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DEQSTER 90-2000013

DEQSTER Smart Rugged Touch Plus Keyboard 10.9" User Manual

Model: 90-2000013

Introduction

This manual provides essential instructions for the proper setup, operation, maintenance, and troubleshooting of your DEQSTER Smart Rugged Touch Plus Keyboard 10.9". Please read this manual thoroughly before using the product to ensure optimal performance and longevity.

Setup

1. Unpacking

- Carefully remove the keyboard from its packaging.
- Verify that all included components are present: DEQSTER Smart Rugged Touch Plus Keyboard.

2. Connecting the Keyboard

1. Ensure your tablet or compatible device is powered off or in sleep mode.
2. Align your 10.9-inch tablet with the keyboard case. The case is designed to securely hold your tablet, providing rugged protection.
3. Connect the keyboard to your device using the integrated USB-A connector. Ensure the connection is firm.
4. Power on your tablet. The keyboard should be automatically recognized by compatible operating systems, such as Windows.

This image shows the DEQSTER Smart Rugged Touch Plus Keyboard 10.9 inch in use, connected to a compatible tablet. The keyboard features a full QWERTY layout and an integrated touchpad for navigation. The tablet is positioned at an ergonomic viewing angle, supported by the keyboard's case.

This image provides a rear view of the DEQSTER Smart Rugged Touch Plus Keyboard 10.9 inch case. It highlights the rugged construction designed for protection and the integrated stand mechanism that allows the tablet to be propped up for comfortable viewing and typing.

Operating Instructions

1. Keyboard Functions

- **Typing:** Use the standard QWERTY layout for text input.
- **Function Keys:** The top row of keys may include function keys (F1-F12) or multimedia controls. Refer to your device's operating system for specific key assignments.
- **Special Keys:** Standard modifier keys such as Ctrl, Alt, Shift, and Windows/Command keys are present for system navigation and shortcuts.

2. Touchpad Usage

- **Single Finger Tap:** Functions as a left-click.
- **Two Finger Tap:** Functions as a right-click.
- **Two Finger Scroll:** Drag two fingers up or down to scroll through content.
- **Pinch to Zoom:** Use two fingers to pinch in or out to zoom.
- **Cursor Movement:** Slide one finger across the touchpad surface to move the cursor.

3. Rugged Design

The keyboard case is designed to provide enhanced protection for your tablet against everyday bumps and scratches. Ensure the tablet is properly seated within the case for maximum protection.

Maintenance

1. Cleaning

- Disconnect the keyboard from your device before cleaning.

- Use a soft, lint-free cloth slightly dampened with water or a mild cleaning solution to wipe the plastic surfaces.
- Avoid using harsh chemicals, abrasive cleaners, or solvents, as these can damage the keyboard's finish.
- For cleaning between keys, use compressed air to remove dust and debris.

2. Storage

When not in use, store the keyboard in a clean, dry environment away from extreme temperatures and direct sunlight. Ensure the tablet is securely enclosed within the case to prevent damage.

Troubleshooting

Keyboard Not Responding

- **Check Connection:** Ensure the USB-A connector is securely plugged into your device. Try unplugging and re-plugging it.
- **Restart Device:** Restart your tablet or computer. This can often resolve minor connectivity issues.
- **Test on Another Port/Device:** If possible, try connecting the keyboard to a different USB port or another compatible device to determine if the issue is with the keyboard or the original port/device.
- **Driver Issues:** For Windows devices, ensure that the necessary keyboard drivers are installed and up to date. This usually happens automatically.

Touchpad Not Working

- **Check Keyboard Connection:** Ensure the keyboard is properly connected as described above.
- **Clean Touchpad:** Ensure the touchpad surface is clean and free of debris or moisture.
- **Device Settings:** Check your device's operating system settings to ensure the touchpad is enabled and configured correctly.

Keys Not Functioning Correctly

- **Clean Keys:** Remove any debris or foreign objects that might be lodged under the keys.
- **Software Conflict:** If only specific keys are affected, check for any software or applications that might be remapping or interfering with key functions.

Specifications

Model Name	DEQSTER Smart Rugged Touch Plus Keyboard 10.9"
Item Model Number	90-2000013
Brand	DEQSTER
Connectivity Technology	USB-A
Keyboard Description	Standalone
Material	Plastic
Included Components	Keyboard
Number of USB 2 Ports	1
Compatible Operating System Family	Windows

Item Weight	2.2 pounds
Package Dimensions	3.94 x 0.79 x 0.79 inches
Manufacturer	Deqster

Warranty Information

For information regarding the product warranty, please refer to the warranty card included with your purchase or contact your retailer. Keep your proof of purchase for warranty claims.

Customer Support

If you encounter any issues not covered in this manual or require further assistance, please contact DEQSTER customer support through the contact information provided on the product packaging or the official DEQSTER website.

Ask a question about this manual

Ask about setup, troubleshooting, compatibility, parts, safety, or missing instructions. Manuals+ will review the question and use this page's manual context to help answer it.

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Question

Example: How do I reset this device or fix this error?

Details

Model number, symptoms, what you tried, or the section of the manual you are using.

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