Doro Leva L20

Doro Leva L20 Mobile Phone User Manual

Model: Doro Leva L20 | Brand: Doro

INTRODUCTION

The Doro Leva L20 is an unlocked mobile phone designed for seniors, featuring a large display, powerful HD sound, a camera, and an assistance button with GPS location. This basic phone operates without internet access, focusing on ease of use and essential communication.

This manual provides comprehensive instructions for setting up, operating, maintaining, and troubleshooting your Doro Leva L20 mobile phone.

PACKAGE CONTENTS

Upon opening the package, ensure all items are present:

- Doro Leva L20 Mobile Phone
- Charging Dock
- USB-C Cable
- Battery (pre-installed or separate)

Image: The Doro Leva L20 mobile phone, a black flip phone with large white keys, shown alongside its black charging dock.

SETUP

1. Inserting the SIM Card and Battery

Before first use, ensure the SIM card is correctly inserted. The Doro Leva L20 supports 4G networks. If the battery is not pre-installed, carefully insert it into the designated compartment, ensuring the contacts align.

2. Charging the Phone

For optimal performance, fully charge the phone before initial use. Connect the USB-C cable to the charging dock and then to a power source. Place the phone in the charging dock. The phone will indicate when it is charging.

Image: The Doro Leva L20 phone, closed and lying on a wooden surface, highlighting its compact and ergonomic design.

3. Powering On/Off

To power on, press and hold the power button until the screen illuminates. To power off, press and hold the power button, then follow the on-screen prompts.

OPERATING INSTRUCTIONS

Making and Receiving Calls

- **Making a Call:** Enter the phone number using the large, high-contrast keys and press the green call button.
- **Receiving a Call:** Open the flip phone or press the green call button to answer. Close the flip phone or press the red end call button to hang up.

Sending Text Messages

Navigate to the 'Messages' menu using the clear, simple menu interface. Select 'New Message', enter the recipient's

number or select from contacts, type your message, and send.
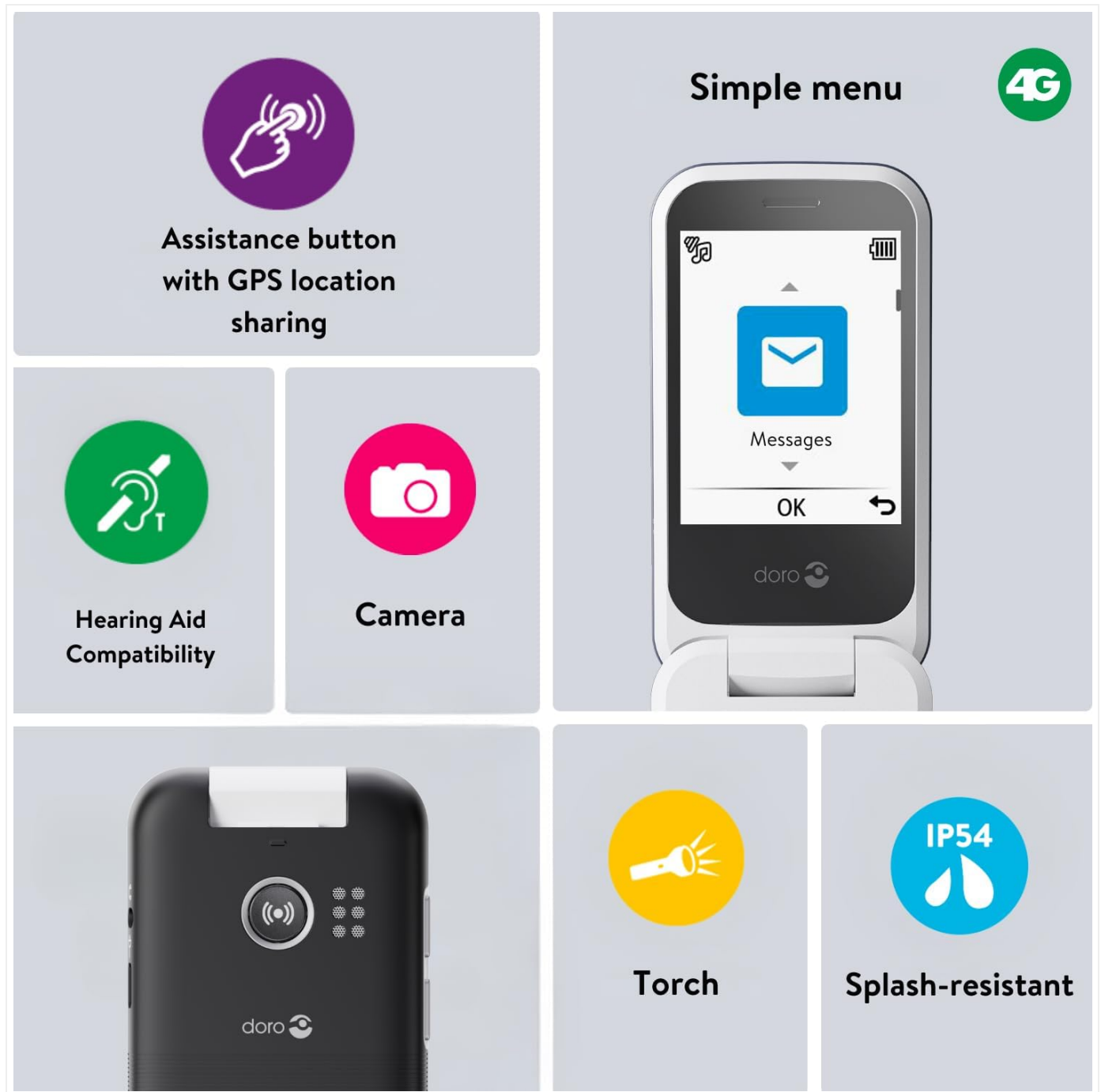

Image: A close-up of the Doro Leva L20's screen displaying a simple menu with large icons for Messages, Camera, and other functions, alongside icons for Torch, Splash-resistant, Assistance button, and Hearing aid compatibility.

Assistance Button with GPS Location

The Doro Leva L20 features a dedicated assistance button on the back of the phone. In an emergency, pressing this button sends an alert SMS with your GPS location to up to five trusted contacts, followed by calling them in sequence until one answers. This feature provides added peace of mind.

DORO LEVA L20, A SUPER ERGONOMIC PHONE!

Make calls, send texts, and take photos with ease thanks to the high-contrast buttons and large screen. Comes with three direct buttons for favourite contacts, text messages and the camera. With the included charging cradle and USB-C lead, you'll always know it will be fully charged!

Image: A diagram illustrating the Doro Leva L20's assistance button on the back of the phone, showing how it connects to a network of five pre-set contacts in an emergency.

Camera Functionality

The phone includes a 2MP camera for taking photos. Access the camera through the menu or via a dedicated shortcut key. Photos can be viewed in the gallery.

Sound and Accessibility

Enjoy clear conversations with HD Voice and powerful sound. The phone is compatible with hearing aids, ensuring excellent audio quality for all users.

Built-in Torch

A convenient built-in torch is included for added everyday utility. Activate it via the menu or a shortcut.

Shortcut Keys

The Doro Leva L20 features shortcut keys for quick access to frequently used functions such as favourite contacts, camera, and messages, simplifying navigation.

Image: A person holding the Doro Leva L20 phone, with the screen displaying a list of "Top 10" favourite contacts, illustrating the use of shortcut keys.

MAINTENANCE

Battery Care

To prolong battery life, avoid extreme temperatures and fully discharge and recharge the battery periodically. The 1000mAh battery offers long-lasting performance.

Cleaning Your Phone

Wipe the phone with a soft, dry cloth. Avoid using harsh chemicals or abrasive materials. The phone is splash-resistant (IP54), but it is not waterproof; avoid submerging it in liquids.

TROUBLESHOOTING

This section addresses common issues you might encounter with your Doro Leva L20 phone.

Phone Not Turning On

- Ensure the battery is properly inserted and charged.
- Connect the phone to the charger and wait a few minutes before attempting to power on again.

No Network Signal

- Check that the SIM card is correctly inserted.
- Ensure you are in an area with network coverage.
- Restart the phone.

Sound Issues

- Adjust the volume settings during a call or from the main menu.
- Ensure the speaker is not obstructed.

If you continue to experience issues, please refer to the support information provided in the Warranty and Support section.

SPECIFICATIONS

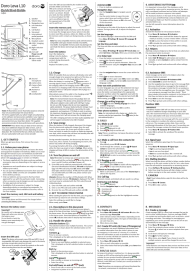| Feature	Detail
Brand	Doro
Model Name	Leva L20 (Internal Model: 8740)
Item Model Number	Doro Leva X10
Product Dimensions	13 x 9 x 9 cm; 320 g
Screen Size	2.8 Inches (Visible screen diagonal: 3" / 8 cm)
Resolution	320 x 240
Operating System	KaiOS
Wireless Carrier	Unlocked
Cellular Technology	4G
Connectivity Technology	4G
Colour	Black
Batteries	1 A battery required (included)
Manufacturer	Doro
Country of Origin	China

WARRANTY AND SUPPORT

For warranty information and technical support, please contact Doro Official Store or refer to the documentation included with your purchase. Keep your proof of purchase for any warranty claims.

While specific software update guarantees are not provided, Doro aims to ensure product longevity and user satisfaction. For further assistance, you may visit the official Doro website or contact their customer service department.

Related Documents - Leva L20

Doro Leva L20 Italiano	[Manuale Utente Doro Leva L20: Guida Completa](#) Questo documento fornisce istruzioni dettagliate per l'utilizzo del telefono Doro Leva L20, coprendo la panoramica del dispositivo, le procedure di configurazione, le funzioni di chiamata e messaggistica, le impostazioni e le istruzioni di sicurezza.
Doro Leva E20/E21/E22 Repair Manual DFC-0610 English	[Doro Leva E20/E21/E22 Repair Manual](#) Comprehensive repair manual for the Doro Leva E20, E21, and E22 mobile phones, covering disassembly, component replacement, assembly, and troubleshooting.
	[Doro Leva L20 Quick Start Guide](#) Quick start guide for the Doro Leva L20 mobile phone, covering setup, basic functions, calls, contacts, safety, and technical specifications.
	[Doro Leva L10 Quick Start Guide: Setup and Usage](#) A comprehensive quick start guide for the Doro Leva L10 mobile phone, covering setup, basic functions, calls, contacts, assistance features, safety, and technical specifications.
Repair/recycle manual Doro Leva L20/L21 V3.0	[Doro Leva L20/L21 Repair and Recycle Manual V3.0](#) A comprehensive repair and recycle manual for the Doro Leva L20/L21, providing step-by-step disassembly and assembly instructions, precautions, and tooling definitions.

[Doro 780X User Manual: Easy-to-Use Mobile Phone Guide](#)

Discover the Doro 780X mobile phone with this user manual. Learn about its simple operation, safety features like the assistance button, and how to stay connected easily.