

## HEARTZ H2

# HEARTZ H2 10000mAh Fast Charging Power Bank User Manual

Model: H2

Brand: HEARTZ

## 1. INTRODUCTION

Thank you for choosing the HEARTZ H2 10000mAh Fast Charging Power Bank. This device is designed to provide portable power for your electronic devices, featuring Power Delivery (PD) 20W and USB 22.5W fast charging capabilities, along with convenient built-in Type-C and Lightning cables. It includes an LCD display for real-time battery status. Please read this manual carefully before use to ensure proper operation and maintenance.

## 2. PRODUCT FEATURES

- **10000mAh High Capacity:** Provides multiple charges for most smartphones.
- **PD 20W Fast Charging:** Supports Power Delivery for rapid charging of compatible devices.
- **USB 22.5W Fast Charging:** Offers high-speed charging via the USB-A output port.
- **Built-in Type-C Cable:** Integrated Type-C cable for charging compatible Android devices or the power bank itself.
- **Built-in Lightning Cable:** Integrated Lightning cable for charging Apple devices.
- **LCD Digital Display:** Shows the precise battery percentage.
- **Polymer Battery:** Utilizes a high-quality polymer battery for safety and efficiency.



**10000** MAH  
**SMART POWER BANK**  
FAST CHARGING

REAL TIME MONITORING OF OUTPUT CURRENT  
AUTOMATIC PROTECTION FOR ABNORMAL SHORT CIRCUIT



USB  
Output



PD 20W



Fully Compatible  
Quick Charge

Image: The HEARTZ H2 Power Bank highlighting its 10000mAh capacity, 22.5W USB output, and 20W Power Delivery capabilities, along with built-in cables.

### 3. PACKAGE CONTENTS

Please check the package for the following items:

- 1 x HEARTZ H2 Power Bank Unit
- 1 x Built-in Type-C Charging Cable
- 1 x Built-in Lightning Charging Cable



Image: Side view of the HEARTZ H2 Power Bank, illustrating one of its integrated charging cables.

## **4. SETUP**

### **4.1 Initial Charging of the Power Bank**

1. Before first use, fully charge your HEARTZ H2 Power Bank.
2. Connect the power bank to a USB wall adapter (not included) using either the built-in Type-C cable or an external Type-C cable via the Type-C input port.
3. The LCD display will show the charging progress, indicating 100% when fully charged.





Image: The HEARTZ H2 Power Bank positioned next to a smartphone, demonstrating its compact size and readiness for use.

## 5. OPERATING INSTRUCTIONS

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### 5.1 Charging External Devices

The HEARTZ H2 Power Bank can charge up to three devices simultaneously using its built-in cables and USB-A output port.

- 1. Using Built-in Cables:**
  - a. For devices with a Type-C port, pull out the built-in Type-C cable and connect it to your device.
  - b. For devices with a Lightning port, pull out the built-in Lightning cable and connect it to your device.
- 2. Using USB-A Output Port:**
  - a. Connect your device's charging cable (USB-A to your device's connector) to the USB-A output port on the power bank.
  - b. Connect the other end of the cable to your device.
3. The power bank will automatically begin charging. The LCD display will show the remaining battery percentage.

### 5.2 Recharging the Power Bank

When the power bank's battery is low, recharge it using one of the following methods:

- **Via Built-in Type-C Cable:** Connect the built-in Type-C cable to a USB wall adapter.
- **Via Type-C Input Port:** Use an external Type-C to Type-C or Type-C to USB-A cable to connect the power bank's Type-C input port to a compatible charger.

The LCD display will show the charging status, and the percentage will increase as it charges.

## 6. LCD DISPLAY INFORMATION

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The integrated LCD display provides real-time information about the power bank's battery status.

- **Battery Percentage:** Displays the remaining battery charge from 0% to 100%.
- **Charging Indicator:** When charging the power bank, the percentage will flash or show a charging icon.



Image: A close-up view of the HEARTZ H2 Power Bank's LCD display, clearly showing the digital battery percentage.

## 7. MAINTENANCE AND CARE

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- **Cleaning:** Use a soft, dry cloth to clean the power bank. Do not use harsh chemicals or abrasive materials.
- **Storage:** Store the power bank in a cool, dry place away from direct sunlight and extreme temperatures.
- **Avoid Drops:** Protect the device from drops, impacts, and excessive vibration.
- **Water Exposure:** Keep the power bank away from water and other liquids.
- **Regular Use:** For optimal battery life, use and recharge the power bank at least once every three months.

## 8. TROUBLESHOOTING

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- **Power Bank Not Charging:**
  - a. Ensure the charging cable is securely connected to both the power bank and the wall adapter.
  - b. Try a different wall adapter or charging cable.
  - c. Verify the wall adapter is functioning correctly.
- **Device Not Charging from Power Bank:**
  - a. Ensure the power bank has sufficient charge (check LCD display).
  - b. Verify the connection between the power bank and your device is secure.
  - c. Try a different charging cable for your device.
  - d. Ensure your device is compatible with the power bank's output specifications.

- **Slow Charging:**

- a. Ensure you are using a fast-charging compatible cable and wall adapter for recharging the power bank.
- b. For charging devices, ensure your device supports fast charging and that the cable used is appropriate.

## 9. SPECIFICATIONS

Feature	Specification
Brand	HEARTZ
Model	H2
Capacity	10000mAh
PD Output	20W
USB Output	22.5W
Power Source	Battery Powered
Battery Cell Composition	Lithium Ion
Built-in Cables	Type-C, Lightning
Additional Output Port	1 x USB-A
Input Port	Type-C (also via built-in Type-C cable)
Display	LCD Digital Display
Compatible Devices	All mobile phones
Package Dimensions	22 x 9.5 x 4.5 cm
Weight	170 grams
Country of Origin	China

## 10. SAFETY INFORMATION

- Do not disassemble, open, or shred the power bank.
- Do not expose the power bank to heat or fire. Avoid storage in direct sunlight.
- Do not short-circuit the power bank. Do not store it haphazardly in a box or drawer where it may be short-circuited by other metallic objects.
- Do not expose the power bank to mechanical shock.
- In the event of a leak, do not allow the liquid to come into contact with the skin or eyes. If contact has been made, wash the affected area with copious amounts of water and seek medical advice.
- Keep the power bank clean and dry.
- Do not leave a fully charged power bank connected to a charger; overcharging may shorten its lifespan.
- Use only the charging cables provided or recommended by the manufacturer.
- This power bank is not intended for use by persons (including children) with reduced physical,

sensory, or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.

## **11. WARRANTY AND SUPPORT**

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For warranty information or technical support, please refer to the documentation provided at the time of purchase or contact the seller/manufacture directly. Keep your purchase receipt as proof of purchase.

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