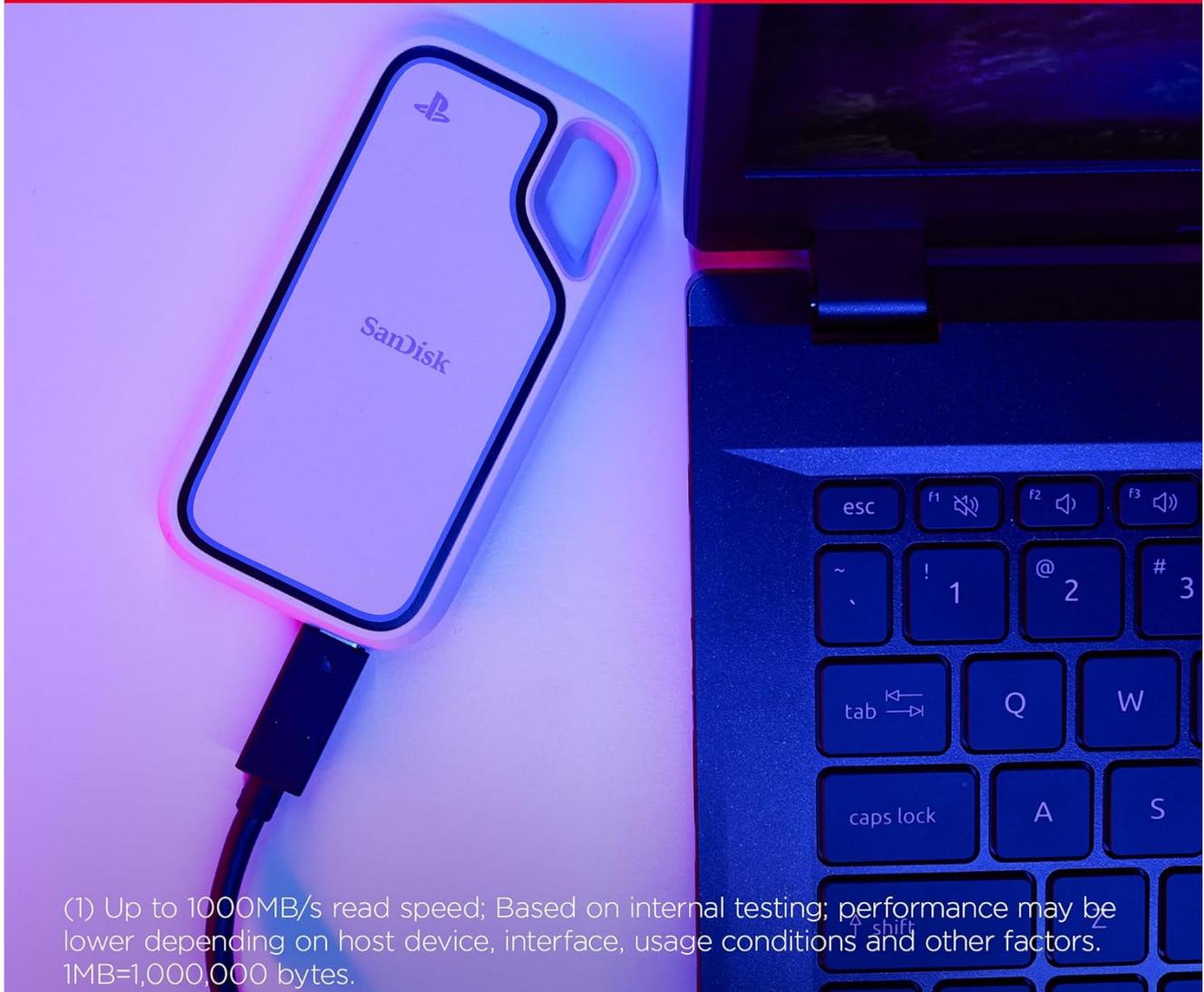
Connecting to PC

1. Connect one end of the provided USB-C cable to the SanDisk Extreme Portable SSD.

2. Connect the other end of the USB-C cable to an available USB-C port on your PC. If your PC only has USB-A ports, use the included USB-C to USB-A adapter.

3. The drive should be automatically recognized by your operating system. If prompted, you may need to format

the drive for your specific operating system (e.g., NTFS for Windows, HFS+ or APFS for macOS). **Note:** Formatting will erase all data on the SSD.

4. The SSD is now ready for data storage and transfer.

Image: The SanDisk Extreme Portable SSD connected to a laptop via a USB cable, demonstrating PC connectivity.

OPERATING INSTRUCTIONS

Using with PlayStation 5

- **Storing PS4 Games:** Once formatted as extended storage, PS4 games can be installed directly to the SanDisk Extreme Portable SSD.

- **Archiving PS5 Games:** To free up space on your PS5's internal storage, you can move PS5 games to the external SSD. To play these games, they must be moved back to the PS5's internal storage.

- **Transferring Games:** Navigate to *Settings > Storage > Extended Storage* on your PS5 to manage and transfer games between internal and external storage.

Using with PC

- **Drag and Drop:** Transfer files by dragging and dropping them to and from the SSD in your file explorer.

- **Backup Software:** Utilize your preferred backup software to create backups of your important data on the SSD.

- **Gaming:** Install PC games directly onto the SSD for faster load times and to save space on your primary drive.

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Video: An official SanDisk video demonstrating the use of the SanDisk Extreme Portable SSD with a PlayStation 5 console and PC, highlighting its features and connectivity.

MAINTENANCE AND CARE

- **Safe Removal:** Always safely eject the SSD from your computer or PlayStation 5 before disconnecting the cable to prevent data corruption.

- **Cleaning:** Use a soft, dry cloth to clean the exterior of the SSD. Avoid using liquid cleaners or solvents.

- **Environmental Protection:** The SSD features an IP65 rating for water and dust resistance and up to 3-meter drop protection. While durable, avoid prolonged exposure to extreme conditions or intentional submersion. Ensure the device is clean and dry before use if exposed to moisture.

- **Firmware Updates:** Periodically check the SanDisk support website for any available firmware updates for your SSD to ensure optimal performance and compatibility.

TROUBLESHOOTING

- **Drive Not Detected:**

  - Ensure the USB cable is securely connected to both the SSD and the host device (PS5/PC).
  - Try a different USB port on your device.
  - Try a different USB cable if available.
  - For PC, check Disk Management (Windows) or Disk Utility (macOS) to see if the drive is recognized but unformatted or uninitialized.

- **Slow Transfer Speeds:**

  - Ensure you are using a USB 3.2 Gen 2 compatible port on your host device. Older USB ports (e.g., USB 2.0) will result in significantly slower speeds.
  - Verify that your operating system and drivers are up to date.
  - Avoid transferring many small files simultaneously, as this can reduce overall transfer speed compared to large files.

- **PS5 Formatting Issues:**

  - Ensure your PS5 system software is updated to the latest version.
  - If formatting fails, try disconnecting and reconnecting the drive, then attempt formatting again.
  - Confirm the drive is directly connected to the PS5 and not through a USB hub.

SPECIFICATIONS

Model Number	SDSSDE62P-1T00-G25

Digital Storage Capacity	1 TB
Interface	USB 3.2 Gen 2 (USB-C)
Read Speed	Up to 1000 MB/s
Dimensions (L x W x Thickness)	3.97" x 2.07" x 0.38"
Weight	0.15 Pounds
Durability Features	IP65 Water and Dust Resistance, Up to 3-meter Drop Protection
Compatible Devices	PlayStation 5, PC (Desktop, Laptop), Smartphone, Tablet
Color	White

WARRANTY INFORMATION

The SanDisk Extreme Portable SSD comes with a **5-year limited warranty**. For detailed terms and conditions, please refer to the official SanDisk website or the warranty documentation included with your product.
Proof of purchase may be required for warranty claims.

SUPPORT AND CONTACT

For further assistance, technical support, or to access additional resources, please visit the official SanDisk support website:
SanDisk Support Website: www.westerndigital.com/support/sandisk
You can also find FAQs and troubleshooting guides on the support portal.