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Heybly HCT036W

Heybly HCT036W Multi-Level Cat Tree Instruction Manual

Model: HCT036W

1. Introduction

This manual provides detailed instructions for the assembly, operation, and maintenance of your Heybly HCT036W Multi-Level Cat Tree. Please read these instructions carefully before assembly and use to ensure safe and proper installation and enjoyment for your cats.



A complete view of the Heybly HCT036W Multi-Level Cat Tree, showcasing its various platforms, scratching posts, and resting areas, with several cats interacting with it.

2. Safety Information

- **Indoor Use Only:** This cat tree is designed for indoor use. Do not expose it to outdoor elements.
- **Keep Away from Children:** Ensure small children do not climb on or play with the cat tree to prevent accidents.
- **Check Stability:** Regularly check all screws and connections to ensure the cat tree remains stable. Tighten any loose parts immediately.
- **Use Anti-Tip Strap:** For enhanced safety and stability, always use the provided anti-tip strap to secure the cat tree to a wall.
- **Placement:** Place the cat tree on a flat, level surface to prevent wobbling.
- **Inspect for Damage:** Periodically inspect the cat tree for any damage or wear. Discontinue use if significant damage is found.

3. Package Contents

Before assembly, please verify that all components are present and undamaged. If any parts are missing or damaged, please contact Heybly customer service.

- Platforms (various sizes)
- Scratching Posts (sisal-wrapped)
- Cat Condos/Holes
- Hammock
- Basket
- Base Plate
- Assembly Hardware (screws, bolts, wrench)
- Anti-Tip Strap
- Hanging Toys (pom-poms)



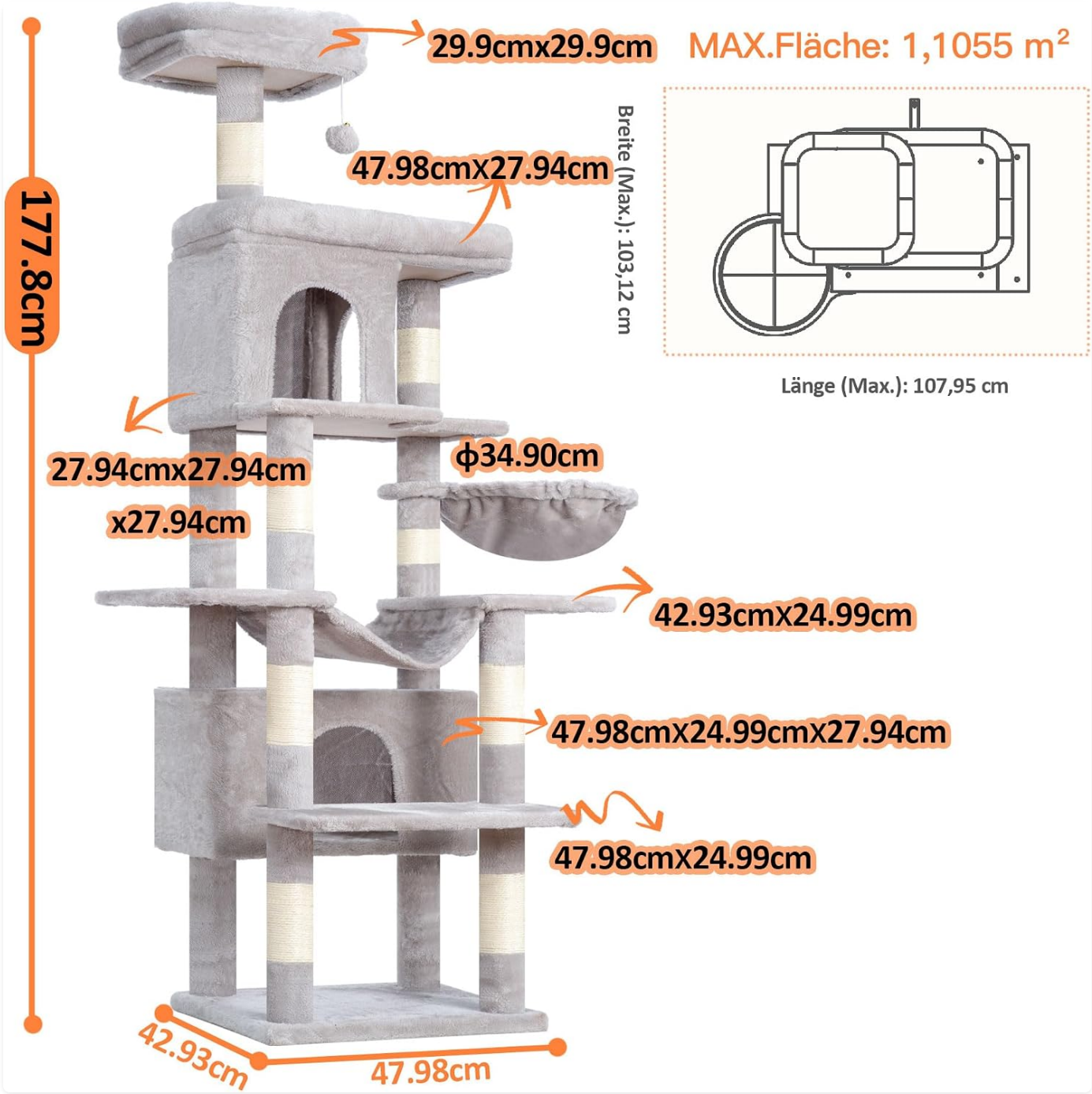
A comprehensive diagram outlining the various components of the cat tree with their respective dimensions and labels, crucial for assembly.

4. Assembly Instructions

Assembly is straightforward and can typically be completed by one person. All necessary tools (wrench) and hardware are included.

1. **Unpack Components:** Carefully remove all parts from the packaging and lay them out. Refer to the parts diagram to identify each piece.
2. **Attach Base:** Begin by attaching the lowest scratching posts and cat condos to the base plate using the provided screws.
3. **Build Upwards:** Continue assembling the cat tree layer by layer, following the numerical sequence or diagram provided in the packaging. Ensure all connections are secure.
4. **Install Platforms and Accessories:** Attach the various platforms, hammock, and basket as indicated in the instructions.

5. **Secure Anti-Tip Strap:** Once the cat tree is fully assembled, position it in its desired location. Attach the anti-tip strap to a sturdy wall stud using appropriate hardware (not always included, depending on wall type) to prevent tipping.
6. **Final Check:** Double-check all screws and connections to ensure they are tight and the structure is stable before allowing your cats to use it.



An illustration demonstrating the use of the anti-tip strap to securely fasten the cat tree to a wall, enhancing stability and safety.



This image provides a closer look at how the anti-tip strap connects to the cat tree, ensuring it remains stable and safe for your pets.

5. Operating Instructions (Features)

The Heybly HCT036W Multi-Level Cat Tree is designed to cater to your cat's natural instincts for climbing, scratching, and resting. Its ideal structural design supports daily climbing habits and activity needs.

- **Spacious Top Platforms:** Two large seating platforms, measuring approximately 48 x 28 cm and 30 x 30 cm, provide elevated spots for cats to rest and observe their surroundings.
- **Multiple Resting Spots:** Features spacious cat condos (48 x 25 x 28 cm) and a comfortable hammock, offering various cozy resting places suitable for multi-cat households.
- **Durable Scratching Posts:** Equipped with 8 durable scratching posts wrapped in sisal rope, allowing cats to satisfy their scratching urges and protect your furniture.
- **Playful Elements:** Includes hanging pom-poms to encourage play and interaction.



This image shows several cats comfortably occupying different levels of the cat tree, highlighting its multi-cat suitability and diverse activity options.

Grand plateau supérieur

La plateforme d'atterrissage supérieure extra - large et douce offre aux chats d'excellentes vues surplombantes et un endroit pour se reposer.



A detailed view of the large, soft top platform, measuring approximately 48 x 28 cm, providing an elevated resting spot for cats.

Le Double Condo Douillet pour Chats

Jouer & Dormir



This image illustrates the two spacious cat condos, each approximately 48 x 25 x 28 cm, offering private and cozy resting areas for cats.



A close-up of the soft, comfortable hanging basket, approximately 35 cm in diameter, designed for cats to relax and nap.

6. Maintenance

- **Spot Clean Only:** For general cleaning, use a damp cloth and mild detergent to spot clean soiled areas. Do not machine wash or immerse in water.
- **Vacuum Regularly:** Use a vacuum cleaner with a brush attachment to remove loose fur and dust from the plush surfaces and sisal posts.
- **Check for Wear:** Periodically inspect the sisal scratching posts for significant wear. While durable, sisal will fray over time with regular use.
- **Tighten Connections:** As mentioned in safety, regularly check and tighten all screws and connections to maintain structural integrity.

7. Troubleshooting

- **Cat Tree is Wobbly:**

Solution: Ensure all screws are fully tightened. Verify the cat tree is placed on a flat, level surface. Always use the included anti-tip strap to secure the tree to a wall.

- **Parts Don't Fit:**
  Solution: Double-check the assembly diagram and ensure you are using the correct parts for each step. Sometimes similar-looking parts have slight differences. Do not force parts together.
- **Cats Not Using Scratching Posts:**
  Solution: Try sprinkling catnip on the sisal posts to attract your cat. Demonstrate scratching by gently guiding your cat's paws or using your own nails on the posts.
- **Missing Parts:**
  Solution: Refer to the package contents list. If a part is genuinely missing, contact Heybly customer service with your purchase details.

8. Specifications

Feature	Detail
Product Dimensions (L x W x H)	48L x 43W x 178H centimeters
Item Weight	17.6 Kilograms
Model Number	HCT036W
Brand	Heybly
Color	Light Grey
Material	Sisal, Paper, Faux Leather
Mounting Type	Floor Mount
Special Feature	Anti-scratch
Recommended Uses	Indoor
Number of Levels	7
Pet Type	Cat
Pet Age	Suitable for all ages
Breed Size	Large





An image displaying the complete dimensions of the cat tree, including its height of 178 cm and base measurements, useful for planning placement.

9. Warranty and Support

For information regarding product warranty, returns, or technical support, please refer to the Heybly official website or

contact Heybly customer service directly through your retailer's platform. Please have your model number (HCT036W) and purchase date available when contacting support.

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