

KTC A32Q7 Pro

KTC MegPad 32-inch 4K UHD Portable Smart Monitor User Manual

Model: A32Q7 Pro | Brand: KTC

1. PRODUCT OVERVIEW

The KTC MegPad A32Q7 Pro is a versatile 32-inch 4K UHD portable smart monitor designed for various home environments, including the kitchen, living room, and bedroom. It combines the functionalities of a TV, tablet, and projector, offering a seamless entertainment and productivity experience.

Key Features:

- **Android 13 with Google Certification:** Enjoy fast access to popular apps like Netflix and YouTube with a high-performance octa-core CPU and 8GB RAM.
- **Stunning 32-inch 4K Display:** Experience vivid visuals with 120% sRGB coverage and anti-glare processing.
- **10-Point Multi-Touch & Remote Control:** Intuitive operation via touch screen or the included Bluetooth remote.
- **Flexible Stand:** Adjustable for height, tilt, rotation, and pivot to suit any viewing angle.
- **High Connectivity:** Supports Wi-Fi 6, Bluetooth 5.2, HDMI 2.0, USB 3.0 for easy device integration and media playback.
- **Portable & Cordless:** Equipped with 5 silent casters and a 9500mAh battery for up to 5 hours of wireless use.
- **Immersive Audio:** Built-in dual 6W speakers deliver theater-quality sound.
- **Eye-Friendly Technology:** TÜV Rheinland certified low blue light and anti-glare screen for comfortable long-term use.

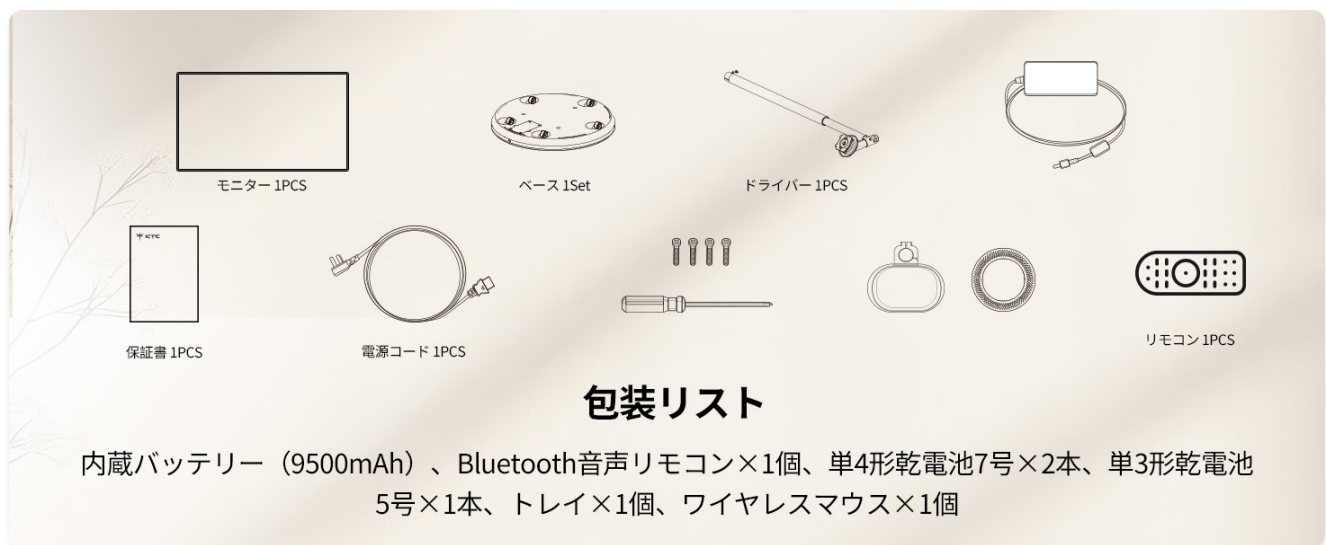


The KTC MegPad A32Q7 Pro 32-inch 4K UHD Portable Smart Monitor, showcasing its sleek design, adjustable stand, and included remote control.

2. PACKAGE CONTENTS

Please verify that all items listed below are included in your package:

- Monitor Body x 1
- Stand (Base and Pole) x 1
- Power Cord x 1
- Instruction Manual x 1
- Built-in Battery (9500mAh)
- Bluetooth Voice Remote Control x 1
- AAA Batteries x 2 (for remote)
- AA Battery x 1 (for wireless mouse)
- Tray x 1
- Wireless Mouse x 1
- Screwdriver and Screws (for assembly)



Visual representation of all components included in the KTC MegPad package.

3. SAFETY INFORMATION

Please read all safety instructions carefully before using the product to ensure safe and proper operation.

Important Safety Notice for Telescopic Rod:

To prevent injuries from the telescopic rod extending unexpectedly, before attaching the rod, **always push it down vertically as shown in the diagram to release the compression elasticity**. Failure to follow this instruction may cause unexpected accidents or injuries. Please exercise extreme caution during assembly and use.



安全に関する重要なお知らせ

伸縮ロッドの取り付け前に、必ず図示の通り垂直方向に押し下げ、圧縮弾性力を解放してください。

※指示された方法に従わない場合、思わぬ事故や受傷の原因となる可能性がございます。

ご使用の際は、十分にご注意くださいますようお願い申し上げます



Diagram illustrating the safety procedure for handling the telescopic rod during assembly.

4. SETUP

4.1 Assembly

1. Carefully unpack all components from the box.
2. Attach the monitor to the stand pole, ensuring it is securely fastened. Refer to the included instruction manual for detailed steps and screw placement.
3. Connect the stand pole to the base. Ensure the base is stable on a flat surface.
4. Insert the AAA batteries into the Bluetooth remote control and the AA battery into the wireless mouse.

4.2 Initial Power-On and Configuration

1. Connect the power cord to the monitor and a power outlet. The monitor has a built-in 9500mAh battery, but it is recommended to charge it fully before first use.
2. Press the power button to turn on the monitor.
3. Follow the on-screen prompts to complete the initial setup, including language selection and connecting to a Wi-Fi network.
4. Sign in with your Google account to access the full range of Android 13 features and download apps from the Google Play Store.

移動も快適、音も静か

内蔵キャスター付きで、リビングから寝室まで軽々と移動可能。静音設計で、どこでも快適に使えます。



360° 自由移動



量に優しい設計



The KTC MegPad features silent casters for smooth and quiet movement between rooms.

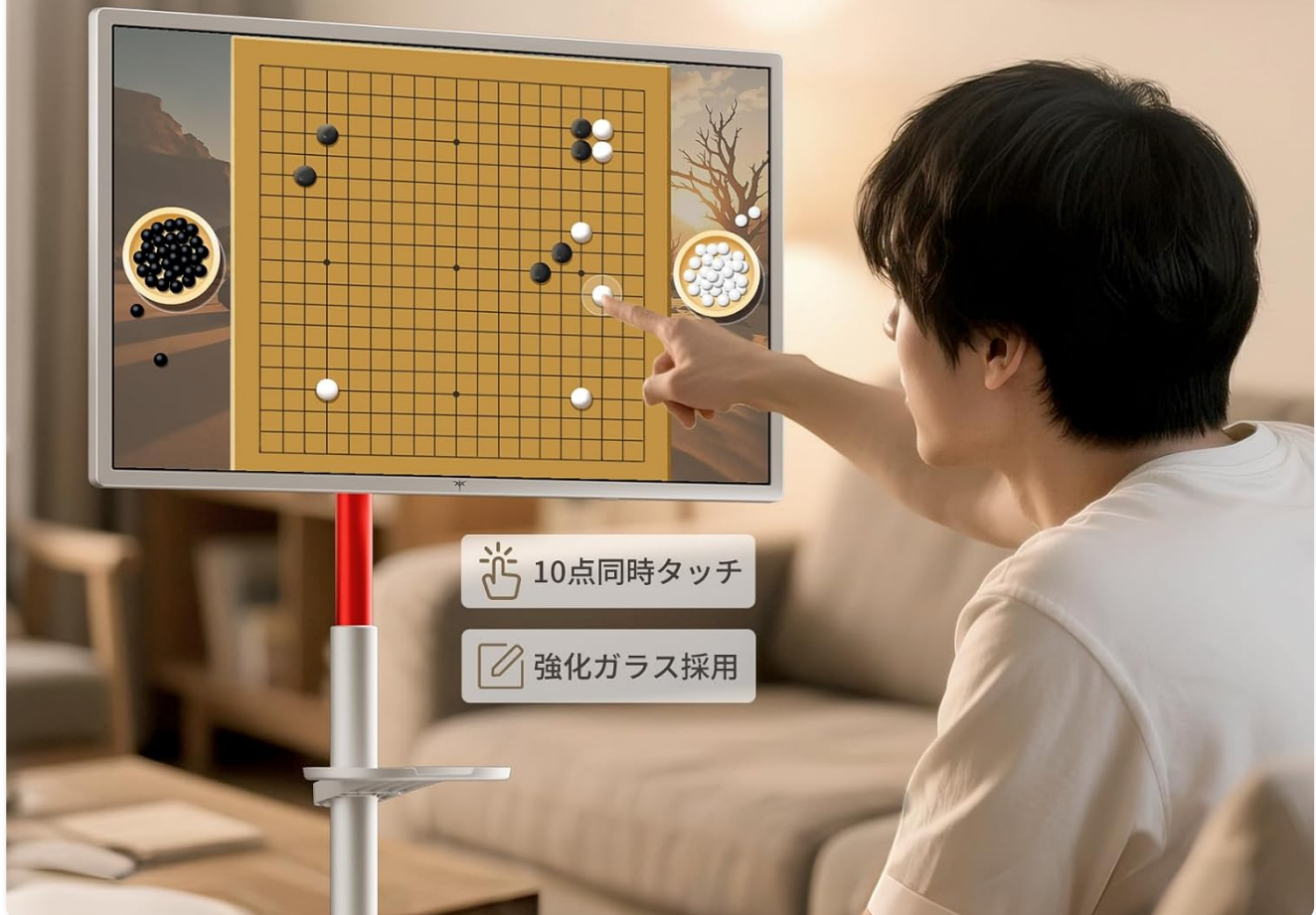
5. OPERATING INSTRUCTIONS

5.1 Basic Navigation

- **Touch Screen:** The 10-point multi-touch screen allows for intuitive interaction, similar to a smartphone or tablet. Tap, swipe, pinch, and zoom directly on the display.
- **Remote Control:** Use the included Bluetooth remote for convenient control from a distance, including volume adjustment, playback, and menu navigation.
- **Wireless Mouse:** The included wireless mouse provides an alternative input method for precise control.

タッチするたび、 可能性が広がる10点タッチ

直感的で滑らかな操作が可能。仕事も趣味も思いのままに。



👉 10点同時タッチ

📐 強化ガラス採用

The 10-point multi-touch screen offers intuitive and responsive interaction for various applications.

5.2 App Usage and Entertainment

With Android 13 and Google certification, you can download and enjoy a wide range of applications from the Google Play Store, including streaming services like Netflix, Amazon Prime Video, YouTube, and Google TV.

8GB RAM + 128GBストレージ、 大容量でストレスフリー

8GB RAM + 128GBストレージで、アプリやデータも十分に保存でき、快適にマルチタスクが可能。



Access a wide array of entertainment and productivity apps through the Android 13 operating system.

5.3 Connectivity

- **Wi-Fi 6 & Bluetooth 5.2:** Connect wirelessly to your home network and Bluetooth devices such as headphones or speakers.
- **HDMI 2.0:** Connect external devices like gaming consoles (PS5, Switch) or Blu-ray players for a large-screen experience.
- **USB 3.0 & USB 2.0:** Play media files (photos, music, videos) directly from USB storage devices.
- **Screen Casting:** Supports Airplay, Miracast, Android DLNA, and Chromecast for mirroring content from your smartphone, tablet, or computer.

Wi-Fi 6 & Bluetooth 5.2で、 どんなデバイスともスムーズに接続

高速で安定した通信で、デジタルライフをさらに快適に。



Airplay



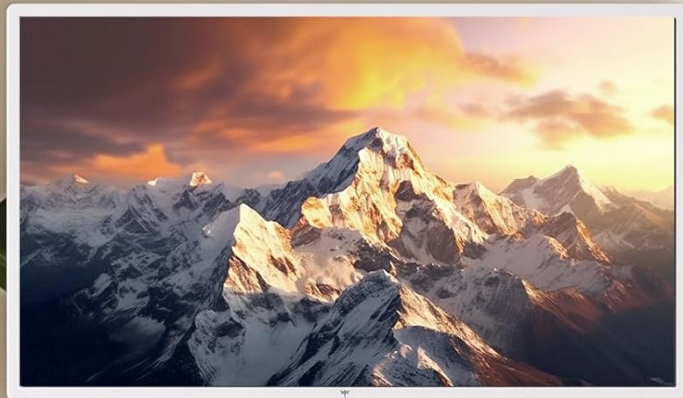
Miracast



Android DLNA



Chromecast



Seamlessly connect and cast content from various devices using Wi-Fi 6 and Bluetooth 5.2.

5.4 Stand Adjustments

The flexible stand allows for optimal viewing angles in any situation:

- **Height Adjustment:** Adjust the screen height within a 20cm range (113cm to 133cm).
- **Tilt:** Tilt the screen up or down by ± 20 degrees.
- **Swivel:** Rotate the screen horizontally by ± 45 degrees.
- **Pivot:** Rotate the screen vertically by ± 90 degrees for portrait mode viewing.

どんな角度でも最適な視野を提供

回転・昇降スタンドで、自分好みのポジションに調整可能。



$\pm 90^\circ$

垂直回転です



$\pm 45^\circ$

左右に回転します



$\pm 20^\circ$

前のめりになります



20cm

垂直リフトです



The flexible stand allows for precise adjustments to height, tilt, swivel, and pivot for optimal viewing.

5.5 Battery and Charging

The KTC MegPad is equipped with a 9500mAh built-in battery, providing up to 5 hours of cordless operation. It supports 90W fast charging. Use the dedicated fast adapter (90W or higher compatible) for astonishing charging speeds, reaching full charge in approximately 2.5 hours.

コードレスで楽しむスマートテレビ

90W急速充電対応 | Android/iOSどちらもワイヤレス操作可能



9500mAh
バッテリー容量



2.5時間
充電時間



4-5 時間
連続使用時間



90w以上
高速充電アダプター

Enjoy extended cordless use and ultra-fast charging with the high-capacity 9500mAh battery.

5.6 Eye Protection

The monitor features TÜV Rheinland certified low blue light technology and an anti-glare screen, reducing eye strain during long periods of use. This ensures a comfortable viewing experience for all family members.

目に優しいテクノロジー

TÜV Rheinland認証を取得した低ブルーライト技術と反射防止画面で、長時間使用でも目への負担を軽減。家族全員が安心して使えます。



TÜV Rheinland certified low blue light and anti-glare screen protect your eyes during extended use.

6. MAINTENANCE

6.1 Cleaning the Screen

- Always turn off the monitor and unplug the power cord before cleaning.
- Use a soft, lint-free cloth, slightly dampened with water or a screen-cleaning solution.
- Gently wipe the screen surface. Avoid applying excessive pressure.
- Do not use alcohol, ammonia, or abrasive cleaners, as they can damage the screen coating.

6.2 General Care

- Keep the monitor away from direct sunlight, heat sources, and excessive moisture.
- Ensure proper ventilation around the monitor to prevent overheating.
- Avoid placing heavy objects on the monitor or stand.
- When moving the monitor, use the casters and ensure the stand is stable. Avoid sudden impacts.

7. TROUBLESHOOTING

If you encounter any issues with your KTC MegPad monitor, please refer to the following common troubleshooting steps:

7.1 No Power / No Display

- Ensure the power cord is securely connected to both the monitor and a working power outlet.
- Check if the power button on the monitor is pressed.
- Verify that the battery is charged. If not, connect the power adapter and allow it to charge for a while.
- If using an external device via HDMI, ensure the HDMI cable is properly connected and the correct input source is selected on the monitor.

7.2 Touch Screen Not Responding

- Ensure the screen is clean and free of dirt or moisture.
- Restart the monitor.
- If the issue persists, try a factory reset (refer to the 'Settings' menu on the monitor).

7.3 Connectivity Issues (Wi-Fi / Bluetooth)

- **Wi-Fi:** Check your router and internet connection. Restart the monitor and try reconnecting to the Wi-Fi network. Ensure you are within range of the Wi-Fi signal.
- **Bluetooth:** Ensure the Bluetooth device is in pairing mode and within range. Try unpairing and re-pairing the device.

7.4 Remote Control Not Working

- Check and replace the AAA batteries in the remote control.
- Ensure there are no obstructions between the remote and the monitor.
- Re-pair the Bluetooth remote if necessary (refer to the monitor's settings for Bluetooth device management).

8. SPECIFICATIONS

Feature	Specification
Brand	KTC
Model Series	A32Q7 Pro
Product Dimensions (W x D x H)	73.4 x 42.6 x 113.1-133.1 cm
Item Weight	23 kg
Color	White
Screen Size	32 inches
Resolution	3840 x 2160 pixels (4K UHD 2160p)
Aspect Ratio	16:9
Screen Surface	Non-glare
Operating System	Android 13 (Google Certified)
RAM	8GB
Storage	128GB
Touchscreen	10-point Multi-Touch
Wi-Fi	Wi-Fi 6

Feature	Specification
Bluetooth	Bluetooth 5.2
HDMI Ports	1 (HDMI 2.0)
USB 3.0 Ports	1
USB 2.0 Ports	1
Voltage	19 Volts
Battery Type	Lithium Ion (Built-in)
Battery Capacity	9500 mAh
Speakers	Dual 6W

9. WARRANTY AND SUPPORT

9.1 Manufacturer's Warranty

KTC provides a **1-year manufacturer's warranty** for this product. In the unlikely event of a product defect, KTC promises a prompt response and free replacement. Please note that failures due to loss or customer negligence are not covered under warranty.

9.2 Customer Support

Our dedicated Japanese support team is available to assist you with any questions or concerns. We are committed to providing comprehensive support to ensure your satisfaction.

Phone: 050-3606-8990

Email: support@ktcplay.com



1年間無償交換保証!

KTCモニターをご購入いただき、誠にありがとうございます。
当社の製品は1年間の保証がついており、万が一、製品に不具合が生じた場合、無料で新品と交換いたします。ただし、紛失やお客様の過失による故障は保証対象外となりますので、予めご了承ください。

また、何かご不満な点やご質問がございましたら、いつでもお気軽にお問い合わせください。お客様にご満足いただけるよう、全力でサポートさせていただきます。

 電話: 050-3606-8990

 メール: support@ktcplay.com



KTC offers comprehensive support and a 1-year manufacturer's warranty.

