

iHome 2IHPP1002

iHome 5000mAh Magnetic Wireless Power Bank (Model 2IHPP1002) User Manual

Your guide to operating and maintaining your iHome portable power bank.

1. INTRODUCTION

Thank you for choosing the iHome 5000mAh Magnetic Wireless Power Bank. This device is designed to provide convenient and portable charging for your MagSafe-compatible iPhone models (iPhone 12 and newer) and other USB-C enabled devices. Please read this manual thoroughly before use to ensure proper operation and to maximize the lifespan of your product.

2. SAFETY INFORMATION

- Do not expose the power bank to extreme temperatures, direct sunlight, or fire.
- Do not immerse the power bank in water or other liquids.
- Avoid dropping or subjecting the power bank to strong impacts.
- Do not attempt to disassemble, repair, or modify the device. This will void the warranty and may result in safety hazards.
- Keep out of reach of children.
- Use only certified charging cables and adapters.
- If the power bank swells, emits an odor, or becomes excessively hot during charging or use, discontinue use immediately and contact customer support.

3. PACKAGE CONTENTS

- iHome 5000mAh Magnetic Wireless Power Bank
- USB-C to USB-C Charging Cable
- User Manual (this document)

4. PRODUCT OVERVIEW

Familiarize yourself with the components of your iHome power bank.



Figure 1: iHome 5000mAh Magnetic Wireless Power Bank. This image shows the compact, rectangular power bank, likely highlighting its magnetic surface and USB-C port.

1. **Magnetic Wireless Charging Surface:** For MagSafe-compatible devices.
2. **USB-C Input/Output Port:** For charging the power bank or wired charging other devices.
3. **LED Indicator Lights:** Display battery level and charging status.
4. **Power Button:** Activates wireless charging and checks battery level.

5. SETUP

5.1 Initial Charge

Before first use, fully charge your iHome power bank.

1. Connect the provided USB-C cable to the USB-C port on the power bank.
2. Connect the other end of the USB-C cable to a compatible USB-C wall adapter (not included).
3. The LED indicator lights will illuminate to show the charging progress. All lights will be solid when fully charged.

6. OPERATING INSTRUCTIONS

6.1 Checking Battery Level

Press the Power Button once to check the current battery level via the LED indicator lights.

6.2 Wireless Charging (MagSafe-Compatible)

This power bank is designed for MagSafe-compatible iPhone models (iPhone 12 and newer) or MagSafe-compatible cases.

1. Ensure your iPhone is MagSafe-compatible or has a MagSafe-compatible case.
2. Align the iHome power bank with the back of your iPhone. The magnets will automatically snap the power bank into place.
3. Wireless charging should begin automatically. If not, press the Power Button once to activate.
4. The LED indicators on the power bank will show charging status.

Note: For optimal wireless charging, ensure there are no foreign objects between the power bank and your device.

6.3 Wired Charging (USB-C Output)

Use the USB-C port to charge other compatible devices.

1. Connect one end of a USB-C cable (or your device's charging cable) to the USB-C port on the iHome power bank.
2. Connect the other end of the cable to your device.
3. Charging should begin automatically. If not, press the Power Button once.

7. MAINTENANCE

- Clean the power bank with a soft, dry cloth. Do not use harsh chemicals or abrasive materials.
- Store the power bank in a cool, dry place when not in use.
- To maintain battery health, fully charge the power bank at least once every three months if it is not used regularly.

8. TROUBLESHOOTING

Problem	Possible Cause	Solution
Power bank not charging.	Cable not connected properly; faulty cable/adapter; power bank fully discharged.	Ensure cable is securely connected. Try a different USB-C cable and wall adapter. Allow a few minutes for charging to initiate if fully discharged.
Device not charging wirelessly.	Device not MagSafe-compatible; improper alignment; foreign objects; power bank low on battery.	Verify device is MagSafe-compatible (iPhone 12 or newer) or has a MagSafe case. Realign the power bank. Remove any objects between the power bank and device. Charge the power bank.
Device not charging via USB-C.	Cable not connected properly; faulty cable; power bank low on battery.	Ensure cable is securely connected. Try a different USB-C cable. Charge the power bank.
Power bank gets warm during use.	Normal operation during charging/discharging.	Slight warmth is normal. If it becomes excessively hot, discontinue use and contact support.

9. SPECIFICATIONS

Feature	Detail
Model Number	2IHPP1002
Battery Capacity	5000mAh
Wireless Output	5W (MagSafe-compatible)
USB-C Input/Output	5V/2A (10W max)
Dimensions	2.03 x 1.58 x 1.52 inches
Connector Type	USB Type C
Special Feature	Slim, Magnetic

10. WARRANTY AND SUPPORT

For warranty information and customer support, please refer to the warranty card included with your product or visit the official iHome website. You can also contact iHome customer service directly for assistance with product inquiries, troubleshooting, or service requests.

Manufacturer: Lifeworks Technology Group, LLC.

Brand: iHome

ASIN: B0DQ99JB2N



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