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myFirst Fone R2 & Frame Bundle

myFirst Fone R2 & Frame Bundle User Manual

Comprehensive Guide for myFirst Fone R2 Kids Smart Watch Phone and myFirst Frame Live Digital Frame

Product Overview

The myFirst Fone R2 & Frame Bundle offers a complete solution for keeping children connected, safe, and creatively engaged, while strengthening family bonds. This innovative combination includes the myFirst Fone R2 smartwatch and the myFirst Frame Live digital frame, designed to provide seamless communication, enhanced safety features, and instant sharing of cherished memories.



Image: The myFirst Fone R2 smartwatch (pink) and the myFirst Frame Live digital frame (wooden frame) are shown together, highlighting the bundle's components.

Setup Guide

myFirst Fone R2 Smartwatch Setup

1. **Charge the Smartwatch:** Before initial use, fully charge the myFirst Fone R2 using the provided charging cable.
2. **Download myFirst Circle App:** Install the "myFirst Circle" app on your smartphone from the App Store or Google Play.
3. **Create an Account:** Open the app and follow the on-screen instructions to create a parent account.
4. **Pair the Smartwatch:**

- On the smartwatch, navigate to the pairing screen (usually found in settings or during initial boot-up).
- In the myFirst Circle app, select "Add Device" and choose "myFirst Fone R2".
- Scan the QR code displayed on the smartwatch screen using your phone's camera through the app.
- Follow any additional prompts in the app to complete the pairing process, including setting up contacts and safe zones.

5. **Activate eSIM:** The smartwatch uses advanced eSIM technology. Follow the instructions provided by myFirst or your chosen carrier to activate the independent pre-paid plan for calls and data.



Image: The myFirst Fone R2 smartwatch is shown alongside icons representing its core communication and safety features: HD voice and video calls, group and private chat, eSIM with unlimited data, and accurate GPS tracking.

Your browser does not support the video tag.

Video: This video highlights the key differences and features of the myFirst Fone R2 smartwatch compared to other smartwatches, focusing on its display quality and energy efficiency.

myFirst Frame Live Digital Frame Setup

1. **Unpack the Frame:** Carefully remove the myFirst Frame Live from its packaging.
2. **Attach the Stand:** Screw in the included flexible stand to the back of the frame.
3. **Power On:** Plug the power adapter into the frame and then into a power outlet. The frame will automatically turn on.
4. **Initial Setup on Frame:**
    - Follow the on-screen prompts to select your preferred language (e.g., English).
    - Connect to your Wi-Fi network by selecting it from the list and entering the password.
    - Set the date and time, and select your time zone.
    - Give your frame a name (e.g., "Family Frame") and specify its location (e.g., "Living Room").
5. **Link with myFirst Circle App:**
    - On the frame, a QR code will appear for linking.
    - Open the myFirst Circle app on your smartphone.
    - Go to "Settings" and select "Add a device".
    - Scan the QR code displayed on the digital frame using the app.
    - Confirm the linking process in the app.
6. **Software Update:** For optimal performance, ensure the frame's software is up to date. Swipe down from the top of the frame's screen, go to "Settings" > "About Device" > "Software Update" and install any available updates.



Image: The myFirst Frame Live digital frame is displayed next to a teddy bear, showcasing its 10-inch anti-glare IPS touch panel and design.

Your browser does not support the video tag.

Video: This video provides a step-by-step guide on how to set up the myFirst Frame, including unboxing, connecting to Wi-Fi, and linking with the myFirst Circle app.

Operating Instructions

myFirst Fone R2 Smartwatch Operation

- **Two-Way Communication:**
  - **Calls:** Make and receive secure two-way calls with parent-approved contacts directly from the watch.

- **Messaging:** Send and receive text messages and emojis with approved contacts.
- **Video Calls:** Engage in video calls with family members through the myFirst Circle app.

- **GPS Tracking & Safe Zones:** Parents can monitor the child's location accurately in real-time via the myFirst Circle app. Set up custom "Safe Zones" and receive instant alerts if the child enters or exits these predefined areas.
- **SOS Button:** In case of emergency, the child can press and hold the SOS button to instantly alert pre-set emergency contacts with their location.
- **5MP Camera:** The smartwatch features a 5MP camera for capturing photos and selfies. These can be instantly shared to connected myFirst Frames via the myFirst Circle app.
- **Music Player:** Download and listen to music directly on the smartwatch.
- **Activity Tracking:** Track steps and heart rate to encourage an active lifestyle.
- **Water Lock Mode:** Activate water lock mode to prevent accidental screen touches and limit water intrusion when near water.
- **Class Mode:** Parents can enable "Class Mode" via the app to limit watch functions during school hours, ensuring no distractions.

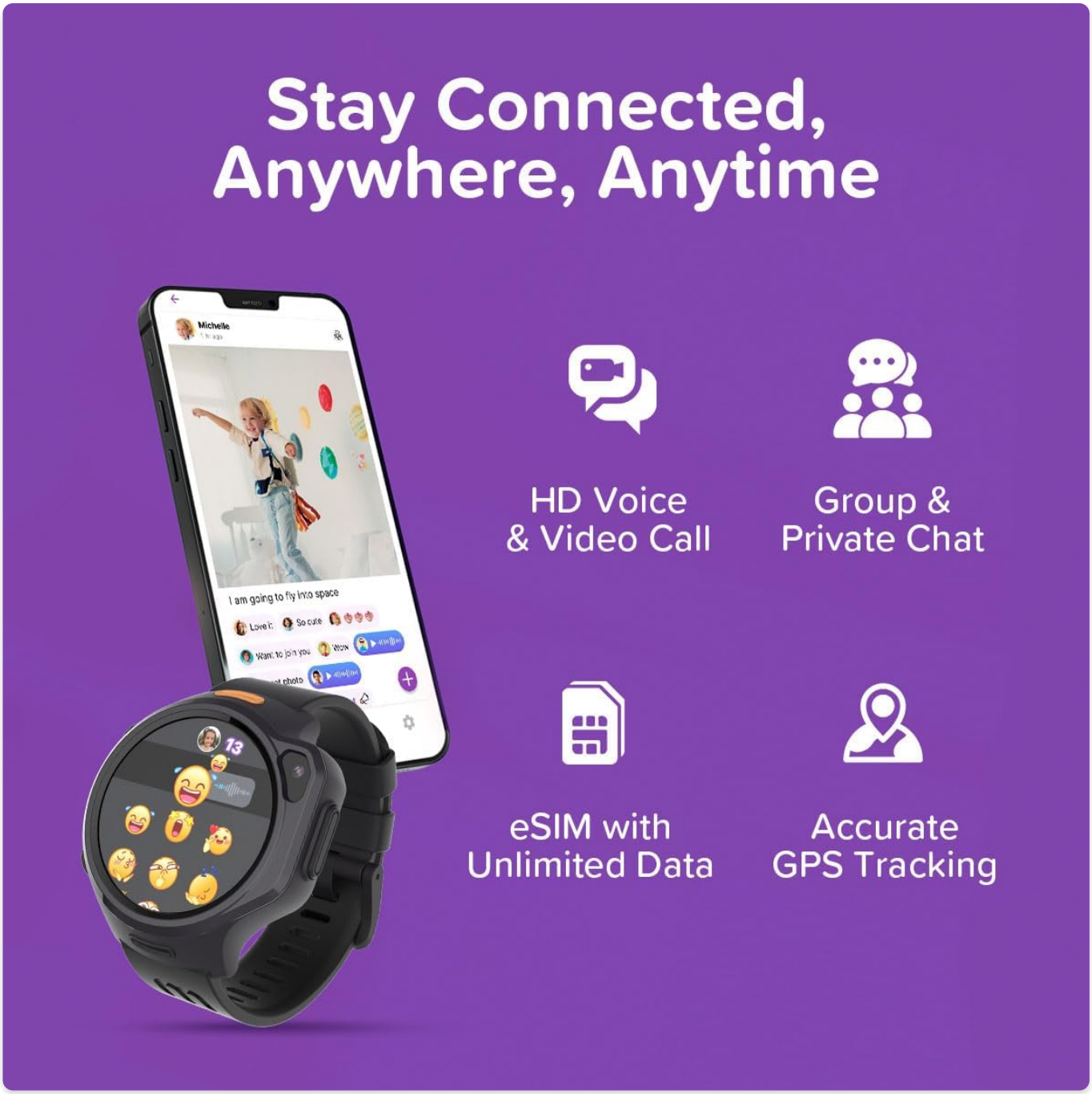


Image: The myFirst Fone R2 smartwatch is shown alongside icons representing its core communication and safety features: HD voice and video calls, group and private chat, eSIM with unlimited data, and accurate GPS tracking.

Your browser does not support the video tag.

Video: This video demonstrates the various functionalities of the myFirst Fone R2 smartwatch, including calling, chatting, camera use, music playback, and parental control features via the app.

myFirst Frame Live Digital Frame Operation

- **Instant Photo Sharing:** Photos and videos captured by myFirst Fone R2 smartwatches or uploaded via the myFirst Circle app can be instantly shared and displayed on the myFirst Frame Live.
- **High-Quality Display:** The 10-inch anti-glare IPS touch panel provides clear and vibrant displays of media.
- **Motion Detection:** The frame features an eco-friendly power-saving design that automatically turns off the device when no motion is detected and turns back on when someone approaches, displaying new moments.
- **Sleep & Wake Features:**
  - **Sunrise Alarm:** Simulates natural sunlight for a gentle wake-up.
  - **Lullabies & White Noise:** Aids in winding down for sleep.
  - **Night Mode:** Keeps the screen off until sunrise for restful sleep.
- **Cloud Storage & Expandability:** Offers ample internal storage and is expandable via myFirst Cloud, SD card, and USB drive for unlimited media storage.

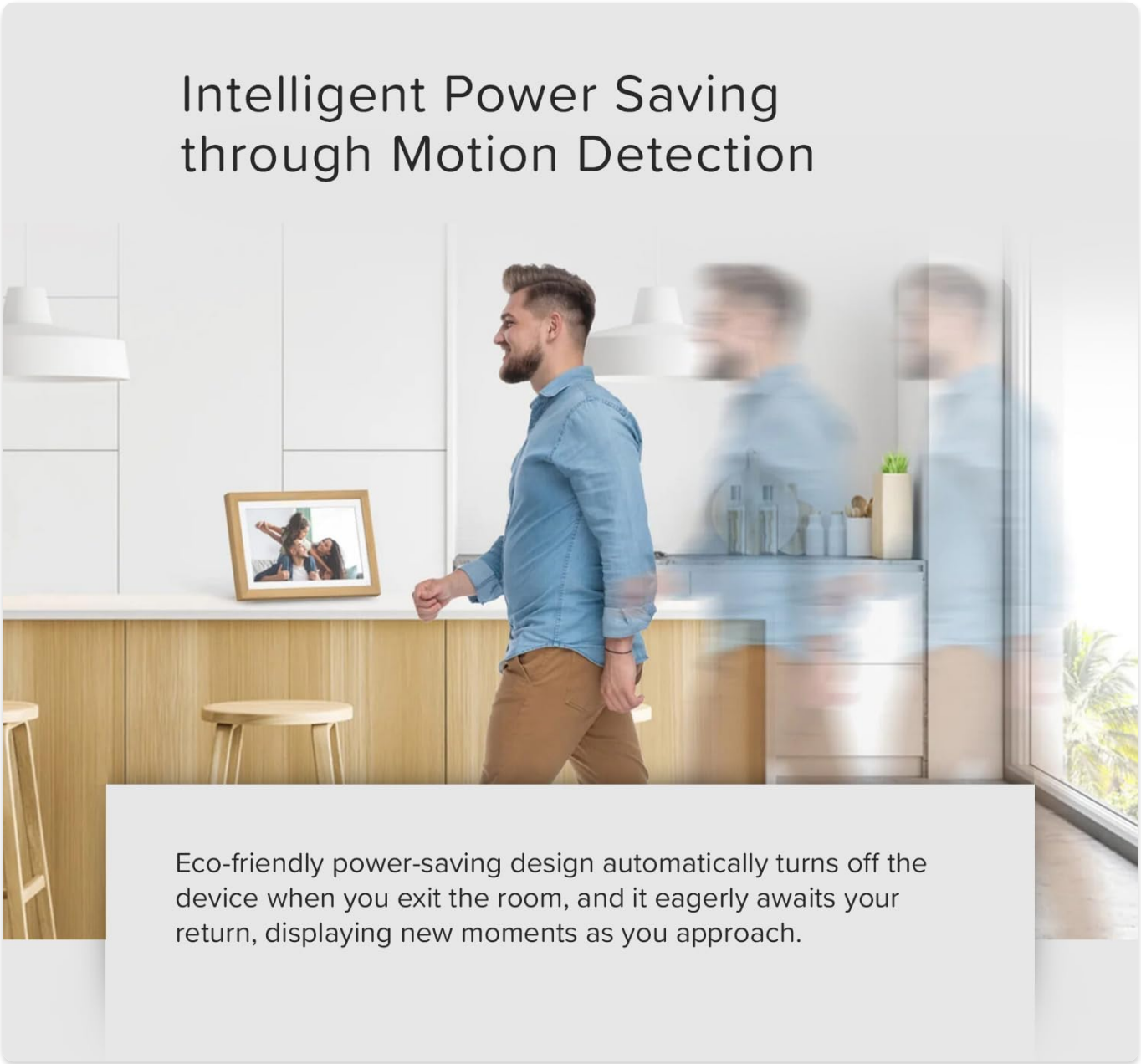


Image: A man walks past the myFirst Frame Live, illustrating its intelligent power-saving feature through motion detection, which automatically turns the device on/off.

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Video: This video showcases the myFirst Fone R2 smartwatch and myFirst Frame Live digital frame, emphasizing their ability to connect families through instant photo and video sharing.

Maintenance

- **Cleaning:**
  - **Smartwatch:** Wipe the watch and strap with a soft, damp cloth. Avoid harsh chemicals. Ensure the charging ports are dry before charging.
  - **Digital Frame:** Use a soft, dry, lint-free cloth to clean the screen. For stubborn smudges, a slightly damp cloth with water can be used, followed by a dry cloth. Avoid spraying cleaners directly onto the screen.
- **Software Updates:** Regularly check for and install software updates for both the smartwatch and the digital frame

via the myFirst Circle app or the device settings to ensure optimal performance and access to new features.

- **Battery Care:**
  - Avoid fully draining the battery frequently.
  - Charge the devices regularly, especially if they will be stored for an extended period.
- **Storage:** When not in use for prolonged periods, store the devices in a cool, dry place away from direct sunlight and extreme temperatures.

Troubleshooting

Problem	Possible Cause	Solution
Smartwatch/Frame not powering on.	Low battery; Power adapter issue.	Ensure device is fully charged. Check power adapter and cable for damage. Try a different outlet.
Cannot connect to Wi-Fi.	Incorrect password; Weak signal; Router issue.	Double-check Wi-Fi password. Move device closer to router. Restart router.
Photos/Videos not appearing on Frame.	Frame not linked; Incorrect sharing settings; Software not updated.	Ensure frame is correctly linked to myFirst Circle app. Verify sharing settings in the app. Update frame software. Ensure "Social Circle" album is selected for slideshow.
Smartwatch GPS not accurate.	Weak GPS signal; Device indoors/obstructed.	Ensure the child is in an open area with clear sky view. Check app settings for tracking mode.
Calls/Messages not working on Smartwatch.	eSIM not active; No signal; Contacts not approved.	Verify eSIM activation and plan status. Check network signal strength. Ensure contacts are approved in the myFirst Circle app.

Specifications

myFirst Fone R2 Smartwatch

- **Display:** 360x360 AMOLED Display
- **Camera:** 5MP
- **Connectivity:** eSIM (4G LTE for USA & CA)
- **Features:** Two-way calls, video calls, messaging, GPS tracking, SOS button, music player, activity tracking, water lock mode, class mode.

- **Design:** Durable, kid-friendly.

myFirst Frame Live Digital Frame

- **Display:** 10-inch anti-glare IPS touch panel
- **Resolution:** 1280x800 pixels
- **Storage:** Ample internal storage, expandable via myFirst Cloud, SD card, and USB drive.
- **Features:** Motion detection, sunrise alarm, lullabies, white noise, Night Mode, auto-rotate portrait and landscape.

Warranty & Support

For detailed warranty information and technical support, please refer to the official myFirst website or contact myFirst customer service directly. Keep your purchase receipt as proof of purchase for warranty claims.

- **Online Support:** Visit the myFirst Store on Amazon for product information and support resources.
- **Product Registration:** Register your product on the myFirst official website to receive updates and support.

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