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› Guess Charm TWS Wireless Earphones User Manual

CG MOBILE 36663393385

Guess Charm TWS Wireless Earphones User Manual

Model: 36663393385

INTRODUCTION

Welcome to the user manual for your Guess Charm TWS Wireless Earphones. These earphones are designed to provide a high-quality audio experience with convenience and style. Featuring a glossy finish and classic Guess logo, they offer a premium aesthetic alongside advanced functionality. This manual will guide you through the setup, operation, maintenance, and troubleshooting of your new device.



Image: Guess Charm TWS Wireless Earphones, showcasing the earbuds in their charging case, accompanied by a gold Guess logo charm.

PACKAGE CONTENTS

Please check the box for the following items:

- Guess Charm TWS Wireless Earphones (Left and Right)
- Charging Case
- USB Charging Cable
- User Manual
- Guess Logo Charm (attached to case)



Image: Retail packaging for the Guess Charm TWS Wireless Earphones, displaying product features and contents.

SETUP

1. Initial Charging

Before first use, fully charge your Guess Charm TWS Wireless Earphones and their charging case.

1. Connect the provided USB charging cable to the charging port on the case.
2. Connect the other end of the cable to a USB power source (e.g., computer, wall adapter).
3. The indicator light on the charging case will show charging status. A full charge takes approximately 1.5 hours.
4. Ensure both earbuds are placed correctly in the charging case during this process.

2. Pairing with a Device

The earphones use Bluetooth v5.4 for a stable and efficient connection.

1. Open the charging case. The earbuds will automatically enter pairing mode (indicator lights will flash).
2. On your device (smartphone, laptop, tablet), go to Bluetooth settings.
3. Search for available devices and select "Guess Charm TWS" from the list.
4. Once connected, the indicator lights on the earbuds will stop flashing.
5. If pairing fails, turn off Bluetooth on your device, place the earbuds back in the case, close the case, then repeat the steps.

OPERATING INSTRUCTIONS

Power On/Off

- **Power On:** Open the charging case, and the earbuds will automatically power on.
- **Power Off:** Place the earbuds back into the charging case and close the lid. They will automatically power off and begin charging.

Touch Controls

The Guess Charm TWS Earphones feature intuitive touch controls.

Action	Function
Single Tap (Left/Right)	Play/Pause Music, Answer/End Call
Double Tap (Right Earbud)	Next Track
Double Tap (Left Earbud)	Previous Track
Triple Tap (Left/Right)	Activate Voice Assistant
Long Press (Left/Right)	Reject Call

Wearing the Earphones

Gently insert the earbuds into your ears, ensuring a comfortable and secure fit for optimal sound quality and passive noise cancellation.



Image: A close-up view of the Guess Charm TWS Wireless Earbuds, highlighting their design and in-ear form factor.

MAINTENANCE

- **Cleaning:** Use a soft, dry cloth to clean the earbuds and charging case. Do not use abrasive cleaners or solvents.
- **Water Resistance:** The earphones are IPX4 water-resistant, meaning they are protected against splashing water from any direction. They are not designed for submersion. Avoid exposing them to heavy rain or swimming.
- **Storage:** When not in use, store the earphones in their charging case to protect them and keep them charged. Store in a cool, dry place away from direct sunlight and extreme temperatures.
- **Battery Care:** To prolong battery life, avoid fully discharging the earphones frequently. Charge them regularly, even if not used for extended periods.

TROUBLESHOOTING

Problem	Possible Solution
Earbuds not pairing	<ul style="list-style-type: none"> ◦ Ensure earbuds are charged. ◦ Turn off and on Bluetooth on your device. ◦ Place earbuds back in case, close, then reopen to re-enter pairing mode. ◦ Forget "Guess Charm TWS" from your device's Bluetooth list and re-pair.
No sound from one earbud	<ul style="list-style-type: none"> ◦ Ensure both earbuds are charged. ◦ Try resetting the earbuds (refer to manufacturer's specific reset instructions if available, otherwise re-pair).
Charging case not charging	<ul style="list-style-type: none"> ◦ Check the USB cable and power adapter for damage. ◦ Try a different USB cable or power source. ◦ Ensure the charging port is clean and free of debris.
Poor sound quality	<ul style="list-style-type: none"> ◦ Ensure earbuds are properly seated in your ears. ◦ Clean any debris from the earbud grilles. ◦ Move closer to your connected device to avoid interference.

SPECIFICATIONS

Feature	Detail
Model Name	Guess Charm TWS Wireless Earphones
Model Number	36663393385
Brand	CG MOBILE
Connectivity Technology	Wireless (Bluetooth v5.4)
Bluetooth Version	5.4
Ear Placement	In Ear
Form Factor	In Ear
Driver Size	13 mm
Noise Control	Passive Noise Cancellation

Feature	Detail
Frequency Response	20 KHz (Note: Typical full range is 20Hz-20kHz)
Impedance	32 Ohm
Control Type	Touch Control
Music Playtime	Up to 5 hours
Charging Time	Approx. 1.5 hours
Standby Time	Up to 180 days
Water Resistance	IPX4 (Splash-proof)
Maximum Operating Distance	10 Meters
Product Dimensions	7 x 3 x 1 cm
Product Weight	80 Grams
Battery Type	Lithium Ion (built-in rechargeable)
Included Components	Earphones, Charging Case, USB Cable
Color	Black / White

WARRANTY AND SUPPORT

For warranty information and customer support, please refer to the documentation provided with your purchase or visit the official CG MOBILE website.

Manufacturer: CG MOBILE

Website: www.cg-mobile.com

